

Wiki Activity: Questionnaire

Find a questionnaire and critique the design, both the format and the questions used. Consider areas such as ‘why is this question included?’, ‘is the form of the question appropriate?’ etc. How can you improve the questionnaire? Put your analysis in the module wiki and comment on others’ analyses.

The questionnaire selected is the “Right Fit for Risk Questionnaire” provided by the Australian Government, and serves to assess the cyber security stature of a tendering organisation (Australian Government, 2024). This publication is not used for any particular study, however, is still in a format which could be used for a survey where multiple organisations would complete the document.

The questionnaire begins with generic questions and becomes more specific (University of Essex Online, 2024). Both closed and open questions are used (University of Essex Online, 2024). Although the questionnaire covers various technical aspects pertaining to an entire company it is still only eight pages long (University of Essex Online, 2024). Sections are provided to create a clear indication of the context in which a question is asked (University of Essex Online, 2024). Furthermore, notes have been inserted to clarify various aspects of information that is required. Moreover, clear language is used for each question (University of Essex Online, 2024).

It would be difficult to suggest improvements to the questionnaire without having a few completed ones to assess how well answers are given in response to the current framing of questions (University of Essex Online, 2024).

References

Australian Government. (2024) RFFR Questionnaire. Available from: <https://www.dewr.gov.au/right-fit-risk-cyber-security-accreditation/resources/rffr-questionnaire> [Accessed 06 June 2024].

University of Essex Online. (2024) Questionnaire Design [Lecturecast]. RMPP_PCOM7E April 2024 Research Methods and Professional Practice April 2024. University of Essex Online.