

# Jun Chang

Redmond, WA - Email me on Indeed: [indeed.com/r/Jun-Chang/e08cc72977ccbc02](https://www.indeed.com/r/Jun-Chang/e08cc72977ccbc02)

Authorized to work in the US for any employer

## WORK EXPERIENCE

### Software Engineer

Pactera Technologies @ Microsoft - Redmond, WA - September 2015 to October 2016

#### < Azure Supportability >

- Maintained code and fixed customer-reported bugs for an internal portal and Azure support extension.
- Updated features to fit business requirements by integrating diagnostic tools.
- Hardened monitoring and telemetry for the application.

#### < Data Group Engineering Systems >

- Designed and developed a portal in ASP.NET MVC to manage customer feedback email generation.
- Designed and developed an automated status email with analytics of CodeFlow metrics using REST API.
- Created new reports and dashboards using MSSQL and Power BI.
- Built new data integration for existing dashboards with SSIS.
- Resolved major incident with symbol indexing.

### Software Development Engineer in Test (SDET)

Pactera Technologies - Redmond, WA - April 2015 to September 2015

- Tested web components for Universal Store DevCenter.
- Executed end-to-end test cases and created weekly results reports.
- Designed and implemented test automation collections for user features in C#.
- Enhanced testing framework with runtime configuration for flexibility.

### Software Development Engineer in Test (SDET)

iFusionIT @ Microsoft - Redmond, WA - November 2012 to August 2014

- Tested Lync on Mobile: iPhone, Windows Phone
- Investigated automation and manual test failures, raise issues in JIRA, and collect details to assist developers.
- Conducted weekly dog food verification tests for different mobile groups.
- Provided daily status reports of BVT results and all collected bugs.
- Executed build verification tests as needed.

### SDET 2

Experis @ Microsoft - Redmond, WA - February 2011 to March 2012

- Tested Rights Management Services: Server and Online
- Monitored, investigated, and fixed automation failures.
- Designed, developed, and implemented automation packages (TERRA/TELLUS) and web service test cases.
- Improved internal testing tools by streamlining user experience and increasing reliability.
- Back ported Windows 8 automated test cases to improve test coverage of Windows 7.

### STE3

Volt @ Microsoft - Redmond, WA - June 2006 to October 2010

- Tested Unified Communications Client Platform (Lync): Tanjay, Aries, Windows Mobile 6.5
- Tested Windows Experience Compliance: Windows Vista SP1, Windows XP SP3
- Tested Office 2007 International Service: InfoPath, Forms Server, and Complex Scripts.

## EDUCATION

### **Bachelor of Science in Applied and Computational Mathematical Sciences**

University of Washington Seattle - Seattle, WA

## SKILLS

T-Sql (1 year), C# (6 years), Visual Studio (6 years), Web Development (Less than 1 year)

## ADDITIONAL INFORMATION

I'm on break from Microsoft contracts until April 2017.

FTE only for SDET positions.

FTE or contract for Software Engineer/SDE positions.