# PROFESSIONAL SUMMARY

Able to code web pages from the ground up using Html, CSS, JavaScript, Node.js and the React framework.

Fundamental understanding of Web design concepts, cross browser development.10+ years of customer service experience grant me the ability to communicate with clients and fellow developers to establish the necessary requirements to complete projects in a professional and timely manner.

# EDUCATION

**New Apprenticeship**, Boot Camp IT ServiceNow, Remote Date 08/10/2022 – Present

* Focused in the ServiceNow platform and using ITIL concepts along with programming Languages in Angular.js, Html, CSS, and JavaScript.

## Tarrant County College, Hurst, Texas Start 01/2020 - Graduated 05/2022

## IT: Web Applications Programming, Associates Degree

* IT concepts with a focus in Web development and design using technologies and languages such as Html, CSS, JavaScript, PHP, and SQL to create and manage Websites.

# PROFESSIONAL EXPERIENCE

**Tax Prep/Customer Rep,** *La Familia Insurance*, Fort Worth, TX 12/2021- 08/2022

* Worked on clients’ taxes and sent them in through IRS
* Catalog and record Data in Microsoft excel

**Sales Advisor,** *Office Depot*, Burleson, TX 3/2021 – 12/2022

* Helped customers with any mobile phone troubleshooting
* Answer calls for any kind of tech support on mobile devices

**Customer Support/Rep,** *Cricket Wireless*, Fort Worth, TX 9/2019 – 03/2021

* Helped customers with any mobile phone troubleshooting
* Answer calls for any kind of tech support on mobile devices

# TECHNICAL SKILLS

* Html
* CSS
* JavaScript
* React
* Git
* Node.js
* ITIL
* Agile Methodology
* ServiceNow
* Angular.js

# PROJECTS

# My Portfolio| <https://mglgrd95.github.io/Portfolio/>

* Built and designed the portfolio interface using React libraries, Html, CSS, and JavaScript
* Deployed portfolio using Git and Node.JS to GitHub.

# Lillie’s Flower shop Website| <https://mglgrd95.github.io/lilysflowershop/>

* Developed full website in HTML5, CSS3, and JavaScript.
* Improved design with a dropdown menu, countdown, and updated clock for user purposes

Bike Shop **Website**| [**https://mglgrd95.github.io/bikeshop/**](https://mglgrd95.github.io/bikeshop/)

* Design the full website for client in Html, and CSS
* Used JavaScript for the side menu and log in pages.