

## Contact

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## Top Skills

Java

JavaScript

Java Enterprise Edition

## Languages

Chinese (Simplified)

Vietnamese

English

## Certifications

edX Verified Certificate for Applied Scrum for Agile Project Management

DevOps Culture and Mindset

ITIL Foundation

# Michael Mai

Support Engineer at Millennium  
Singapore

## Summary

- 7 years' experience in Production Support, 7 years' experience in Programming and Technical Lead positions with expertise in project development, project management.
- Dedicated, hardworking individual with excellent interpersonal communications skills to work at all levels of the organization.
- Exceptional analytical and problem-solving skills.
- Works well in team or individually to achieve goals and objectives.

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## Experience

Millennium

Support Engineer

August 2021 - Present (4 years 5 months)

Singapore

Citi

7 years 9 months

Assistant Vice President

January 2018 - August 2021 (3 years 8 months)

Singapore

Securities Services Production Support, Middle Office support lead

Manager

January 2016 - December 2017 (2 years)

Singapore

Australia fixed income application support, Securities service production support

Assistant Manager

December 2013 - December 2015 (2 years 1 month)

Singapore

Australia fixed income application support

KPMG Singapore

Senior Developer

December 2010 - December 2013 (3 years 1 month)

Pay2Home

Senior Software Developer

June 2006 - July 2010 (4 years 2 months)

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## Education

Bachelor of Computing, Computer and Information Sciences and Support  
Services · (2003 - 2006)