

Vet Mashinani – Veterinarian's User Guide

Bridging the Gap in Veterinary Services

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Date: Tuesday, 15th April 2025

1. Introduction

Welcome to **Vet Mashinani**—your trusted digital platform for accessing veterinary services conveniently and efficiently. This guide is designed to help vets understand and navigate the core features of the platform, including profile management, appointment management, real-time notifications, and virtual coin transactions.

2. Creating a Vet Account

To get started, follow these simple steps:

1. Visit <https://www.vetmashinani.com>
2. Click on “Continue as a Veterinarian”
3. Select the “Sign Up” option

4. Fill in the required information:

- **Username:** Choose a unique name
- **Email:** Provide your email address
- **Password:** Create a strong, secure password
- **Location:** Select your current area

5. Click **“Create Account”** to complete your registration

3. Logging Into Your Account

To log into your Vet Mashinani account:

1. Visit <https://www.vetmashinani.com>
 2. Click **“Continue as a Veterinarian”**
 3. Enter your:
 - **Username**
 - **Password**
 4. Click **“Login”** to access your vet dashboard
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4. Updating Your Profile

To update your profile details:

1. Navigate to **“My Profile”**
2. Update your **location** or other personal details
3. Click **“Save”** to confirm your changes

Your updated location will be used by the farmer to search the veterinarians near him.

5. Managing Your Appointments

To manage your appointment details:

1. Click on **“My Appointments”**
2. You will see a categorized list of:
 - **Approved:** Confirmed appointments
 - **Pending:** Awaiting vet confirmation
 - **Cancelled:** Cancelled requests
 - Additional information: Time, farmer notes, and status updates

You can **Approve** or **Cancel** appointments and add **vet notes**

6. Managing Notifications

Stay updated with real-time alerts and reminders:

1. Navigate to **“Notifications”**
 2. View all updates including:
 - New Appointments
 - Farmer messages
 - System alerts
 3. Mark notifications as **“Read”** once acknowledged
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7. Managing Coins and Wallet

Vet Mashinani uses a virtual coin system for transactions. Here's how to manage your digital funds:

Checking Your Balance

1. Go to **“Rewards”**
2. View your current coin balance

Depositing Coins

1. In **“Rewards”**, enter the amount to deposit (maximum: 10,000 coins)
2. Click **“Deposit Coins”**

Coins will be deducted from your wallet and credited to your Vet Mashinani account

Withdrawing Coins

1. Go to **“Rewards”**
2. Enter the amount you wish to withdraw (minimum: 50 coins)
3. Click **“Withdraw Coins”**

The equivalent value in **Kenyan Shillings (KES)** will be transferred to your wallet

8. Support & Contact Information

Need help? Reach out to us via the following channels:

- **Email:** michaelotienokasuku@gmail.com
- **Phone:** +254 741 392 099
- **WhatsApp:** +254 742 644 460

Thank you for choosing Vet Mashinani!