

Francesco Miccio Resume

Contacts:

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Work Experience

Present: Facility Assistant in Birkbeck University of London Malet St, London WC1E 7HX.

- **March 2021 - February 2023: Customer Support Specialist**
in Vicivision Vici & C. S.p.A – Santarcangelo di Romagna
- **July 2019 - March 2020: IT Support Specialist** in Captini support
for TripAdvisor WiFi plus 70 Wilson St, Finsbury, London EC2A 2D.
- **September 2018 - June/2019: Hospitality Assistant** Finsbury
Group, 1-11 John Adam Street, London, WC2N 6HT
- **March 2017 - July 2018: Head Barista** Betway Group, Centro 4 20-
23 Mandela Street, London.
- **September 2014 - February 2017: Barista / Hospitality Assistant**
Compass Group UK& Ireland, ST Halen's building, London - Aviva Tower.
- **February 2013 - August/2014: Bar supervisor** D.O.C, Carlton
Espresso Bar, Lygon Street, Melbourne, Victoria AU.
- **September 2009 - January 2013: ELECTRICAL AND REFRIGERATION
SYSTEMS ENGINEER** in Braden Italian Designers s.r.l equipment and furniture
for hotels, restaurants and catering. Pescara, Italy.
- **February/2008 - August/2009: Receptionist** Hotel Enrica in Chieti,
Italy

Education

High School Diploma: 07/2003 Engineer of the Electric and Electronic Industries,
Institute of Technology Umberto Pomilio of Chieti Italy.

Courses And Qualifications

- ✓ **2023 Makers** Software development bootcamp founded by Department of Education (DfE)
- ✓ **2018/2019**: CompTIA A+ |Windows server 2012r exam 70-410| Windows 10 MCSA | CCNA
- ✓ **2015/2016**: ESOL L1 functional Skills Tower Hamlets College.
- ✓ **2012**: Restaurant and bar furnishings and interior design in Braden s.r.l Pescara Italy.
- ✓ **2007** Production Management 500 hours in CIFAP education center Pescara, Italy: cost management, logistics, the informative system of the company, business plan, corporate organization, information technology.
- ✓ **2005**: Financial advisers Register Bar in CONSOB (Italian Security Exchange Commission)

Skills

- Repairing and maintaining electronic/electric equipment.
- Collecting data and information
- Problem-solving and decision-making
- Inspecting equipment, structures or material.
- Training and teaching others
- Documenting and recording information
- Literate and familiar with all MS Office packages(Outlook, Word, Excel , PowerPoint)
- Good customer services /communications skills – verbal & written
- Flexible and spirit of adaption, well-educated and hard worker, ability to work in a team or /and independent, customer skills and always try to achieve what requested.

Web Development Skills:

|HTML| CSS | JavaScript Fundamentals | Bootstrap 5 | Python | WordPress

Languages Skills

English: Fluent **Italian:** Mother Tongue

Hobbies And Interests

Investing and trading in cryptocurrency and blockchain technology.

Web and Software development

I enjoyed travelling to Australia, Thailand, U.S.A, and Costa Rica.

Boxing and cycling are the sports that I practice weekly