

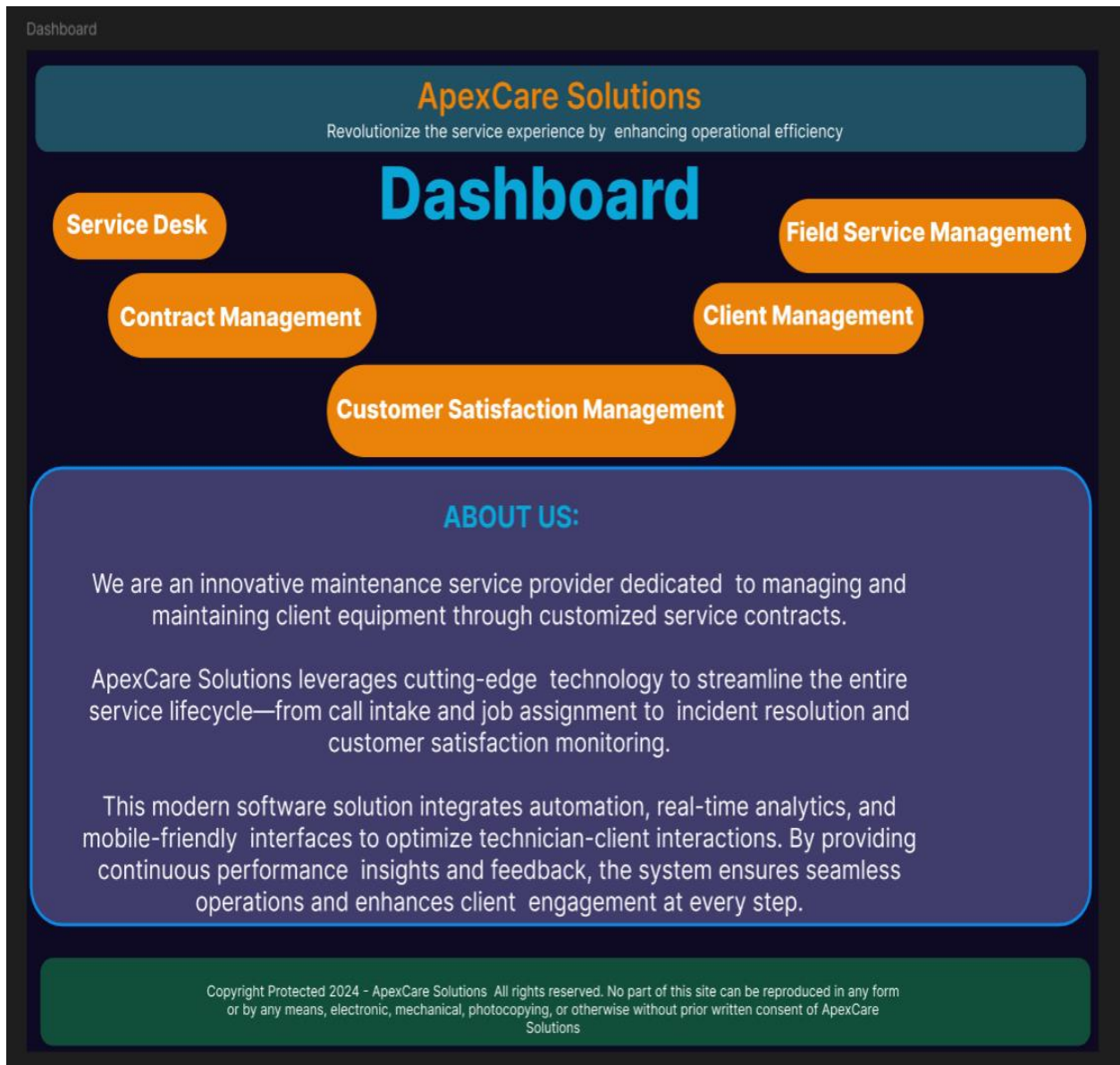
ApexCare Solutions Part (b) Prototype

DONE BY:
TRAVER MHERE

PROTOTYPE

Below is a link to the prototype:

<https://www.figma.com/proto/rylr8twBTuRHdRzShaqSDQ/Assignment-3-Prototype?node-id=23-462&node-type=frame&t=pDvtSaFSb1lxkci6-0&scaling=scale-down&content-scaling=fixed&page-id=0%3A1>



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Login Page

Register/Login

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Password:

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LOGIN

DASHBOARD

[Click here to register](#)

REGISTER

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Register

Register a new user

Username:

Surname:

Email:

Password:

[Click here to register](#)

Register

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Home

Service Desk

Logout

Contract Management

Client Management

Field Service Management

Customer Satisfaction Management

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Client Management

Register Client

Client Details

Flag Clients

Add Notes

Communicate with Client

Home

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Client Details

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Client Details

ID	Name	Surname	Number	Address	Email	Contract

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Register Client

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Manage Client

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Home

ID	<input type="text"/>	
Name	<input type="text"/>	
Surname	<input type="text"/>	
Number	<input type="text"/>	
Address	<input type="text"/>	
Email	<input type="text"/>	
Contract	<input type="text"/>	

Search

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Add Notes

Save

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Communicate with Client

Chat

Email

Phone Call

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Service Desk

[Connect Technician](#)[Chat to Client](#)[Display Client Details](#)[Report Issue](#)[Home](#)

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Connect Technician

[Back](#)[Home](#)

ID	Name	Surname	Number	Job Description	Email	Availability
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[Assign](#)[Chat](#)[Update](#)

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Report Job Issue

</>

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Job Issue

ID

Name

Surname

Number

Address

Email

Contract

NOTES

Report

Connect Technician

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Field_Service Management

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Field Service Management

Send job to Technician

Available Technician

Display Client Details

Maintenance Alerts

Job Status

Home

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Alerts

Maintenance Status

ID

Job Type

Address

Contact

Close Job

Send To Client

Send To Technician

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Customer Satisfaction Management

Schedule follow up

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Complaints

Compliments

Communicate with Clients

Surveys

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Complaints

Name Surname Email Phone

Message

Contact Client

Send To Technician

Send To Manager

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Compliments

Name Surname Email Phone

Suggestion Box

Contact Client

Send To Technician

Send To Manager

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Survey

On a scale of 1 to 5, how satisfied are you with the overall service?

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Home

Satisfied

☐

Very Satisfied

☐

Nuetral

☐

Desatisfied

☐

Very Desatisfied

☐

Additional Comments

View

Contact Client

Send To Technician

Send To Manager

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Contract Management

Types of Services

Payment

Sign up

Suggestion Box

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Sign Up

Additional Information[Back](#)

ID

Name

Surname

Number

Address

Email

Contract Type

[Submit](#)[Save](#)[Clear](#)[Home](#)

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Payment

Payments Options[Credit Card](#)[Bank Transfer](#)[Paypal](#)[Back](#)[Home](#)

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Types of Contracts

Fixed-Price Contract

Here, you pay a set amount for a defined scope of work.

Time and Materials Contract

You cover the cost of the time spent and materials used.

Retainer Contract

You pay a recurring fee to ensure the provider's availability. Handy for ongoing needs.

Cost-Plus Contract

You pay the actual cost of the work plus a fee.

Unit Pricing Contract

Costs are based on individual units of work.

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