

# Hoi Pham

Business Analyst at Centristics

hhpham95@gmail.com

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## Experience

### **Software Developer at Centristics**

July 2016 - Present (4 months)

Collaborated with a small team in a startup environment to develop and customize a logistics software for the distribution vertical with a launch timeframe of 60 days.

### **Technical Support for Media Service at University of Texas at Dallas**

September 2014 - May 2015 (9 months)

- Provided technical support to staff at the university when needed
- Cooperated with a group of field technicians to resolve issues that staff members may have

### **Receptionist at Four Seasons Nail Spa**

January 2013 - May 2014 (1 year 5 months)

- Provided excellent customer service by advising them about the services provided and recommending what best
- Managed store operations by setting up equipment as needed and opening and closing the shop
- Documented and organized the income of employees, work orders, and supply costs

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## Education

### **University of Houston**

Bachelor's Degree, Computer Engineering Technology, 2015 - 2017

Activities and Societies: Kollaboration - University of Houston Branch

### **The University of Texas at Dallas**

Bachelor's Degree, Computer Science, 2014 - 2015

### **Lone Star College**

Associate's Degree, Associate of Science, 2013 - 2014

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[Contact Hoi on LinkedIn](#)