



APEXCARE SOLUTIONS

Part (a): Wireframe



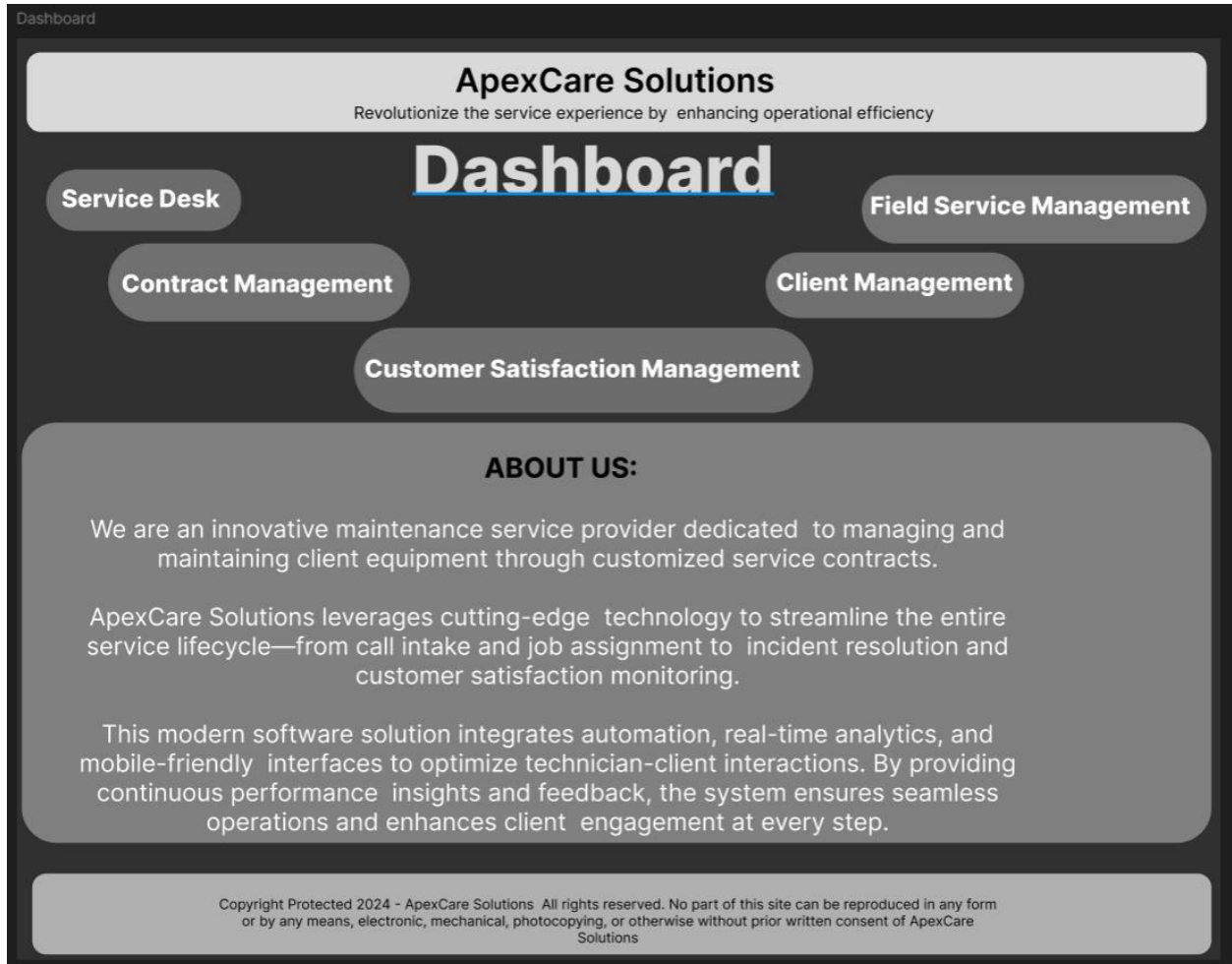
DONE BY:

TRAVER MHERE

WIREFRAME

Below is a link to the Figma platform for accessing the Medium Wireframe.

https://www.figma.com/proto/uUmaWptEqFZKhb2Z0HyPnc/Assignment_3-Wireframe?node-id=12-593&node-type=frame&t=De7jHgPKy7NJbYmZ-1&scaling=scale-down&content-scaling=fixed&page-id=0%3A1&starting-point-node-id=5%3A190



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Login Page

Register/Login**Email:****Password:**

Click here to login

LOGIN

DASHBOARD

Click here to register

REGISTER

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Register

Register a new user**Username:****Surname:****Email:****Password:**

Click here to register

Register

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Home

Service Desk

Logout

Contract Management

Client Management

Field Service Management

Customer Satisfaction Management

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Client Management

Register Client

Client Details

Flag Clients

Add Notes

Communicate with Client

Home

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Client Details

ID	Name	Surname	Number	Address	Email	Contract
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Manage Client

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Home

ID	<input type="text"/>
Name	<input type="text"/>
Surname	<input type="text"/>
Number	<input type="text"/>
Address	<input type="text"/>
Email	<input type="text"/>
Contract	<input type="text"/>

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Read

Update

Delete

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Add Notes

Save

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Communicate with Client

Chat

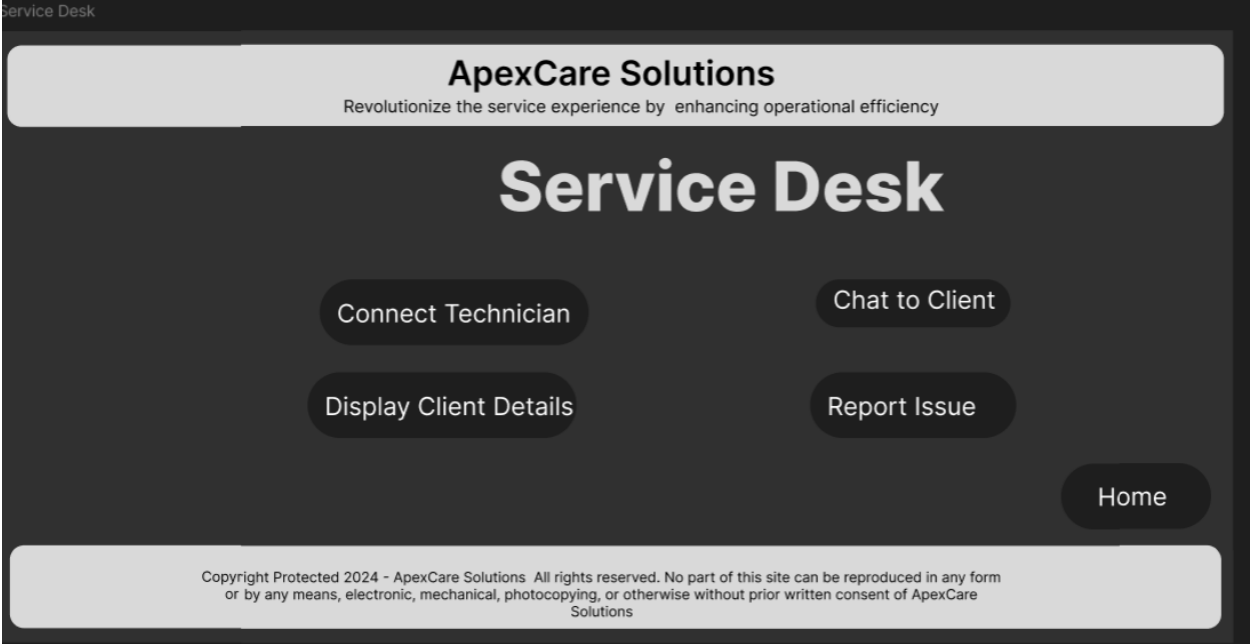
Email

Phone Call

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Job Issue

ID	<input type="text"/>
Name	<input type="text"/>
Surname	<input type="text"/>
Number	<input type="text"/>
Address	<input type="text"/>
Email	<input type="text"/>
Contract	<input type="text"/>

NOTES

Report

Connect Technician

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Field Service Management

Send job to Technician

Available Technician

Display Client Details

Maintenance Alerts

Job Status

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Alerts

Maintenance Status

ID

Job Type

Address

Contact

Close Job

Send To Client

Send To Technician

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Customer Satisfaction Management

Schedule follow up

Home

Complaints

Compliments

Communicate with Clients

Surveys

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Complaints

Name Surname Email Phone **Message**

Contact Client

Send To Technician

Send To Manager

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Compliments

Name Surname Email Phone

Suggestion Box

Contact Client

Send To Technician

Send To Manager

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Survey

On a scale of 1 to 5, how satisfied are you with the overall service?

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Satisfied ☐

Very Satisfied ☐

Nuetral ☐

Desatisfied ☐

Very Desatisfied ☐

[Additional Comments](#)

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[Contact Client](#)

[Send To Technician](#)

[Send To Manager](#)

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Sign Up[Back](#)

ID

Name

Surname

Number

Address

Email

Contract Type

Additional Information

[Submit](#)[Save](#)[Clear](#)[Home](#)

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Payment**Payments Options****Credit Card****Bank Transfer****Paypal**[Back](#)[Home](#)

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Types of Contracts

Fixed-Price Contract

Here, you pay a set amount for a defined scope of work.

Time and Materials

You cover the cost of the time spent and materials used.

Retainer Contract

You pay a recurring fee to ensure the provider's availability. Handy for ongoing needs.

Cost-Plus Contract

You pay the actual cost of the work plus a fee.

Unit Pricing Contract

Costs are based on individual units of work.

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