MITCHELL HEYN

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github.com/Mheyn95

Education

The University of Utah, David Eccles School of Business

Bachelor of Science in Information Systems

Salt Lake City, UT December 2019

The University of Utah, Coding Bootcamp

Full-stack Web Developer

Salt Lake City, UT *May 2021*

Work Experience

Dental Intelligence

Pleasant Grove, UT August 2018 to Present

Support Specialist, and Database Report Writer

- Demonstrated extreme ownership of goals in customer support and secured a promotion to Database Report Writer through hard work, passion and having a team-oriented attitude.
- Possesses strong technical talent to create reports using SQL and Microsoft Power BI to help customers track important metrics.
- Demonstrates strong understanding of data and how things fit together in a database to create formulas and visualizations to best help customer's needs.

Parson, Behle, and Latimer

Runner and Messenger

Salt Lake City, UT *April 2017 to August 2018*

- Demonstrated efficiency by delivering important documents in a professional and timely manner.
- Showed responsibility by arriving early every morning to sort important mail and by dressing appropriately for the professional environment of a law firm.
- Achieved all excellent ratings in the end of year performance review, thus earning a pay raise.

The UPS Store

Millcreek, UT

Store Clerk and Sales Representative

September 2015 to April 2017

- Displayed responsibility by being put in charge of closing and opening the store.
- Awarded Best Customer Service 15 times in a row based on sales and reviews by customers.
- Gained bonuses every month for achieving multiple sales goals every month.

Technical Skills

- HTML
- CSS, including Bootstrap
- JavaScript, including jQuery, Node.js and Express.js
- SQL and NoSQL, in MySQL, MS SQL Server and MongoDB
- Microsoft PowerBI