

Deyanira Oyervides

Houston, Texas

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EDUCATION

University of Houston, C.T. Bauer College of Business, Houston, Texas

Bachelor of Business Administration in Management Information Systems

Graduation: December 2016 | GPA: 3.5

HONORS & AWARDS

Leadership Certificate Scholarship

August 2015 – December 2015

University of Houston Transfer Excellence Scholarship

August 2014 – May 2016

Dean's List

December 2014 & December 2015

EXPERIENCE

San Jacinto Community College, Houston, Texas

September 2014 – December 2014

Tutor

- Increased analytical and problem solving skills for up to 6 students daily by assisting with college-level courses.
- Adapted to each student's learning style with interpersonal communication to further enhance interests.
- Continually prepared for new learning problems and engaged students with the current curriculum.

Cricket Wireless, Jacinto City, Texas

September 2011 – October 2012

Sales Associate

- Developed and sustained direct customer relationships to maintain and attract new clients.
- Trouble-shot an average of 12 technical issues per day for customers.
- Contributed to more than 25% of the store's revenue by assisting an average of 80 customers.
- Managed cash balances and tracked daily sales of up to \$3,000 by creating customized MS Excel spreadsheets.

Refresqueria Tana, Jacinto City, Texas

February 2009 – September 2011

Team Lead

- Supervised up to 6 employees to continue daily operations.
- Delegated duties to team members depending on customer demands to increase efficiency.
- Trained 15 employees on work ethic, team etiquette, and excellence in job performance.

ACTIVITIES

Texas Children's Hospital

Volunteer

July 2016 – Present

- Offer support and encouragement to approximately 60 staff and family members each week with baked goods as part of the Caring for the Caregiver Program.

Management Information Systems Student Organization

Technology Committee Member

August 2016 – Present

- Assist with MISSO website management (www.misso.org) and log member activities via the organization's database.

Database Education Officer

December 2015 – May 2016

- Lead educational workshops in database design, creation, and SQL queries for approximately 30 students at a time.
- Utilized agile methodologies to plan and execute project tasks throughout the semester.
- Created a runbook of documented processes and procedures to help future database education officers in implementing officer duties.

Memorial Assistance Ministries Project

Team Lead

September 2014 – November 2014

- Researched the Acres Homes Houston area to develop an economic plan to alleviate the unemployed population.
- Investigation included photo-documentation, communication with a state legislator, and prepping the nonprofit for a City of Houston Community Development Block Grant proposal.

SKILLS

Software – Microsoft Office Suite (Word, Excel, PowerPoint, Outlook), Oracle SQL Developer, SQL *Plus, Oracle 10g.

Programming – Java, HTML, JavaScript, XML, CSS, SQL, PL/SQL.

In progress – .ASP, VB.NET, C#.

Fluent in Spanish.