

Pooja Patil

Technical Support Engineer

Hicksville, NY - Email me on Indeed: [indeed.com/r/Pooja-Patil/d9dc5bc39a0df983](https://www.indeed.com/r/Pooja-Patil/d9dc5bc39a0df983)

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

Technical Support Engineer

Hewlett-Packard - Bangalore, Karnataka - December 2014 to January 2016

Worked under Hewlett Packard, supported the products manufactured by HP like printers etc.

> Provided remote help to clients like troubleshooting the issues

EDUCATION

Master's in Computer Science

New York Institute of Technology - Old Westbury, NY

May 2017

NIIT

July 2013 to October 2013

Bachelor of Engineering in Computer Science

Don Bosco Institute of Technology - Bangalore, Karnataka

May 2013

Diploma in Computer Science

Shri Vasantrao Potdar Polytechnic - Belgaum, Karnataka

April 2010

SKILLS

ORACLE (1 year), ANDROID (Less than 1 year), ASP (Less than 1 year), ASSEMBLY (Less than 1 year),
ASSEMBLY LANGUAGE (Less than 1 year), C++ (1 year), CIRCUITS (Less than 1 year), Java (2 years)

CERTIFICATIONS/LICENSES

Oracle Certified Java Programmer

November 2013

Web development using Java Technologies

July 2013 to Present

ADDITIONAL INFORMATION

A New Graduate with a Master's in Computer Science and Oracle Certified with entry level work experience.
Possess a sound background in Data Structures, Algorithms and Databases as well as extensive training in

Web Component Development using java Technologies and programming techniques such as C, C++, Visual Basics and J2EE. Experienced in working with Microsoft family of operating systems (DOS, WINNT, WIN98, WINXP, WIN2K) UNIX, LINUX. Strong skills on PC Hardware 8086 assembly and troubleshooting skills, as well as computer network design, installation and support abilities.

A highly-motivated, productive and customer focused team player with strong communication, interpersonal, organizational, time management, analytical and problem solving skills. Reliable and dedicated with the ability to grasp and apply new procedures quickly: organize and prioritize tasks to meet deadlines and adapt readily to new challenges.

ACADEMIC PROJECTS:

Implementation of Hand Vein Structure Authentication Based System, Oct 2012-April 2013

Language: Java Swings

= Investigated a method of personal authentication in a team of 5 which is based on infrared vein pattern in the back of the hand.

= A biometric feature is extracted from the vein pattern image and create database. The current image matched with the database and identify that personal is authenticate or not.

Graphical User Interface for Oracle, Aug 2009-March 2010

Language: Java Swings

= Worked effectively in a team of 5 and developed a GUI for Oracle that overcomes the drawback of Oracle.

= Ensured easy use of interface so there is no need to write any SQL queries.

= Ensured users can create table, update table, create views or perform any other database operations by just click of button.

TECHNICAL SKILLS:

- Languages: C, C++, Core Java and J2EE, Basic Android.
- Operating System: DOS, WINNT, WIN98, WINXP, WIN2K, UNIX/LINUX.
- Database: Oracle, MySQL, SQLServer
- Software: Visual Basics, ASP .net, Net beans
- Hardware: Microprocessors 8086 Assembly Language, Digital Circuits