
Name: Ndumiso Mhlongo

22nd November 2016

RE: Reference Letter

To whom it may Concern

This letter is to confirm that the above learner attended a Skills Programme Learnership (NQF Level 5 Certificate with 68 Credits) at TeleDirect International (PTY) Ltd from 22nd August 2016 to the 22nd November 2016. The learner passed all four modules namely:

- Customer Service
- Operations Management
- Sales and Marketing
- Strategy and Change Management

The time spent on the learnership was split into 30% theory and 70% on the Job training. The learner is hardworking and dedicated.

We highly recommend the learner to any organisation.

Please do not hesitate to contact the Programme Coordinator for more information.

Yours sincerely



Vanessa Rass

Programme Coordinator

011 068 9400



Thinus Esterhuyse

HR Manager

011 068 9400