

## Adam Bonkowski

Clarkston, MI (313) 909-8301 | [apbonkowski@gmail.com](mailto:apbonkowski@gmail.com) | [GitHub](#) | [LinkedIn](#)

## TECHNICAL SKILLS

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**Frontend:** React.js, Redux, JavaScript, HTML, CSS

**Backend:** Node.js, Express, SQL, Python, Flask, Sequelize, SQLAlchemy

**Databases:** Postgres, SQLite, SQL server

**Networking:** Cisco switches, Meraki Firewalls, LAN trouble-shooting

**Cloud Services:** AWS S3

## PROJECTS

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**LangCollect** - React, Redux | Python, Flask, SQLAlchemy

[Live](#) | [GitHub Repo](#)

A Language learning platform

- Integrated Chat GPT to function as a chatbot that adjusts its language level based on the user's skill level in a foreign language
- Utilized Google Translate package to provide translation for unknown words within chat interface

**Spotsbnb (Airbnb clone)** React, Redux | Express, Sequelize

[Live](#) | [GitHub Repo](#)

- Created a Redux store that facilitates asynchronous data retrieval via AJAX calls with thunks, allowing for dispatched actions to modify state within components through the reducer function
- Implemented AWS S3 for image storage and retrieval, enhancing the efficiency and scalability of the application by offloading static content delivery to the cloud.

## EXPERIENCE

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**Help Desk Representative** | *Little Caesars Enterprises* | **06/2021 - 10/2022**

- Provided remote support to store employees for Point of Sale software and hardware issues, resolving an average of 25 help desk tickets per day
- Resolved network-related issues using Meraki firewall and managed Cisco switches minimizing store downtime
- Queried store databases to identify the root causes of errors, shortening resolve time
- Trained new employees on ServiceNow ticketing system, Help Desk procedures, and Caesar Vision software

**Intermodal Truck Driver** | *J.B Hunt* | **06/2019 - 05/2021**

- Successfully transported intermodal containers across designated routes, ensuring timely delivery to customers
- Conducted thorough pre-trip and post-trip inspections of vehicles and equipment, promptly reporting any issues or damages for repair
- Coordinated with dispatchers to optimize delivery schedules, contributing to increased efficiency and on-time performance

## EDUCATION

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**App Academy, Full Stack Development**

10/2022 - 05/2023

Software development course with focus on full stack web development