

# Samuel Perales

4405 N Mile 3 1/2 W • Weslaco, Texas 78599  
[sperales7@gmail.com](mailto:sperales7@gmail.com) • 9566477753

## OBJECTIVE

To obtain valuable work experience in the Computer Science field and/or the Computer Engineering field, and to continue gaining experience working in teams or working efficiently independently.

## EXPERIENCE

**University of Texas Rio Grande Valley** Edinburg , Texas February 2014 - Present  
*IT Student Analyst*

- To follow the UT System mandates concerning encryption of staff or faculty computers using version 1.2 TPM chip and BitLocker.
- Trained to encrypt Windows compatible computer and OSX compatible computers.
- Trained in ServiceNow cloud computing for enterprise solutions, dealing with IT related issues.
- After encryption, I personally delivered the computer to the end user, and provided the user with preferred device preferences.
- I was able to reduce encryption time from ~35 minutes to ~15 minutes with program files to minimize overall workflow.

## EDUCATION

**University of Texas Rio Grande Valley** Edinburg, Texas  
*Computer Science, GPA 3.0*

Honors:

- Member of ACM/ACM-W
- Worked with the Computer Science Chair to build a 'Smart Answering App' built using IBM's Watson. I also used this for Senior Design.

## SKILLS

- Proficiency in MS Office
- Proficiency in XCode/Visual Studio/Xamarin/Android Studio/IBM WEM
- Proficiency in Oracle 11g/Oracle SQL Developer
- Skillful with Linux machines
- Proficiency in ServiceNow cloud computing
- Skillful in user support
- Troubleshooting skills

## LANGUAGES

Fluent in Spanish  
Conversational in French

## INTERESTS

Interested in music, IT Solutions and engineering fields or business.

## REFERENCES

*References are available upon request.*