

FEEDBACK SUMMARIES AND RESPONSES

TABLE OF CONTENTS

FORM 1 - FEEDBACK SUMMARY	3
FORM 1 - RESPONSE 1	5
PAGE 1	5
PAGE 2	6
PAGE 3	8
PAGE 4	9
PAGE 5	10
PAGE 6	11
PAGE 7	12
FORM 1 - RESPONSE 2	13
PAGE 1	13
PAGE 2	14
PAGE 3	15
PAGE 4	16
PAGE 5	17
PAGE 6	18
PAGE 7	18
PAGE 8	20
FORM 1 - RESPONSE 3	21
PAGE 1	21
PAGE 2	22
PAGE 3	23
PAGE 4	24
PAGE 5	25
PAGE 6	26
PAGE 7	27
FORM 1 - RESPONSE 4	28
PAGE 1	28
PAGE 2	29
PAGE 3	30
PAGE 4	31
PAGE 5	32
PAGE 6	33

PAGE 7	34
FORM 1 - RESPONSE 5	35
PAGE 1	35
PAGE 2	36
PAGE 3	37
PAGE 4	38
PAGE 5	39
PAGE 6	40
PAGE 7	41
FORM 2 - FEEDBACK SUMMARY	42
FORM 2 - RESPONSE 1	43
PAGE 1	43
PAGE 2	44
PAGE 3	45
FORM 2 - RESPONSE 2	46
PAGE 1	46
PAGE 2	47
PAGE 3	48
FORM 2 - RESPONSE 3	49
PAGE 1	49
PAGE 2	49
PAGE 3	51
FORM 2 - RESPONSE 4	52
PAGE 1	52
PAGE 2	52
PAGE 3	54

FORM 1 - FEEDBACK SUMMARY

Samsung devices were used by most testers catching bugs that weren't seen during development. The form asked the user to complete a set of task. Then rate how they went completing the task and if there were any issues or bugs. It also asked questions on the user manual to help improve it for the users.

TASK 1: Making a template

Observations:

- No issues completing the tasks
- Manual was required by most users
 - Most testers found it useful to complete the task, but not necessary

Minor issues:

- Back button
 - Mistaken as an undo or return button
- Formatting
 - Noted by two users, one in detail and the other not.
 - Not enough users had this problem to change the format/layout

Major issues:

- Inputted text disappearing when reopening the document

TASK 2: Edit template

Observations:

- All tester completed the task with no issues
- The majority needed the manual to complete the task. However, felt more comfortable with the layout after completing the first task

Minor issues:

- None

Major issues:

- None

TASK 3: Completing template

Observations:

- Some of the testers were unable to complete the task
- The manual helped complete the task, as it verified how to complete the task properly

Minor issues:

- Make it easier to swap between inspection and template mode
 - Not in line with the functionality of the application, normally inspection files would be given by a company to inspector to be completed

Major issues:

- Fields that shouldn't have been editable in the inspection mode were
- Images were not saving to the inspection template after taking them

TASK 4: Sharing a file

Observations:

- 3/5 stated they completed the task, however, 4/5 explained a situation that suggests application crashing
- Manual used to locate the share button

Minor issues:

- Locating the share button

Major issues:

- 4/5 users had the share feature appear to crash the application, either crashing the application fully or just the activity.

General Feedback:

- The app was easy to use by most testers, however not easy to navigate for some
- Mixed reviews on how hard tasks were to complete
- Manual was useful for the testers. However, the application should function in a way that it doesn't rely on the manual so heavily

Layout Feedback:

- Create template was a bit confusing on where to start, hence manual was required
- Edit template wasn't as confusing as it relied on the layout from creating the template
- Inspection layout has saving issues and excess white space
 - The complaint from tablet user, the application was aimed at phones and smaller devices
- Share interface wasn't properly reviewed due to issues accessing it.

FORM 1 - RESPONSE 1

PAGE 1

Your Device

Please answer the following questions about your device used to complete these tasks.

What brand device are you using? *

E.g. Samsung, Google, OPPO

OPPO

What model are you using? *

E.g. S10, Pixel, R17

R17

What version of Android are you running?

Leave blank if unknown

8.1.0

Part 1: Making a Template

Using the manual, create a template and save it.

Please include the following:

- 1 Heading
- 1 Short question (Short Q)
- 1 Long questions (Long Q)
- 1 Camera option

Did you complete this task? *

- Yes
 No

Was the manual required to do this task? *

- Yes
 No

How useful was the manual when creating the template? *

It was pretty useful, but the tasks can be done without one. I used the manual as a reference than anything.

Were there any difficulties while completing this task? If so, what were they? *

Yes. I had thought the 'back' button was an undo one, and that it would bring the icons back after they seemingly disappeared whenever I tried to edit the text. I ended up creating three new documents, as my edited text didn't save in my documents, and I couldn't find the icons to complete the tasks. After my third try, I realised they simply moved to the side.

Are there any recommendations you would make to make this task easier? *

I believe a side bar or a drop down menu would be beneficial so, that when the user moves to edit any text, the icons are still in sight by a little tab in the corner/off to the side of the page.

The text should also be able to save, and such bugs should be fixed that stop it for being able to.

Also, the 'back' should probably be relabeled as 'home' or 'return' as it brings you back to the home screen. The word 'back', to me, refers more to being a 'back button' as in a way to undo my mistakes and I doubt I'd be the only one to think so.

Part 2: Editing the Template

Use the manual to edit the template that was created in part 1.

Add the following and save it:

- 1 Heading
- 1 Camera option

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual when editing the template? *

Didn't need it as I was comfort with completing the actions without one.

Were there any difficulties while completing this task? If so, what were they? *

No.

Are there any recommendations you would make to make this task easier? *

No.

Part 3: Completing an Inspection

Using the manual, fill out the template created.

Complete the following:

- Answer the short question (Short Q)
- Answer the long question (Long Q)
- Add 2 images using the camera option button
- Save the completed template to PDF

Did you complete this task? *

- Yes
 No

Was the manual required to do this task? *

- Yes
 No

How useful was the manual while completing the inspection? *

Quite. The directions above didn't provide the information that the camera option can't be accessed in the template mode. So, it helped me realise I can only complete the inspection once I press 'start inspection'.

Were there any difficulties while completing this task? If so, what were they? *

The images taken with the camera didn't upload to the file.

Are there any recommendations you would make to make this task easier? *

I don't really get the point of having so many different buttons on the start page, or why you can't just add an image or change the text of a question (and have it saved) in the template option. In my opinion, a drop down menu or a button to change from 'template mode' to 'inspection' would be better if the point is to not edit the questions.

Also, the bugs of the camera option need fixing, as even after taking the image with my phone, no image would upload to the file.

Part 4: Sharing the template file and PDF

Use the manual, to share:

- The template file from Part 2
- The PDF file from Part 3.

Did you complete this task? *

- Yes
 No

Was the manual required to do this task? *

- Yes
 No

How useful was the manual to share the two files? *

It told me where to find the share button, and how to share the file, so pretty useful in that aspect.

Were there any difficulties while completing this task? If so, what were they? *

Yes; while I can see and tap on the share button, the second screen to scroll through the files never appears. Instead, as soon as I pressed the share button, the screen light up white (similar to opening a link on messenger, or a new tab on the browser) and redirects the user to the loading screen with the 'get started' button.

Are there any recommendations you would make to make this task easier? *

Fix the bug so I can actually share the files.

Usability of the Application

These questions focuses on the usability of the application.

How easy was the application to use? *



How easy was it to navigate within the application? *



How hard were the tasks to complete? *



How useful was the user manual to understand how to use the application? *



Final Questions

These questions focus on the different interfaces within the application and understanding your opinion on them.

How was the 'Create Template' interface? What did you like and not like about it? *

(The interface reached when you clicked on the 'Create New Template' button and choose a file name)

It was decent. However, I did get confused on whether I was in the create or the edit interface at times. The two are similar, and to be honest it didn't sink in that they were suppose to be two different interfaces.

I didn't like that any text the I changed in the short/long question options, would disappear from my saved template every time I opened it up to edit or inspect. Nor did I like that there was no tutorial bubble or help icon to refer in the app itself, to tell me the differences and uses of each interfaces individually. It could be like a simplified manual for users to refer back to if confused on certain aspects of the app.

How was the 'Edit Template' interface? What did you like and not like about it? *

(The interface reached after clicking 'Edit Template' button and selecting the template file)

Same as above.

How was find the 'Inspection' interface? What did you like and not like about it? *

(The interface reached after clicking 'Start Inspection' and selecting a template file)

I found the inspection mode decent but not much different in terms of visuals and use. I liked the camera option, however the image wouldn't upload to the file. I also hated how I couldn't personalise or format the document before saving as a pdf file for the 'final' copy.

How was find the 'Share File' interface? What did you like and not like about it? *

(The interface reached after clicking the 'Share File' button)

I couldn't access it, so I can't give an honest answer to this question.

FORM 1 - RESPONSE 2

PAGE 1

Your Device

Please answer the following questions about your device used to complete these tasks.

What brand device are you using? *

E.g. Samsung, Google, OPPO

Samsung

What model are you using? *

E.g. S10, Pixel, R17

Samsung S9

What version of Android are you running?

Leave blank if unknown

Andrioid 8

PAGE 2

Were there any difficulties while completing this task? If so, what were they? *

Nah

Are there any recommendations you would make to make this task easier? *

If creating a template is the first step you need to do, it makes more sense to have it as the first option on the list, when users go to actually use the app most wont use a "manual". If I'm going to give any useful advice it is to design the app to be used without the manual.

PAGE 3

Part 1: Making a Template

Using the manual, create a template and save it.

Please include the following:

- 1 Heading
- 1 Short question (Short Q)
- 1 Long questions (Long Q)
- 1 Camera option

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual when creating the template? *

Didnt need it bruv

Were there any difficulties while completing this task? If so, what were they? *

Nah

Are there any recommendations you would make to make this task easier? *

If creating a template is the first step you need to do, it makes more sense to have it as the first option on the list, when users go to actually use the app most wont use a "manual". If I'm going to give any useful advice it is to design the app to be used without the manual.

Part 2: Editing the Template

Use the manual to edit the template that was created in part 1.

Add the following and save it:

- 1 Heading
- 1 Camera option

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual when editing the template? *

Not bad good size

Were there any difficulties while completing this task? If so, what were they? *

No

Are there any recommendations you would make to make this task easier? *

It was actually quite decent.

Part 3: Completing an Inspection

Using the manual, fill out the template created.

Complete the following:

- Answer the short question (Short Q)
- Answer the long question (Long Q)
- Add 2 images using the camera option button
- Save the completed template to PDF

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual while completing the inspection? *

Nah all good.

Were there any difficulties while completing this task? If so, what were they? *

My brother.

Are there any recommendations you would make to make this task easier? *

Nope

Part 4: Sharing the template file and PDF

Use the manual, to share:

- The template file from Part 2
- The PDF file from Part 3.

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual to share the two files? *

Clearly explained easy to follow

Were there any difficulties while completing this task? If so, what were they? *

Nope

Are there any recommendations you would make to make this task easier? *

Nope

Usability of the Application

These questions focuses on the usability of the application.

How easy was the application to use? *



How easy was it to navigate within the application? *



How hard were the tasks to complete? *



How useful was the user manual to understand how to use the application? *



Final Questions

These questions focus on the different interfaces within the application and understanding your opinion on them.

How was the 'Create Template' interface? What did you like and not like about it? *

(The interface reached when you clicked on the 'Create New Template' button and choose a file name)

Simple easy to follow, just rearrange the buttons and it will be micky mouse.

How was the 'Edit Template' interface? What did you like and not like about it? *

(The interface reached after clicking 'Edit Template' button and selecting the template file)

Easy to use 

How was find the 'Inspection' interface? What did you like and not like about it? *

(The interface reached after clicking 'Start Inspection' and selecting a template file)

Fine except I had to scroll sideways to find where I was on the page because it doesn't show you the pencils on the left, I thought the app crashed while I was looking at a blank screen

How was find the 'Share File' interface? What did you like and not like about it? *

(The interface reached after clicking the 'Share File' button)

Easy to use had no troubles

FORM 1 - RESPONSE 3

PAGE 1

Your Device

Please answer the following questions about your device used to complete these tasks.

What brand device are you using? *

E.g. Samsung, Google, OPPO

Samsung

What model are you using? *

E.g. S10, Pixel, R17

Note 10+

What version of Android are you running?

Leave blank if unknown

Latest

Part 1: Making a Template

Using the manual, create a template and save it.

Please include the following:

- 1 Heading
- 1 Short question (Short Q)
- 1 Long questions (Long Q)
- 1 Camera option

Did you complete this task? *

- Yes
 No

Was the manual required to do this task? *

- Yes
 No

How useful was the manual when creating the template? *

Relatively

Were there any difficulties while completing this task? If so, what were they? *

Formatting was the only one

Are there any recommendations you would make to make this task easier? *

Simpler formatting

Part 2: Editing the Template

Use the manual to edit the template that was created in part 1.

Add the following and save it:

- 1 Heading
- 1 Camera option

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual when editing the template? *

Didn't need

Were there any difficulties while completing this task? If so, what were they? *

N.a.

Are there any recommendations you would make to make this task easier? *

N.a.

Part 3: Completing an Inspection

Using the manual, fill out the template created.

Complete the following:

- Answer the short question (Short Q)
- Answer the long question (Long Q)
- Add 2 images using the camera option button
- Save the completed template to PDF

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual while completing the inspection? *

N.a.

Were there any difficulties while completing this task? If so, what were they? *

Just the formatting, kept the blue icons which then didn't look great

Are there any recommendations you would make to make this task easier? *

Simpler viewing

Part 4: Sharing the template file and PDF

Use the manual, to share:

- The template file from Part 2
- The PDF file from Part 3.

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual to share the two files? *

N.a.

Were there any difficulties while completing this task? If so, what were they? *

Would just take me back to main menu when I clicked this

Are there any recommendations you would make to make this task easier? *

N.a.

Usability of the Application

These questions focuses on the usability of the application.

How easy was the application to use? *



How easy was it to navigate within the application? *



How hard were the tasks to complete? *



How useful was the user manual to understand how to use the application? *



Final Questions

These questions focus on the different interfaces within the application and understanding your opinion on them.

How was the 'Create Template' interface? What did you like and not like about it? *

(The interface reached when you clicked on the 'Create New Template' button and choose a file name)

Didn't have a lot of direction of what to place where.

How was the 'Edit Template' interface? What did you like and not like about it? *

(The interface reached after clicking 'Edit Template' button and selecting the template file)

Didn't have a lot of direction of what to place where.

How was find the 'Inspection' interface? What did you like and not like about it? *

(The interface reached after clicking 'Start Inspection' and selecting a template file)

Didn't have a lot of direction of what to place where.

How was find the 'Share File' interface? What did you like and not like about it? *

(The interface reached after clicking the 'Share File' button)

Didn't have a lot of direction of what to place where.

FORM 1 - RESPONSE 4

PAGE 1

Your Device

Please answer the following questions about your device used to complete these tasks.

What brand device are you using? *

E.g. Samsung, Google, OPPO

Nvidia

What model are you using? *

E.g. S10, Pixel, R17

Shield K1

What version of Android are you running?

Leave blank if unknown

7.0

Part 1: Making a Template

Using the manual, create a template and save it.

Please include the following:

- 1 Heading
- 1 Short question (Short Q)
- 1 Long questions (Long Q)
- 1 Camera option

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual when creating the template? *

Very useful. Instructions were clear.

Were there any difficulties while completing this task? If so, what were they? *

I had no difficulties.

Are there any recommendations you would make to make this task easier? *

None that I can think of.

Part 2: Editing the Template

Use the manual to edit the template that was created in part 1.

Add the following and save it:

- 1 Heading
- 1 Camera option

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual when editing the template? *

The manual was easy to follow.

Were there any difficulties while completing this task? If so, what were they? *

No difficulties.

Are there any recommendations you would make to make this task easier? *

No recommendations.

Part 3: Completing an Inspection

Using the manual, fill out the template created.

Complete the following:

- Answer the short question (Short Q)
- Answer the long question (Long Q)
- Add 2 images using the camera option button
- Save the completed template to PDF

Did you complete this task? *

- Yes
 No

Was the manual required to do this task? *

- Yes
 No

How useful was the manual while completing the inspection? *

Manual was clear and helped check that I was completing it correctly.

Were there any difficulties while completing this task? If so, what were they? *

Yes, both the photo options added to my template were not available once I entered inspection mode. Because of this I was unable to add any photos.

Are there any recommendations you would make to make this task easier? *

I have noticed that all fields seem to be editable, even when in inspection mode. Assuming these don't need to be editable for some unforeseen reason, it would be a bit clearer to fill out if the headings/questions were locked once the template has been created.

Part 4: Sharing the template file and PDF

Use the manual, to share:

- The template file from Part 2
- The PDF file from Part 3.

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual to share the two files? *

I got as far as the first step.

Were there any difficulties while completing this task? If so, what were they? *

The app crashes when I click 'Share File'. I tried it a second time to be sure and had the same result.

Are there any recommendations you would make to make this task easier? *

I can't really comment due to the app crashing.

Usability of the Application

These questions focuses on the usability of the application.

How easy was the application to use? *



How easy was it to navigate within the application? *



How hard were the tasks to complete? *



How useful was the user manual to understand how to use the application? *



Final Questions

These questions focus on the different interfaces within the application and understanding your opinion on them.

How was the 'Create Template' interface? What did you like and not like about it? *

(The interface reached when you clicked on the 'Create New Template' button and choose a file name)

It was pretty clearly laid out. The icons conveyed what they meant so I didn't really need the manual. Nothing really of note I didn't like.

How was the 'Edit Template' interface? What did you like and not like about it? *

(The interface reached after clicking 'Edit Template' button and selecting the template file)

It was pretty easy to edit the template. No major issues.

How was find the 'Inspection' interface? What did you like and not like about it? *

(The interface reached after clicking 'Start Inspection' and selecting a template file)

I guess the obvious problem was for some reason it didn't save the camera placeholders that I created in the template. Apart from that it was easy to use and the interface was clear.

How was find the 'Share File' interface? What did you like and not like about it *

(The interface reached after clicking the 'Share File' button)

The app crashed upon sharing.

FORM 1 - RESPONSE 5

PAGE 1

Your Device

Please answer the following questions about your device used to complete these tasks.

What brand device are you using? *

E.g. Samsung, Google, OPPO

Samsung

What model are you using? *

E.g. S10, Pixel, R17

S10+

What version of Android are you running?

Leave blank if unknown

9

Part 1: Making a Template

Using the manual, create a template and save it.

Please include the following:

- 1 Heading
- 1 Short question (Short Q)
- 1 Long questions (Long Q)
- 1 Camera option

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual when creating the template? *

Step by step made it easy to complete process

Were there any difficulties while completing this task? If so, what were they? *

No

Are there any recommendations you would make to make this task easier? *

No

Part 2: Editing the Template

Use the manual to edit the template that was created in part 1.

Add the following and save it:

- 1 Heading
- 1 Camera option

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual when editing the template? *

Waa not really required

Were there any difficulties while completing this task? If so, what were they? *

No, it was straight forward

Are there any recommendations you would make to make this task easier? *

Nope

Part 3: Completing an Inspection

Using the manual, fill out the template created.

Complete the following:

- Answer the short question (Short Q)
- Answer the long question (Long Q)
- Add 2 images using the camera option button
- Save the completed template to PDF

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual while completing the inspection? *

It helped me understand the process for future use

Were there any difficulties while completing this task? If so, what were they? *

No, aside from app crash when saving a photo

Are there any recommendations you would make to make this task easier? *

No

Part 4: Sharing the template file and PDF

Use the manual, to share:

- The template file from Part 2
- The PDF file from Part 3.

Did you complete this task? *

Yes

No

Was the manual required to do this task? *

Yes

No

How useful was the manual to share the two files? *

It helped me get past a road block

Were there any difficulties while completing this task? If so, what were they? *

Yes, App crash when trying to navigate to a high directory when shareing

Are there any recommendations you would make to make this task easier? *

No

Usability of the Application

These questions focuses on the usability of the application.

How easy was the application to use? *



How easy was it to navigate within the application? *



How hard were the tasks to complete? *



How useful was the user manual to understand how to use the application? *



Final Questions

These questions focus on the different interfaces within the application and understanding your opinion on them.

How was the 'Create Template' interface? What did you like and not like about it? *

(The interface reached when you clicked on the 'Create New Template' button and choose a file name)

The new template screen could do with some direction. First look can be daunting. Like where do I click first.

How was the 'Edit Template' interface? What did you like and not like about it? *

(The interface reached after clicking 'Edit Template' button and selecting the template file)

After using the create template page, this page is easy to use.

How was find the 'Inspection' interface? What did you like and not like about it? *

(The interface reached after clicking 'Start Inspection' and selecting a template file)

No issues on the interface. But app does crash when saving a photo.

How was find the 'Share File' interface? What did you like and not like about it? *

(The interface reached after clicking the 'Share File' button)

Only that the app crashes when navigating up through the directories on my phone.

FORM 2 - FEEDBACK SUMMARY

Only one tester had issues with the application, all other users these were fixed. It is possible the errors occurred due to the application was not updated correctly or device and Android version.

The only suggestion given was to create a resume template feature. However, due to how the application is designed, this is not possible because of data persistency issues.

FORM 2 - RESPONSE 1

PAGE 1

Your Device

Please answer the following questions about your device used to complete these tasks.

What brand device are you using? *

E.g. Samsung, Google, OPPO

Nvidia

What model are you using? *

E.g. S10, Pixel, R17

Shield K1

What version of Android are you running?

Leave blank if unknown

7.0

PAGE 2

Fixes to the application

Does the application crash on startup? *

- Yes
- No

Do short and long questions keep their text when opening a saved file to edit or inspect?

- Yes
- No

Does the camera work when correctly performing an inspection? Do the images save to the file? *

- Yes
- No

Do User Manual pages 20-21 make sense with how to use the camera? *

- Yes
- No

Are there any recommendations you would like to make regarding the application Inspect? *

Navigating file directories on my tablet is pretty cumbersome, so probably being able to select where the template is saved would make it easier for me to share the file later on.

PAGE 3

Usability of the Application

These questions focuses on the usability of the application.

How easy was the application to use? *

1	2	3	4	5	
Difficult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Easy

How easy was it to navigate within the application? *

1	2	3	4	5	
Difficult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Easy

How useful was the user manual to understand how to use the application? *

1	2	3	4	5	
Not Useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Useful

FORM 2 - RESPONSE 2

PAGE 1

Your Device

Please answer the following questions about your device used to complete these tasks.

What brand device are you using? *

E.g. Samsung, Google, OPPO

OPPO

What model are you using? *

E.g. S10, Pixel, R17

R17

What version of Android are you running?

Leave blank if unknown

8.1.0

PAGE 2

Fixes to the application

Does the application crash on startup? *

- Yes
 No

Do short and long questions keep their text when opening a saved file to edit or inspect?

- Yes
 No

Does the camera work when correctly performing an inspection? Do the images save to the file? *

- Yes
 No

Do User Manual pages 20-21 make sense with how to use the camera? *

- Yes
 No

Are there any recommendations you would like to make regarding the application Inspect? *

Maybe an option to keep/access the inspection files without having to immediately turn it into a pdf file. For example, the camera option works and the picture I took shows up on the file as well as in the preview. However, when I jump back to the main menu and click on 'start inspection' again, the answers I left and picture I took vanish and I have to start over from the same template again.

I suggest that adding a 'resume inspection' or way to continue on with the last opened/auto saved file in case the app crashes on the user or if the user accidentally exits back to the main menu. I would be annoyed to lose all my entered data due to a technical difficulty.

PAGE 3

Usability of the Application

These questions focuses on the usability of the application.

How easy was the application to use? *

1

2

3

4

5

Difficult

Easy

How easy was it to navigate within the application? *

1

2

3

4

5

Difficult

Easy

How useful was the user manual to understand how to use the application? *

1

2

3

4

5

Not Useful

Useful

FORM 2 - RESPONSE 3

PAGE 1

Your Device

Please answer the following questions about your device used to complete these tasks.

What brand device are you using? *

E.g. Samsung, Google, OPPO

Samsung

What model are you using? *

E.g. S10, Pixel, R17

S10+

What version of Android are you running?

Leave blank if unknown

9

PAGE 2

Fixes to the application

Does the application crash on startup? *

- Yes
 No

Do short and long questions keep their text when opening a saved file to edit or inspect?

- Yes
 No

Does the camera work when correctly performing an inspection? Do the images save to the file? *

- Yes
 No

Do User Manual pages 20-21 make sense with how to use the camera? *

- Yes
 No

Are there any recommendations you would like to make regarding the application Inspect? *

No

PAGE 3

Usability of the Application

These questions focuses on the usability of the application.

How easy was the application to use? *

1	2	3	4	5	
Difficult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Easy

How easy was it to navigate within the application? *

1	2	3	4	5	
Difficult	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Easy

How useful was the user manual to understand how to use the application? *

1	2	3	4	5	
Not Useful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	Useful

FORM 2 - RESPONSE 4

PAGE 1

Your Device

Please answer the following questions about your device used to complete these tasks.

What brand device are you using? *

E.g. Samsung, Google, OPPO

Samsung

What model are you using? *

E.g. S10, Pixel, R17

Note 10

What version of Android are you running?

Leave blank if unknown

9

PAGE 2

Fixes to the application

Does the application crash on startup? *

- Yes
 No

Do short and long questions keep their text when opening a saved file to edit or inspect?

- Yes
 No

Does the camera work when correctly performing an inspection? Do the images save to the file? *

- Yes
 No

Do User Manual pages 20-21 make sense with how to use the camera? *

- Yes
 No

Are there any recommendations you would like to make regarding the application Inspect? *

Main menu buttons should be in order of operation, e.g. Create a Template button should be first, followed by Edit Template, Start Inspection and then Share a File. Also, there is a line that appears next to the Short Question label when adding it (and previewing it) when scrolling to the end.

PAGE 3

Usability of the Application

These questions focuses on the usability of the application.

How easy was the application to use? *

1

2

3

4

5

Difficult



Easy

How easy was it to navigate within the application? *

1

2

3

4

5

Difficult



Easy

How useful was the user manual to understand how to use the application? *

1

2

3

4

5

Not Useful



Useful