




# FRANCESCO MICCIO RESUME

## My Portfolio

## CONTACT

 07799915589

 mifra82@gmail.com

 London, Hackney

 GitHub

 LinkedIn

## SKILLS

- Rapid adoption of new technologies
- Problem-Solving
- Teamwork and Collaboration
- Customer Service
- Communication (Verbal & Written)
- Attention to Detail
- Multitasking
- Technical Support & Troubleshooting
- Empathy
- Flexibility
- Engaged in IT infrastructure tasks, including network management.
- Windows 11
- Office (Excel, Word, Power Point)
- Collecting data and information
- Problem-solving and decision-making
- Knowledge of the TCP/IP and common networking protocols
- Training and teaching others
- Documenting and recording information

## PROFILE

Versatile professional transitioning from hospitality and service sectors to software development. Recent Makers Academy coding bootcamp graduate with CompTIA and Microsoft certifications. Combines IT Service Desk experience with newly acquired web and software development skills. Adaptable problem-solver eager to contribute innovative solutions in a dynamic tech environment.

## WORK EXPERIENCE

- **Birkbeck University**  
Facility Assistant (Part-Time)
- **Frontend Web Developer (Free Lance)** (2023 - PRESENT)
- **Vicivision S.P.A (Metrios)** (2021 - 2023)  
Customer Support Programming Service
  - Provided technical support for software and programming-related inquiries, offering tailored solutions to customers.
  - Collaborated closely with the development team to swiftly troubleshoot and resolve software issues.
  - Conducted training sessions to ensure clients' proficiency in utilizing our technology products.
  - Delivered specialized service to TetraPak, overseeing the control of packaging and calibration of Metrios Measuring machines across their global factories.
- **Captini Social WiFi** (2019 - 2021)  
IT Support Specialist
  - Delivered comprehensive IT support, specializing in network and connectivity solutions.
  - Expertly diagnosed and resolved technical issues associated with WiFi services, ensuring uninterrupted operation
- **Betway Group** (2019 - 2021)  
IT Internship
  - Engaged in IT infrastructure tasks, including network management, Active
  - Directory administration, and Windows 10 support.
- **Compass Group UK** (2014 - 2017)  
Hospitality Supervisor
- **Braden Italian Designers s.r.l** (2009 - 2013)  
Electrical And Refrigeration Systems Engineer
- **MPS Personal Bank** (2007 - 2009)  
Financial Advisor

## WEB DEVELOPMENT SKILLS

---

- HTML
- CSS
- Bootstrap 5
- Tailwind
- WordPress Custom Theme
- Basic PHP
- Basic JavaScript
- Basic Python
- Git Version Control
- Test-Driven development
- Object-Oriented Programming
- Debugging with Pair-Programming
- SQL Database
- Hosting Web Applications

## LANGUAGES

---

- English (Fluent)
- Italian (Mother Tongue)

## HOBBIES AND INTERSTS

---

Investing and trading in stocks and cryptocurrency.

Web and Software development

I enjoyed travelling to Australia, Thailand, U.S.A, and Costa Rica.

Boxing and cycling are the sports that I practice weekly

## EDUCATON

---

**High School Diploma** in Engineer of the Electric and Electronic Industries, Institute of Technology Umberto Pomilio of Chieti Italy.

## COURSES AND QUALIFICATIONS

---

- **2023** Makers Software development bootcamp founded by Department of Education (DfE)
- **2018/2019:** CompTIA A+ |Windows server 2012r exam 70-410| Windows 10 MCSA | CCNA
- **2015/2016:** ESOL L1 functional Skills Tower Hamlets College.
- **2012:** Restaurant and bar furnishings and interior design in Braden s.r.l Pescara Italy.
- **2005:** Financial advisers Register Bar in CONSOB (Italian Security Exchange Commission)