

**JAMES M. ERICKSON**  
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## **PROFESSIONAL PROFILE**

Experienced technology development manager with a strong history of successful project management of large, complex hardware/software development projects. Excellent track record of providing team leadership and organizational direction as director and technical manager while continuing to have individual impact on the direction of projects. Effective in translating that experience and knowledge to an academic environment.

- **Teaching Skills** - Proven ability to teach and assess undergraduate and graduate coursework in an academic setting. Adept at finding appropriate level of communication consistent with student knowledge level.
- **Project Management** – Significant success in the project management of large development projects that cross organization and discipline boundaries. Have experience working with third party vendors in these roles. Demonstrated ability to provide project management leadership to teams of engineers and other managers. Proven skills managing multiple priorities and simultaneous projects.
- **Organizational Leadership** – Adept at building new organizations and starting up new projects. Able to form and communicate a vision for the organization and the project. Significant experience with performance management, budget, and organizational goal setting.
- **Team Building** – Excellent consensus building skills, but also perceptive in knowing when directed decisions required and how to rally the team to those decisions. Experienced in building and training new teams.
- **Communication** – Well-developed and confident presentation skills. Strong networking and negotiation skills with peers, team members, and all management levels.
- **Technology Management** – Well versed in current telecommunications and information technologies. Experienced in the management of software development teams. Comfortable and literate with the use of technology for personal productivity.

## **EDUCATION**

**BS Electrical Engineering** - University of Nebraska - Lincoln; May 1976.

**MS Computer Science** - University of California - Berkeley; December 1977.

**Indiana Executive Education** - Indiana Partnership for Management Development (4 Week program), Certificate of Recognition from Indiana University Graduate School of Business - August 1991.

**MBA Program in progress** – Northern Illinois University, degree expected August 2003.

## **EXPERIENCE**

### **Adjunct Faculty Assignments**

**9/2001- Present** **Adjunct Faculty Member - Robert Morris College.** Teaching Operating Systems, Novell Networking, Windows 2000 Server, Excel, Access, and Oracle SQL classes in the Computer Information Services department at the Dupage Campus.

**Adjunct Faculty Member - Keller Graduate School of Management.** Teaching graduate level Advanced Program Management and Project Management classes in the Masters of Project Management program.

**Adjunct Faculty Member - Waubesa Community College.** Taught an undergraduate course on UNIX fundamentals.

### **Lucent Technologies**

**11/2000 – 7/2001** **Director – Packet Solutions Release Management Department.** Directed department of 4 managers and 20 engineers responsible for overall project management of \$100M development of major evolution of current product. Team created and drove execution of project plans across significantly larger organization. Accountable for on-time, on-budget delivery of overall project. Accountable for department personnel, department specific goals, and department budget.

## EXPERIENCE (continued)

- 2/2000 – 11/2000 Director – 7R/E™ Packet Feature Development Department.** Directed department of 5 managers and 55 engineers responsible for software development of application software features, which provided switch resident office administrative functions for new product. Accountable for department personnel, department specific goals, and department budget.
- 7/1999 – 2/2000 Technical Manager – 7R/E™ Release Management Group.** Formed new group of 10 engineers responsible for the definition and execution of a new feature commitment process for a new product family. Worked with development teams to plan, estimate, and commit new feature development.
- 1/1998 – 7/1999 Technical Manager - AnyMedia™ Data Development Project Management Group.** Formed new group of 5 engineers responsible for project management of ADSL development and other data related offerings. Worked closely with external technology vendors who had significant role in overall plan.
- 9/1996 – 1/1998 Technical Manager - NNS Project Management Group.** Managed group of 10 engineers responsible for project management for a large development project (over 300 staff), which utilized commercial processor technology. Accountable for the development and execution of necessary project plans. Significant customer interactions during project. Significant external vendor interactions.

## AT&T Bell Laboratories

- 10/1989 – 9/1996 Technical Manager - NNS Project Management and Planning Group.** Established new group of 5 engineers responsible for project management and front end planning for large start-up project. Focus included negotiation of technical content of project with customer, creation of general organizational and planning structure, and management of overall project budget.
- Technical Manager - 4ESS™ Project Management and Product Change Control Group.** Managed group of 8 engineers responsible for overall project management of the development of ongoing software releases for major switching product. Team coordinated the work of a staff of 200 in the larger organization. Significant interaction with customer during the negotiation of their acceptance of product releases.
- Technical Manager - 1B Processor Project Management and Integration Group.** Established new group of 10 engineers responsible for overall project management, architecture, and system integration for large, mission-critical project. Project received Project Management Institute - Project of the Year award.
- 4/1982 – 10/1989 Technical Manager/Supervisor of various 4ESS and 5ESS™ Software Development Groups.**
- 6/1976 – 4/1982 Member of Technical Staff - 4ESS Switch Peripheral Unit Fault Recovery Software.** Lead Engineer for teams of various sizes developing Maintenance/Fault Recovery software for the 4ESS Switch.

## MEMBERSHIPS & ACTIVITIES

Institute of Electrical and Electronic Engineers, Member.  
Project Management Institute, Member.  
Amateur Radio Operator (Extra Class License AA9MW).  
Extensive hands-on PC experience (HW and SW) for personal and professional use.