MICHAEL DEHAAN

michaelrdehaan@gmail.com (336) 402-7970

EMPLOYMENT

IT Consultant

Carolina Coffee Roasting Company

September 2023 – Current

Oct 2019 - Nov 2020

• Designed and implemented digital solutions to streamline business operations, including resource centralization and development of company-wide communication and scheduling systems.

Barista, Trainer Green Joe's May 2023 – Current

 Trained new employees, ensuring adherence to service excellence standards in a dynamic coffeehouse setting.

Computer Science Tutor University of North Carolina Greensboro January 2023 – May 2023

• Assisted students in subjects such as Data Structures, Algorithms, Discrete Mathematics, and System Programming, aiding students in grasping complex concepts.

Barista Starbucks Nov 2020 – Jan 2022

Delivered outstanding customer service in a high-volume, fast-paced retail environment.

Barista Sparrows Coffee and Tea

Managed multitasking challenges by overseeing front-of-house operations and supporting kitchen duties.

Barista Insomnia Coffee Aug 2018 – Jul 2019

 Played a key role in team development through new employee orientation and ongoing training initiatives.

Barista Green Joe's Jan 2017 – Jul 2018

• Ensured product consistency and quality by calibrating café equipment and supervising product preparation.

Barista Geeksboro Jun 2017 – Dec 2017

Aided in the organization and hosting of community events.

EDUCATION

B.S. in Computer ScienceCumulative GPA: 3.8	University of North Carolina Greensboro	2022-2025
Helicopter Pilot License ◆ PPL, IR, CPL	Hillsboro Aero Academy	2019 – 2021

SKILLS

- Problem-Solving
- Critical Thinking
- Attention to Detail
- Teamwork

LANGUAGES AND PROFICIENCIES

- Git/Git Hub
- HTML, CSS, and JavaScript
- Java
- Microsoft Office Products