

Jincy Thomas

IT Business Analyst

Houston, TX - Email me on Indeed: [indeed.com/r/Jincy-Thomas/2138e8f6aceabc54](https://www.indeed.com/r/Jincy-Thomas/2138e8f6aceabc54)

- ✓ 6 + years of experience in the area of Business Analysis, Quality Assurance and Quality Control.
- ✓ Experienced in all aspects of Software Development Life Cycle (SDLC) such as Design, Development, Testing and Implementation.
- ✓ Extensive experience in working with cross functional, multi-geographical team environment.
- ✓ Experienced in analyzing Business requirement document, Functional requirement specification and Use Cases to identify the Requirements and Test Scenarios.
- ✓ Extensive experience in using HP ALM/QC for tracking Requirements, Test Cases, CRs/Defects.
- ✓ Hands on experience with ALM tools such as Permission Manager & List Manager
- ✓ Experienced in working with business/end users in gathering the requirements and documenting.
- ✓ Experienced in Microsoft office (Word, Advanced Excel, PowerPoint, Outlook, One note), Visio and MS Project
- ✓ Working experience using Agile /Scrum, Waterfall methodologies.
- ✓ Hands on experience with test and defect management tools - Version One, Bugzilla, QC, JIRA.
- ✓ Working knowledge in writing and executing SQL queries.
- ✓ Experience in testing Web Services (SOAP, RESTful) using SoapUI tool
- ✓ Highly analytical minded and detail oriented.
- ✓ Excellent team player and experienced in working with distributed team.
- ✓ Self-conscientious starter with excellent communication skills, and ability to take challenging tasks.
- ✓ Fast learner and enjoy learning new tools and technologies.

WORK EXPERIENCE

IT Business Analyst

Hewlett Packard Enterprise - Houston, TX - May 2016 to August 2016

Hewlett Packard Server R&D team runs and manages several thousands of tests through multiple testing teams to ensure their products meets the quality standards. The R&D leads/managers wanted to perform data driven analysis of the test effectiveness. IT team is responsible for designing and developing a SQL Server based Analytics\BI solution which provides variety of reports and dashboards.

- ✓ Interact with the stakeholders and gather the project requirements.
- ✓ Develop the functional spec and review with biz and IT team.
- ✓ Conduct the Requirement Analysis workshops including both IT and Biz teams.
- ✓ Organize and facilitate the project meetings and discussions.

Environment/Tools used: Agile/Scrum methodology, Requirement Analysis phase, Visio, ALM, SharePoint

Business Analyst/QA Lead/PMO

Technip - Houston, TX - November 2015 to March 2016

Technip is a leading company in the oil and gas industry. The company is migrating their current version of ERP system Oracle E-Business Suite to the latest version of 12.2.4.

- ✓ Working very closely with Business Team, Global PMO Team and DEV Team in coordinating the day to day activities of project execution.
- ✓ Manage SIT/UAT execution and progress in ALM tool.
- ✓ Working closely with Biz/IT team to keep the project on schedule.

- ✓ Responsible for getting the sign off from stake holders.
- ✓ Coordinate/lead project meetings.
- ✓ Responsible for executive reporting such as trend analysis, defect resolution and progress.
- ✓ Organize and facilitate the project meetings and discussions.

Environment/Tools: AIM (Oracle) methodology, ALM, SharePoint, MS Excel, MS-Project

Business Analyst/QA Lead

Hewlett Packard - Houston, TX - March 2015 to August 2015

Mar 2015 - Aug 2015

As part of the HP separation initiative, EDW/BI Analytics IT system is undergoing extensive changes to make the application work for both companies post separation.

- ✓ Organize and drive business/IT meetings for requirement gathering, testing strategy and execution.
- ✓ Work with business users and give guidance to the team on usage of ALM.
- ✓ Manage and coordinate the overall testing strategy for the project across multiple portfolios and business team.
- ✓ Responsible for managing and monitoring the test case completeness, execution and schedule.
- ✓ Ensure each portfolio QA leads are on track with their tasks and give guidance.
- ✓ Management and coordination of CRs in ALM with DEV team and business users.
- ✓ Responsible for regular reporting to upper management on test readiness, test execution and CR resolutions.
- ✓ Responsible for granting permissions for user access to ALM and troubleshooting any user issues.

Environment/Tools: Waterfall methodology, SDLC, ALM, SQL, SharePoint, MS Excel, PowerPoint

Web Service Tester

Media ComSys - Chicago, IL - December 2014 to February 2015

Dec 2014 - Feb 2015

ActivateMobile is an application which allows the Customer Service personal to activate the mobile number, validate the customer details, billing and payment plans.

- ✓ Understanding and reviewing User Stories.
- ✓ Developing Test Plan document based on BRD and User Stories.
- ✓ Developing and executing Test cases for API testing in RESTful and SOAP web services using SOAPUI tool.
- ✓ Verifying the Web Service test results with Database using SQL queries.
- ✓ Defect logging and tracking in JIRA.

Environment/Tools: Agile/Scrum, SDLC, SQL, SOAP UI, RESTful services, JIRA

QA Test Analyst

North American Med Tech Group - July 2014 to December 2014

MMP application is developed for Doctor's office to manage the patient portal, scheduling appointments, manage the history of patients, and submitting the insurance claims to the insurance service providers.

- ✓ Identifying the Requirements and Test scenarios by referring to BRD
- ✓ Writing Test cases and developing necessary Test data
- ✓ Reviewing and consolidating the test cases created by the testing team into ALM.
- ✓ Setting up Test Plan/Test Lab in ALM
- ✓ Writing and executing SQL queries for back end testing.

- ✓ Executing the automation test scripts for Regression Testing using UFT.
- ✓ Defects reporting and tracking in ALM

Environment/Tools: Agile/Scrum, SDLC, SQL, ALM, UFT, VB Scripting

QA Test Analyst

New York Financial Technology Partners - January 2014 to June 2014

Money2Anywhere is a web-based banking application that allows the users to transfer the funds to any added beneficiaries across the countries. This system also provides information about the current rates and fees.

- ✓ Actively working with development team in BRD reviews, design reviews.
- ✓ Contributing to Test Plan and Test Strategy preparation.
- ✓ Developing the test cases and load to test management tool VersionOne.
- ✓ Execute test cases and reporting
- ✓ Bug reporting and tracking using Bugzilla.
- ✓ End to end testing including integration testing, smoke testing, sanity testing and regression testing.

Environment/Tools: Agile/Scrum, SDLC, Version One, Bugzilla

QA Analyst/Engineer

Pernix Manufacturing, Inc - August 2010 to September 2013

Chromato Data System is a software developed for compiling the results from different model/make of instruments and converting them all in to a single format for the uniformity of the reports.

- ✓ QA Analyst/Engineer, part of the internal IT team developing chromatography data analysis software.
- ✓ Responsible for defining/documenting the test strategy and test plan and manage them in Quality Center.
- ✓ Actively working with development team in BRD reviews, design reviews.
- ✓ End to end testing, bug reporting and tracking using Quality Center.
- ✓ Execute test cases and manage bug reporting and tracking.
- ✓ Executed QTP automation test scripts using Quality Center.

Environment/Tools: Agile/Scrum, SDLC, Quality Center, QTP

QA-QC Analyst - Stability

Great Southern Laboratories - August 2008 to July 2010

Testing stability samples by following the testing calendar, protocols and specified methods to produce accurate results on time.

- ✓ Performing laboratory investigations for any Out-of-Trend, Out-of-Specification results as per SOP's to ensure the root cause is identified and remedial action is taken.
- ✓ Performing laboratory investigations on customer complaints.
- ✓ Documenting all stability work as per SOP's and GLP.
- ✓ Developing new analytical techniques for the analysis of drugs and other chemicals, when necessary.

EDUCATION

MS in Analytical Chemistry

Bangalore University - Bangalore, Karnataka