MICHELLE A. PÉREZ GUZMÁN

NETSUITE SENIOR CONSULTANT

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ABOUT ME

Accountancy professional with more than 10 years' experience in NetSuite ERP and CRM functional consultancy. Passionate about transforming business needs into NetSuite solutions by configuring and adapting the system to customers' requirements using SuiteCloud Platform tools such as SuiteBuilder, SuiteFlow, and SuiteAnalytics.

EDUCATION

Master Degree - Business Administration of Financial

Universidad Simón Bolivar, 2015

Barchelor Degree of Accountancy

Universidad Simón Bolivar, 2013

CERTIFICATIONS

NETSUITE

- SuiteLife: Demo and Delivery Completion C. No. D&D062020
- NetSuite Certified ERP Consultant C.No. 37909
- NetSuite Certified SuiteFoundation C. No. 15017
- NetSuite Certified Administrator C. No. 20308
- NetSuite Certified Financial User C. No. 32279

ORACLE FUSION CLOUD

- Oracle Fusion Cloud Applications HCM Certified Foundations Associate.
- Oracle Fusion Cloud Applications SCM Certified Foundations Associate
- Oracle Fusion Cloud Applications ERP Foundations Certified Associate

LANGUAGES

English - Professional working

PROFESSIONAL EXPERIENCE

SENIOR PROFESSIONAL CONSULTANT
PROVIDENCE CONSULTING GROUP, JUNE 2021 - PRESENT

- Collaborated with customers and process owners in the requirements gathering phase, achieving a thorough understanding of business processes and accurately documenting requirements for NetSuite implementation projects. This resulted in a clear definition of test scenarios and process release, which improved the quality of deliverables .
- Customized NetSuite by configuring custom forms, records, workflows, and fields to meet the specific needs of each client. Implemented effective integrations with other key systems, improving operational efficiency and real-time data visibility.
- Performed business acceptance testing for internally developed customizations, generating specific use cases, ensuring solutions met customer requirements and internal guidelines.
- Successfully implemented NetSuite integrations with other key business systems, enabling real-time data synchronization and eliminating data duplication. I planned and configured functionalities such as "multi booking", fixed assets and claim letters, improving resource and financial management.
- Developed user guides and provided extensive training to end users, allowing them to fully understand and use the implemented solutions. Designed and implemented manufacturing and supply chain modules, automating supplier management, logistics optimization and demand planning, improving supply chain visibility and control

SENIOR PROFESSIONAL CONSULTANT
NETSOFT -MEXICO, AUGUST 2012 - JUNE 2021

- Analyzed areas of improvement and proposed customized solutions based on clients' specific requirements.
- Developed customized NetSuite solutions to improve operational efficiency, after analyzing clients' business processes.
- Defined and performed integration tests with third-party solutions such as Shopify, CRM and Celigo.
- Planned and executed detailed training for client teams and established a post-implementation follow-up process. Internally I was in charge of training and preparing new consultants.
- Leadership in the implementation of ERP and fixed asset modules for a client in the automotive industry in Panama, automating the management of accounts receivable, accounts payable and control of fixed assets.