

# SANTINO RUIZ FORNES

## Santino Ruiz Fornes

### Student & Aspiring Web

#### Profile

I am a student with knowledge of programming and a passion for technology. I have experience in customer service as a sales assistant in a men's clothing store, where I developed communication skills, teamwork, and a results-oriented mindset. I am committed, proactive, and constantly learning to grow both technically and personally.



#### Contact

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EDUCATION	PROFESSIONAL SKILLS	EXPERTISE
<b>Tertiary Education in IT</b> I.E.S. de Informática 9-12 (Currently in 3rd year)	Conflict resolution <div style="width: 50%;"><div style="background-color: #e0f2e0; width: 100%; height: 10px; border-radius: 5px;"></div></div>	Office Suite
<b>High School Diploma in Education</b> Graduated with academic honors (Ranked 15th) 2018 – 2022	Working under pressure <div style="width: 80%;"><div style="background-color: #2e3436; width: 100%; height: 10px; border-radius: 5px;"></div></div>	Social media management (Marketing & Design)
	Quick and effective decision-making <div style="width: 70%;"><div style="background-color: #2e3436; width: 100%; height: 10px; border-radius: 5px;"></div></div>	Basic marketing strategies
	Positive and professional attitude <div style="width: 60%;"><div style="background-color: #e0f2e0; width: 100%; height: 10px; border-radius: 5px;"></div></div>	Customer service

#### EXPERIENCE

**Sales Assistant**  
Equus – Men's Clothing  
2022 – Present

Provided personalized assistance to customers, ensuring a high level of satisfaction

Actively listened to client needs and recommended appropriate products and sizes

Managed and monitored inventory and logistics

Operated the point-of-sale (POS) system for sales, returns, and exchanges

Organized merchandise displays in line with marketing guidelines

Coordinated restocking efforts and managed incoming shipments

Resolved customer complaints professionally