

# Micaella Manglanlan



## APPLICATION TECH SUPPORT PRACTITIONER

### CONTACT

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**Address**

Blk.7 Magnolia st.  
Upper West,  
Pinagsama. Taguig City

### EDUCATION

**COLLEGE:**

Bachelor of Science in  
Architecture  
Rizal Technological University  
Boni Ave. Cor Sacrepante,  
Mandaluyong City.

**SENIOR HIGH SCHOOL**

University of Makati (2016-  
2018) J.P. Rizal Ext, Makati  
City

**JUNIOR HIGH SCHOOL**

Benigno "Ninoy" S. Aquino  
Highschool ( 2012- 2016)  
Aguho, Makati City

**ELEMENTARY**

Rizal Elementary School (2007-  
2012) Milkweed, Makati City

### HOBBIES

Reading Books and Watching  
Documentaries Music  
Driving

### OBJECTIVE

Pursuing opportunity which will allow me to grow professionally, while effectively utilizing my versatile skill set to help promote your corporate mission and exceed team goals.

### EXPERIENCE

**SPECIAL PROGRAM FOR EMPLOYMENT OF STUDENT** MAY 2016 – JULY 2018 Admin task assistance Taguig City Hall

**ASSOCIATE TRANS PROCESSING ( BPO )** JUNE 2021 – JUNE 2022  
1 yr International Acct. Philplans Corporate Taguig City

**SW/APP/ CLOUD TECH ASSOCIATE (ACCENTURE)** JULY 2022 - JULY 2023  
1 yr Application Tech Support Accenture Inc.

### SKILLS

- |                                       |   |
|---------------------------------------|---|
| <input type="checkbox"/> PHOTOSHOP    | <input type="checkbox"/> MICROSOFT WORD |
| <input type="checkbox"/> INBOUND CALL | <input type="checkbox"/> COLD CALLING   |
| <input type="checkbox"/> OUTBOUND     | SOFTWARE ASSISTANT                      |
| <input type="checkbox"/> AUTOCAD      | WEBSITE ANALYST                         |
| <input type="checkbox"/> SKETCHUP     |   |
| <input type="checkbox"/> REVIT        |   |
| <input type="checkbox"/> ILLUSTRATOR  |   |

### REFERENCE

**RONNIE ENAJE**

Callcenter agent Contact:  
+639197318526

**PRINCE VLADIMIR DE LOS SANTOS**

**IT Contingent Worker**  
+63186787063

**LANE AGNOTE****Team Leader**

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