

Rahul Prasad

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EDUCATION

- ❖ **The University of Texas at Dallas** Dec 2017
M.S., Information Technology and Management **GPA 3.74**
- ❖ **University of Mumbai** Jun 2010
B.E., Computer Engineering (First Class with Distinction) **GPA 3.87**

CERTIFICATIONS & TECHNICAL SKILLS

- **Certifications:** Oracle Certified SQL Expert
- **Analysis Tools:** Advanced MS Excel, SAP BEx Query Designer, BEx Query Analyzer, SAS Enterprise Miner
- **Programming:** SQL, PL/SQL, HTML, VBA, Java
- **Operating Systems:** Windows, UNIX
- **Software:** MS Visio, MS Project
- **Databases:** Oracle, MS SQL Server
- **Other:** Data Analysis, Business Analytics, Reporting, Problem Solving, Data Modeling, Data Migration, Data Cleansing, Proof of Concept

BUSINESS EXPERIENCE

Ocwen Financial Solutions Pvt Ltd, Mumbai, India **Sep 2014 – Jul 2016**
Business Analyst

- Interacted with clients to understand business processes from data perspective and converted business logic to SQL, PL SQL codes to facilitate reporting for 4 different business units
- Analyzed enormous data sets to create executive dashboards, business requirement documents, data mapping logic, data cleansing and data governance processes for top level business insights and reviews
- Identified bottle necks in the existing Oracle codes and enabled its optimization, reducing run time by 80%
- Automated more than 100 recurring reports using scripts and macros thus eliminating manual dependency
- Collaborated with data architects for designing of business area specific schemas, data modelling and data mapping to facilitate additional data coverage for missing attributes

Tech Mahindra Ltd (for British Telecom), Pune, India **Oct 2010 – Aug 2014**
Business Analyst

- Understood telecom order journey, service fulfillment, service assurance and revenue assurance processes and systems of BT to identify the system gaps thus saving more than £26M
- Worked with process and system owners to identify the root causes and implemented the fixes to facilitate cleaner data across IT estate to reduce Cycle Time (CT)
- Managed clients and generated business at onshore (UK BT GS) by capturing business requirements thus crafting revenue opportunities contributing to organization's growth
- Single handedly managed multiple projects for data analysis, data migration and data cleansing for BT GS

ADDITIONAL INFORMATION

Eligibility: (Visa) Eligible to work in the U.S. for internships and for full-time employment for up to 36 months without sponsorship