Summarized Customer Notes 2022-05-24

Background Information:

- In this week's customer meeting, our group presented our low fidelity prototype to members of the Regina Mandolin Orchestra (RMO).

- Each member of our group has come up with individual site maps and low fidelity interface designs.

- We presented each of our individual works to the customers to gather feedback on what they like/dislike about each of our designs and why.

Customer Expectations:

- RMO wants to be able to click on the email and phone number to directly access their contact info.

- RMO wants to be able to request music sheets from the music team that they do not belong to by asking the conductor.

- RMO wants its members to be able to link audio/video to a music sheet (.pdf), they might also want to be able to comment and add notes on a music sheet.

- RMO wants an access code or credential token for a new member to sign up for an account.

- RMO wants to be able to rename & delete files

Customer Feedbacks:

- RMO members do not like dropdowns very much but they do like the idea of displaying all section images on the home page.

- RMO are happy with our music sheet distribution system as well as our member management system. They also want a communication system done in a similar way so that they do not have to communicate with each member using email anymore.

- In general, RMO members are happy with the solutions that we came up with, however, they told us that it would be better to come up with one solution instead of many.