

# Michael Ricks

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## Michael Aaron Ricks

1778 N 450 E  
North Ogden, UT  
84414

385-492-8939  
michaelricks0019@gmail.com

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## Skills

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- Software Development.
  - Programming with C#.
  - SQL.
  - Visual Studio.
  - Windows Forms.
  - .Net.
  - Relational database & database normalization.
  - Problem solving skills.
  - Accuracy and attention to detail.
  - Self development skills to keep up with latest technology trends.
  - Excellent customer service.

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## Experience

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### MV Transportation / Paratransit Driver

Aug 2022 - Present, 2541 Rulon White Blvd, Ogden, UT 84404

- Assisted disabled people to and from their desired location in a safe and timely manner.
- Kept attention to the road and passengers over a long period of time.
- Stayed on schedule for the bus route and notified UTA (Utah Transit Authority) of any delays or issues on the go.
- Provided customer service and assistance to passengers.
- Payed attention to details of the bus during daily inspection and cleaning.

### The Home Depot Inc / Flooring Sales Associate

Jan 2022 - Present, 984 Wall Ave, Ogden, UT 84404

- Followed up with customers to assess satisfaction, answer questions and resolve concerns.
- Cut Carpet and Blinds to specific size for customers
- Assisted customers with selecting appropriate floor types and styles in store and online.
- Maintained in-depth understanding of all available brands and types of flooring available to customers.
- Maintained cleanliness and safety of assigned aisles.

### Davinci Academy of Science and the Arts / Substitute Teacher

August 2021 - December 2021, 2022 Grant Ave, Ogden, UT 84401

- Provided instruction for students in core subject areas.

- Gave feedback to the primary teacher on students actions and behaviors.
- Followed classroom plans left by the class teacher to continue student education and reinforce core concepts.

### **Church of Jesus Christ of Latter Day Saints / Full-Time Missionary**

May 2019 - May 2021, Salt Lake City, UT 84150

- Proselytized people and imparted knowledge of faith using strong public speaking and one-on-one discussions for a duration of 2 years.
- Taught English to Spanish Speakers.
- Participated in local community service
- Taught and served in Quito Ecuador and Phoenix Arizona USA.

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## **Education**

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### **Ogden Weber Technical College / Technical Degree, Software Technology**

September 2021 - 2023, 200 N Washington Blvd, Ogden, UT 84404

Studied Software Development which encompasses programming and developing computer and mobile software such as applications and windows forms.

### **Davinci Academy of Science and the Arts / High School Diploma**

May 2018, 2022 Grant Ave, Ogden, UT 84401

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## **Awards**

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Achieved Eagle Scout Award