YM

YVONNE MOTLOUNG

yvonne.n.motloung@gmail.com | +27 74 659 0271 | Vanderbijlpark Gauteng

Summary

A passionate and motivated Electrical Engineering: Computer Systems graduate with hands-on internship experience in IT support, where I gained exposure to basic IT troubleshooting and network infrastructure. I hold certifications in cybersecurity fundamentals and networking through Cisco and NDG Linux. I'm comfortable with diagnosing hardware/software issues, assisting with network setups, and supporting end-users. I have also experimented with AWS services such as IAM, Amplify, Certificate Manager, Route 53, CloudWatch, CloudFront, and S3 to deploy and host sample websites. Additionally, I have foundational skills in full stack web development (HTML, CSS, JavaScript) and coding in Python, C++, and C.

For more about my profile, please visit: www.yvonnem.co.za

Technical Skills

- Network Troubleshooting (LAN/WAN, TCP/IP)

- Cisco Routing & Switching (CCNA-level)

- Cybersecurity Fundamentals

- Linux Essentials (NDG Certified)

- System Installation & Maintenance

- End-User IT Support

- Network Device Configuration

- Operating Systems (Windows, Linux)

- Basic Full Stack Web Development (HTML, CSS, JavaScript, AppSync)

- Programming: Python, C++, C

- Experimented with AWS Tools: IAM, Amplify, Certificate Manager, CloudWatch, CloudFront, Route 53, S3

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Education

Advanced Diploma in Electrical Engineering: Computer Systems

Vaal University of Technology | 2025 - Present

Focus: Industrial Networking, Database Programming, Database Administration, Microsystem Design

Diploma in Electrical Engineering: Computer Systems

Vaal University of Technology | Completed 2024

Majors: Network Systems Engineering, Operating Systems, Software Engineering, Digital Systems

Certifications

- Cisco: Introduction to Cybersecurity
- CCNA: Introduction to Networks
- CCNA: Switching, Routing, and Wireless Essentials
- NDG: Linux Essentials
- CCNA: Enterprise Networking, Security & Automation

Professional Experience

Work Integrated Learning - IT Technician Intern

Resolution Circle - Johannesburg | 2024

- Resolved user-reported hardware and software issues across the organization
- Installed and configured operating systems, drivers, and peripherals
- Assisted with routine network monitoring and patch updates
- Supported internal IT ticketing system and end-user escalations
- Contributed to IT documentation and asset management

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Languages

- English (Fluent)

- Sesotho (Fluent)

- isiZulu (Fluent)