

Summarized Customer Notes (2022-06-06 & 2022-06-13)

Background Information:

- During these two weeks of customer meetings, our group presented our website which was built using WordPress and its plug-ins to members of the Regina Mandolin Orchestra (RMO).
- We collected RMO's feedback on our website and used them to iterate our design.

Customer Expectations (collected class-wide):

- RMO really like the idea of drag & drop to upload files.
- RMO wants the administrator to be able to view the members' payment status on their website. For members who do not pay their membership fees on time, their accounts shall be suspended, their accounts will be reactivated when their membership fees have been received.
- RMO wants to have a reset password function on the user log-in page.
- RMO wants to be able to subscribe to the entire calendar on the website.

Customer Feedback on Our Designs:

- RMO wants to be able to assign one member with multiple rules, and allow the members to only view the music sheets of the musical team that they belong to.
- Overall, our design does solve the majority of the problems and RMO do find our design pleasing.