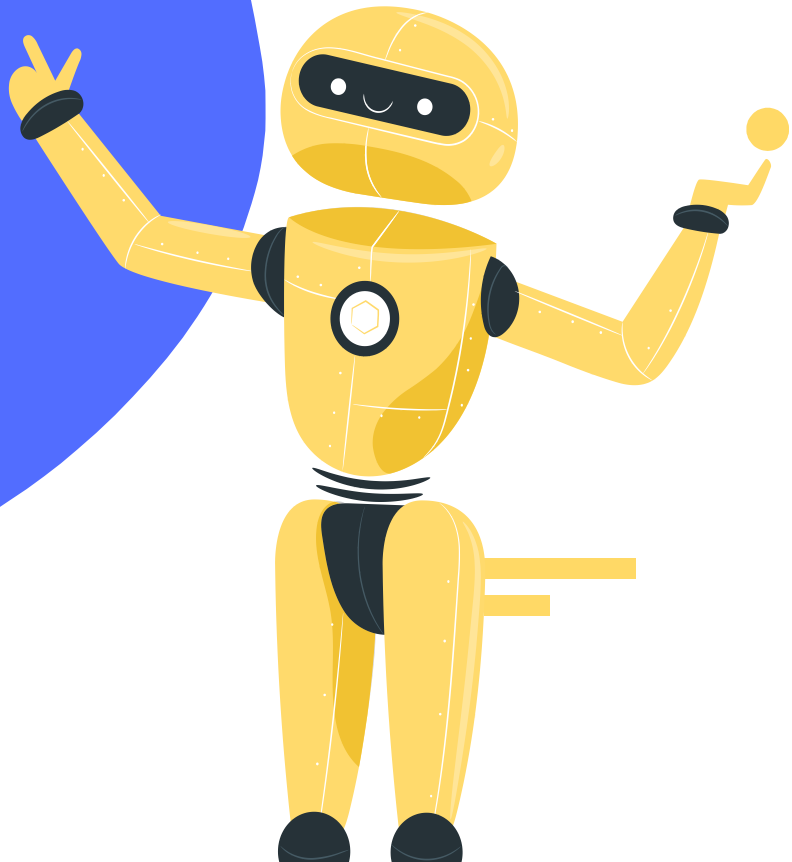
Create a Chatbot in python

Presented By,
METHUN SM



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PROBLEM DEFINITION

We take upon the challenge to create a chatbot in Python that provides exceptional customer service, answering user queries on a website or application. Our objective is to deliver high-quality support to users, ensuring a positive user experience and customer satisfaction.

DESIGN THINKING

To create a chatbot that can answer common questions, provide guidance, and direct users to appropriate resources, you should consider the following aspects:

Answers and Responses:

Prepare a set of predefined answers and responses for the common questions. These responses should be accurate and informative.

User Interaction:

How users will interact with the chatbot? It will be a text Based chatbot with an user-friendly interface.

Natural Language Processing (NLP):

Implement NLP techniques to understand user input more effectively. This includes entity recognition, intent detection, and sentiment analysis.

Integration:

Integrate the chatbot with relevant systems or databases to access up-to-date information or perform specific tasks.

Security and Privacy:

Ensure that the chatbot follows best practices for security and privacy, especially if it handles sensitive information.

Documentation:

Provide documentation or help resources for users to understand how to interact with the chatbot effectively.

User Training:

If necessary, provide training to users on how to use the chatbot effectively and encourage its adoption.

CONCLUSION

A well-defined chatbot scope and functionality are essential for delivering a chatbot that adds value to users and meets their needs. This process is dynamic, and it's important to iterate and adapt as user requirements evolve over time.