## Correction of Theorem 0.1

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We now extend Theorem 4.1 to the case of unknown cut-off points **b**. Assume that the true parameters  $(\Theta^{\text{true}}, \boldsymbol{b}^{\text{true}}) \in \mathcal{P} \times \mathcal{B}$ , where the feasible sets are defined as

$$\mathcal{P} = \{ \Theta \in \mathbb{R}^{d_1 \times \dots \times d_K} : \operatorname{rank}(\mathcal{P}) \leq \boldsymbol{r}, \ \langle \Theta, \mathcal{J} \rangle = 0, \ \|\Theta\|_{\infty} \leq \alpha \},$$
$$\mathcal{B} = \{ \boldsymbol{b} \in \mathbb{R}^{L-1} : \|\boldsymbol{b}\|_{\infty} \leq \beta, \ \min_{\boldsymbol{\ell}} (b_{\ell} - b_{\ell-1}) \geq \Delta \}.$$

Here,  $\mathcal{J} = [\![1]\!] \in \mathbb{R}^{d_1 \times \cdots \times d_K}$  denotes a tensor of all ones. The constraint  $\langle \Theta, \mathcal{J} \rangle = 0$  is imposed to ensure the identifiability of  $\Theta$  and  $\boldsymbol{b}$ . We propose the constrained M-estimator

$$(\hat{\Theta}, \hat{\boldsymbol{b}}) = \underset{(\Theta, \boldsymbol{b}) \in \mathcal{P} \times \mathcal{B}}{\operatorname{arg max}} \mathcal{L}_{\mathcal{Y}}(\Theta, \boldsymbol{b}). \tag{1}$$

The estimation accuracy is assessed using the mean squared error (MSE):

$$MSE\left(\hat{\Theta}, \Theta^{\text{true}}\right) = \frac{1}{\prod_{k} d_{k}} \|\hat{\Theta} - \Theta^{\text{true}}\|_{F}, \quad MSE\left(\hat{\boldsymbol{b}}, \boldsymbol{b}^{\text{true}}\right) = \frac{1}{L-1} \|\hat{\boldsymbol{b}} - \boldsymbol{b}^{\text{true}}\|_{F}.$$

To facilitate the examination of MSE, we define an order-(K+1) tensor,  $\mathcal{Z} = [\![z_{\omega,\ell}]\!] \in \mathbb{R}^{d_1 \times \cdots \times d_K \times (L-1)}$ , by stacking the parameters  $\Theta = [\![\theta_\omega]\!]$  and  $\boldsymbol{b} = [\![b_\ell]\!]$  together. Specifically, let  $z_{\omega,\ell} = -\theta_\omega + b_\ell$  for all  $\omega \in [d_1] \times \cdots \times [d_K]$  and  $\ell \in [L-1]$ ; that is,

$$\mathcal{Z} = -\Theta \otimes \mathbf{1} + \mathcal{J} \otimes \mathbf{b},$$

where **1** denotes a length-(L-1) vector of all ones. Under the identifiability constraint  $\langle \Theta, \mathcal{J} \rangle = 0$ , there is an one-to-one mapping between  $\mathcal{Z}$  and  $(\Theta, \boldsymbol{b})$ , with rank $(\mathcal{Z}) \leq (\operatorname{rank}(\Theta), 2)^T$ . Furthermore,

$$\|\hat{\mathcal{Z}} - \mathcal{Z}^{\text{true}}\|_F^2 = \|\hat{\Theta} - \Theta^{\text{true}}\|_F^2 (L - 1) + \|\hat{\boldsymbol{b}} - \boldsymbol{b}^{\text{true}}\|_F^2 \left(\prod_k d_k\right), \tag{2}$$

where  $\mathcal{Z}^{\text{true}} = \Theta^{\text{true}} \otimes \mathbf{1} + \mathcal{J} \otimes \boldsymbol{b}^{\text{true}}$  and  $\hat{\mathcal{Z}} = \hat{\Theta} \otimes \mathbf{1} + \mathcal{J} \otimes \hat{\boldsymbol{b}}$ .

We make the following assumptions about the link function.

**Assumption 1.** The link function  $f: \mathbb{R} \mapsto [0,1]$  satisfies the following properties:

- 1. f(z) is twice-differentiable and strictly increasing in z.
- 2.  $\dot{f}(z)$  is strictly log-concave and symmetric with respect to z=0.

We define the following constants that will be used in the theory:

$$C_{\alpha,\beta,\Delta} = \max_{|z| \le \alpha + \beta} \max_{\substack{z' \le z - \Delta \\ z'' \ge z + \Delta}} \max \left\{ \frac{\dot{f}(z)}{f(z) - f(z')}, \frac{\dot{f}(z)}{f(z'') - f(z)} \right\},$$

$$D_{\alpha,\beta,\Delta} = \max_{|z| \le \alpha + \beta} \max_{\substack{z' \le z - \Delta \\ z'' \ge z + \Delta}} \max \left\{ -\frac{\partial}{\partial z} \left( \frac{\dot{f}(z)}{f(z) - f(z')} \right), \frac{\partial}{\partial z} \left( \frac{\dot{f}(z)}{f(z'') - f(z)} \right) \right\},$$

$$A_{\alpha,\beta,\Delta} = \min_{|z| \le \alpha + \beta} \min_{\substack{z' \le z - \Delta \\ z'' \le z - \Delta}} \left( f(z) - f(z') \right).$$

$$(3)$$

Remark 1. The condition  $\Delta = \min_{\ell}(b_{\ell} - b_{\ell-1}) > 0$  on the feasible set  $\mathcal{B}$  guarantees the strict positiveness of f(z) - f(z') and f(z'') - f(z). Therefore, the denominators in the above quantities  $C_{\alpha,\beta,\Delta}, D_{\alpha,\beta,\Delta}$  are well-defined. Furthermore, by Theorem 8.1, f(z) - f(z') is strictly log-concave in (z,z') for  $z \leq z' - \Delta, z, z' \in [-\alpha - \beta, \alpha + \beta]$ . Based on Assumption 1 and closeness of the feasible set, we have  $C_{\alpha,\beta,\Delta} > 0$ ,  $D_{\alpha,\beta,\Delta} > 0$ ,  $A_{\alpha,\beta,\Delta} > 0$ .

Remark 2. Add the specific bound for logistic link.

**Theorem 0.1** (Statistical convergence with unknown **b**). Consider an ordinal tensor  $\mathcal{Y} \in [L]^{d_1 \times \cdots \times d_K}$  generated from model (1) with the link function f and parameters  $(\Theta^{\text{true}}, \mathbf{b}^{\text{true}}) \in \mathcal{P} \times \mathcal{B}$ . Suppose the link function f satisfies Assumption 1. Define  $r_{\text{max}} = \max_k r_k$ , and assume  $r_{\text{max}} = \mathcal{O}(1)$ .

Then with very high probability, the estimator in (1) satisfies

$$\|\hat{\mathcal{Z}} - \mathcal{Z}^{\text{true}}\|_F^2 \le \frac{c_1 r_{\text{max}}^{K-1} C_{\alpha,\beta,\Delta}^2}{A_{\alpha,\beta,\Delta}^2 D_{\alpha,\beta,\Delta}^2} \left( L - 1 + \sum_k d_k \right), \tag{4}$$

In particular,

$$\operatorname{MSE}\left(\hat{\Theta}, \Theta^{\operatorname{true}}\right) \leq \min\left(4\alpha^{2}, \ \frac{c_{1}r_{\max}^{K-1}C_{\alpha,\beta,\Delta}^{2}}{A_{\alpha,\beta,\Delta}^{2}D_{\alpha,\beta,\Delta}^{2}} \frac{L-1+\sum_{k}d_{k}}{(L-1)\prod_{k}d_{k}}\right),$$

and

$$MSE\left(\hat{\boldsymbol{b}}, \boldsymbol{b}^{true}\right) \leq \min\left(4\beta^{2}, \ \frac{c_{1}r_{\max}^{K-1}C_{\alpha,\beta,\Delta}^{2}}{A_{\alpha,\beta,\Delta}^{2}D_{\alpha,\beta,\Delta}^{2}} \frac{L-1+\sum_{k}d_{k}}{(L-1)\prod_{k}d_{K}}\right),$$

where  $c_1, C_{\alpha,\beta,\Delta}, D_{\alpha,\beta,\Delta}$  are positive constants independent of the tensor dimension, rank, and number of ordinal levels.

*Proof.* (sketch)

Let  $\nabla_{\mathcal{Z}} \mathcal{L}_{\mathcal{Y}} = [\![\frac{\partial \mathcal{L}_{\mathcal{Y}}}{\partial z_{\omega,\ell}}]\!] \in \mathbb{R}^{d_1 \times \cdots \times d_K \times [L-1]}$  denote the score function, and  $\mathbf{H} = \nabla_{\mathcal{Z}}^2 \mathcal{L}_{\mathcal{Y}}$  the Hessian matrix. Following the same argument in the previous version (Taylor expansion,  $r_{\text{max}}(\mathcal{Z}) = r_{\text{max}}(\Theta)$ , etc.), we have

$$\|\hat{\mathcal{Z}} - \mathcal{Z}^{\text{true}}\|_F^2 \le c_1 r_{\text{max}}^{K-1} \frac{\|\nabla_{\mathcal{Z}} \mathcal{L}_{\mathcal{Y}}(\mathcal{Z}^{\text{true}})\|_{\sigma}^2}{\lambda_1^2 \left(\boldsymbol{H}(\check{\mathcal{Z}})\right)},\tag{5}$$

where  $\nabla_{\mathcal{Z}} \mathcal{L}_{\mathcal{Y}}(\mathcal{Z}^{\text{true}})$  is the score evaluated at  $\mathcal{Z}^{\text{true}}$ ,  $\boldsymbol{H}(\check{\mathcal{Z}})$  is the Hession evaluated at  $\check{\mathcal{Z}}$ , for some  $\check{\mathcal{Z}}$  between  $\hat{\mathcal{Z}}$  and  $\mathcal{Z}^{\text{true}}$ , and  $\lambda_1(\cdot)$  is the largest matrix eigenvalue.

Hence, it suffices to bound the score and the Hession.

1. (Score.) The  $(\omega, \ell)$ -th entry in  $\nabla_{\mathcal{Z}} \mathcal{L}_{\mathcal{Y}}$  is

$$\frac{\partial \mathcal{L}_{\mathcal{Y}}}{\partial z_{\omega,\ell}} = \mathbb{1}_{\{y_{\omega}=\ell\}} \frac{\dot{f}(z)}{f(z) - f(z')} \bigg|_{(z, z') = (z_{\omega,\ell}, z_{\omega,\ell-1})} - \mathbb{1}_{\{y_{\omega}=\ell+1\}} \frac{\dot{f}(z)}{f(z'') - f(z)} \bigg|_{(z'', z) = (z_{\omega,\ell+1}, z_{\omega,\ell})}$$

which is upper bounded in magnitude by  $C_{\alpha,\beta,\Delta} > 0$ . Therefore, with very high probability,

$$\|\nabla_{\mathcal{Z}}\mathcal{L}_{\mathcal{Y}}(\mathcal{Z}^{\text{true}})\|_{\sigma} \leq C_{\alpha,\beta,\Delta} \sqrt{L-1+\sum_{k} d_{k}}.$$

2. (Hession.) The entries in the Hession matrix are

$$\begin{aligned} \text{Diagonal: } & \frac{\partial^2 \mathcal{L}_{\mathcal{Y}}}{\partial z_{\omega,\ell}^2} = \mathbbm{1}_{\{y\omega=\ell\}} \frac{\ddot{f}(z) \left(f(z) - f(z')\right) - \dot{f}^2(z)}{\left(f(z) - f(z')\right)^2} \Bigg|_{(z,\ z') = (z_{\omega,\ell},\ z_{\omega,\ell-1})} - \\ & \mathbbm{1}_{\{y\omega=\ell+1\}} \frac{\ddot{f}(z) \left(f(z'') - f(z)\right) + \dot{f}^2(z)}{\left(f(z'') - f(z)\right)^2} \Bigg|_{(z'',\ z) = (z_{\omega,\ell+1},\ z_{\omega,\ell})}, \end{aligned} \\ & \text{Off-diagonal: } & \frac{\partial^2 \mathcal{L}_{\mathcal{Y}}}{\partial z_{\omega,\ell} z_{\omega,\ell+1}} = \mathbbm{1}_{\{y\omega=\ell+1\}} \frac{\dot{f}(z_{\omega,\ell}) \dot{f}(z_{\omega,\ell+1})}{\left(f(z_{\omega,\ell+1}) - f(z_{\omega,\ell})\right)^2} \quad \text{and} \quad \frac{\partial^2 \mathcal{L}_{\mathcal{Y}}}{\partial z_{\omega,\ell} z_{\omega',\ell'}} = 0 \text{ otherwise.} \end{aligned}$$

Based on Assumption 1, the Hessian matrix H has the following three properties:

- (a) The Hession matrix is a block matrix,  $\boldsymbol{H} = \operatorname{diag}\{\boldsymbol{H}_{\omega} : \omega \in [d_1] \times \cdots \times [d_K]\}$ , and each block  $\boldsymbol{H}_{\omega} \in \mathbb{R}^{(L-1)\times (L-1)}$  is a tridiagonal matrix.
- (b) The off-diagonal entries are either zero or strictly positive.
- (c) The diagonal entries are either zero or strictly negative. Furthermore,

$$\begin{aligned} & \boldsymbol{H}_{\omega}(\ell,\ell) + \boldsymbol{H}_{\omega}(\ell,\ell-1) + \boldsymbol{H}_{\omega}(\ell,\ell+1) \\ & = \frac{\partial^{2} \mathcal{L}_{\mathcal{Y}}}{\partial z_{\omega,\ell}^{2}} + \frac{\partial^{2} \mathcal{L}_{\mathcal{Y}}}{\partial z_{\omega,\ell}z_{\omega,\ell+1}} + \frac{\partial^{2} \mathcal{L}_{\mathcal{Y}}}{\partial z_{\omega,\ell-1}z_{\omega,\ell}} \\ & = \mathbb{1}_{\{y_{\omega}=\ell\}} \frac{\partial}{\partial z} \left( \frac{\dot{f}(z)}{f(z) - f(z')} \right) \bigg|_{(z, z') = (z_{\omega,\ell}, z_{\omega,\ell-1})} - \mathbb{1}_{\{y_{\omega}=\ell+1\}} \frac{\partial}{\partial z} \left( \frac{\dot{f}(z)}{f(z) - f(z')} \right) \bigg|_{(z'', z) = (z_{\omega,\ell+1}, z_{\omega,\ell})} \end{aligned}$$

We will show that, with very high probability over  $\mathcal{Y}$ ,  $\boldsymbol{H}$  is negative definite in that

$$\lambda_1(\boldsymbol{H}) = \max_{\boldsymbol{z}} \frac{\boldsymbol{z}^T \boldsymbol{H} \boldsymbol{z}}{\|\boldsymbol{z}\|_F^2} \le -c_2 A_{\alpha,\beta,\Delta} D_{\alpha,\beta,\Delta}, \tag{6}$$

where  $A_{\alpha,\beta,\Delta}$ ,  $D_{\alpha,\beta,\Delta} > 0$  are constants defined in (3), and  $c_1 > 0$  is a constant.

Let  $\boldsymbol{z}_{\omega} = (z_{\omega,1}, \dots, z_{\omega,L-1})^T \in \mathbb{R}^{L-1}$  and  $\boldsymbol{z} = (\boldsymbol{z}_{1,\dots,1}, \dots, \boldsymbol{z}_{d_1,\dots,d_K})^T \in \mathbb{R}^{(L-1)\prod_k d_k}$ . It follows from property (a) that

$$oldsymbol{z}^T oldsymbol{H} oldsymbol{z} = \sum_{\omega} oldsymbol{z}_{\omega}^T oldsymbol{H}_{\omega} oldsymbol{z}_{\omega}.$$

Furthermore, properties (b) and (c) (or similar arguments as in page 29, arXiv preprint) imply that

$$\boldsymbol{z}_{\omega}^{T}\boldsymbol{H}_{\omega}\boldsymbol{z}_{\omega} \leq -D_{\alpha,\beta,\Delta}\sum_{\ell}z_{\omega,\ell}^{2}\underbrace{\mathbb{1}_{\{y_{\omega}=\ell \text{ or } \ell+1\}}}_{\text{Bernoulli r.v. with probability bounded by }A_{\alpha,\beta,\Delta}}.$$

Therefore,

 $\leq -D_{\alpha,\beta,\Delta} < 0.$ 

$$\boldsymbol{z}^{T}\boldsymbol{H}\boldsymbol{z} = \sum_{\omega} \boldsymbol{z}_{\omega}^{T}\boldsymbol{H}_{\omega}\boldsymbol{z}_{\omega} \leq -D_{\alpha,\beta,\Delta} \sum_{\omega} \sum_{\ell} z_{\omega,\ell}^{2} \mathbb{1}_{\{y_{\omega}=\ell \text{ or } \ell+1\}}.$$
 (7)

Based on central limit theorem (and concentration properties of Bernoulli r.v.'s), as the tensor dimension goes to infinity,

$$\sum_{\omega} \sum_{\ell} z_{\omega,\ell}^2 \mathbb{1}_{\{y_{\omega}=\ell \text{ or } \ell+1\}} \to \sum_{\omega} \sum_{\ell} z_{\omega,\ell}^2 \mathbb{P}(y_{\omega}=\ell \text{ or } \ell+1) \ge c_2 A_{\alpha,\beta,\Delta} \|\boldsymbol{z}\|_F^2$$
 (8)

holds with very high probability. By (7) and (8), we have

$$z^T H z \leq -c_2 A_{\alpha,\beta,\Delta} D_{\alpha,\beta,\Delta} ||z||_F^2$$

and therefore (6) is proved. Plugging (4) and (6) into (5) yields

$$\|\hat{\mathcal{Z}} - \mathcal{Z}^{\text{true}}\|_F^2 \le \frac{c_1 r_{\text{max}}^{K-1} C_{\alpha,\beta,\Delta}^2}{A_{\alpha,\beta,\Delta}^2 D_{\alpha,\beta,\Delta}^2} \left( L - 1 + \sum_k d_k \right).$$

The MSEs for  $\hat{\Theta}$  and  $\hat{\boldsymbol{b}}$  readily follow from (2).