JOHN M. FYFE

Professional Summary:

The main focus of my career has been to help universities and public sector organizations implement technology solutions in order to efficiently and effectively serve their constituents. Roles have included:

- Executive Director of Information Technology for the University of Illinois at Chicago College of Business Administration :
    - o Management of the technology supporting College objectives and functions
    - o Coordination of the College online BBA degree completion program
    - o Instructor for technology and consulting-related courses in the undergraduate and graduate programs
- Assistant to the Executive Director of the University of Illinois at Chicago School of Continuing Studies – a temporary role to assist the School in setting up the support infrastructure for online programs at UIC
- Director of Program Management and Recruiting for the University of Illinois Global Campus, overseeing the activities required for the University to develop and deliver online programs for its students
- Senior Executive primarily in the Public Sector practice at Accenture (28 years), specializing in managing large-scale technology implementation projects and working with clients at all stages of the technology development life cycle – including the preparation of technology strategies for organizations, identification of process and organizational changes required to accommodate new technologies, preparation and start up of technology management and support units, and the design and implementation of major applications.

In addition to successfully implementing and supporting technology that enables a high level of performance within organizations, my goal in each role is to effectively utilize my experience to develop the skills of others and continuously learn from them to further develop my skills.

Education:

University of Iowa, Master of Business Administration in Management Science/Finance, 1979

Luther College, Bachelor of Science in Mathematics, 1976

Professional Experience

University of Illinois at Chicago – College of Business Administration (8/10 to Present)

Executive Director of Information Technology for the College of Business Administration. Responsibilities in this position include:

- Management of the technology that supports the College's teaching, research and administrative functions. This includes working with ACCC to troubleshoot issues with the campus-wide networking, hardware and software infrastructure; setup and support of desktop/laptop hardware and software in classrooms, labs and faculty/staff offices; as well as development and maintenance of applications that support College objectives and functions.

- Coordination of the College's online BBA degree completion program including working with department heads to assign instructors, monitoring delivery of the courses and working with the School of Continuing Studies to ensure they are effectively supported, as well as monitoring the marketing activities and financial status of the program.

- Serving as instructor for the undergraduate Introduction to Management Information Systems course and two graduate level courses – Applied Consulting and Project Management.

University of Illinois at Chicago – School of Continuing Studies (10/09 to 8/10):

Assisted the School of Continuing Studies SCS with establishing the support infrastructure to continue working in partnership with the Colleges of Business Administation, College of Nursing and College of Medicine to deliver their online programs previously supported by the Global Campus. This involved defining the financial model for the programs and setting up processes such as marketing, recruiting, technical support, course preparation and delivery, and student and faculty support within the SCS.

Visiting lecturer for the University of Illinois at Chicago College of Business Administration. Instructor for the Applied Consulting course in the MBA program.

University of Illinois (5/07 to 9/09):

Director of Program Management and Recruiting for the University of Illinois. Responsibilities were three-fold:

- Project management and coordination of the activities involved in establishing and supporting the infrastructure and technology required for delivery of online programs. This includes staffing, process and policy definition, and technology implementation to support the development and delivery of the programs.

- Management of the program development and recruiting activities for the online programs. This involves overseeing personnel who work with College faculty and administrative personnel to define program requirements, develop courses, identify instructors, and recruit potential students.

- Program management for the Bachelor of Business Administration, Bachelor of Science in Nursing nd Masters in e-Learning programs. This involves coordinating the activities across multiple Campus and College entities required to develop and operate these specific programs.

Visiting lecturer for the University of Illinois at Chicago College of Business Administration. Instructor for the Applied Consulting course in the MBA program.

Accenture (6/79 to 5/07):

Most recently, specialized in managing large-scale, complex projects related to the implementation of Enterprise Resource Planning (ERP) software packages at a variety of organizations, including:

- University of Illinois (Financials, Human Resource/Payroll, Student Administration)
- State of Ohio (Human Resource/Payroll, Financials)
- State of Kansas (Human Resource/Payroll, Financial Management System Needs Assessment)
- Alameda County (Financials, Human Resource/Payroll)
- University of Michigan (Financials)
- State of New York (Human Resource/Payroll)
- State of Minnesota (Human Resource/Payroll)
- Illinois Department of Employment Security (Financials)
- Illinois Department of Corrections (Financials)

Other public sector clients and experience include:

- Implementation of a statewide voter registration and election management system (State of Wisconsin)
- Implementation of unemployment benefit and tax processing systems (State of Illinois, State of Minnesota, State of Florida)
- Process analysis and system design for workers' compensation claims (State of Illinois, State of Connecticut)
- Implementation of an offender tracking/corrections facility management system (State of Illinois)
- Strategic and information technology plans for the Illinois Department of Rehabilitation Services, the Illinois Housing Development Authority, the Will County Private Industry Council and ARC (non-profit organization)

Private sector clients include businesses in the banking, utilities, real estate management and transportation industries.