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KEYWORDS

Windows operating system, linux operating system, installing and maintaining computer hardware and software, programming, c++, java, python, c#, object oriented programming, responsible, motivated

OBJECTIVES

To provide customers technical support of computer and other related technology issues

EDUCATION

B.S. in Computer Science, University of Houston – Clear Lake, Houston, TX, In progress (expected graduation 2016 December) ABET Accredited.

- Working full time and going to school full time

A.S in Computer Science, College of the Mainland, Texas City, TX, (waiting for availability of university physics II to graduate)

- Took A+ certification class in high school (didn't take test for certification)

HONORS

Dean's List at community college

Invitation from National Society of Leadership and Success at University of Houston – Clear Lake

WORK EXPERIENCE

Associate Manager, Kroger, Galveston, TX, 2014-2015

- Work with upper management to learn strategic planning of store operations
- Assisted customers and employees with problems.
- Achieved million dollar in sales many times
- Utilize Citrix technology for day to day operations

Produce Clerk, Kroger, Galveston, TX, 2002 – present

- Provide technical support for management and employees, as well as teaching new technologies
- Worked with team to earn #1 in shrink percent effectiveness in the district
- Provide customer service both in person and on the phone
- Built a digital calendar of upcoming events for cultural council

ACTIVITIES

Student Computer Foundation, 2000-2003

- Built and repaired donated computers to allow every student in high school to own one

Build computers as a hobby

REFERENCES

Randy Folse, District One Front End Coordinator, Kroger, TX, 77584, 281-414-0206

Kevin Fuller, District One Produce Coordinator, Kroger, TX, 832-338-8290

Austin Hoeffner, Produce Manager, Kroger, 5730 Seawall Blvd, Galveston, TX, 77551, 409-741-8580