

Sarah Patel

Email: Contact Information

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- **Location:** Torino

» Work Preferences

Business Impact: Want to contribute to projects where data analysis has direct impact on strategic decisions and measurable business results.

Ideal Projects: Interested in projects combining data analysis, machine learning, and business impact. Preference for data-driven companies with modern infrastructure and access to significant datasets.

Tools & Technologies: Seeking opportunities to work with modern tech stack (cloud, big data, ML frameworks) and experiment with new analytical methodologies.

» Professional Summary

Data leader with proven track record building enterprise data capabilities. Experience defining analytics strategies and implementing scalable ML infrastructure. Ability to translate business objectives into data-driven technical roadmaps.

» Professional Experience

Head of Customer Success

Example Corp | Sales | London, UK *January 2020 - Present*

- Led strategic initiatives for enterprise clients, delivering 25% revenue growth
- Managed cross-functional teams of 5-10 professionals across multiple projects
- Implemented process improvements reducing operational costs by 15%
- Exceeded quarterly KPIs by an average of 20%
- Contributed to 21% churn rate reduction through proactive initiatives

Sales Specialist

Tech Innovations Ltd | Sales | Berlin, Germany *September 2017 - December 2019*

- Supported key projects with focus on operational excellence
 - Collaborated with internal and external stakeholders
 - Conducted data analysis and delivered insights to senior management
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» Education

Master's Degree in Business Administration

University of London | 2015-2017 *First Class Honours*

Bachelor's Degree in Business Administration

University of Manchester | 2012-2015 *2:1 Honours*

» Technical Skills

- Proposal Software
 - Upselling
 - Networking
 - LinkedIn Sales Navigator
 - Monday.com
 - Customer Onboarding
 - Territory Management
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» Soft Skills

Proactivity in identifying and solving problems | **Collaboration in distributed and multicultural teams** | **Effective technical communication with non-tech stakeholders** | **Attention to detail and focus on code quality**

» Certificazioni

- **Excel Expert**
Microsoft - 2021

- **TensorFlow Developer Certificate**

Google - 2020

- **Professional Data Engineer**

Google Cloud - 2020

Languages

- **English::** Advanced - C1

- **Italian::** Native

In accordance with European Regulation 679/2016 (GDPR), I authorize the processing of my personal data for recruitment and selection purposes.