Todd Moe

DPU Processor at HEWLETT PACKARD

McFarland, WI - Email me on Indeed: indeed.com/r/Todd-Moe/f829c99dcd62006c

WORK EXPERIENCE

DPU Processor

HEWLETT PACKARD - Madison, WI - April 2010 to Present

- Scan, index and process health and food share benefit applications for the state of Wisconsin.
- Set up computer and phone equipment as needed.

Claims Processor

ALLSTATE INSURANCE COMPANY - Cross Plains, WI - March 2008 to October 2009

- Analyze and resolve outstanding auto and home insurance claims for all states.
- Process 25-35 new claims per day.
- Coach other claims processors as needed.
- Coordinate translators with non-English speaking clients.

Sales Manager

TRUGREEN-CHEMLAWN - Madison, WI - March 2007 to November 2007

- Solicited sales and provided lawn care advice.
- Managed service routes in the Madison area.

Account Representative

WORLD FINANCIAL GROUP - Madison, WI - July 2004 to November 2006

- Provided investment services and insurance solutions to approximately 300 clients.
- Performed financial analysis and made recommendations based on the clients needs, risk tolerance and investment objectives.

Account Representative

METROPOLITAN LIFE INSURANCE COMPANY - Madison, WI - August 1991 to June 2004

- Provided investment services and solutions to approximately 800 clients consisting of individuals, families and small businesses.
- Developed customized investment programs based on the clients needs and preferences.
- Assisted clients in defining short and long term financial goals.
- Performed insurance analysis based on current coverage and risks.
- Used a Financial Needs Analysis Model to perform financial analysis.
- Completed executive training program.

EDUCATION

Master of Business Administration in Whitewater

University of Wisconsin - Whitewater, WI 1990

Bachelor of Business Administration in Whitewater

University of Wisconsin - Whitewater, WI

ADDITIONAL INFORMATION

HIGHLIGHTS OF QUALIFICATIONS

- Master's degreed business professional with strong managerial and analytical skills.
- Fifteen years experience in financial and investment consulting.
- Successful team member who interacts well with management and co-workers.
- Excellent communicator and maintains a strong rapport with clients.