



Certificate no: UC-359fbed8-714c-4914-a057-396dcd1c4017
Certificate url: ude.my/UC-359fbed8-714c-4914-a057-396dcd1c4017
Reference Number: 0004

CERTIFICATE OF COMPLETION

Creating Measures and Metrics in ITSM

Instructors **Jason Dion • 2.5 Million+ Enrollments Worldwide, Dion Training Solutions • ATO for ITIL & PRINCE2, Dion Training Solutions • ATO for ITIL & PRINCE2**

Methesh Mrr

Date **June 20, 2025**

Length **1.5 total hours**