



## Support

### Astra Automation

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# Support

## List the notifications

You can list the notifications for a specific Astra account. You might do this as part of monitoring the system activity or debugging an issue.

### 1. List the notifications

Perform the following REST API call.

HTTP method	Path
GET	/account/{account_id}/core/v1/notifications

### Additional input parameters

In addition to the parameters common with all REST API calls, the following parameters are also used in the curl examples for this step.

Parameter	Type	Required	Description
filter	Query	No	Optionally filter the notifications you want returned in the response.
include	Query	No	Optionally select the values you want returned in the response.

### Curl example: Return all notifications

```
curl --location -i --request GET
'https://astra.netapp.io/accounts/<ACCOUNT_ID>/core/v1/notifications'
--header 'Accept: */*' --header 'Authorization: Bearer <API_TOKEN>'
```

### Curl example: Return the description for notifications with severity of warning

```
curl --location -i --request GET
'https://astra.netapp.io/accounts/<ACCOUNT_ID>/core/v1/notifications?filter=severity%20eq%20'warning'&include=description' --header 'Accept: */*'
--header 'Authorization: Bearer <API_TOKEN>'
```

### JSON output example

```
{
  "items": [
    [
      "Trident on cluster david-ie-00 has failed or timed out;
installation of the Trident operator failed or is not yet complete;
operator failed to reach an installed state within 300.00 seconds;
container trident-operator not found in operator deployment"
    ],
    [
      "Trident on cluster david-ie-00 has failed or timed out;
installation of the Trident operator failed or is not yet complete;
operator failed to reach an installed state within 300.00 seconds;
container trident-operator not found in operator deployment"
    ]
  ],
  "metadata": {}
}
```

## Delete a failed app

You might be unable to remove a managed app if it has a backup or snapshot in a failed state. In this case you can manually remove the app using the workflow described below.

### 1. Select the managed app to delete

Perform the workflow [List the managed apps](#) and select application you want to remove.

### 2. List the existing backups for the app

Perform the workflow [List the backups](#).

### 3. Delete all the backups

Delete all the app backups by performing the workflow [Delete a backup](#) for each backup in the list.

### 4. List the existing snapshots for the app

Perform the workflow [List the snapshots](#).

### 5. Delete all the snapshots

Perform the workflow [Delete a snapshot](#) from each snapshot in the list.

### 6. Remove the application

Perform the workflow [Unmanage an app](#) to remove the application.

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