# Isai Maldonado

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## **Objective**

· Goal-oriented and dedicated to high levels of customer satisfaction and meeting aggressive business goals. Responsible and always on time.

## **Education**

#### | HIGH SCHOOL DIPLOMA, MAY 2016 | PSJA SOUTHWEST HIGH SCHOOL, PHARR, TX

- · GPA: 96.0
- · Graduated in top 15% of class
- · Graduated with honors
- · Graduated with distinction
- · NIMS Certified

#### **Skills & Abilities**

- Active Listening
- · Critical Thinking
- · Time Management
- · Complex Problem Solving
- · Education and Training
- · Communication and Media
- · Spanish/English, Level of proficiency: Conversational

# **Experience**

#### CARHOP | SONIC DRIVE-IN | MAY 2015-AUG 2015

- · Collect payments from customers
- · Write patrons' food orders on order slips, memorize orders, or enter orders into computer for transmittal to kitchen staff
- · Inform customers of daily specials
- · Perform cleaning duties , such as sweeping and mopping floors, tidying up server stations, taking out trash, or checking and cleaning bathroom

## BARBER | ROSITA'S BARBERSHOP | MAR 2015-MAY 205

- · Cut and trim hair according to clients instructions and/or current hairstyles, using clippers, combs hand-held blow driers, and scissors
- · Clean work stations and sweep floors
- · Shape and trim beards and mustaches, using scissors