Michael E. Cunningham 📧 [michaelecunningham@proton.me](mailto:michaelecunningham@proton.me?subject=Resume%20Response) | 🌐 [GitHub Portfolio](https://michaelecunningham.github.io/MichaelECunningham/) | 💼 [My LinkedIn Profile](http://www.linkedin.com/in/michaelecunningham) 

# **SKILLS/SUMMARY**

Cybersecurity professional with a Master’s Degree from Capella University, a NSA/DHS-designated Center of Academic Excellence (CAE) in Cybersecurity.

* Holder of the NSA Badge in Information Assurance and Cybersecurity, with a strong foundation in risk management, secure systems, and national cyber defense standards.
* Completed the Google Cybersecurity Professional Certificate, a hands-on program covering network security, threat detection, and cybersecurity best practices using tools such as Wireshark, Python, and Linux.

**EXPERIENCE**

## CVS Pharmacy, Knoxville, TN/Twin Cities Area, MN *— Floating Operations Manager*

October 2012 – PRESENT

* Implemented secure handling procedures for prescription records and patient information, maintaining HIPAA compliance and data integrity.
* Provided operational support and system troubleshooting for pharmacy and POS platforms; coordinated with corporate IT to resolve escalated issues.
* Delivered training to staff on secure digital workflows, system access, and troubleshooting protocols, improving operational efficiency and reducing support requests.
* Logged and documented technical issues using internal ticketing systems, contributing to process improvement and communication with vendor support.
* Assisted with new hire onboarding, including hardware setup, user credential configuration, and IT systems orientation.

# **EDUCATION**

## Google Cybersecurity Professional Certificate

Issued by: Google / Coursera Date Earned: December 19, 2024

[Credential URL](https://www.coursera.org/account/accomplishments/specialization/58BC703KYX2P)

## Capella University, Minneapolis, MN *— M.S. Information Technology*

Concentration in Cybersecurity and Digital Forensics

[NSA/DHS CAE Badge – Information Assurance & Cybersecurity (January, 2025)](https://www.credly.com/badges/c87a0fa3-ded6-462f-b123-eaae7b21707f)

## University of Tennessee, Knoxville, TN *— B.S. Communication*

Major – Broadcasting

Minor – Speech Communications.

# **AWARDS/AFFILIATIONS**

[Capella University: 5x President's List (Fall 2023 - Fall 2024)](https://www.credly.com/users/michael-cunningham.0a34475e)

[The CyberSecurity Summit: Medical Technologies Subcommittee](https://www.cybersecuritysummit.org/)

[National Society Of Leadership and Success](http://www.nsls.org/)