

Ismael Melendez, Jr.

Address: 8005 Cisne St. Apt. E Pharr, TX. 78577, 956-438-5996, ismael.melendez@hotmail.com

Education

The University of Texas Rio Grande Valley
Bachelor of Science in Computer Science

Edinburg, TX.
Spring 2017

Activities

Texas Freedom Network, student organizer
Hack & Make, member
Association for Computing Machinery, member

Spring 2012- Present
Fall 2015- Present
Spring 2015 –Present

Relevant Coursework:

Intro to GameDev
Orgn Programming Lang
Internet Programming

Algorithms & Data Structures
Systems Programming
Software Engineering 1&2

Experience:

The Pan American Edinburg, TX. Nov. 2012- Dec. 2013

Social Media Strategist

Mentored and provided training to editorial staff and employees throughout the organization on best practices for creating, managing, monitoring, and developing content for social networks.

Developed and maintained a comprehensive social media strategy.

Content director and editor for the online blog section.

Developed organization-wide social media rules of engagement.

Defined key performance indicators and implement analytics, and reporting methods to gauge performance.

ARISE Organizations Pharr, TX. Feb. 2011- Jul. 2011

Community Organizer

Improved and modernized the existing course material for the adult GED, ESL, Citizenship classes offered at the community center.

Helped organize community events and helped develop reports of events.

Motivated and trained community youth volunteers and participants in summer program, encouraged and fostered civic involvement.

Convergys Pharr, TX. Oct. 2010- Feb. 2011

Customer Retention / Customer Service Representative

Utilized negotiation and problem resolution skills to accomplish customer retention.

Marshalls McAllen, Texas. Summer 2008, Summer 2009- Oct. 2010.

Cashier/ Sales Floor Associate

Communicated with customers to help locate merchandise and answer questions

Supervised shoe department and trained new employees

Skills

Language: Able to speak, read, write, Spanish and English

Computer: Exposure in C++, HTML, CSS, Python

Experience: New Organizing Institute, Media BootCamp, Washington D.C.
Netroots Nation, Phoenix, Arizona and St Louis, Missouri
Univeristy of Houston Law Center Summer Institutue, Houston, TX
Leadershape Institute

Summer 2014
Summer 2015, 2016
Summer 2015
Summer 2013