

## Here's What Your Neighbors Are Saying About St. Croix Tree Service:

"We were immensely pleased with the 3 men, how well they worked together, how safely YET quickly & neatly the job was completed! We will enthusiastically endorse the work you do whenever we have the opening to do so. We thank you for a job superbly done!"

*Tharp, Roberts*

"You guys did an amazing job. Even our neighbors commented on how quick, clean, and courteous your crew was. Even cleaned leaves off of our neighbors roof. Thanks again."

*Goodson, Hudson*

"The crew was professional, courteous, and competent. I couldn't be happier!!!"

*Cara, Stillwater*

"We have been very pleased with your profession and the service! Thank You!"

*Milan, Woodbury*

**FREE  
Estimates**

**651-770-3744  
715-749-3475**



**[www.stcroixtreeservice.com](http://www.stcroixtreeservice.com)**



## Our Services:

- ✓ Tree Trimming
- ✓ Stump Removal
- ✓ Root Pruning
- ✓ Consulting
- ✓ Cabling and Bracing
- ✓ Deep Root Fertilization
- ✓ Shrub Pruning and Shaping
- ✓ Tree Removal
- ✓ Lot Clearing
- ✓ Brush Hauling
- ✓ Tree Planting

## Property Protection Guarantee

We guarantee that if our workers or our equipment damage your property, you will be completely covered by our general liability insurance and that you will not incur any out of pocket expenses.



**"We Recycle 100%  
Of Your Tree Debris"**

**FREE Estimates  
CALL: 651-770-3744  
715-749-3475**

**[www.stcroixtreeservice.com](http://www.stcroixtreeservice.com)**



How To Choose

**The Best  
Tree Service  
Company**

To Care For Your Trees



## STAFF & EQUIPMENT

### 1. Do you have the equipment to do the job right?

There are a number of fly by night tree service companies that are little more than two guys, a chainsaw and a pickup truck. They just don't have the equipment to safely and properly care for your trees.

St. Croix Tree Service, Inc. was designed for high-production tree service work. With state of the art equipment that includes bucket trucks, stump grinders, log loaders, tractors and wood chippers... we can safely handle any job, big or small.

### 2. Do you have Certified Arborists on staff?

Just one bad pruning can destroy your trees! To protect your valuable investment, always choose a tree service company with a Certified Arborist. (A Certified Arborist is a person with extensive knowledge in the science of tree care. To be certified, an arborist must pass rigorous tree care examinations and complete ongoing continuing education classes.)

St. Croix Tree Service, Inc. has eight Certified Arborists, 35 employees, and a staff that averages over 8 years of experience caring for area trees.

### 3. Do you complete background checks on all the employees that you hire?

Small tree service companies performing mostly seasonal work, have to lay off some if not all of their employees during slow months. This means they have almost no choice but to hire some workers with shady backgrounds. People you just shouldn't have to trust to be on your property.

We take our responsibility to our customers very seriously. We perform background checks on all of our employees and hold them to a strict code of conduct to insure that your job goes as planned and you'll have no unpleasant surprises.

## FAIR PRICE

### 4. Will you offer me a fair price and guarantee that price in writing?

Everyone wants to get a good deal when they purchase goods and services. But in the tree service industry, the lowest bid is often made by the company that offers the lowest overall value. We don't try to compete with the small tree service companies that offer rock-bottom prices and shoddy service. We simply offer you the highest quality tree care, at a fair and reasonable price... and then guarantee your price in writing.

## Don't Hire Anyone Until You've Asked These 10 Revealing Questions

## INSURANCE COVERAGE

### 5. Can you provide a certificate of insurance direct from your insurance company showing you carry both workmen's compensation and general liability insurance?

This is the question most tree service companies pray you'll never ask. For despite having an occupational injury & fatality rate that is three times higher than policemen and firemen, less than half of the tree service companies in the St. Croix area carry both workmen's compensation & general liability insurance.

If a tree service worker is severely injured on your job and they don't have workmen's compensation coverage, the injured worker will likely seek compensation from you. Never allow tree service work to be completed on your property, unless the company providing the service can prove they have adequate insurance coverage. Insist that they provide a Certificate of Insurance showing both workmen's compensation and general liability coverage.

We provide a Certificate of Insurance with Workmen's Compensation and General Liability coverage of \$3,000,000.

### 6. Do you offer a property protection guarantee?

Poorly equipped tree service companies with inexperienced workers can make mistakes that cause serious damage to your home and your property. When property damage occurs, these same tree service companies often lack the insurance needed to cover the damage. So you're stuck holding the bill.

Our Property Protection Guarantee means that in the unlikely event we damage your property, you'll be covered... 100%.

## CUSTOMER SERVICE

### 7. Will you clean up your own mess?

In a recent industry survey, clean up after tree work was the number one customer concern. The sad truth is that some companies leave their tree debris behind for YOU to clean up. We don't. When we finish the job, we clean your property as if it were our own backyard.

### 8. Will you show up on time and complete my work on schedule?

Some companies arrive hours or even days late for your appointment. When you call to ask where they are and when they're coming, you're stuck talking to a voicemail machine.

We respect your time. We show up when we say we will and complete your work on schedule. (And if you do call with a question or a concern, you'll always talk to a live person who will assist you.)

## REFERENCES

### 9. Are you a member of the Tree Care Industry Association (TCIA)?

The TCIA is a non-profit membership group that provides safety and educational programs to help arborist offer the best possible tree care for their customers.

St. CroixTree Service, Inc. is a TCIA member in good standing. Go to [www.treecareindustry.org](http://www.treecareindustry.org) to ensure that your tree service icompany s a member of the TCIA.

### 10. Can you provide references?

As a rule, you should ask tree service companies for three customer references of recent work done in your area. Reputable firms will have no problem providing references of satisfied customers. In our 35 years of serving the St. Croix area we have performed thousands of jobs, caring for countless trees on golf courses, apartment complexes and municipal land... and on properties just like yours.

At your request, we will provide at least three references with your estimate, as part of your tree care bid package.