

# Summarized Customer Notes 2022-05-16

## Customer BackGround:

- The Regina Mandolin Orchestra is a democratic, member-run, nonprofit group registered in Saskatchewan. RMO started in 1988 and contains different levels of musical teams, from those with zero experience to advanced musicians. RMO has its own website but the current version cannot fulfil all of their needs. The purpose of our project is to build an efficient and highly usable website according to their needs and therefore to help them manage the orchestra as well as resources more efficiently. The primary focus of the project will be the functional features that help solve their problems and a user-friendly interface that can easily guide the users.

## Customer Expectations:

- RMO wants to be able to distribute their music attachment/student handout using the website.
- RMO wants better navigation on the website so that they can easily get to wherever they want.
- RMO wants to be able to contact its members easily or find members' contact information (phone number & email) easily from the website, and the contact information should be viewable for everybody on the members-only website.
- RMO wants to have sub-function modules such as a teacher-student corner.
- RMO wants its new members to get to know each other.

- RMO wants to remove its members' old accounts when they leave the orchestra.
- RMO wants the sheet music categories by different types of tags, for example, music exercise, Christmas music, etc.
- RMO wants to have a search function so that they can find music sheets easily, and the same music might be written in different versions.

### Customer Feedback on our project:

- RMO wants a better website management system such that managers can have the system's permission to make changes to the website.
- RMO is satisfied with our conclusion of their main problem being the current method of distributing the sheet music, and they appear to like the structured administrative hierarchy that we proposed.