

Oluwatosin Arowojobe

Tallahassee, FL - Email me on Indeed: indeed.com/r/Oluwatosin-Arowojobe/163a350f7d03f3ec

- Over 5 years of extensive experience in the IT Industry as a Business Analyst.
- Acquired strong experience in leading all stages of system development efforts, including requirements definitions, design, architecture, testing, and support.
- Strong experience in all phases of Software Development Lifecycle (SDLC) using Waterfall, Agile, Scrum, RUP (Rational Unified Process) and Software Testing Life Cycle (STLC).
- Highly proficient in writing User stories, creating Use Cases, Use case diagrams, Workflow Diagrams, Sequence Diagrams, and Class Diagrams etc. Extensively used MS Visio for UML.
- Emphasis on requirements gathering through research, formal-informal sessions, JRP sessions and JAD sessions with SMEs (subject matter experts), Teams, Stakeholders and end users.
- Strong Experience in conducting Manual Testing, User Acceptance Testing (UAT) and documentation of Test Cases.
- Created functional specification documents to create content within the EHR application and validating this content with the business owner.
- Focused troubleshooter and a team player with excellent interpersonal and communication skills. Ability to work cohesively with developers, other team members, and testers.
- Strong technical skills in system configurations and Knowledgeable about Root cause Analysis
- Ability to work on a team and independently effectively
- Business process analysis, improvement, planning and documentation with the ability to use a case diagram and report.
- Ability to design wireframe to design prototype and write project plan.
- Exceptional analytical skills required to analyze requirements, identify improvements in business processes, and write functional/technical requirements
- Familiar with Oracle-based applications and proficient in Microsoft Suites.
- Knowledgeable with Cisco routers, switches, IP addressing, LAN and WAN.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

WORK EXPERIENCE

Business Analyst

Hewlett Packard Enterprise - Tallahassee, FL - June 2016 to March 2017

Computer

Hewlett Packard Enterprise is one of leading information Technology Company in the US and the world at large with diverse investments in various industries. I worked on multiple projects with their clients, State of Florida in Tallahassee these projects include regression Testing and validation of encounter expanded benefit, Medical School claims, Enhanced Ambulatory Patient Grouping System (EAPG) and other benefits claims.

Accomplishments

- participating in all stages of system development efforts, including requirements definitions, walkthrough, testing, and support.
- Identification High-level requirements from project sponsors and technical team
- Billed, Processed, performed Pricing and Adjudication on UB-04 form claims, and Professional claim (CMS-1500 claim).

- Meeting with stakeholders to validate and obtain approval for all claims deliverable.
- Regression Testing and validation of encounter expanded benefit, Enhanced Ambulatory Patient Grouping System (EAPG) and other benefits claims.
- Addition of GSN number to production environment.
- Addition of NDC's to HCPCS.
- Addition of new modifiers to procedure code and existing audit
- Research tasks on flushed claims and missing BBA/prior authorization on inpatient.
- Regression testing for Claims provider type 67 with fund code 010253800 for S9122 TJ.
- Used SQL to retrieve recipients and claim types from the Oracle database.
- Successful completion of these courses Introduction to Share-point, FMMIS and Provider Management basics.
- Completed Managed Care Basics, Payment Management(claims), and Recipient Management training.
- Completed Global Trade Export Awareness and Global Trade Customs Awareness Web-Based Training.

Help Desk Analyst

Concordia University Wisconsin - Mequon, WI - October 2014 to December 2015

Mequon, Wisconsin

(Help-desk Support) October 2014 - December 2015

- Participated in requirement gathering, analysis computer applications and software solutions for users.
- Converted the Business Requirements (BRD) into Technical Requirements (TRD) for the IT Department.
- Attended to call logged to the help-desk, inventory and data entry of school computer accessories.
- Performed routine technology maintenance and upgrades, installation of Cisco Phones, installed analogue cables, phones and managing and maintaining network printers.
- Installed access point and troubleshoot faulty laptops, Cropped Cables and Installed windows server 2008, 2012 operating system.

Accomplishments

- Routinely exceeded call-handling goals and closing an average of 25 calls daily
- Diagnosed, troubleshoot and resolve a range of software, hardware and connectivity issues. Excel in asking probing questions and researching, analyzing and rectifying problems.

Business System Analyst

Computer Warehouse Group - Lagos, NG - April 2011 to August 2013

Computer warehouse group is one of leading information Technology Company in West Africa and has multiple projects running concurrently with many of their clients. I worked on multiple projects simultaneously, including thin-client, servers migration and installation rack and servers in one of their client new data center, this is to enhance effective services delivery.

Accomplishments

- Created use cases and developed functional specification document that helped developers to designed prototype effectively in regards to client's requests.
- Gathered business requirements that successfully measure the effectiveness of new financial software.
- Planned designed and successfully implemented a standard business process flow for auditing.
- Recommended solution and technologies were later implemented at the company.
- Actively involved in thin-client project in MTN including requirement definition, design, architectural, testing and support.
- Performed testing roadmaps and strategies for the optimal customer experience through new innovations services such as call, web, and mobile.

- Liaised between strategic business and InfoTech, successfully simplified intermediate technical term into business and customer friendly language.
- Aided senior system analyst to develop, coordinate and reviewed user cases, test plans; prepare test data.
- Strong experience in all phases of Software Development Lifecycle (SDLC) using Waterfall, Agile, Scrum, RUP (Rational Unified Process) including end-users and customers training.
- Supported existing business functionality, including process improvement and documenting procedures for change management and issue tracking.
- Worked with stakeholders and customers to validate and obtain approval for all deliverables.

Business Analyst

Intercontinental Bank Plc - Lagos, NG - April 2007 to February 2011

The projects in intercontinental bank plc was to develop and install customer service application that will help the customer service department respond quickly to customers' requests. I was actively involved in analyzed, designed and training the end users on how to use the application. The second project was on their payment Center which is a large web based application, where I worked on the enhancements of the already existing application and maintained account automation Functionality. Multiple enhancements were implemented to the existing Web Based Application, which enables customers to use different services such as Creating new accounts, view their existing statements Online, and Pay the bills Online etc.

Accomplishments

- Participated in all stages of system development efforts, including requirements definitions, design, architecture, testing, and support.
- Converted the Business Requirements (BRD) into Technical Requirements (TRD) for the IT Department.
- Documented and reported the progress to the Management on an ongoing basis.
- Developed a Requirement Traceability Matrix that was used to gather business requirement and also used to tracked and managed the artifacts produced the deliverables for the payment online Application.
- Organized and facilitated meetings with the management and development teams.
- Participated and contributed in daily scrums, Sprint meeting and Sprint review meetings.
- Developed use cases and directed user testing and assisted in creating application user interface.
- Worked with stakeholders and customers to validate and obtain approval for all deliverables.
- Identified and documenting all business, technical, product, process requirements and helped to define acceptance criteria for completion of the solution.
- Conducted JAD sessions to allow different stakeholders to communicate their perspectives, resolve issues, and reach agreements.
- Worked on modeling UI wireframes, mockups and documenting the end-user's AS-IS workflow and TO-BE business processes.

EDUCATION

Asset Database of Finance

Concordia University

Masters in Information Technology

Concordia University Wisconsin

December 2015

Olabisi Onabanjo University

February 2007

Bachelor of Science in Computer science

Ogun State