

Adam Bonkowski

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TECHNICAL SKILLS

Frontend: React.js, Redux, JavaScript, HTML, CSS

Backend: Node.js, Express, SQL, Python, Flask, Sequelize, SQLAlchemy

Databases: Postgres, SQLite, SQL server

Networking: Cisco switches, Meraki Firewalls, LAN trouble-shooting

Cloud Services: AWS S3

PROJECTS

LangCollect - React, Redux | Python, Flask, SQLAlchemy

[Live](#) | [GitHub Repo](#)

A Language learning platform

- Integrated Chat GPT to function as a chatbot that adjusts its language level based on the user's skill level in a foreign language
- Utilized Google Translate package to provide translation for unknown words within chat interface

Spotsbnb (Airbnb clone) React, Redux | Express, Sequelize

[Live](#) | [GitHub Repo](#)

- Created a Redux store that facilitates asynchronous data retrieval via AJAX calls with thunks, allowing for dispatched actions to modify state within components through the reducer function
- Implemented AWS S3 for image storage and retrieval, enhancing the efficiency and scalability of the application by offloading static content delivery to the cloud.

EXPERIENCE

Help Desk Representative | *Little Caesars Enterprises* | **06/2021 - 10/2022**

- Provided remote support to store employees for Point of Sale software and hardware issues, resolving an average of 25 help desk tickets per day
- Resolved network-related issues using Meraki firewall and managed Cisco switches minimizing store downtime
- Queried store databases to identify the root causes of errors, shortening resolve time
- Trained new employees on ServiceNow ticketing system, Help Desk procedures, and Caesar Vision software

Intermodal Truck Driver | *J.B Hunt* | **06/2019 - 05/2021**

- Successfully transported intermodal containers across designated routes, ensuring timely delivery to customers
- Conducted thorough pre-trip and post-trip inspections of vehicles and equipment, promptly reporting any issues or damages for repair
- Coordinated with dispatchers to optimize delivery schedules, contributing to increased efficiency and on-time performance

EDUCATION

App Academy, Full Stack Development

10/2022 - 05/2023

Software development course with focus on full stack web development