

MICHAEL KESSLER

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SUMMARY:

Self-motivated and driven web developer with management experience and an acumen for problem solving. A quick thinker and fast learner who is not afraid to ask questions when necessary with a friendly and outgoing personality. Looking to grow with a company that provides opportunity for advancement.

TECHNICAL SKILLS:

Languages: Python, Ruby, JavaScript, HTML, CSS, Bootstrap

Framework: Flask, Django, Rails, Angular2, Express.js, Socket.io, MVC

Database: MySQL, MAMP, MySQLWorkbench, SQLite, PostgreSQL, MongoDB, Building ERDs

Others: GitHub, jQuery, NPM, Node.js, RSpec

WEB DEVELOPMENT EXPERIENCE:

Coding Dojo, Dallas, TX

June 2017 – September 2017

Full-Stack Web Development Student

- Completed an immersive web development program with more than 1,000 hours spent learning and developing web applications using Python, Ruby on Rails, and MEAN MVC framework.

BUSINESS EXPERIENCE:

Embrey, Dallas, TX

July 2016 – April 2017

Leasing Specialist

- Consistently met and exceeded performance standards and goals.

Bell Partners, Dallas, TX

March 2015 – July 2016

Leasing Consultant

- Performed above standards, and in only nine months achieved \$2 million mark in leases.

Silverleaf Resorts, Dallas, TX

June 2014 – April 2015 & June 2012 – February 2013

Event Marketing Sales Agent

- Was continually in the top percentile in achieving sales goals.

Fitness International (LA|FITNESS), Dallas, TX

January 2013 – February 2014

Assistant General Manager

- Promoted to assistant general manager within six weeks due to personal sales performance and eagerness to advance.
- Consistently achieved daily and monthly goals.

OptumRx(UnitedHealth Group), Plano, TX

January 2009 – May 2012

Client Relations Manager

- Liaison, primary point of contact, and resource to clients of internal departments for all client-related matters.
 - Formulary changes.
 - Claims processing incorrectly.
 - Member claim resolution.
 - Prior authorization assistance.
 - Member eligibility issue resolution.
 - Providing standard/custom reports.
- Responsible for implementing new client accounts from inception to closure.

- Specializes in managing governmental accounts including Medicaid, Medicare and government employee benefit programs.
- Manages/supports client and benefit programs on an ongoing basis through day-to-day personal contact.
 - Providing cost savings recommendations.
 - Furnishing clinical information and updates.
 - Presenting pharmacy management data.
 - Managing operational issues.
 - Strategic planning.
 - Clinical initiatives.
 - Claims processing and reporting.

Prime Therapeutics (through RX Solutions), Irving, TX

Pharmacy Resource Center Technician

October 2008 – December 2008

- Take inbound phone calls from members to physicians to validate prescription requests to be processed and filled.

WellPoint, Plano, TX

Customer Service Certified Pharmacy Technician Lead

January 2006 – May 2008

- Promoted to Lead within four months as a Customer Service Certified Pharmacy Technician.
- Assisted in the implementation of a new processing system.
- Manage customer service technicians' tasks based on management's needs and objectives, and manage the daily workflow of optimize turnaround time.
- Counsel direct teams on errors to improve department accuracy.

Caremark (AdvancePCS), Richardson, TX

Certified Pharmacy Technician

February 2003 – December 2005

- Part of a select group that aided the Benefits department by performing benefit setup coding and testing.
- Worked directly with benefits department to help with year-end workload.

EDUCATION/CERTIFICATIONS

Coding Dojo, Dallas, TX

June 2017 – September 2017

- Full-Stack Web Development Bootcamp.

Richland Community College, Dallas, TX

Fall 2002 – Spring 2005

- Took classes toward business degree.

Certified Pharmacy Technician

March 2003 – March 2013

- Pharmacy Technician Certification Board.

Registered Pharmacy Technician

September 2004 – March 2013

- Texas State Board of Pharmacy

References available upon request