

Nikolay Glozhenski

Network Engineer

Sofia, NM - Email me on Indeed: [indeed.com/r/Nikolay-Glozhenski/3dadfed2eebbcbc](https://www.indeed.com/r/Nikolay-Glozhenski/3dadfed2eebbcbc)

WORK EXPERIENCE

Network Engineer

Hewlett Packard Enterprise - October 2014 to Present

Company/Organization: Hewlett Packard Enterprise

Business sector: IT services, IT consulting

Location: Bulgaria/Sofia

Additional Details: Work on network projects, involving all different stages of their realization:

- Pre-sales - directly communicating with customers and designing network solutions based on their requirements.
- Sales - preparing BoMs and all technical documentations and specifications requested by the customer

Network System Engineer

IT services - Sofia - January 2010 to October 2014

IT consulting

Location: Sofia

Company size: above 500

Additional Details: Research and analysis of customers' needs; designing, planning and building of communication

systems and network reliable solutions in conformity with the business processes, the specific requirements of customers from the telecommunication sector, corporate to small and medium business.

My work for this company involved dealing with network projects, which cover all different stages of Cisco's PPDIIO Network Cycle:

- Pre-sales - directly communicating with the customers, working in the customers' datacenter compartments and on the shared network infrastructure in the HPE managed Data Centers. Preparation of technical documentation requested by the customer,
- Sales - preparing BoMs and all technical documentations and specifications needed in order to successfully complete the deal,

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- Post-sales - Integration of the proposed technical solution at the pre-sales stage.

Organizing all different technical teams involved in the realization of the agreed solution design. Close work with customers'

representatives. Preparing of all technical documentation requested by the change management processes requested by the customer. Trainings for the support stuff and preparing of technical documentation in order to smoothly move to production.

- Aftercare - Performing aftercare support for the integrated network solution.
Troubleshooting, when it is needed, for all different parts of the network design

Hardware Engineer

Euro Design.ltd - Sofia - May 2008 to January 2010

Business sector: Information technologies

Location: Sofia / Bulgaria

Company size: above 300

Additional Details: Support of Linux based systems

EDUCATION

Master's in Information Technologies

Technical University of Sofia

September 2008 to September 2011

ADDITIONAL INFORMATION

Key Skills

- In depth networking knowledge
- Subject matter expertise
- Excellent presentation and communication skills
- Confident, polite and patient
- Adaptive to changing environments

Skills

Computer Network Engineering

Skills:

- Network Design, (CCDA)
- Wireless, Wireless Security (CCNA-Wireless, CCNP Wireless)
- Security - Cisco ASA, Router, Identity Management (CCNA Security, CCNP Security)
- VPNs - Firewalls, Routers,
- Network Management Software,
- Wireshark.

Driving

Yes

License:

Categories: B

Additional Courses and Certificates