

Rogelio Gomez

8543 State Highway 151 Apt 1131 San Antonio, Tx, 78245 • (210) 771-6089 •
rogeliogomez2012@gmail.com

SKILLS

- Quick learner
- Customer oriented
- Goal oriented
- Conversant in English and Spanish
- Computer Orientated
- Competitive
- Organized & multitasked
- Driven and Determined
- Dedicated team player
- Leader
- Customer service Skills
- Analytical

EDUCATION

The University of Texas at San Antonio

Expected Graduation: May 2019

Bachelor of Business Administration in Cyber Security

EXPERIENCE

Drury's Gun Shop-Customer Service Rep/Sales

March 2014 – Feb 2016

- Worked with clients to find the right products to fit their needs
- Called potential clients and set appointments
- Handled escalations on a daily basis for the team
- Committed to doing quality work in an efficient manner

The Fruteria-Waiter

Feb 2012 – March 2014

- Worked in coordination with other departments to offer a great customer experience and quality service.
- Created a positive customer oriented atmosphere
- Worked with management on ways to improve service
- Set appointments/reservations over the phone and worked with staff to prepare and execute our customer's needs.