MICHAEL CUMMINS

WWW.MICHAELCUMMINS.DEV

PERSONAL PROFILE

Recent college graduate versed in project management, leadership, data analytics, and software development. Organized and led various teams in dramatically different situations; including software engineering and collegiate athletics. Seeking an entry-level technical position where I can make a positive impact on the team.

CONTACT INFO

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EDUCATION

Marist College

BS in Computer Science, 2019

- GPA: 3.5
- Minor: Cybersecurity

SKILLS

Languages Technologies

- HTML - Git - JavaScript - MS Office - CSS - MySQL - SQL - PostgreSQL - Oracle RDBMS - Java - jQuery - Rest API - AWS - C# - NodeJS - UML

WORK EXPERIENCE

Coach & Analyst

Marist College (September 2017 - Present)

- Responsible for evaluating team performance and giving feedback during game reviews
- Mediated disputes between team members by engaging student athletes in team building activities and teaching better understanding of physical, mental, and emotional responses during conflict
- Organized and oversaw administrative functions of the team such as coordinating scrimmage times and overseeing student GPAs were above the 3.0 requirement
- Motivated and encouraged student athletes to do their best during practices and games
- Discussed in-game strategy and how to improve quick thinking skills with players

Tech Consultant

Mind Matters (August 2020 - Present)

- Communicated effectively with the client to maintain complete knowledge of business operations
- Designed
- Identified causes of technical errors on website and promptly fixed said issues
- Provided support to the client by responding to phone and email requests for service
- Created and automated processes to turn student submitted information into a clean and comprehensive database

Guest Advocate

Target (July 2020 - Present)

- Guaranteed guest satisfaction and positive experience through genuine, enthusiastic, and friendly interactions
- Helped customers find specific products, answering questions and offering advice
- Troubleshot and resolved issues with cash registers, card scanners, and printers
- Trained new team members in cash register operation, stock procedures, and customer service

Sales Associate

Ace Hardware (May 2017 - January 2020)

- Recommended alternative merchandise display styles to management, which were implemented and resulted in an increase in sales
- Maintained accurate inventory counts and corrected any discrepancies by filing the proper paperwork and alerting upper-management
- Opened and closed cash registers, performing tasks such as counting money, balancing cash drawers, making deposits, and separating coupons and vouchers.
- Answered detailed questions about uses of hardware pertaining to electrical, plumbing, gardening, and general home repair