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| Cell: (713) 820-7115 | **DORIAN DELA PENA** | doriandelapena@yahoo.com  15314 Barbarossa Dr, Houston, TX 77083 |

**OBJECTIVE**

To gain experience within the Aerospace field to help further my knowledge and goals.

**EDUCATION**

**University of Houston -** Houston, TX.

Major; BS Physics **2.8/4.0 GPA** *Aug 12’ – May 17’*

Minor; Mathematics

**EXPERIENCE**

**Techno Chaos -** Houston, Texas. *May 15’ – Aug 15’*

***Camp Manager***

Over saw the daily activities of the camp sites, handling all transactions and customer interactions.

* Interfaced auto desk inventor to MakerBot to 3D print items.
* Managed computer resets, set up, and accuracy of all receipt and transactions.
* Coordinated and planned the display design of camps for events and parties.

**Walmart Vision Center -** Houston, Texas.

***Optical Specialist*** *Mar 14’ – Mar 15’*

Provided customer service while ensuring a friendly environment and all around knowledge about glass wear specials.

* Ensured customers were attended to at all times
* Coordinated closing procedures and responsible for closing each night.
* Ensured daily orders of customers were correctly place and if they made it to the lab.

**UNITED POSTAL SERVICE *-*** Stafford, Texas. *Dec12’ – Jan 13’*

***Package Handler***

Provide Customer service while ensuring on time delivery of goods and services to customer.

* Ensured 100% of deliverable metrics were met and sustained for the holiday season.
* Ensured accuracy of delver to and from warehouse to customer.
* Ensured daily shipping and handling goals were met – 0% return rate.

**Omni Hotel -** Houston, Texas. *May12’ – Nov 12’*

***Valet Parker***

Provide customer service and ensuring costumers received vehicles on timely manner.

* Ensured 100% of customer satisfaction was met on a day to day basis.
* Coordinated on time delivery of vehicles to costumer and going out of the way to do extra anything for that costumer.
* Worked as help desk associate providing recommendations to key tourist locations within the city.

**ORGANIZATION / VOLUNTEER / LEADERSHIP**

Houston Astronomical Society  *January 13’- Present*

* Member
  + Set up Telescopes / high resolution cameras on meteor shower night or our dark site picnic night
  + Used the George Observatory

Society of Hispanic Professional Engineers *August 14’- Present*

* Mentorship Program

Costa Rica with Maximo Nivel *May 15’- June 15’*

* Construction
  + Set foundations for English schools, lead a team to build divisions.
  + Set electrical whirring for a rehabilitation homes.
* Orphanage
  + Helped caretakers translate the duty’s they needed done around the orphanage
  + Lead / over saw duties.
* Turtle Preservation
  + Prevented animals and poachers from getting after baby turtles.

Buku Art & Music Festival Council *Mar 14’- Mar 15’*

* Volunteer
  + Put on a costume and interacted with people making their experience that much richer.
  + Walked around, giving water to those that seemed in need.

DECA *Aug 09’- May 12’*

* Council Member
  + Participated in competitions in entrepreneurship, business management and marketing at regional event.

**HONORS AND AWARDS**

* Dean’s List

**Programs & Expertise:** AutoCAD, Microsoft Office, Excel, Power Point, Adobe Photoshop,