Cluster Innovation Centre, University of Delhi, Delhi-110007

Examination : End Semester Examination – Nov/Dec 2021

Name of the Course : B.Tech (Information Technology and Mathematical

Innovations)

Name of the Paper : Production and Operations Management

Paper Code : 32867504

Semester : V

Duration : 3 Hours

Maximum Marks : 75

Instructions:

This question paper contains six questions, out of which any four are to be attempted. Each question carries equal marks.

- 1. Describe TQM & its Framework.
- 2. Describe Inventory Management and its technique.
- 3. Describe Six Sigma Technique with digram.
- 4. Describe elements & objectives of supply chain management.
- 5. Describe cause & effect digram.
- 6. Describe different control charts for variables.