

SANTINO RUIZ FORNES

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Student & Aspiring Web





Profile

I am a student with knowledge of programming and a passion for technology. I have experience in customer service as a sales assistant in a men's clothing store, where I developed communication skills, teamwork, and a results-oriented mindset. I am committed, proactive, and constantly learning to grow both technically and personally.



Contact

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EDUCATION	PROFESSIONAL SKILLS	EXPERTISE
Tertiary Education in IT I.E.S. de Informática 9-012 (Currently in 3rd year)	Conflict resolution 	Office Suite
High School Diploma in Education Graduated with academic honors (Ranked 15th) 2018 - 2022	Working under pressure 	Social media management (Marketing & Design)
	Quick and effective decision-making 	Basic marketing strategies
	Positive and professional attitude 	Customer service

EXPERIENCE

Sales Assistant
Equus – Men's Clothing
2022 – Present

Provided personalized assistance to customers, ensuring a high level of satisfaction

Actively listened to client needs and recommended appropriate products and sizes

Managed and monitored inventory and logistics

Operated the point-of-sale (POS) system for sales, returns, and exchanges

Organized merchandise displays in line with marketing guidelines

Coordinated restocking efforts and managed incoming shipments

Resolved customer complaints professionally