Klarna EID field

The Klarna Eid is recieved from Klarna when your account is ready. Please fill it in when you configure the Klarna invoice and part payments module.

Klarna secret field

The Klarna secret is received from Klarna when your account is ready. Please fill it in when you configure the Klarna invoice and part payments module.

Klarna invoice product reference

In order to add a invoice fee on each purchase you must follow the following steps.

Create a new product in your shop, follow these settings:

Reference field must match the value entered in the Klarna invoice and part payments module.
It should be deactivated, so it doesn't show up in the shop.
In the prices section set the price for the invoice fee.
In the quantities section set the quantity and preferably when out of stock to allow orders.
*In Klarna invoice and part payments module set **Use invoice fee to yes.***

Select environment

There are two possible values here live and beta. Beta is the mode you can use when preforming test transactions. Please also check with Klarna that your account is set up for that environment.
Live is the mode you use when performing real transactions.

Select country

Select the country in which your customers are located.

Activate invoice payments

Activate or disable the invoice payments for endcustomer.

Activate part payments

Activate or disable the part payments for endcustomer.

Invoice method

Select if you wish that Klarna sends the invoice via mail or post.

Klarna get address in checkout

Shows the get address feature in checkout. Works only for Sweden and shall only be used with Klarna payments.

Order management

Activate invoice

Use case:

A consumer makes a purchase, you send the goods to the consumer without any changes made to the order.

Cancel invoice

Use case:

A consumer contacts your customer care and asks to cancel an order, or you realized that the item that was ordered went out of stock and cannot be shipped.

Re-send invoice

Use case:

A consumer places an order. A little bit later, the consumer contacts your customer service center and wants to add or remove items from the order. You update the order in your system and trigger an invoice send-out.

Credit Article

Use case

A consumer makes a purchase of multiple items, after delivery, the consumer sends back some items but not all of them.

Credit Invoice

Use case

A consumer makes a purchase, after receiving the goods, he/she returns all the goods to you.

Check order status

This functionality enables you to check the status of a pending order. If an order is in the pending state you must use this feature until you either get OK or Denied from Klarna for the purchase.

OK: The order has been accepted and can be shipped.

Denied. The order has been rejected. Please cancel the order in your system.