

Vet Mashinani – Farmer's User Guide

Bridging the Gap in Veterinary Services

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1. Introduction

Welcome to **Vet Mashinani**—your trusted digital platform for accessing veterinary services conveniently and efficiently. This guide is designed to help farmers understand and navigate the core features of the platform, including profile management, appointment scheduling, real-time notifications, and virtual coin transactions.

2. Creating a Farmer Account

To get started, follow these simple steps:

1. Visit <https://www.vetmashinani.com>
2. Click on “**Continue as a Farmer**”
3. Select the “**Sign Up**” option
4. Fill in the required information:
 - **Username:** Choose a unique name
 - **Email:** Provide your email address
 - **Password:** Create a strong, secure password
 - **Location:** Select your current area

5. Click **“Create Account”** to complete your registration

3. Logging Into Your Account

To log into your Vet Mashinani account:

1. Visit <https://www.vetmashinani.com>
 2. Click **“Continue as a Farmer”**
 3. Enter your:
 - **Username**
 - **Password**
 4. Click **“Login”** to access your farmer dashboard
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4. Updating Your Profile

To update your profile details:

1. Navigate to **“My Profile”**
2. Update your **location** or other personal details
3. Click **“Save”** to confirm your changes

Your updated location will be used to search for veterinarians near you.

5. Finding Nearby Veterinarians

Vet Mashinani uses your location to display nearby available veterinarians:

1. Click on **“Nearby Vets”**
2. The platform will automatically detect your location

3. A list of veterinarians within a **50 km radius** will be displayed, including:
 - Username
 - Distance from your location
 4. You may also click **“Add to Favorites”** to save a vet for quick access
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6. Booking Veterinary Appointments

To schedule a vet visit:

1. Go to **“Nearby Vets”** or your **Favorites**
2. Click **“Book Appointment”**
3. Fill in the **Farmer Note** section with details of your request
4. Click **“Submit”**

A fee of **5 coins** will be deducted per request. Both you and the veterinarian will receive notifications upon successful booking.

7. Viewing Your Appointments

To view appointment details:

1. Click on **“My Appointments”**
2. You will see a categorized list of:
 - **Approved:** Confirmed appointments
 - **Pending:** Awaiting vet confirmation
 - **Cancelled:** Cancelled requests
 - Additional information: Time, vet notes, and status updates

8. Managing Notifications

Stay updated with real-time alerts and reminders:

1. Navigate to **“Notifications”**
2. View all updates including:
 - Appointment confirmations
 - Vet messages
 - System alerts
3. Mark notifications as **“Read”** once acknowledged

9. Managing Coins and Wallet

Vet Mashinani uses a virtual coin system for transactions. Here's how to manage your digital funds:

Checking Your Balance

1. Go to **“Rewards”**
2. View your current coin balance

Depositing Coins

1. In **“Rewards”**, enter the amount to deposit (maximum: 10,000 coins)
2. Click **“Deposit Coins”**

Coins will be deducted from your wallet and credited to your Vet Mashinani account

Withdrawing Coins

1. Go to **“Rewards”**

2. Enter the amount you wish to withdraw (minimum: 50 coins)
3. Click **“Withdraw Coins”**

The equivalent value in **Kenyan Shillings (KES)** will be transferred to your wallet

10. Support & Contact Information

Need help? Reach out to us via the following channels:

- **Email:** michaelotienokasuku@gmail.com
 - **Phone:** +254 741 392 099
 - **WhatsApp:** +254 742 644 460
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Thank you for choosing Vet Mashinani!