Robert Comer

Houston, Texas (832) 364-8820 robertpcomer@gmail.com

EDUCATION Bachelor of Business Administration in Management Information Systems, May 2018

C. T. Bauer College of Business, University of Houston, Houston, Texas Bauer Business Honors Program, The Honors College GPA – 3.4 Major GPA – 3.78

EXPERIENCE

ITIL Intern June 2016 – August 2016

McKesson – Specialty Health, Woodlands, Texas

- Created a process to audit the 350 Remedyforce Staff licenses administered to employees
- Educated employees on how to create reports and dashboards within Remedyforce
- Verified the accuracy of all custom objects in Remedyforce and edited logic if incorrect

Associate Consultant

June 2015 - April 2016

Amerishore, Houston, Texas

- Appointed the Team-Lead for an 8 person team consisting of university students
- Implemented new procedures to increase collaboration and ensure tasks weren't forgotten
- Exposed to different QA practices such as testing and creating unit tests

Resident Advisor

University of Houston

August 2015 – Present

- Develop personal relationships with residents to better connect them to campus resources
- Collaborated with other RAs to plan and manage events to help build community
- Resolved issues ranging from roommate disagreements to sexual harassment

SKILLS – SQL, JAVASCRIPT, APEX, VB, currently learning (Ruby on Rails, C#, ASP.Net)

SCHOOL PROJECTS

Halliburton User Experience (GenB)

Fall

2014

- Collected research on the positive effects of enhancing a user's experience with software
- Learned about the process of enhancing the UX of a company
- Prepared and delivered a power point to the IT staff at Halliburton

Boston Housing Analysis (STAT 3331)

Spring 2015

- Determined the best variables to accurately estimate the value of a home in Boston
- Utilized an Excel add-on to analyze over 500 rows of data to identify variables
- Verified variables by inputting data into a regression equation to display their accuracy