# **Keith Cheung**

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#### PERSONAL STRENGTHS

- Exceptional communication skills
- Able to work independently, and as part of a team
- Highly motivated individual with a determination to learn
- Responsibility, teamwork, professionalism, flexibility, punctuality
- Fluent in English, Cantonese, and Hakka-Chinese

#### **TECHNICAL SKILLS**

#### High-Level application development

JavaScript, Java

#### Web-application development

• HTML5, CSS3, ¡Query, Bootstrap

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September 2016 - Present

# **B.C.S. Computer Science Co-op - University of Waterloo**

-Relevant Courses: Designing Functional Programs, Algebra, Calculus, among others

#### **WORK EXPERIENCE**

May 2016 – Present

# **Old Navy (Sales Associate)**

#### Markham, ON

- -Ensure high levels of curstomer satisfaction through excellent sales service -Actively seek out customers in store to ensure they are greeted properly
- -Remain knowledgeable on products and promotions -Build productive trust relationships with customers

July 2013 - Present

#### Xe Lua Vietnamese Cuisine (Waiter)

#### Toronto, ON

- -Safely followed procedures for safe food preparation, assembly and presentation
- -Performed quick and accurate cash and card transactions
- -Worked quickly and efficiently to complete orders

November 2014 - June 2015

## McDonald's (Crew Member)

#### Kennedy Road, Markham, ON

- -Greet and assist customers with utmost professionalism
- -Perform quick and accurate cash and card transactions
- -Assure store is neat and appealing at all times
- -Settle customer disputes
- -Answer customer questions regarding nutrition and food preparation

### **VOLUNTEER EXPERIENCE**

December 2014

#### Secretary

# Milliken Mills' Annual Food Drive, Markham, ON

- -Kept track of the amount of non-perishable food items
- -Promoted and raised awareness regarding the Markham Food Bank
- -Raised over 2,500 food items

September 2012 - Present

# Junior and Senior Level Volleyball and Basketball Tournaments Wilclay Public School, Markham, ON

- -Executed head referee and linesman roles for sports
- -Performed cash transactions and maintained snack bar
- -Welcomed and directed visiting teams and/or spectators