

European  
**Power Platform**  
Conference



**BRUSSELS**  
11–13 JUNE — 24

# POWER PLATFORM ADMINISTRATION



How to become  
**THE BEST**  
Power Platform Administrator

**#ppacAttack**

The workshop

# POWER PLATFORM ADMINISTRATION



Grab a coffee and scan the QR code to tell us a bit about yourselves!



#ppacAttack

The workshop

# POWER PLATFORM ADMINISTRATION

Hey everybody 🙌

👤 Michael Roth

🍺 Germany

👨‍👩‍👧 Father & patchwork  
family man

🏕️ Outdoor lover

🎲 Boardgame geek

🏆 Microsoft MVP

👤 Craig White

☔ England

👨‍👩‍👧 Husband & Daddy

🧱 Lego nerd

🍺 Craft beer lover

🏆 Microsoft MVP



#EPPC24



# POWER PLATFORM ADMINISTRATION

## Agenda

09:00-09:30	<b>Registration and Welcome Refreshments</b>
09:30-10:30	Power Platform – What it means to be an administrator
10:30-11:15	Tenant settings and general considerations
11:15-11:30	<b>Refreshment Break</b>
11:30-13:00	Fun with environments & DLP
13:00-14:00	<b>Networking Lunch</b> 🥪🌭🍹
14:00-14:30	Security shenanigans
14:30-15:15	The CoE Starter Kit
15:15-16:00	A word about monitoring things
16:00-16:15	<b>Refreshment Break</b>
16:15-17:00	Nurturing / Q&A

# POWER PLATFORM ADMINISTRATION

## What it means to be an administrator



Microsoft | Learn

- Protect your organization's data (through access management)
  - Security roles, environments, DLPs
- Monitoring
- Deployment
- Updates
- Issue fixing



Power Cat

+ Community and Experts

- Planning, securing, deploying and supporting applications built on the platform.
- plan for applications being developed and deployed
- handle day-to-day administrative tasks to manage deployments

# POWER PLATFORM ADMINISTRATION

## What it means to be an administrator

### SECURE

- Enable cross-tenant isolation
- Set up DLPs
- Create environments according to strategy
- Manage security roles
- Define data gateway strategy

### MONITOR

- Set up the CoE
- Monitor new and custom connectors
- Check resource usage
- Set up sharing alerts
- Use audit logs

### ALERT & ACT

- Think of environment requests
- Create compliance process
- Welcome new makers

### DEPLOY

- Create appropriate ALM lifecycle
- Share apps with users

# POWER PLATFORM ADMINISTRATION

## What it means to be an administrator

Following this whitepaper, your priorities should be

- Identify the central team that will be implementing Power Platform governance and assign them the [Power Platform service admin](#) role, which grants full access to Power Apps, Power Automate and Power BI



It's a team effort!!!

# POWER PLATFORM ADMINISTRATION

## What it means to be an administrator



It's a team effort!!!

Become friends with these people:

- Global admin
- Exchange admin
- M365 admin
- Your Azure person
- Security people / governance & compliance
- Change Management
- Entra AD admin

Makers, Developers, Champions....

# POWER PLATFORM ADMINISTRATION

## What it means to be an administrator

Before we dive into the technical content.... 🤔

What do you consider crucial tasks for Power Platform Administrators?

# POWER PLATFORM ADMINISTRATION

## Tenant settings and general considerations

- Limit environment creation
- Tenant Isolation
- Self-Services Purchases
- AI Builder Credits and other add-ons

# POWER PLATFORM ADMINISTRATION

## Tenant settings

### Limit environment creation and add-on assignments

Name	Description
Copilot in Power Apps (preview)	Allow people to use AI to help build apps and get answers to questions. Currently in preview.
Copilot feedback	When using Copilot in Power Apps, allow users to submit feedback to Microsoft.
Copilot data collection	When using Copilot in Power Apps, allow users to share their prompts, questions, and requests with Microsoft.
Environment routing (Preview) ⓘ	Guide makers to specific environments based on defined rules.
Weekly digest ⓘ	Manage additional recipients for the weekly digest email for Managed Environments.
Developer environment assignments	Control who can create and manage developer environments.
Tenant capacity summary view	Control who can view the tenant capacity summary.
Tenant licensing summary view	Control who can view the tenant licensing summary.
Auto-claim policies	Control where license auto-claim policies should be applied.
Production environment assignments	Control who can create and manage production and sandbox environments.
Trial environment assignments	Control who can create and manage trial environments.
Add-on capacity assignments	Control who can allocate add-on capacity to an environment.
Analytics	Enable tenant level analytics.
Customer Lockbox ⓘ	Control Microsoft operator access to customer content.
Publish bots with AI features	Allow Power Virtual Agents to publish bots with AI features enabled.
Desktop flow actions in DLP ⓘ	Show or hide desktop flow action groups in data loss prevention (DLP) policies.
AI Builder credits	Control use of unassigned AI Builder credits.
Copilot help assistance in Power Automate vi...	Allow the Copilot-enhanced help feature within Power Automate to enhance answers on product documentation through Bing Search.
Product Feedback	Configure settings for product feedback.

ⓘ = This setting applies to Managed Environments only.

**Developer environment assignments** ×

**Developer environments overview**  
Developer environments are a place to build and test with Power Apps, Power Automate, and Microsoft Dataverse. They can be created by users who have the Power Apps Developer Plan. [Learn more](#)

**Who can create and manage developer environments**

Everyone

Only specific admins ⓘ

# POWER PLATFORM ADMINISTRATION

## Tenant settings

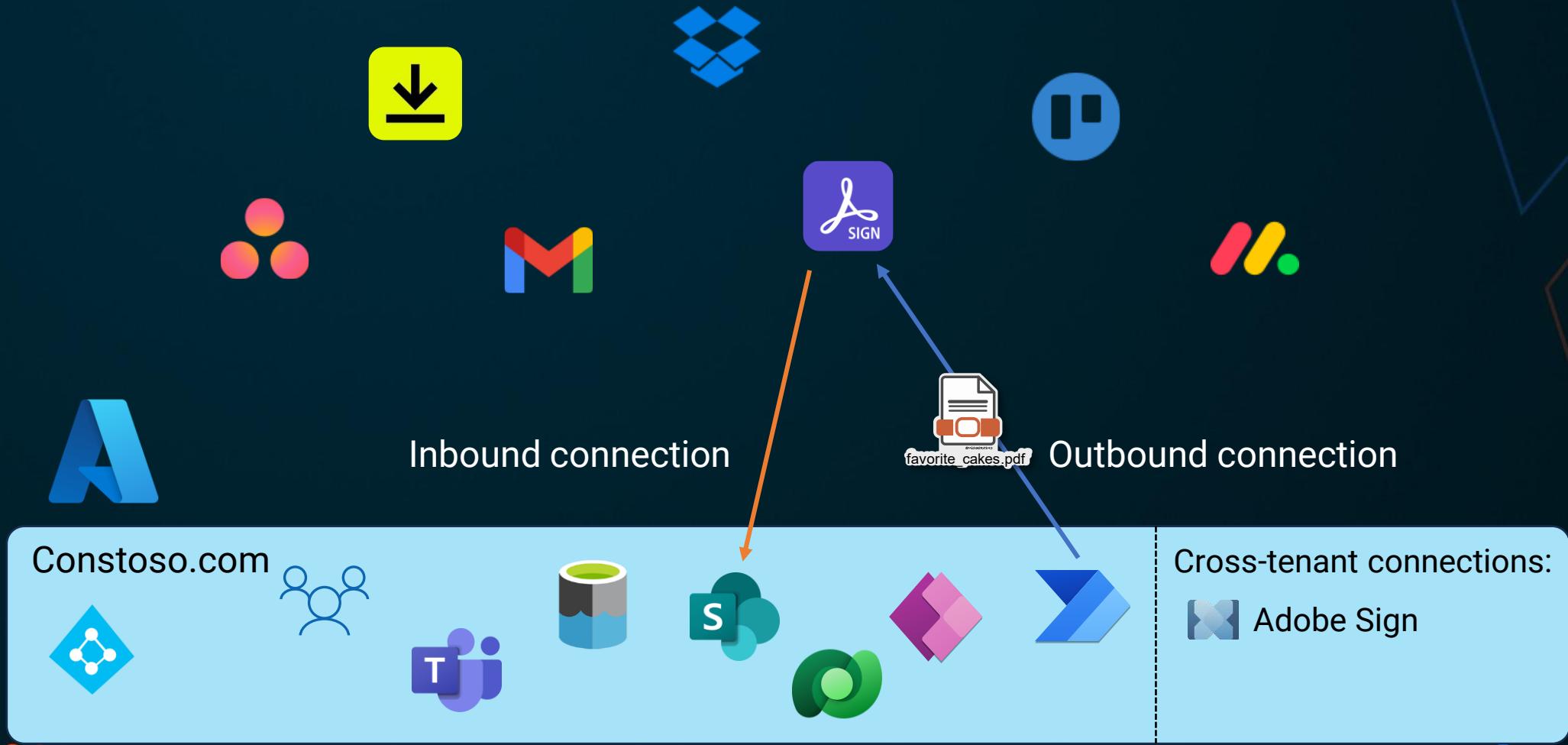
- Tenant isolation allows admins to effectively govern the movement of tenant data from Azure AD authorized data sources to and from their tenant.
- The default configuration in Power Platform with tenant isolation is **OFF** to allow cross-tenant connections to be established seamlessly
- It affects Power Platform canvas apps and Power Automate flows

! **Note**

It takes about an hour for the latest tenant isolation policy changes to be assessed against active apps and flows. This change isn't instantaneous.

# POWER PLATFORM ADMINISTRATION

## Tenant settings



# POWER PLATFORM ADMINISTRATION

## Tenant settings



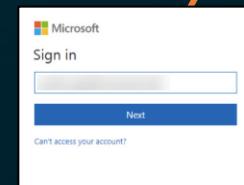
Constoso.com



Outbound connection



MichaelRoth42.com



Inbound connection



Cross-tenant connections:

Adobe Sign



MichaelRoth42.com

# POWER PLATFORM ADMINISTRATION

## Tenant settings

### Self-Service

User can purchase Power Platform licenses online and use them in their organization without consulting with IT or an admin.



# POWER PLATFORM ADMINISTRATION

The screenshot shows the Microsoft 365 Admin Center interface. The left sidebar has a navigation menu with items like Home, Users, Teams & groups, Billing (which is selected and highlighted with a red box), Purchase services, Your products (selected and highlighted with a red box), Licenses, Bills & payments, Billing accounts, Payment methods, and Billing notifications. Below this is a Setup section and a Show all link.

The main content area is titled "Your products" and displays a message: "These are products owned by your organization that were bought from Microsoft or 3rd-party providers. Select a product to manage product and billing settings or assign licenses." It shows two sections: "Products from Microsoft and others (6)" and "Apps (0)". The "Products" section has columns for Product name, Assigned licenses, Purchased quantity, Subscription status, Purchase channel, and Choose columns. The "Subscription status" column shows values like "Active: Renews on 5/4/2023" and "Active". The "Purchase channel" column shows values like "Reseller" and "Commercial direct".

On the right side, there is a search bar and a filter panel. The filter panel shows "6 items" and "5 filters selected". It includes a "Clear all filters" button and dropdown menus for "Subscription status" (Active, Pending, Expired, Disabled, Deleted), "Product type" (Trial, Paid, Free, Pay-as-you-go), and "Account type" (Organizational, Self-service). The "Self-service" option is highlighted with a red box and a red arrow points from it to a list of three roles: Global Admin, Global Reader, and Billing Admin.



- Global Admin
- Global Reader
- Billing Admin

# POWER PLATFORM ADMINISTRATION

## Tenant settings

Administrator: c:\windows\system32\windowspowershell\v1.0\powershell.exe  
PS C:\Users\michael.roth> **Connect-MSCommerce**

Sign in to your account X

Microsoft

**Sign in**

Email, phone, or Skype

No account? [Create one!](#)

Can't access your account?

[Next](#)

Install-Module –Name MSCommerce

Connect-MSCommerce

#EPPC24

# POWER PLATFORM ADMINISTRATION

```
michael.roth ➔ ~ ➔ 0.677s ➔ Get-MSCommerceProductPolicies -PolicyID AllowSelfServicePurchase
```

ProductName	ProductId	PolicyId	PolicyValue
-----	-----	-----	-----
Power Automate per user	CFQ7TTC0LH3L	AllowSelfServicePurchase	Disabled
Power Apps per user	CFQ7TTC0LH2H	AllowSelfServicePurchase	Disabled
Power BI Pro	CFQ7TTC0H9MP	AllowSelfServicePurchase	Disabled
Project Plan 1	CFQ7TTC0HDB1	AllowSelfServicePurchase	Enabled
Project Plan 3	CFQ7TTC0HDB0	AllowSelfServicePurchase	Enabled
Visio Plan 1	CFQ7TTC0HD33	AllowSelfServicePurchase	Enabled
Visio Plan 2	CFQ7TTC0HD32	AllowSelfServicePurchase	Enabled
Power Automate RPA	CFQ7TTC0KXG6	AllowSelfServicePurchase	Enabled
Power BI Premium per user	CFQ7TTC0H6RP	AllowSelfServicePurchase	Enabled
Windows 365 Enterprise	CFQ7TTC0HHS9	AllowSelfServicePurchase	Enabled
Windows 365 Business	CFQ7TTC0J203	AllowSelfServicePurchase	Enabled
Windows 365 Business with Windows Hybrid Benefit	CFQ7TTC0HX99	AllowSelfServicePurchase	Enabled
Viva Learning	CFQ7TTC0HVZG	AllowSelfServicePurchase	Enabled
Dynamics 365 Marketing	CFQ7TTC0LH3N	AllowSelfServicePurchase	Enabled
Dynamics 365 Marketing Attach	CFQ7TTC0LHWB	AllowSelfServicePurchase	Enabled
Microsoft 365 F3	CFQ7TTC0LH05	AllowSelfServicePurchase	Enabled
Dynamics 365 Marketing Additional Application	CFQ7TTC0LHVK	AllowSelfServicePurchase	Enabled
Dynamics 365 Marketing Additional Non-Prod Application	CFQ7TTC0LHWM	AllowSelfServicePurchase	Enabled
Viva Goals	CFQ7TTC0PW0V	AllowSelfServicePurchase	Enabled
Power Automate Per User with Attended RPA Plan	CFQ7TTC0LSGZ	AllowSelfServicePurchase	Enabled
Teams Exploratory	CFQ7TTC0J1FV	AllowSelfServicePurchase	Enabled
Python On Excel	CFQ7TTC0S3X1	AllowSelfServicePurchase	Disabled
Teams Premium	CFQ7TTC0RM8K	AllowSelfServicePurchase	Enabled
Microsoft Purview Discovery	CFQ7TTC0N8SL	AllowSelfServicePurchase	Enabled
Microsoft ClipChamp	CFQ7TTC0N8SS	AllowSelfServicePurchase	Enabled
Success			

```
michael.roth ➔ ~ ➔ 204ms ➔ |
```

Get-  
MSCommerceProductPolicies  
-PolicyId  
AllowSelfServicePurchase

# POWER PLATFORM ADMINISTRATION

## Tenant settings

```
Update-MSCommerceProductPolicy -PolicyId AllowSelfServicePurchase -ProductId CFQ7TTC0H9MP -Value "Disabled"
```

```
$product = Get-MSCommerceProductPolicies -PolicyId AllowSelfServicePurchase |  
where {$_.ProductName -match 'Power BI Pro'}
```

```
Update-MSCommerceProductPolicy -PolicyId AllowSelfServicePurchase -ProductId  
$product.ProductID -Enabled $false
```

```
PS C:\Users\michael.roth> $product = Get-MSCommerceProductPolicies -PolicyId AllowSelfServicePurchase | where {$_.ProductName -  
match 'Power BI Pro'}  
>> Update-MSCommerceProductPolicy -PolicyId AllowSelfServicePurchase -ProductId $product.ProductID -Enabled $false  
Update policy product success
```

ProductName	ProductId	PolicyId	PolicyValue
Power BI Pro	CFQ7TTC0H9MP	AllowSelfServicePurchase	Disabled

```
Success
```

```
PS C:\Users\michael.roth>
```

# POWER PLATFORM ADMINISTRATION

## Tenant settings

```
$Products = Get-MSClaimPolicy -PolicyId AllowSelfServicePurchase  
foreach ($Product in $Products){  
    Update-MSClaimPolicy -PolicyId AllowSelfServicePurchase -ProductId $Product.ProductID  
    -Enabled $false  
}
```

# POWER PLATFORM ADMINISTRATION

## Tenant settings

### AI credits and add-ons

Power Platform admin center

Tenant settings

These settings are applicable across your organization. [Learn more](#)

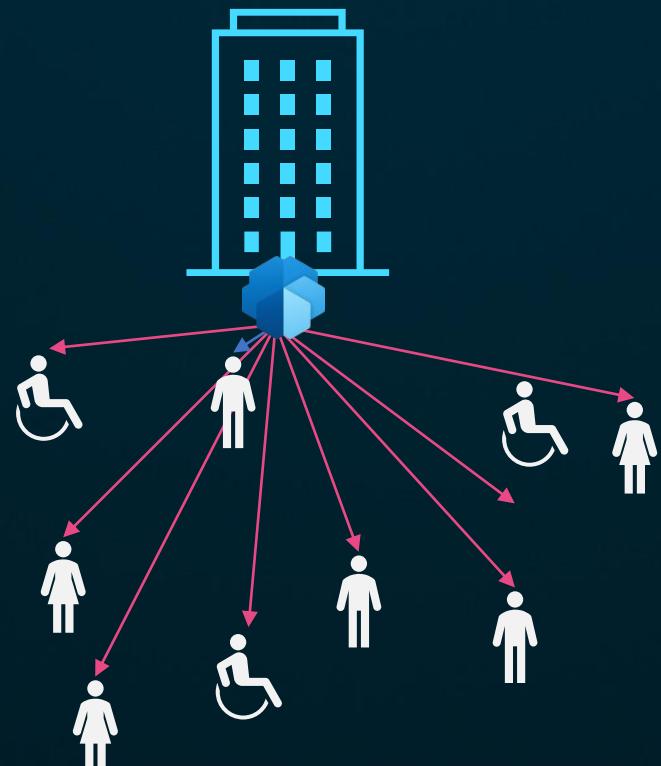
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Canvas app insights	Allow people to collect insights for individual canvas apps.
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Analytics	Enable tenant level analytics.

# POWER PLATFORM ADMINISTRATION

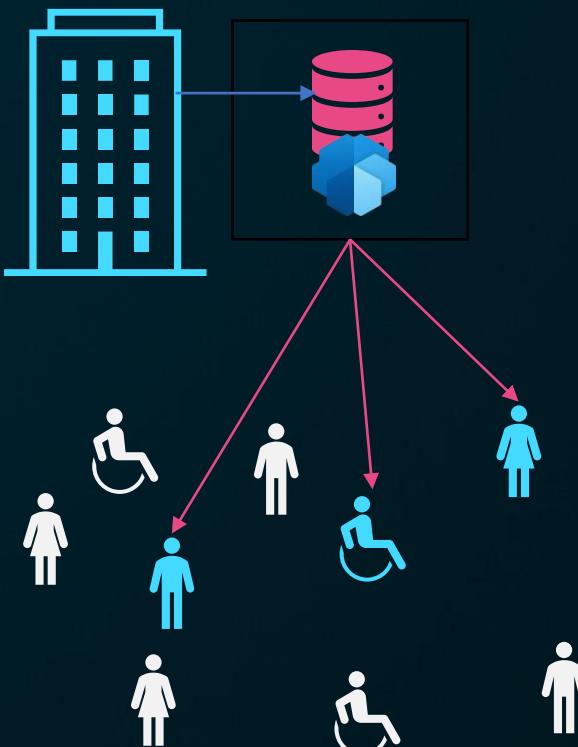
## Tenant settings

AI credits and add-ons

“pooled default approach”



“coordinated environment approach”



# POWER PLATFORM ADMINISTRATION

## Tenant settings

### AI credits and add-ons

What else counts as add-ons?

- Per App passes
- Flow per business process
- AI Builder credits
- Power Pages anonymous capacity
- Power Pages authenticated capacity
- Portal Page views
- Portal logins
- App passes for Microsoft Teams
- Power Automate unattended RPA
- Power Automate Hosted Processes
- Power Automate Process
- Process mining data
- Microsoft Copilot Studio messages
- Microsoft Copilot Studio sessions

[Details](#) [Settings](#) [Manage users](#) [Remove](#) [Get help](#)[On-premises data gateways](#) [Any permission](#) [Germany West Central \(Default\)](#) [Search](#)[Tenant administration](#)  On

2

1

[Home](#)[Environments](#)[Environment groups](#)[Advisor](#)[Analytics](#)[Billing](#)[Settings](#)[Resources](#)

Capacity

Dynamics 365 apps

Power Pages sites

[Help + support](#)[Data integration](#)[Data \(preview\)](#)[Policies](#)

Data policies

Tenant isolation

Customer Lockbox

Enterprise policies

## Data (preview)

[On-premises data gateways](#) [Virtual network data gateways](#)

The data gateway acts as a bridge, providing quick and secure data transfer between on-premises data and Power BI, Microsoft Flow, Logic Apps, and PowerApps. [Learn more in this overview.](#)

Name ↑	Contact info	Users	Status	Gateways
LocalFileShare	...		<span>🕒</span> <span>⚠</span> Offline	1

Power Platform  
Community Conference  
Sept 18-20  
[Register now](#)

#CPPUG24

Document Classification: Internal

BRUSSELS2024

[Manage gateway installers](#) [Get help](#)

1

[On-premises data gateways](#) [Any permission](#) [Go](#)

## Data (preview)

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Name ↑

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Status

Gateways

LocalFileShare



1



Home



Environments



Environment groups



Adviser



Analytics



Billing



Settings



Resources

Capacity

Dynamics 365 apps

Power Pages sites

Help + support

Data integration

Data (preview)



Data policies



Tenant isolation



Customer Lockbox



Enterprise policies

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[Register now](#)

#CPPUG24

[On-premises data gateways](#) [Any permission](#) [Go](#)

## Manage gateway installers

Manage who can install gateway in your organization. This does not impact gateway administration capabilities. [Learn more](#).

Restrict users in your organization from installing gateways



On

2

### Users who can install gateways

 Search by name or email

Add

#### Current gateway installers

 Michael Roth  
Michael.Roth@e...

3

[Details](#) [Settings](#) [Manage users](#) [Remove](#) [Get help](#)

2

## Data (preview)

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Name ↑

Contact info

Users

Status

 LocalFileShare...  
...

...

1

On-premises data gateways

## Manage users

## LocalFileShare

Share this data gateway with others in your organization. You currently have Connection Creator with resharing permissions for this gateway. You can reshare this gateway with new users.

Search by name or email

Shared with

JF



- Connection Creator  
Allows the user to create data sources and connections on the gateway
- Connection Creator with resharing  
Allows the user to create data sources and connection on the gateway and reshare gateway access
- Admin  
Allows the user to create data sources and connections on the gateway, manage gateway access, configurations, credentials and updates

3

Share

Cancel

# POWER PLATFORM ADMINISTRATION

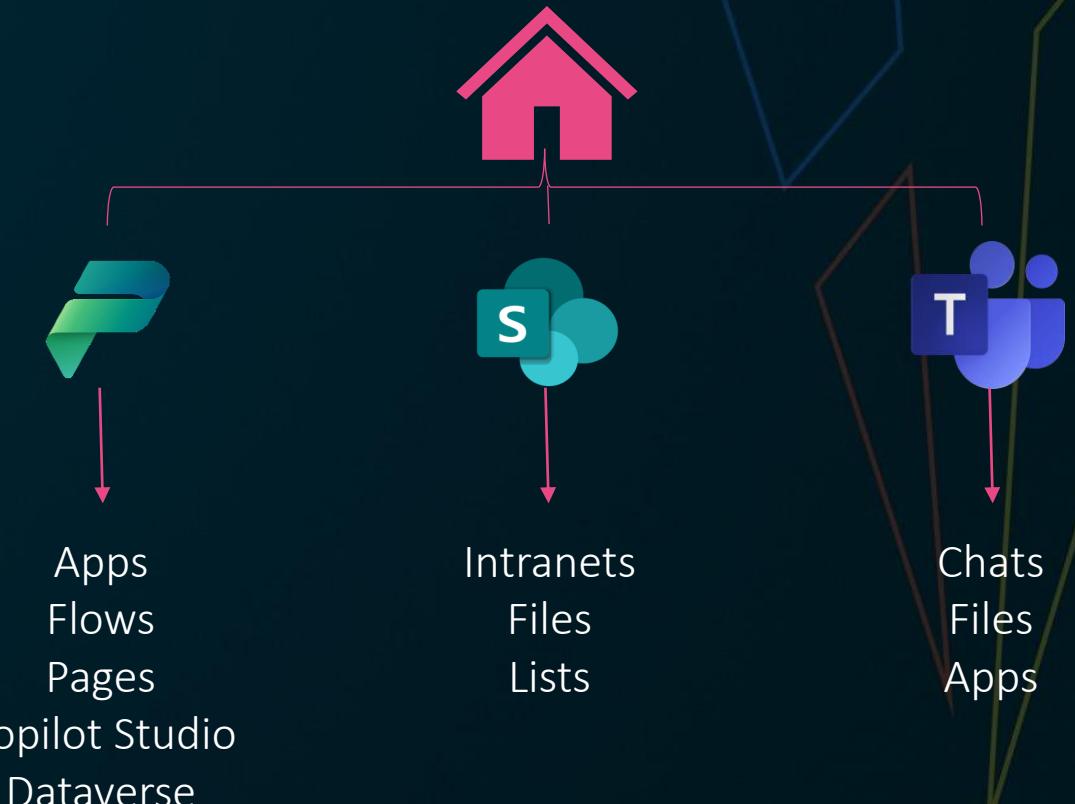
## Environments

- What are Power Platform environments?
- Different types
- Build an environment
- Understand key settings

# POWER PLATFORM ADMINISTRATION

## Environments

- Containers for your Power Platform solutions
- Managed by Global or Power Platform Admins
- Same level as a SharePoint site or MS Team



# POWER PLATFORM ADMINISTRATION

Think of environments like houses



- Each house has a series of solutions
- Custom security:
  - ~ You have owners and users
  - ~ Solutions can be shared with others
- Requires maintenance & upkeep
- Governed by national rules, but can have local ones too

# POWER PLATFORM ADMINISTRATION

Sometimes houses grow, split out or evolve



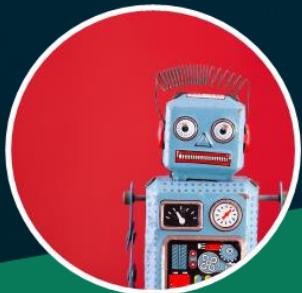
This is the beginnings of Environments strategy

# POWER PLATFORM ADMINISTRATION

## Environment strategies: T-shirt sizing

"Citizen Developer" self-service **governed** approach  
Solutions built by any user in the organization.

About 80% of solutions



XS Personal or team productivity



S Simple business use cases



M Complex processes and data structure



L Mission critical use cases



XL Organization wide initiatives



100+ solutions per year  
in large organizations



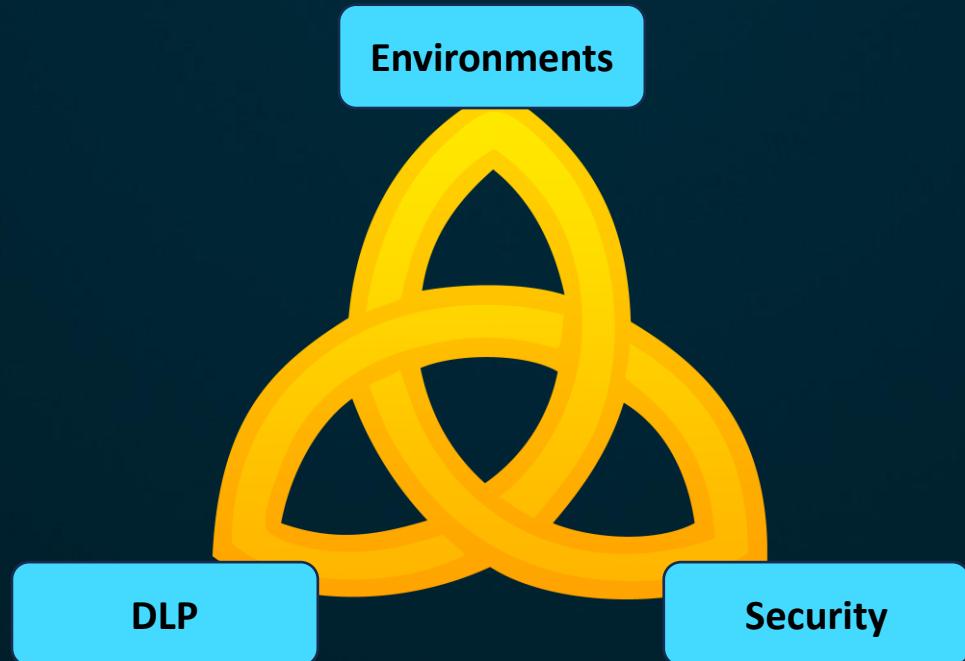
# POWER PLATFORM ADMINISTRATION

## Environment strategies: T-shirt sizing

					
Access / Data Security	Non Personal or less	Anonymised or less	Public or less	Personal / secret or less	Personal / secret or less
Analytics & Reporting	No	No	Potentially	Yes	Yes
Business Criticality	Not Critical	Not Critical	Important	Critical	Highly Critical
Value	Personal Value	Team Value	Team / Business Value	Business / Org. Value	Org.Value
Number of Users	1 or less (No Share)	10 or Less (Focused Team)	50 or Less (Focused Team)	100 or Less (Wider Team)	unlimited
Tech. Testing	Maker	Maker / Team	Team	Pro Dev	Pro Dev
UaT	Maker	Maker / Team	Team	Target Audience	Target Audience
Support	Maker Support	Team Support	Team / IT Support	IT Support	IT Support
Where	Personal Developer Env.	Personal Developer Env.	Team Productivity / Governed	Governed	Governed
Who Makes	Citizen Dev	Citizen Dev / Bus. Tech	Bus. Tech / Pro Dev	Pro Dev / fusion Team	Pro Dev / Fusion Team
Cost to Business	If M365 - No	If M365 - No	Yes	Yes	Yes
Managed	YES	YES	YES	YES	YES
ALM (Pipelines)	Nope	Nope	YES	ADO	ADO

# POWER PLATFORM ADMINISTRATION

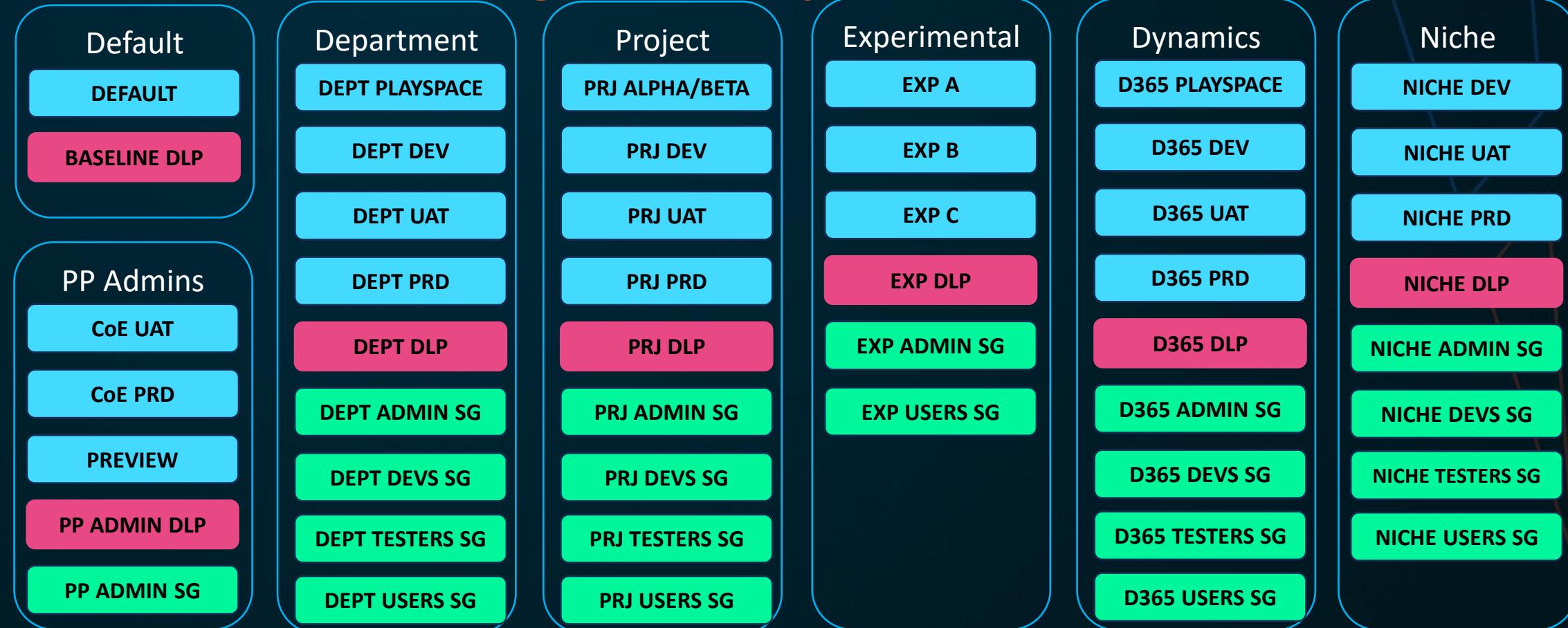
## Environment strategies



- Default
- Power Platform admin
- Departmental
- Project based (3-4 tier)
- Experimental / temporary
- Developer workspaces
- *What are the requirements?*
- *Data needs*
- *Who needs access?*

# POWER PLATFORM ADMINISTRATION

## Environment Strategies - Examples



Different environment types can fit different needs in your strategy

# POWER PLATFORM ADMINISTRATION

## Environment types



Dataverse  
for Teams



Trial



Default



Developer



Sandbox



Production



Managed \*

# POWER PLATFORM ADMINISTRATION

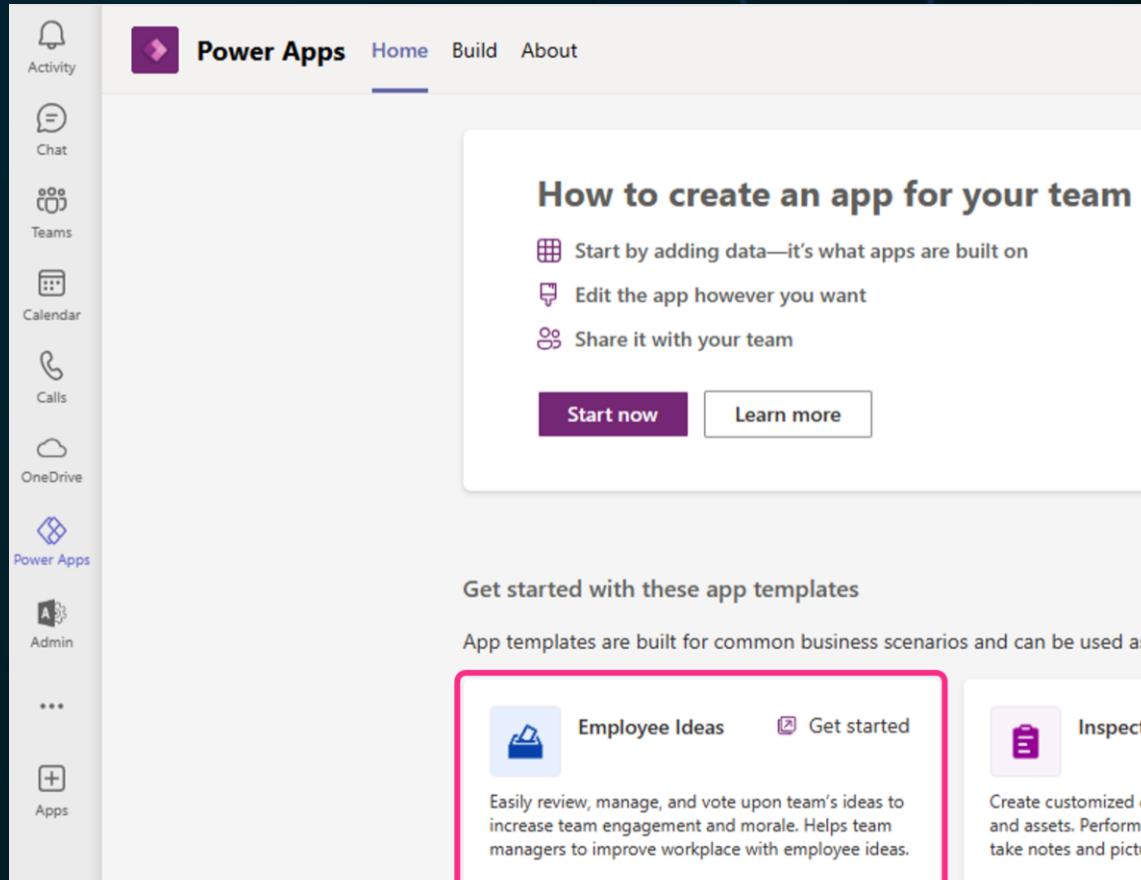
## The Default environment

- EVERYONE has access to build in here
- You can't turn it off
- Look to rename ASAP
- Not the place for high-value solutions
- Environment routing might help

# POWER PLATFORM ADMINISTRATION

## Dataverse for Teams environments

- Can't be created in PPAC
- Can be created by users without them knowing
- Can restrict with Policy...
- ... but can be bypassed with templates 😠
- Can be monitored through CoE Toolkit



# POWER PLATFORM ADMINISTRATION

## Managed Environments

- ✓ Normal environments on steroids!
- ✓ Lots of additional features/settings
- ✓ Extra bang for your buck if you already have premium licensing
  
- ✗ Basic governance needs are locked behind a paywall
- ✗ Hard to justify if you can't afford the additional licensing
- ✗ Some of the additional features are a bit meh



# POWER PLATFORM ADMINISTRATION

## Managed Environments: Feature List

- Environment groups
- Limit sharing
- Weekly usage insights
- Data policies
- Pipelines in Power Platform
- Maker welcome content
- Solution checker
- IP firewall
- IP cookie binding
- Customer Managed Key (CMK)
- Lockbox
- Extended backup
- DLP for desktop flow
- Export data to Azure App Insights
- Catalog in Power Platform
- Default environment routing
- Create an app description with Copilot
- Virtual Network support

Key
Awesome
Situational
A bit meh

[Managed Environments overview - Power Platform | Microsoft Learn](#)

# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create an Environment

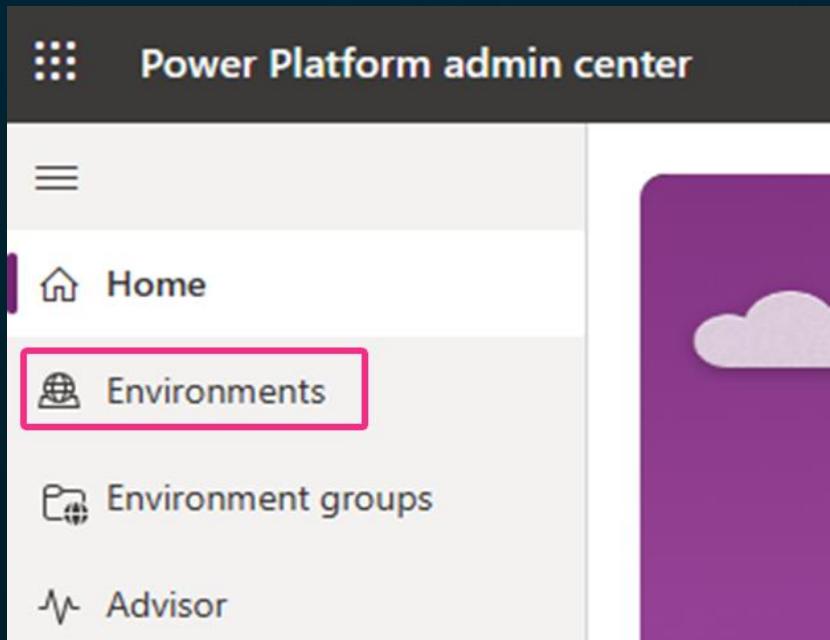
### Objectives:

- Create an environment
- Understand key settings
- What admin role(s) you need

# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create an Environment

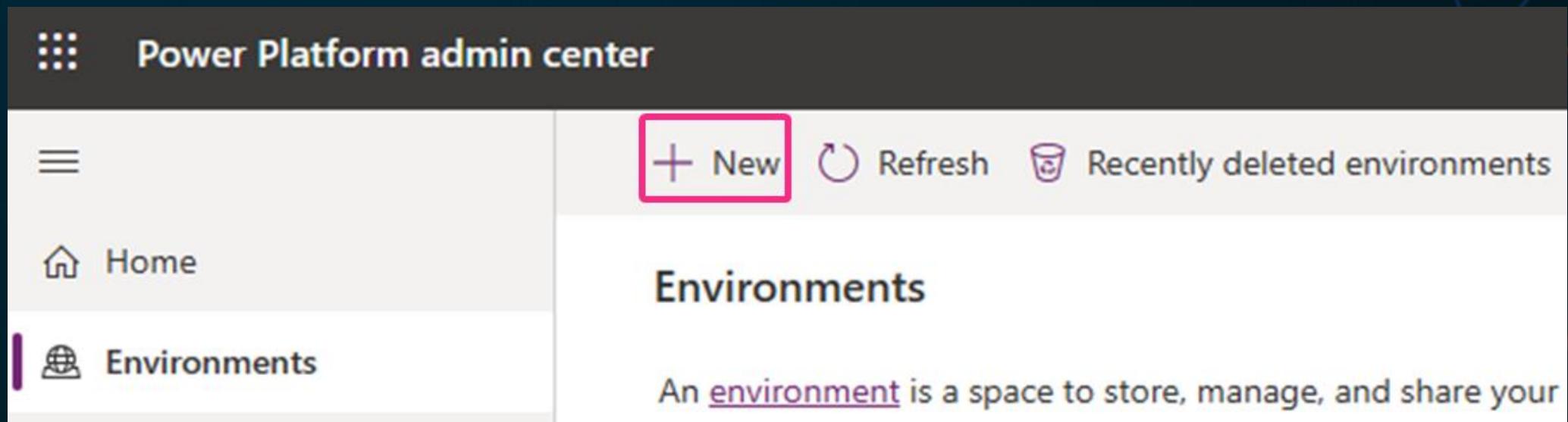
- Navigate to PPAC – aka.ms/ppac
- From the left-hand menu, select Environments



# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create an Environment

- Select **New** in the top ribbon



# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create an Environment

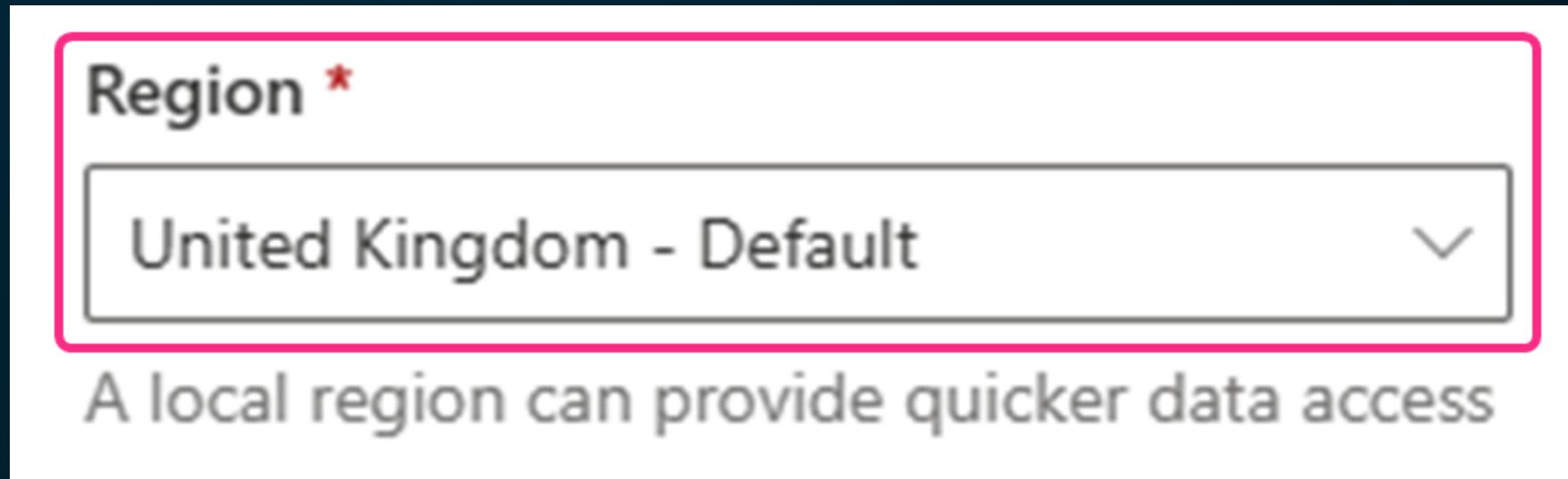
- Give your environment a name



# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create an Environment

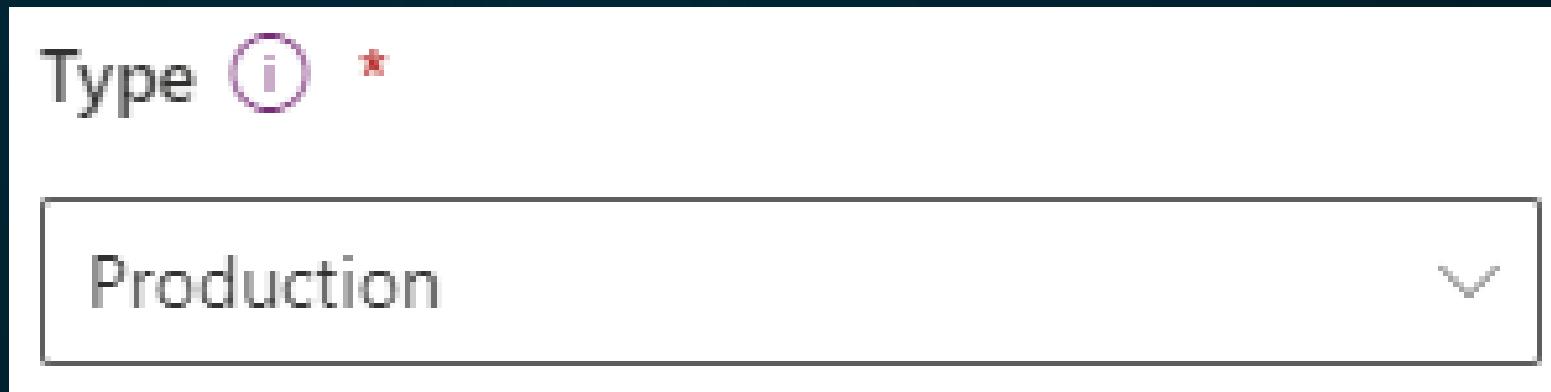
- Set your region - **IMPORTANT**



# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create an Environment

- Choose the 'Production' environment type



# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create an Environment

- Add a Dataverse store



### CONFIGURATION TIP

If your environment has Dataverse:

You will have the System Administrator role. Makers will need System Customiser

And if it doesn't:

You will have the Environment Admin role. Makers will need Environment Maker

# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create an Environment

- Set language & currency

Language \*

English (United States) ▾

Default language for user interfaces in this environment

Currency \*

GBP (£) ▾

Reports will use this currency

# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create an Environment

- Security group

Security group \*

Restrict environment access to members of a security group or select None to opt for open access across your tenant. [Learn more](#)

+ Select

### CONFIGURATION TIP

'Open access' is misleading.

If you leave this option blank, they won't have access to the environment. You still have to add makers manually, with a role, before they can see the environment to build in.

# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create an Environment

- URL / Sample Apps
- Click on **Save!**

*If you're in a Trial tenant, you may not be able to create a Sandbox or Production environment. You'll only be able to create Developer ones.*

### URL

A unique domain name will be generated.  
Click [here](#) to enter a custom domain

### Enable Dynamics 365 apps?

In addition to Power Apps. [Learn more](#)



If not enabled, you won't be able to install Dynamics 365 apps on this environment.  
This decision is irreversible

### Deploy sample apps and data?



# POWER PLATFORM ADMINISTRATION

## DEMONSTRATIONS

- Accessing environment properties and settings  
*inc. Difference in Dataverse vs Non Dataverse*
- Converting to a Managed Environment

# POWER PLATFORM ADMINISTRATION

## What did we learn?

- What are environments
- Different environment types
- How to create an environment
- Key settings

# POWER PLATFORM ADMINISTRATION

## Fun with DLPs

- What is Power Platform Data Loss Prevention (DLP)?
- Why is it important?
- Create a baseline policy

# POWER PLATFORM ADMINISTRATION

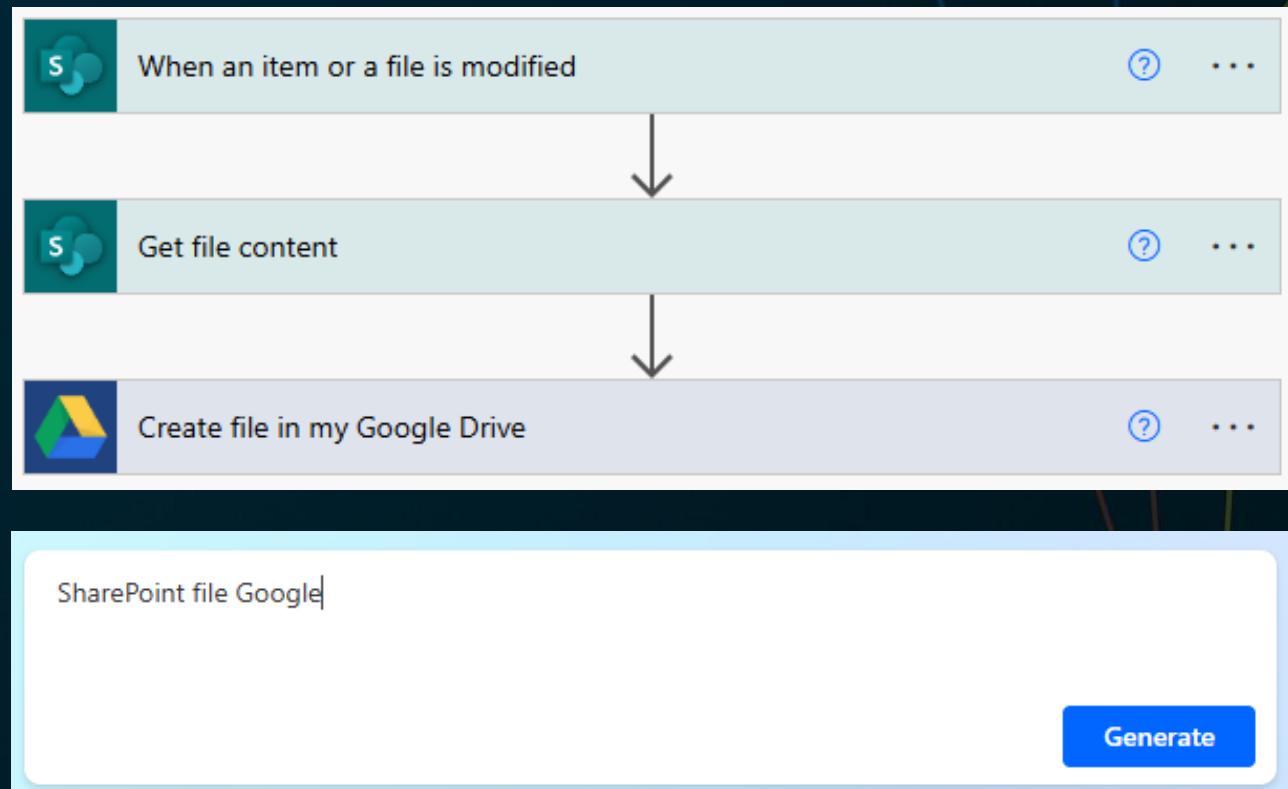
## Power Platform DLP

- Focuses on connectors we use
- Currently 1,200+ and growing weekly!
- What ones do we want our makers to use in their apps & flows
- Turned off by default – you need to enable it ASAP if not already done so

# POWER PLATFORM ADMINISTRATION

## What can happen without it?

- Makers could be doing some naughty things!
- Easier than ever thanks to Copilot



# POWER PLATFORM ADMINISTRATION

## What can happen without it?

- Some connectors look ok to use
- Some can provide risks that makers aren't aware of
- Power Platform DLP will help standardise the best connectors to use



Mail



Gmail



Outlook.com



?



Office 365  
Outlook

# POWER PLATFORM ADMINISTRATION

## What can happen without it?

- Ones similar to Outlook.com vs Office 365 Outlook:



To-Do  
(Consumer)



To-Do  
(Business)



OneDrive



OneDrive for  
Business



Excel Online  
(OneDrive)



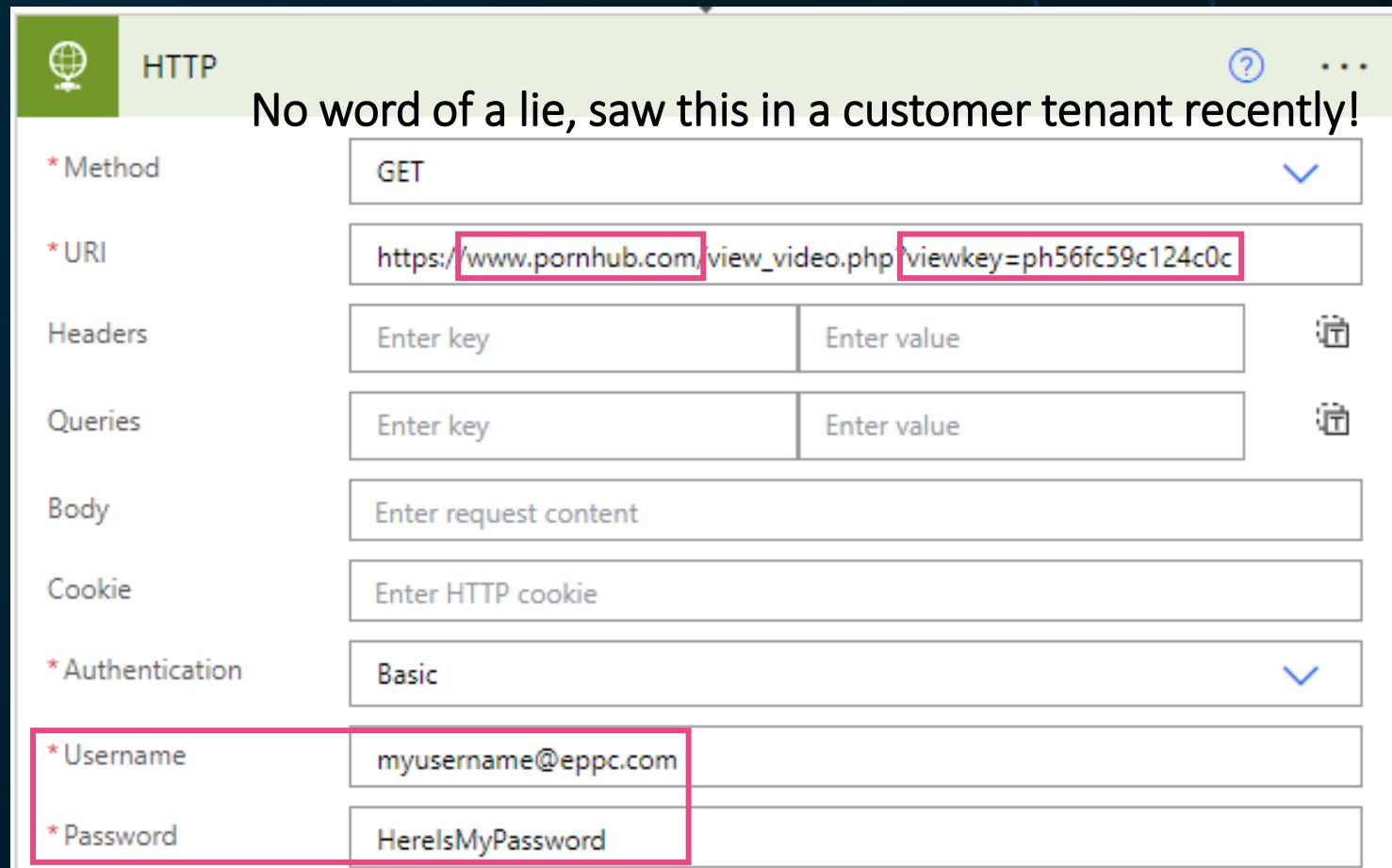
Excel Online  
(Business)



# POWER PLATFORM ADMINISTRATION

## HTTP & Custom Connectors

- Restrict what end points can or can't be called
- GET – gets data in  
POST – sends data out
- Not uncommon to have dedicated environments & DLP specifically for HTTP / Custom Connectors



# POWER PLATFORM ADMINISTRATION

## How does Power Platform DLP work?

Assign connectors to one of three categories:

Business	Non-business	Blocked
 		

- New app or flow with these connectors will work
- So will any existing apps or flows

# POWER PLATFORM ADMINISTRATION

## How does Power Platform DLP work?

Assign connectors to one of three categories:

Business	Non-business	Blocked
	 	

- New app or flow with these connectors will work
- So will any existing apps or flows

# POWER PLATFORM ADMINISTRATION

## How does Power Platform DLP work?

Assign connectors to one of three categories:

Business	Non-business	Blocked
		

- ✓ New app or flow with **one or the other** will work
- ✓ So will any existing apps or flows with **one or the other**
- ✗ **New or existing app or flow with both together will not work**

# POWER PLATFORM ADMINISTRATION

## How does Power Platform DLP work?

Assign connectors to one of three categories:

Business	Non-business	Blocked
		

✖ New or existing app or flow with both together will not work

# POWER PLATFORM ADMINISTRATION

## Why block a connector or endpoint?

- Represents risk
- Doesn't align with business architecture, policies or values
- Not licensed (ie premium connector)
- Additional costs required (ie 3rd party subscription costs)

# POWER PLATFORM ADMINISTRATION

## One size does NOT fit all

- You'll likely need multiple policies
- Will allow you to give access to connectors for some environments, but not others

Policy 1 Tenant wide	Policy 2 Admin	Policy 3 Project	Policy 4 Champions	Policy 5 CRM only
<ul style="list-style-type: none"><li>- Default environment</li><li>- Any new environments created</li></ul>	<ul style="list-style-type: none"><li>- CoE Test</li><li>- CoE Prod</li><li>- Admin solutions</li><li>- Admin experimental</li></ul>	<ul style="list-style-type: none"><li>- Project DEV</li><li>- Project UAT</li><li>- Project PRD</li></ul>	<ul style="list-style-type: none"><li>- Feature evaluation</li><li>- Beta developments</li><li>- Training</li></ul>	<ul style="list-style-type: none"><li>- Dynamics 365 related only</li></ul>

# POWER PLATFORM ADMINISTRATION

## Planning for implementation

- Review existing connector activity – guarantee you'll have some!
- Plan alongside your environment strategy
- Run an impact assessment first
- Communicate, scream test or both?

# POWER PLATFORM ADMINISTRATION

## Know your enemy!

- Standard, Premium or Freemium
- Known limitations
- Support details
- Actions/triggers

The screenshot shows a Microsoft Learn page for the SharePoint connector. The top navigation bar includes links for Power Platform, Get started, Products, Guidance, Troubleshooting, Release plans, and Resources. A search bar labeled "Filter by title" is present. On the left, a sidebar lists various connectors under the heading "SharePoint", including Shields.io, Shifts for Microsoft Teams, ShipStation IP, Shop, Shopify, Shoprano, Short URL, ShortySMS, Showcase Workshop, SHRTCODE, Sigma Conso CR, SignatureAPI, Signi.com, SigningHub, SIGNAL4 - Mobile Alerting, and SignNow. The main content area is titled "SharePoint Reference" and contains a description: "SharePoint helps organizations share and collaborate with colleagues, partners, and customers. You can connect to SharePoint Online or to an on-premises SharePoint 2016 or 2019 farm using the On-Premises Data Gateway to manage documents and list items." Below this is a table showing the availability of the connector across different services and regions:

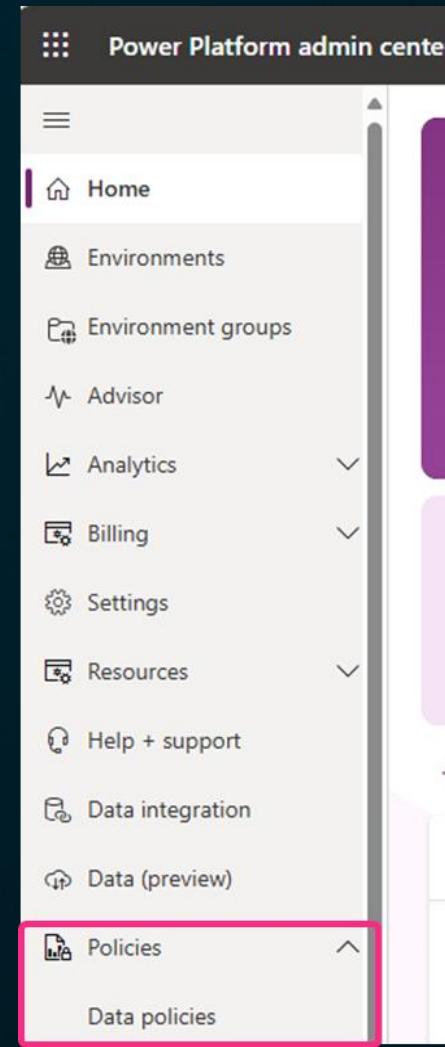
Service	Class	Regions
Logic Apps	Standard	All Logic Apps regions
Power Automate	Standard	All Power Automate regions
Power Apps	Standard	All Power Apps regions

[List of all Power Apps connectors | Microsoft Learn](#)

# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

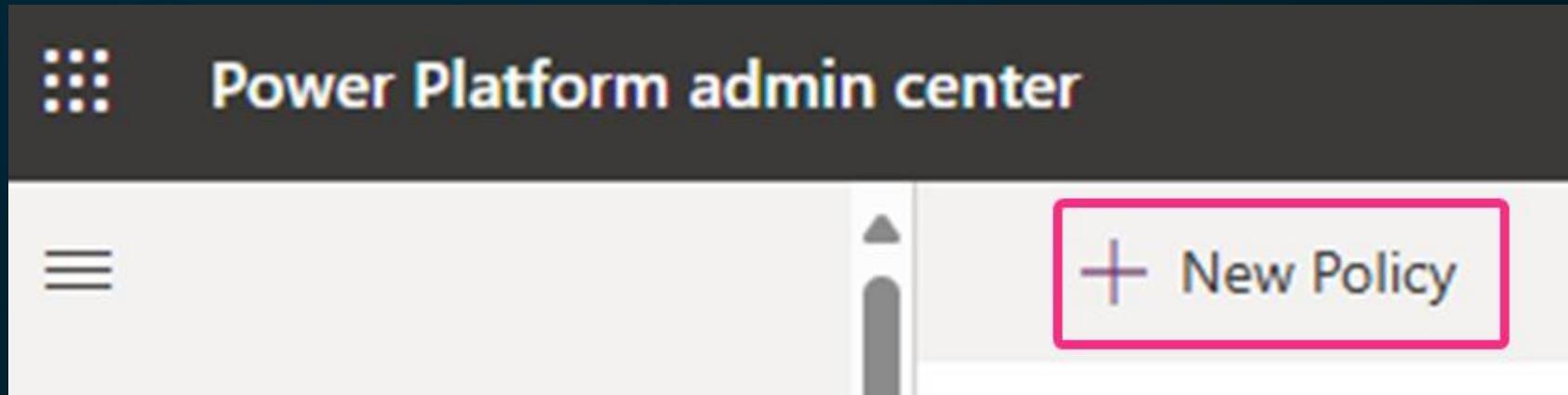
- Navigate to PPAC – aka.ms/ppac
- From the left-hand menu, select Policies, then Data Policies



# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

- Select New Policy at the top



# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

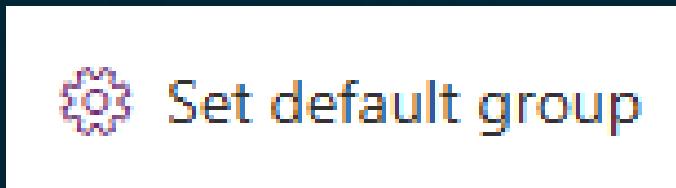
- Give your policy a name

The screenshot shows the 'DLP Policies > New Policy' screen. On the left, a vertical list of steps is shown: 'Policy name' (selected, indicated by a purple dot), 'Prebuilt connectors', 'Custom connectors', 'Scope', and 'Review'. On the right, the 'Name your policy' step is displayed, with the placeholder text 'Start by giving your new policy a name. You can change this later.' Below it is a text input field containing 'ppac Attack policy', which is highlighted with a red border.

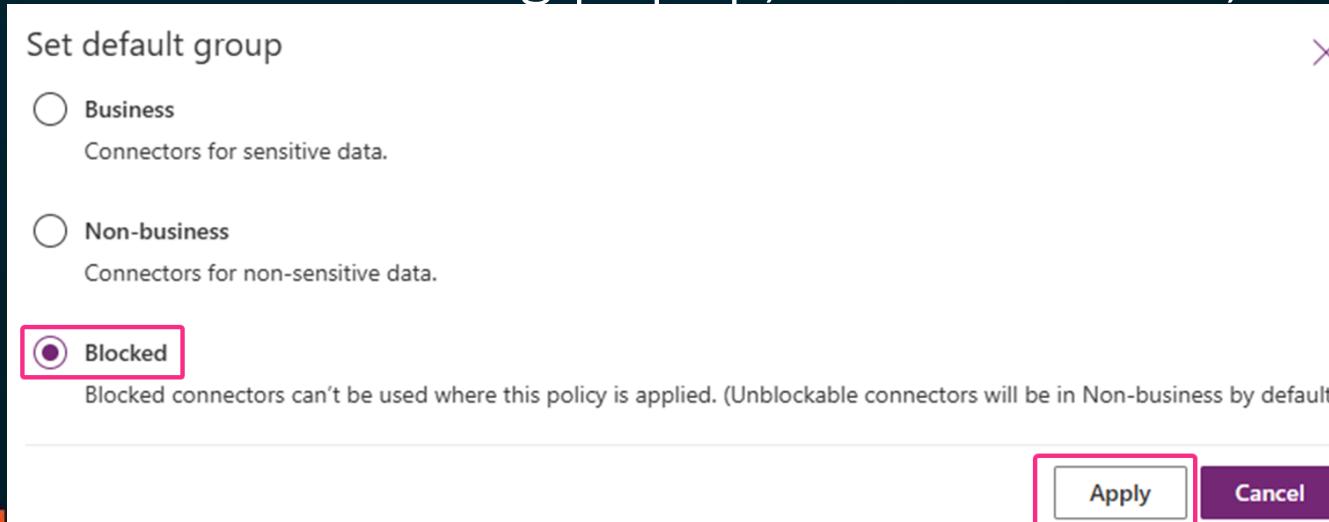
# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

- In the top right corner, click Set default group.



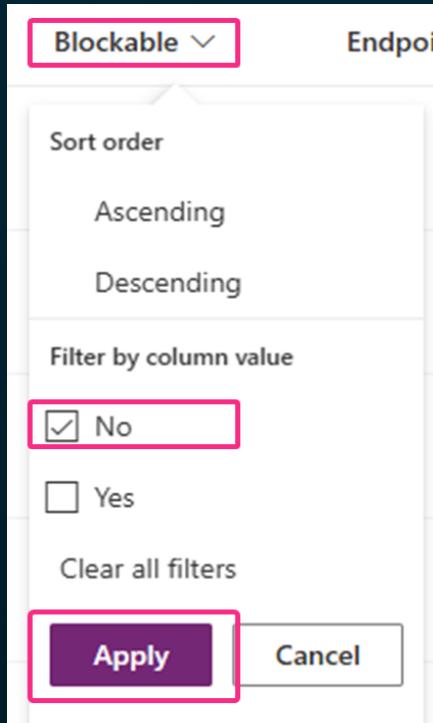
- From the resulting popup, select Blocked, then Apply.



# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

- Click the Blockable header, select No then click Apply



### CONFIGURATION TIP

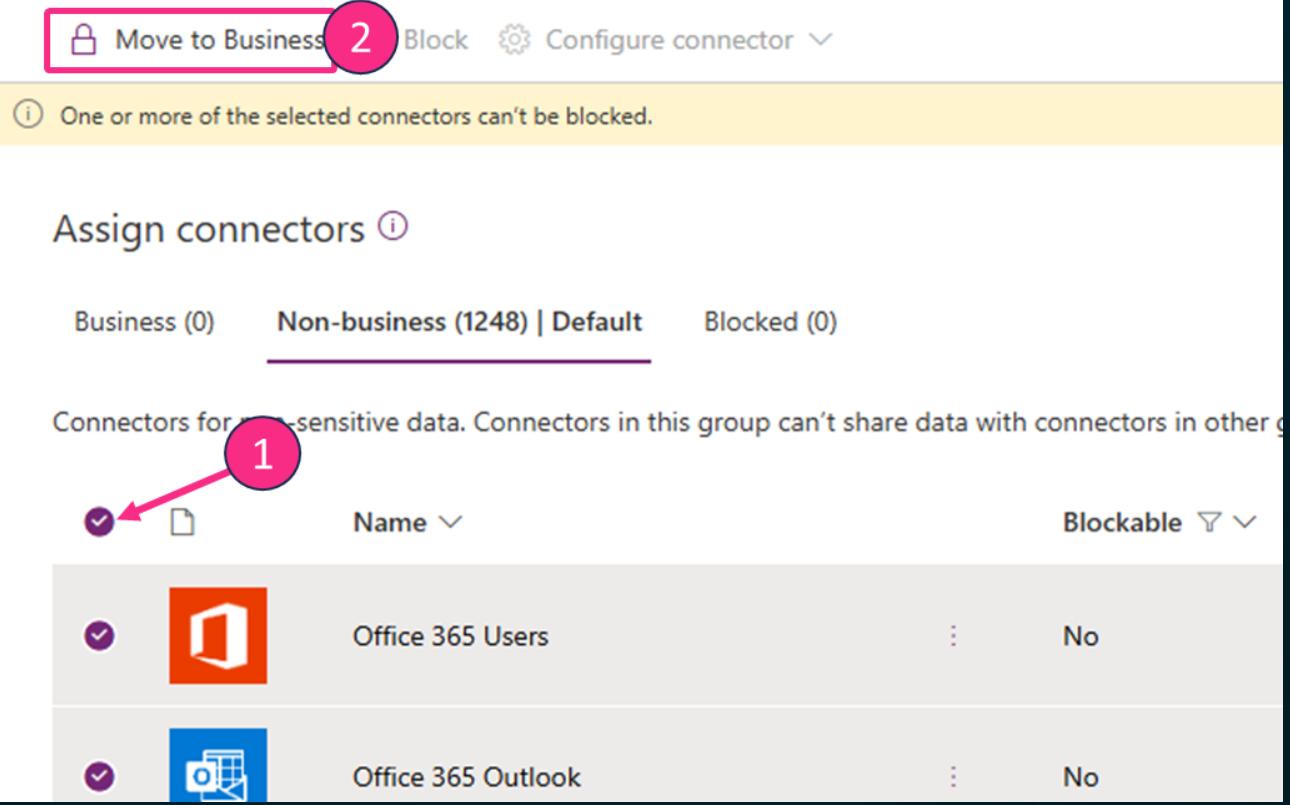
Some connectors can't be blocked in a policy.

These are mostly Microsoft 365 services.  
For a full list of unblockable connectors,  
see [here](#)

# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

- Select all, then Move to Business. When done, select Clear all filters



Move to Business 2 Block Configure connector ▾

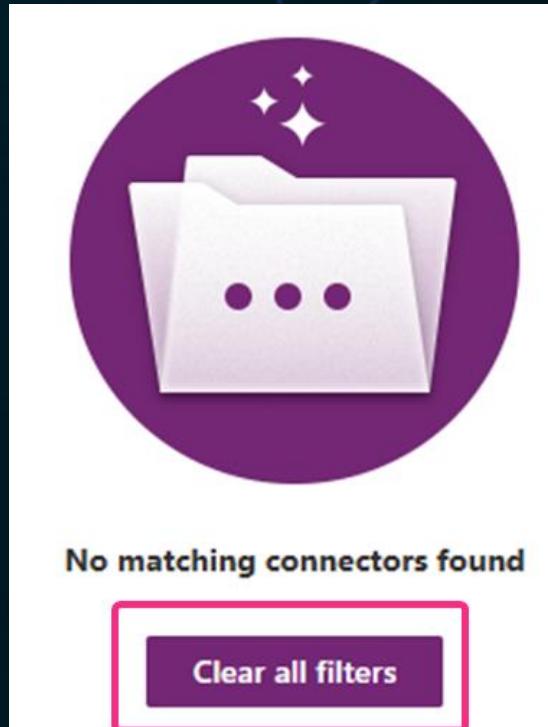
One or more of the selected connectors can't be blocked.

Assign connectors ⓘ

Business (0) Non-business (1248) | Default Blocked (0)

Connectors for non-sensitive data. Connectors in this group can't share data with connectors in other groups.

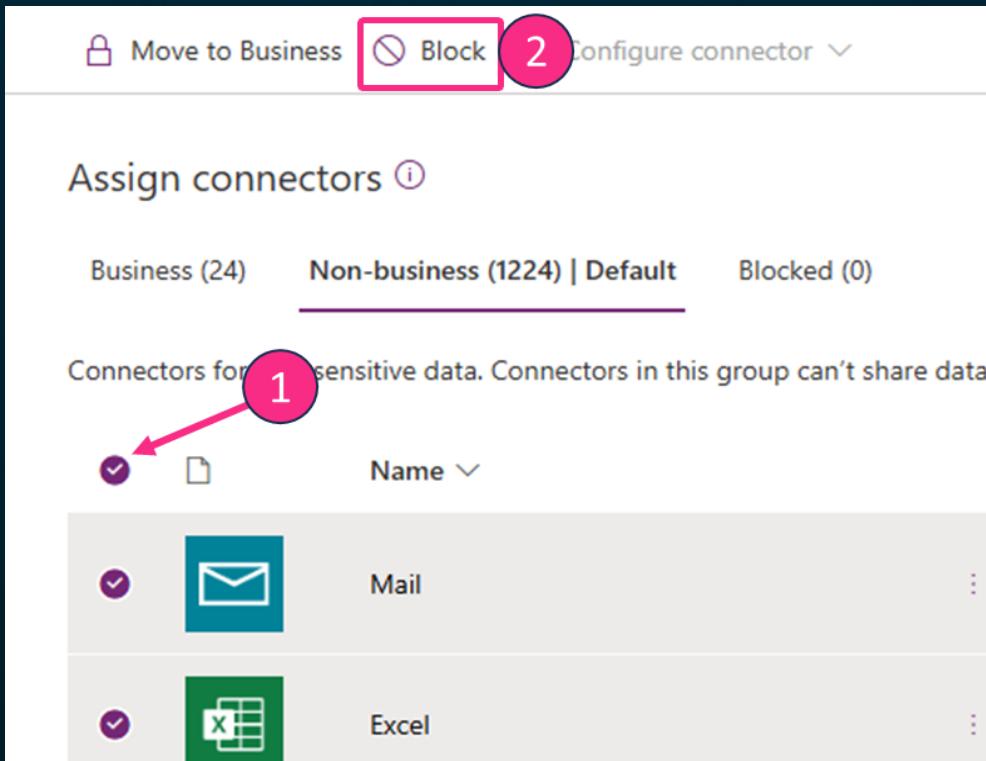
Name	Blockable
Office 365 Users	No
Office 365 Outlook	No



# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

- Select all again, then select Block.



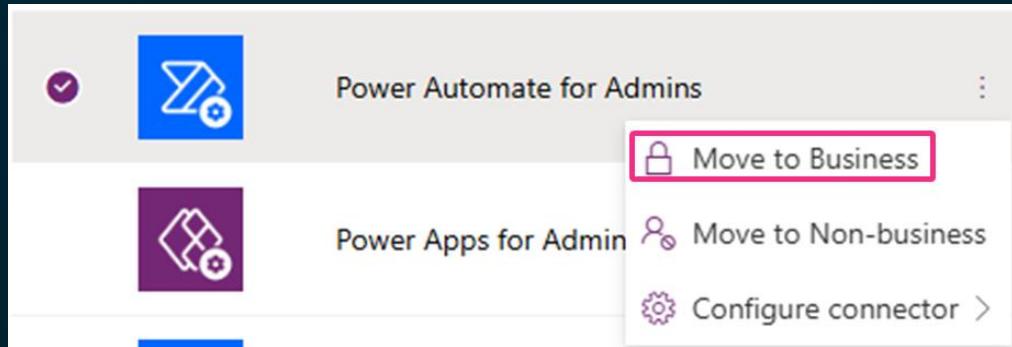
### CONFIGURATION TIP

This is the base foundation for every policy you'll create!

# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

- Make individual exceptions:



### CONFIGURATION TIP

Notable exceptions likely to include:

Microsoft Forms \*\*

Power Apps for Makers

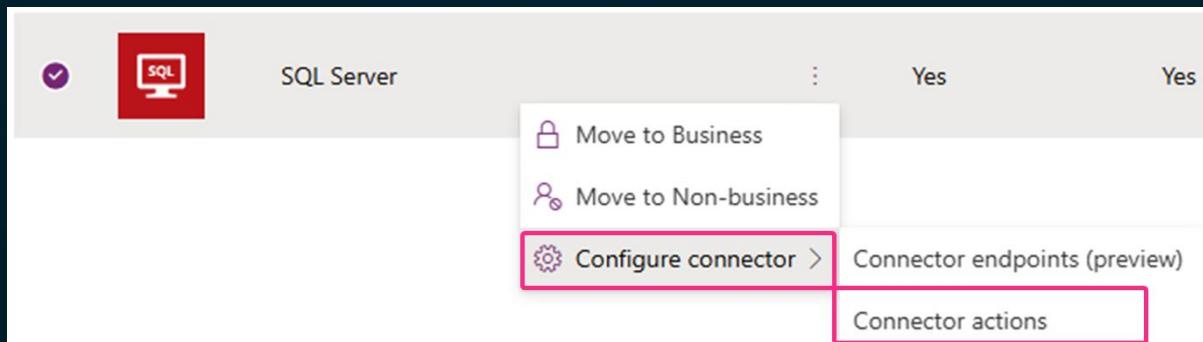
Power Automate Management

+ anything specific to your business, the project or the environment stack  
ie HTTP for CoE environments

# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

- Some connections allow you to configure at action level
- Can only access if connector is in Business or Non-Business



Action	Info	Allowed
Delete row (V2)	(i)	<input type="checkbox"/> No
Execute a SQL query (V2)	(i)	<input checked="" type="checkbox"/> Yes
Execute stored procedure (V2)	(i)	<input checked="" type="checkbox"/> Yes
Get row (V2)	(i)	<input checked="" type="checkbox"/> Yes
Get rows (V2)	(i)	<input checked="" type="checkbox"/> Yes
Insert row (V2)	(i)	<input type="checkbox"/> No
Transform data using Power Query	(i)	<input type="checkbox"/> No
Update row (V2)	(i)	<input type="checkbox"/> No
Get tables (V2)	(i)	<input checked="" type="checkbox"/> Yes

# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

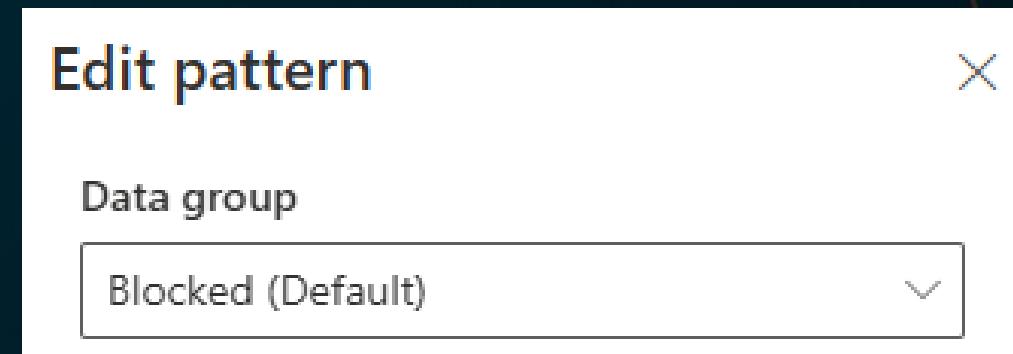
- Change the custom connector default pattern to Blocked (Default)
- Annoyingly, this isn't actually the default 😅

Custom connector patterns

Create a list of rules to limit access to custom connectors in order of priority.

Order	Data group	Pattern
1	Ignore	⋮ *

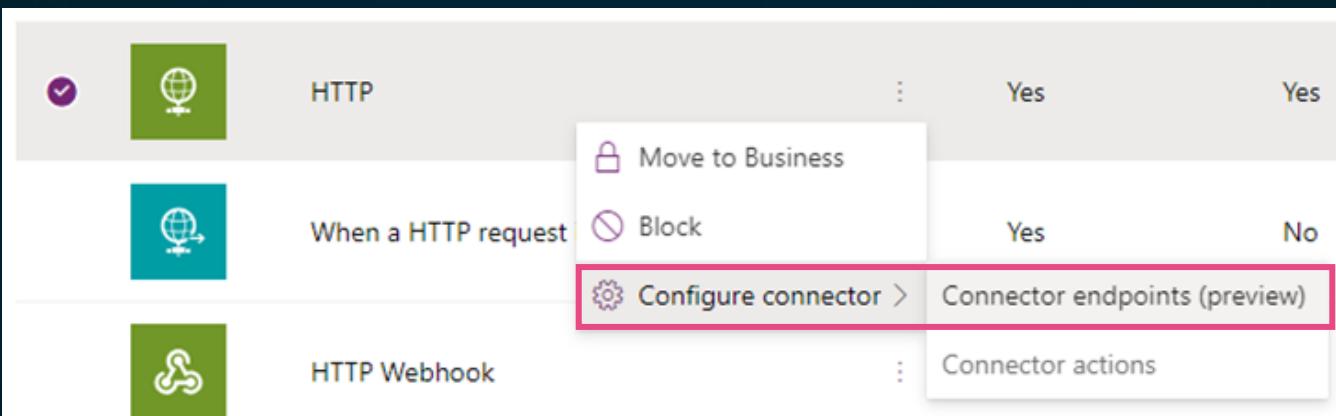
[Edit](#) [Delete](#)



# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

- You can do this for the HTTP action too, but currently still in Preview
- Default is to ALLOW everything, change to DENY



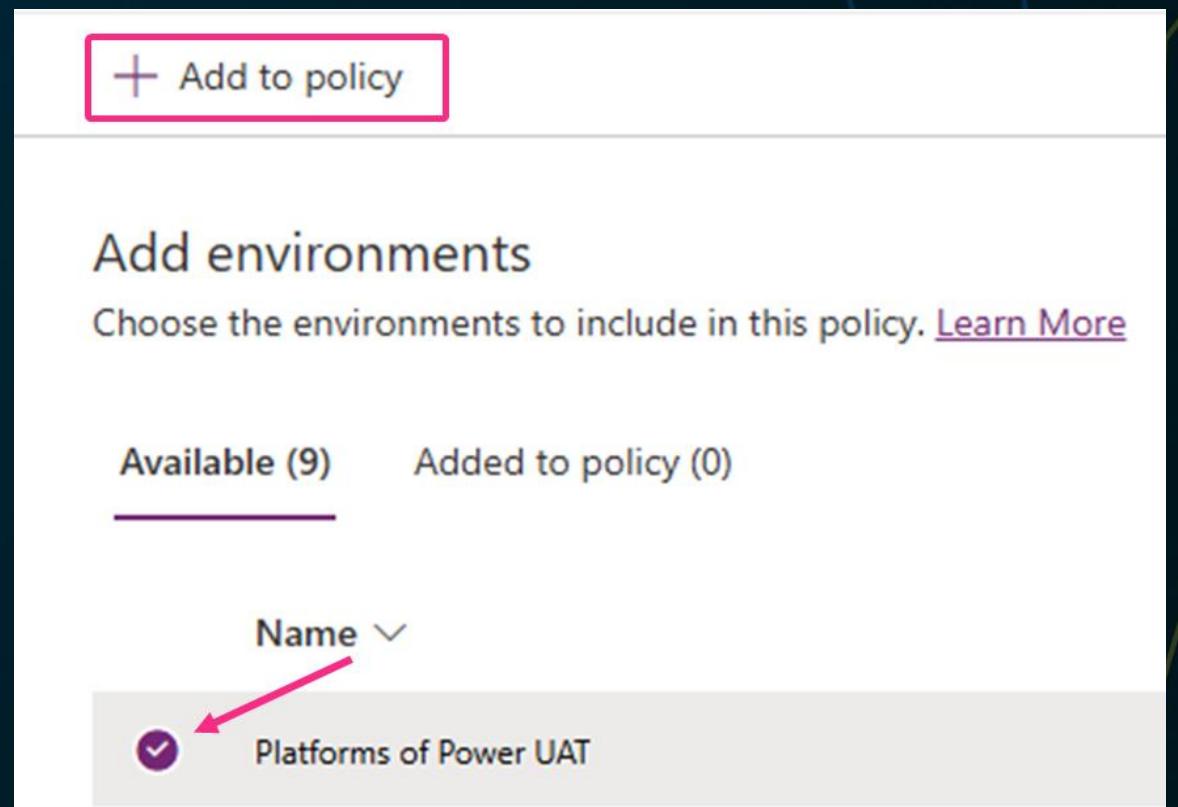
The screenshot shows the 'Configure endpoints' page for the 'HTTP' connector. It includes a summary section for 'HTTP', a descriptive text about creating rules to limit access to endpoints, and a table to add endpoints. The table has columns for 'Order', 'Action', and 'Endpoint'. A single row is present with an 'Order' value of 1, an 'Action' dropdown set to 'Deny', and an 'Endpoint' value of '\*'. The 'Action' dropdown is also surrounded by a red box.

Order	Action	Endpoint
1	Deny	*

# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

- Choose **Add multiple environments** as your scope.
- Select the environment you created earlier, click **Add to policy** at the top.
- Review and **save!**



# POWER PLATFORM ADMINISTRATION

## BUILD TOGETHER: Create a DLP policy

### CONFIGURATION TIP

Three scopes work slightly differently. Try to avoid 'Add all environments' option.

Add all environments	Add multiple environments	Exclude certain environments
<ul style="list-style-type: none"><li>⚠ Not very flexible</li><li>⚠ All or nothing approach</li><li>⚠ Not recommended</li></ul>	<ul style="list-style-type: none"><li>✓ Great for your segregated environments, ie Admin, or Project Specific</li></ul>	<ul style="list-style-type: none"><li>✓ Best option for covering Default env</li><li>✓ Ensures any newly created environments are instantly covered</li></ul>

# POWER PLATFORM ADMINISTRATION

## DLP: Things to remember

- Try not to apply multiple policies to an environment – it can get messy
- Always do an impact assessment first
- Strategise as to how many policies you might need
- Keep maturing them as use cases evolve

# POWER PLATFORM ADMINISTRATION

## What did we learn?

- The importance of Power Platform DLP
- How it works
- How to create a policy
- Key settings

# POWER PLATFORM ADMINISTRATION

## Security

### Your responsibilities

- Managing access to environments
- Creating and managing security roles
- Creating and managing Group Teams



# POWER PLATFORM ADMINISTRATION

## Security

### Not your responsibilities

- Designing security for apps, flows and Dataverse

Ok, so you probably need oversight of it and help your makers, but it's not your day-to-day.



Check out Nati Turtledove's security series:

[Power Platform Avengers – Nati Turtledove \(nati-turtledove.com\)](https://nati-turtledove.com)

# POWER PLATFORM ADMINISTRATION

## Security: Environment Config

Remember we had this setting earlier?

### Security group \*

Restrict environment access to members of a security group or select None to opt for open access across your tenant. [Learn more](#)

+ Select

# POWER PLATFORM ADMINISTRATION

## Security: Environment Config

Assigning an AD Group at Environment level:

- Only users in that group can access the environment
- Great for small groups needing to use a couple of small solutions
  
- As an admin, you still have to grant security roles to any user added to the AD group
- Will get annoying having to update in multiple places

# POWER PLATFORM ADMINISTRATION

## Security: Environment Config

### Dataverse Group Teams:

- ✓ Easily configure multiple AD groups for the environment
- ✓ Assign security roles at Group Team level
- ✓ Less manual overhead for administrators

⚠ Only works if Dataverse database is provisioned for the environment

✗ Dumb name 😂

# POWER PLATFORM ADMINISTRATION

## DEMONSTRATIONS

- AD Group config
- Binding a group to an Environment
- Creating Group Teams
- Security roles

# POWER PLATFORM ADMINISTRATION

## GROUP TEAMS – AD Groups

- Set up in Azure Portal; may need to work with M365/AD Admins

New Group ...

Got feedback?

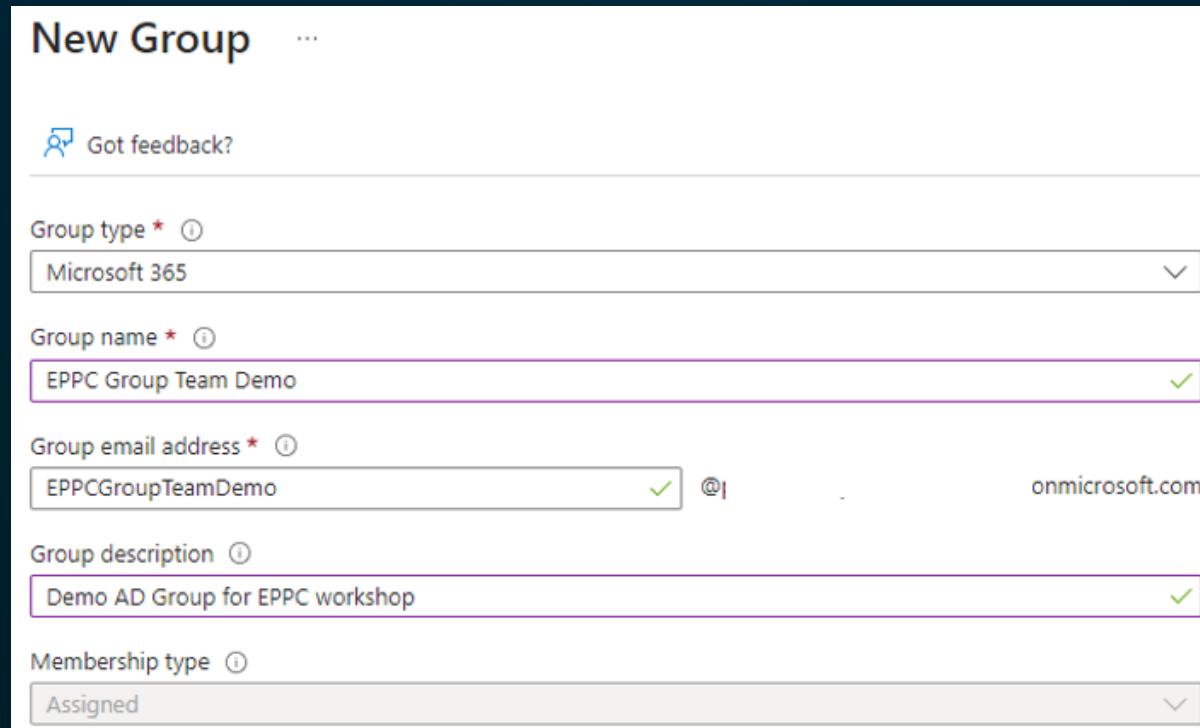
Group type \* ⓘ  
Microsoft 365

Group name \* ⓘ  
EPPC Group Team Demo

Group email address \* ⓘ  
EPPCGroupTeamDemo @onmicrosoft.com

Group description ⓘ  
Demo AD Group for EPPC workshop

Membership type ⓘ  
Assigned



Members ...

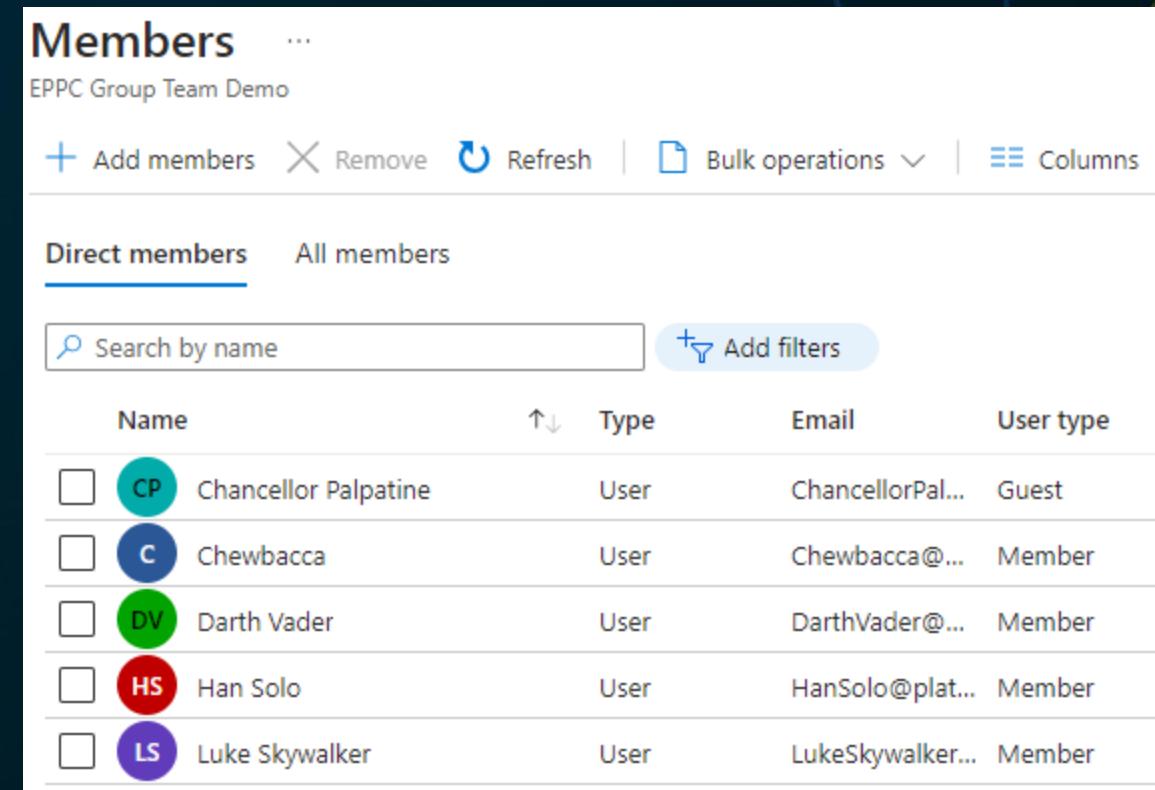
EPPC Group Team Demo

+ Add members X Remove ⏪ Refresh ⏩ Bulk operations Columns

Direct members All members

Search by name Add filters

Name	Type	Email	User type
CP Chancellor Palpatine	User	ChancellorPal...@onmicrosoft.com	Guest
C Chewbacca	User	Chewbacca@onmicrosoft.com	Member
DV Darth Vader	User	DarthVader@onmicrosoft.com	Member
HS Han Solo	User	HanSolo@plat...@onmicrosoft.com	Member
LS Luke Skywalker	User	LukeSkywalker@onmicrosoft.com	Member



# POWER PLATFORM ADMINISTRATION

## GROUP TEAMS – Create Group Team

- In PPAC, select the environment, then Teams

Environments > EPPC

Details			See all	Edit
Environment URL org8b8ea100.crm11.dynamics.com	State Ready	Region United Kingdom		
Refresh cadence Frequent	Type Sandbox	Security group ⚠️ Not assigned		
Organization ID d4defe7	Environment ID			
Auditing				
Auditing enabled	Retain audit logs for	Free up capacity	Manage	

A pink arrow points from the "Teams" link in the "Access" sidebar to the "Not assigned" status under the Security group section in the main details view.

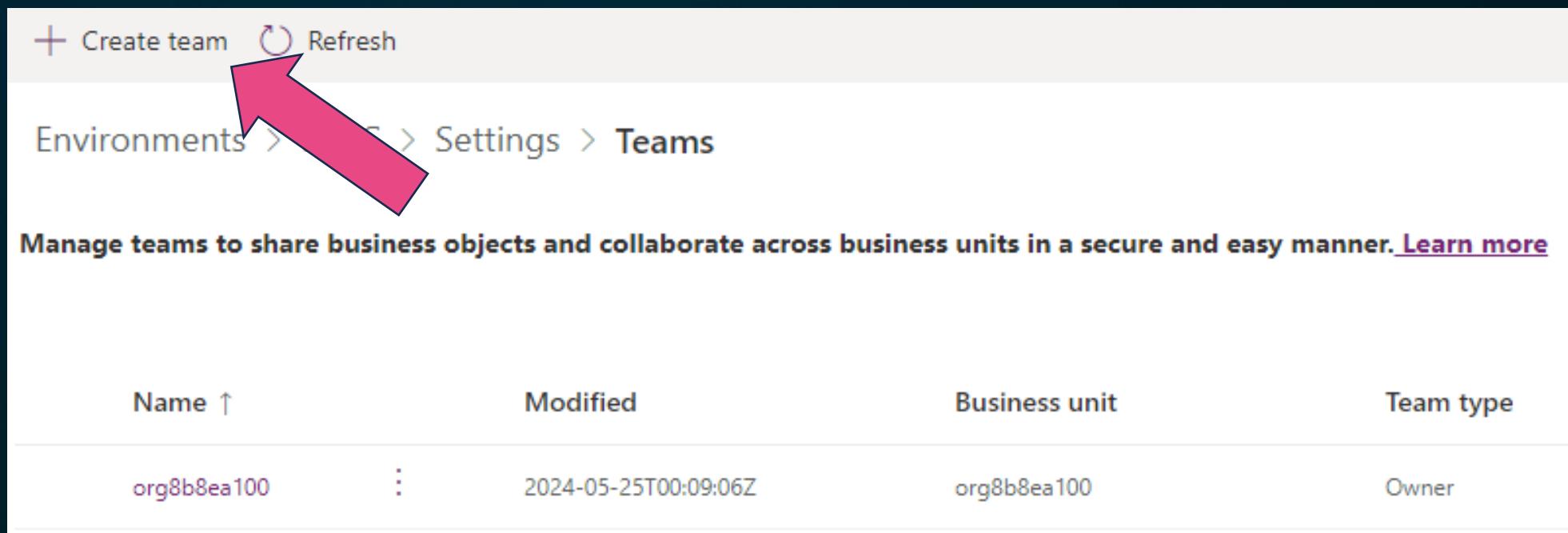
**Access**

- Security roles See all
- Teams See all
- Users See all
- S2S apps See all
- Business Units See all

# POWER PLATFORM ADMINISTRATION

## GROUP TEAMS – Create Group Team

- Select **Create team**.



+ Create team    Refresh

Environments > Settings > Teams

Manage teams to share business objects and collaborate across business units in a secure and easy manner. [Learn more](#)

Name ↑	Modified	Business unit	Team type
org8b8ea100	⋮ 2024-05-25T00:09:06Z	org8b8ea100	Owner

# POWER PLATFORM ADMINISTRATION

## GROUP TEAMS – Configure Group Team

New team

Team name \*

EPPC Env Users

Description

A Group Team for environment users

Business unit \*

org8b8ea100

Administrator \*

Craig White X

Team type \*

Select a team type

Owner

Access

Microsoft Entra ID Security Group

Microsoft Entra ID Office Group

- Give the GT a good name, follow a convention if you have one
- Good to use your PP Admin service account for the owners of these
- Select the Group type according to what you set up in Azure Portal

# POWER PLATFORM ADMINISTRATION

## GROUP TEAMS – Configure Group Team

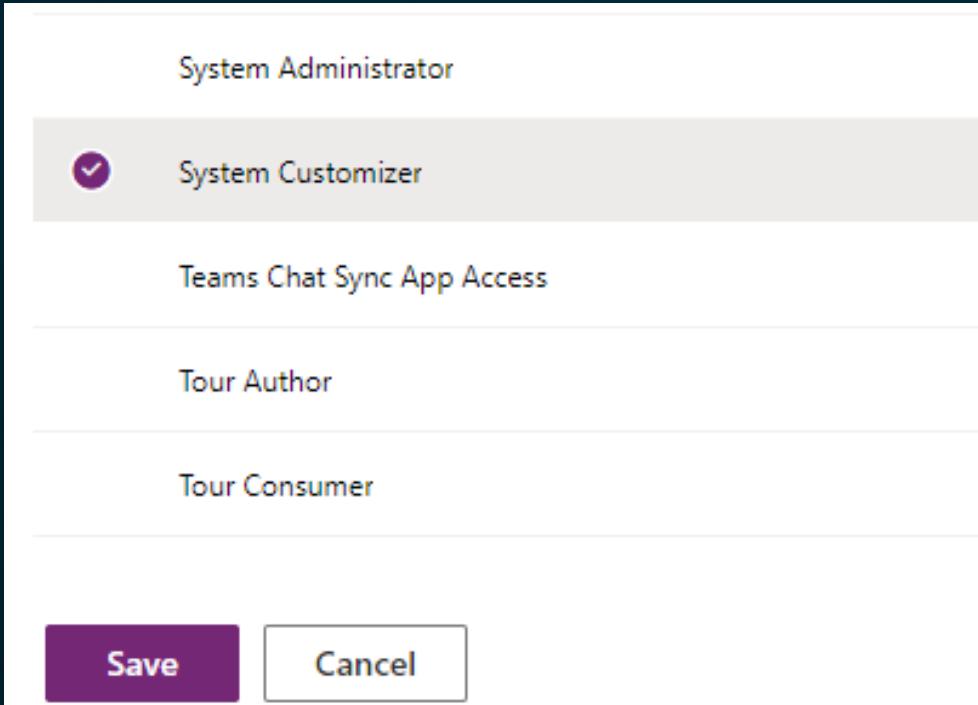
The screenshot shows the 'Configure Group Team' page. At the top, there's a 'Team type' dropdown set to 'Microsoft Entra ID Office Group'. Below it is a 'Group name' input field containing 'EPPC Group Team Demo'. A red arrow points from this field to a vertical 'Membership type' dropdown menu on the right. This menu has a red border around it and contains five options: 'Members and guests' (selected), 'Members', 'Owners', and 'Guests'. The 'Members and guests' option is highlighted in blue.

- Search to find the group name (this is a lookup to Azure AD)
- Choose your configuration

*This is cool as you can have 1 AD Group and create multiple Group Teams if you want Members & Guests to have different access*

# POWER PLATFORM ADMINISTRATION

## GROUP TEAMS – Apply Security Role



- Apply the relevant security role(s) you need for the Group Team
- Anyone now added to the AD Group will automatically inherit the relevant security/access

*User has to log into environment for sync to take effect.*

#EPPC24

Document Classification: Internal



BRUSSELS2024

# POWER PLATFORM ADMINISTRATION

## GROUP TEAMS – Go forth

- Great way of managing environment access
- Use multiple Group Teams for different roles (ie admins, testers, developers, users etc)
- Limits the amount of manual config for you to do
- Just make sure AD Group membership is routinely monitored to ensure access to current & fit for purpose

# POWER PLATFORM ADMINISTRATION

## For Reference:

Core Admin roles are broken down as follows

Source	Environment Maker	Environment Admin	System Customizer	System Admin
Canvas app	X	X	X	X
Cloud flow	X (non-solution aware)	X	X (solution aware)	X
Connector	X	X	-	X
Connection	X	X	-	X
Data gateway	X	X	-	X
Dataflow	X	X	-	X
Dataverse tables	-	-	X	X
Model-driven app	X	-	X	X
Security Role creation				X
Solution framework	X	-	X	X
* Desktop flow	-	-	X	X
AI Builder	-	-	X	X

# POWER PLATFORM ADMINISTRATION

## A word on SharePoint

- Still use your AD Groups to drive access
- Contribute, not Edit
- Lock down your lists!  
*Not your responsibility, but you can evangelise best practice!*

# POWER PLATFORM ADMINISTRATION

## DEMONSTRATIONS

- Disable quick edit
- Customise list form
- Item level permissions
- Customise views

# POWER PLATFORM ADMINISTRATION

## SharePoint Lists – Disable Quick Edit

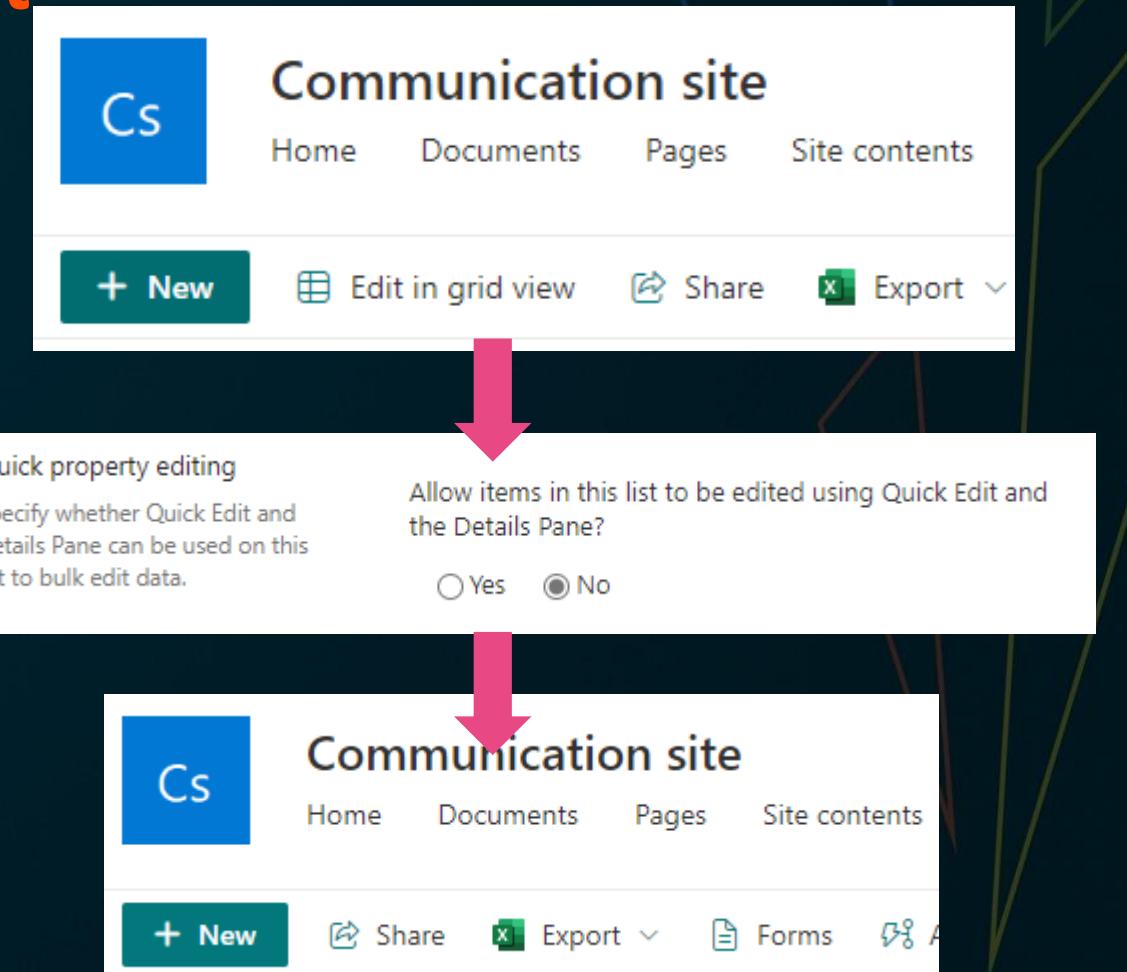
To disable:

List Settings > Advanced Settings

Set Quick property editing setting to

No

*Don't forget to click Ok at the bottom of the Advanced Settings page*



# POWER PLATFORM ADMINISTRATION

## SharePoint Lists – Customise list form

To enable:

List Settings > Form Settings >

Use a custom form created in Power Apps

EDIT LINKS

Settings ▸ Form Settings

**Form Options**

Use Microsoft PowerApps to customize the forms for this list. You can modify the form layout, add pictures and formatted text, add custom data validation.

Use the default SharePoint form

Use a custom form created in PowerApps  
Modify form in PowerApps  
[See versions and usage](#)

SharePoint

Communication site

Search this list

+ New Share Export Forms Automate Integrate ...

CS

JSON LIST

Title	JSON	Add column
Item	[{"Title": "Heart Failure Booklet", "UnitQty": 1, "UnitIssue": "workbook", "OrderQty": "5", "TotQty": 5}, {"Title": "Heart Failure Booklet", "UnitQty": 1, "UnitIssue": "workbook", "OrderQty": "5", "TotQty": 5}, {"Title": "Heart Failure Booklet", "UnitQty": 1, "UnitIssue": "workbook", "OrderQty": "5", "TotQty": 5}], [{"Item": {"Title": "Heart Failure Booklet", "UnitQty": 1, "UnitIssue": "workbook", "OrderQty": "5", "TotQty": 5}}]	...
Item 2	[{"Item": {"Title": "Heart Failure Booklet", "UnitQty": 1, "UnitIssue": "workbook", "OrderQty": "5", "TotQty": 5}}]	...
Item 3	[{"Item": {"Title": "Heart Failure Booklet", "UnitQty": 1, "UnitIssue": "workbook", "OrderQty": "5", "TotQty": 5}}]	...

Save Cancel Copy link ...

HEY  
WHAT ARE YOU  
DOING?

Launch app

# POWER PLATFORM ADMINISTRATION

## SharePoint Lists – Item Level Permissions

To enable:

List Settings > Advanced Settings >  
Adjust settings

**Item-level Permissions**  
Specify which items users can read and edit.

**Note:** Users with the Cancel Checkout permission can read and edit all items. [Learn about managing permission settings.](#)

**Read access:** Specify which items users are allowed to read

- Read all items
- Read items that were created by the user

**Create and Edit access:** Specify which items users are allowed to create and edit

- Create and edit all items
- Create items and edit items that were created by the user
- None

# POWER PLATFORM ADMINISTRATION

## SharePoint Lists – Restrict Views

To enable:

List Settings > Views > Customise views

View Name: All Items

Web address of this view: https://platformsofpoweroutlookcom.sharepoint.com/Lists/JSON LIST/AllItems.aspx

This view appears by default when visitors follow a link to this list. If you want to delete this view, first make another view the default.

Display	Column Name	Position from Left
<input checked="" type="checkbox"/> ID		1
<input type="checkbox"/> App Created By		2

Communication site

Home Documents Pages Site contents Edit

+ New Share Export Forms Automate Integrate ...

JSON LIST ★

ID

+ Add column

1  
2  
3



# POWER PLATFORM ADMINISTRATION

## What did we learn?

- Drive security through AD Groups
- Group Teams are awesome
- Steps to lock down SharePoint lists

# POWER PLATFORM ADMINISTRATION

## The CoE Starter Kit

- Overview
- Pre reqs
- Key tools & insights

# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: What is it?

- ✓ Third party toolkit built by the Microsoft Power CAT team
- ✓ Not a traditional M365 service – it's a community product
- ✓ Introduced in 2019, grown massively since
- ✓ Features loads of cool apps, flows and other things to help administer and adopt the Power Platform

# POWER PLATFORM ADMINISTRATION

CoE Starter Kit: What is isn't?

It's not a silver bullet!

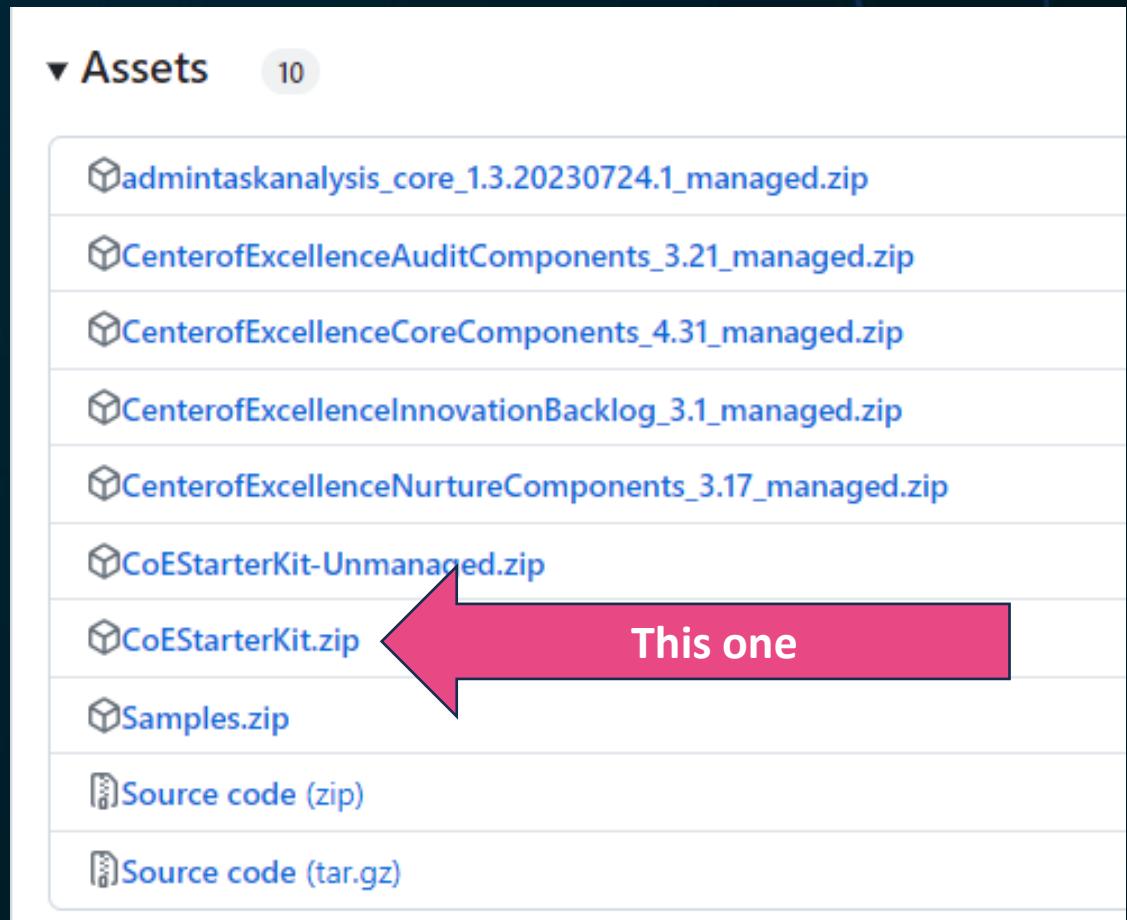
It won't automagically sort out your environment strategy  
It won't miraculously clean up your Power Platform estate  
It won't tie your shoelaces or make you coffee



# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: Downloads

- Solutions available via [GitHub](#)
- Use the Managed solution – it contains EVERYTHING YOU NEED
- Export will include Power BI reports, template data as well as the individual solution files



# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: What's in the box?

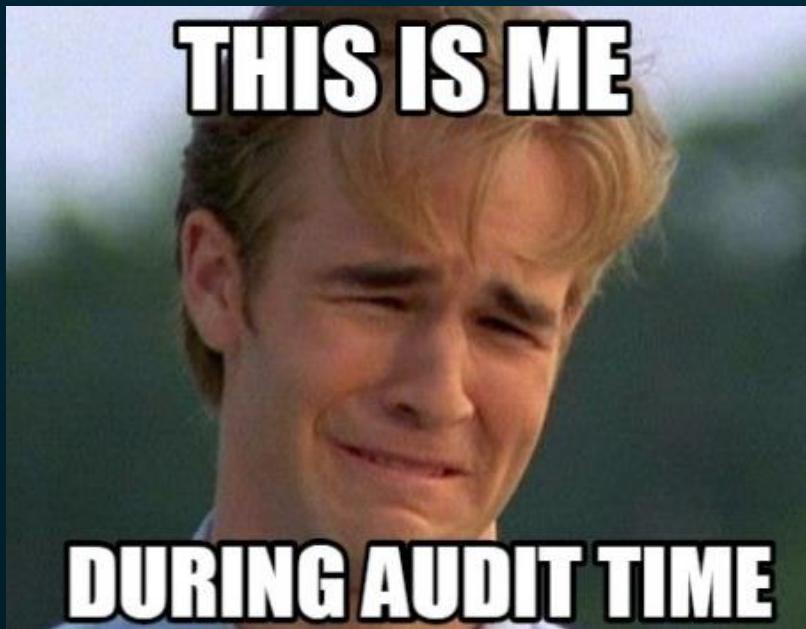


### Core Components

- The biggest part of the kit
- Lots of flows to collate tenant-wide data about your Power Platform estate
- Great window for admins to get a birdseye view

# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: What's in the box?



### Governance Components

- Contains pre-built apps & flows to help you govern and monitor Power Platform activity
- Get business justifications for apps, flows, MS Team environments
- Quarantine assets until you're happy

# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: What's in the box?



### Nurture Components

- Contains pre-built apps & flows to help you grow and nurture the Power Platform
- Content includes video hub and setting up internal hackathons
- A bit lightweight, you'll likely be doing your own things to help with adoption

# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: What's in the box?



### Innovation Backlog

- Great app to help log and rate new ideas for digital innovation
- Ugly as sin but very functional
- Can be installed into Dataverse for Teams so it's free for everyone to use

# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: What's in the box?



### Admin Tasks

- Helps you track all your Power Platform admin responsibilities
- Provides a LOT of visibility about the role and just how busy you are, or will be!
- Use the stats to bash your Senior Leadership Team over the head

# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: Downsides

- ✖ All Dataverse backend; you'll need to license all users for some parts of the kit
- ✖ Not very flexible; if you want to ask your own questions, you'll need to build your own extensions or from scratch
- ✖ Likely outgrow the content as your admin gets more mature

# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: Getting started

### Identity

You'll need a Service Account with the following:

- M365 license
- Power BI Premium
- Power Apps Premium
- Power Automate Premium
- Global Admin or Power Platform Administrator role
- Ideally no MFA enabled

### Infrastructure

You'll need the following before you get started:

- 2x Power Platform environments (one for a test install, one for production)
- Cover both environments with a dedicated DLP policy
- Install the Creator Kit in both environments
- Get an Azure App Registration if you want audit data to flow

### Download

All the assets you need are uploaded each month to GitHub.

[CoE Starter Kit releases](#)

### Install

Microsoft have documented the setup well:

[Get started](#)  
[Core](#)  
[Governance](#)  
[Nurture](#)  
[Innovation Backlog](#)  
[Admin Tasks](#)

[Power BI reports](#)

# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: Getting started

Power Platform Get started Products Guidance Troubleshooting Release plans Resources

Filter by title

Power Platform guidance  
Power Platform adoption best practices  
Power Platform Center of Excellence (CoE) Kit

**Power Platform Center of Excellence (CoE) Kit**

- Overview
- Establishing tenant hygiene
- Set up the CoE starter kit
- What's in the CoE starter kit
- How to use the CoE Starter Kit
- CoE command line interface
- FAQ and Tips
- Limitations
- Release notes
- Feedback and support

Power Platform ALM Accelerator  
Power Platform Creator Kit  
Automation adoption best practices  
Real-world architecture examples  
ExpressRoute and Power Platform  
White papers  
Resources

Learn / Power Platform /

## Microsoft Power Platform Center of Excellence (CoE) Starter Kit

Article • 02/09/2023 • 8 contributors

Feedback

A Center of Excellence (CoE) in an organization drives innovation and improvement and brings together like-minded people with similar business goals to share knowledge and success, while at the same time providing standards, consistency, and governance to the organization.

The Microsoft Power Platform CoE Starter Kit is a collection of components and tools that are designed to help you get started with developing a strategy for adopting and supporting Microsoft Power Platform, with a focus on Power Apps, Power Automate, and Power Virtual Agents.

Overview	Admin	Govern	Nurture
Define goals and expected outcomes of your CoE <ul style="list-style-type: none"><li>• Overview</li><li>• Download</li></ul>	Gain insights into your Microsoft Power Platform adoption <ul style="list-style-type: none"><li>• Set up</li><li>• Use</li><li>• Deep dive</li></ul>	Establish audit and compliance processes <ul style="list-style-type: none"><li>• Set up</li><li>• Use</li><li>• Deep dive</li></ul>	Accelerate your adoption by thriving with a community of makers <ul style="list-style-type: none"><li>• Set up</li><li>• Use</li></ul>

Center of Excellence (CoE) overview - Power Platform | Microsoft Learn

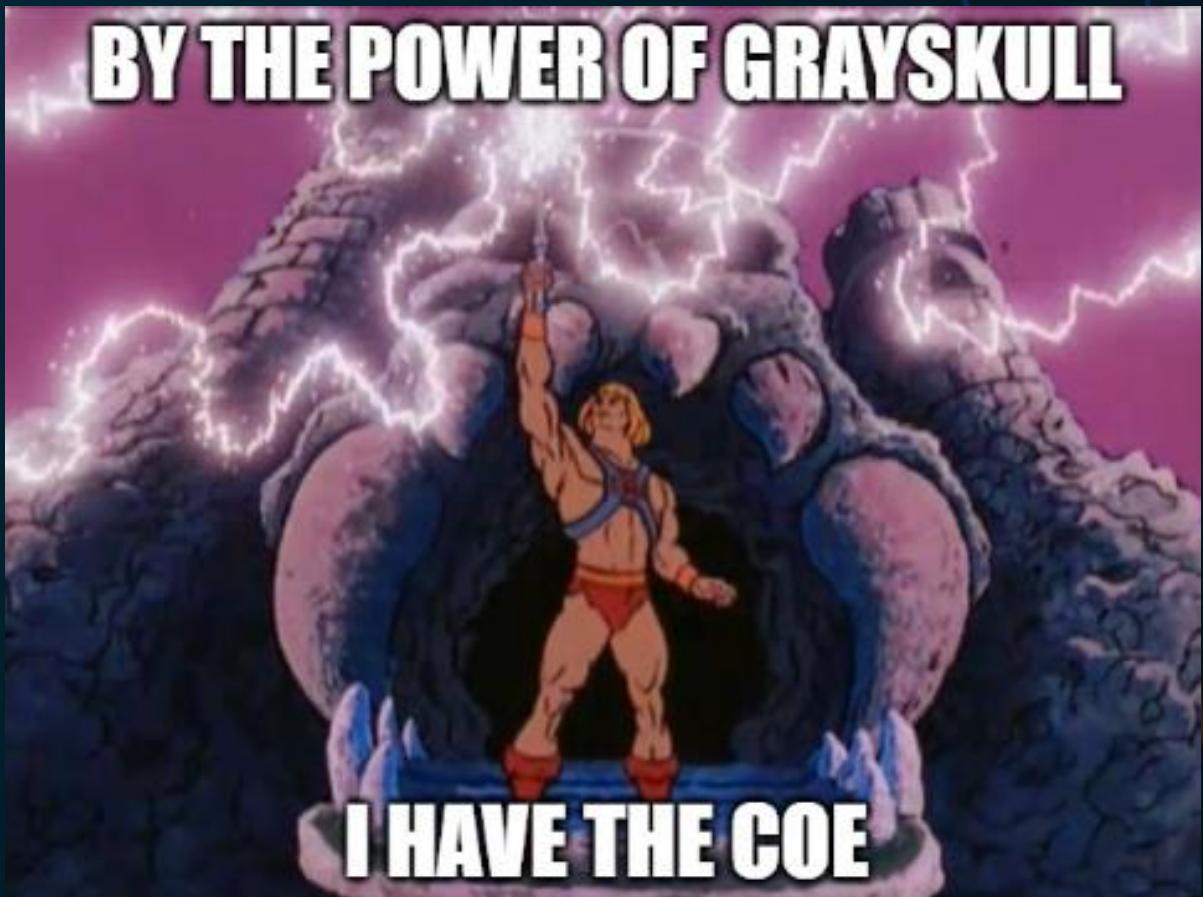
# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: I've installed it.... now what?

Some of the best things you can use as a Power Platform admin:

Top 10 things, including:

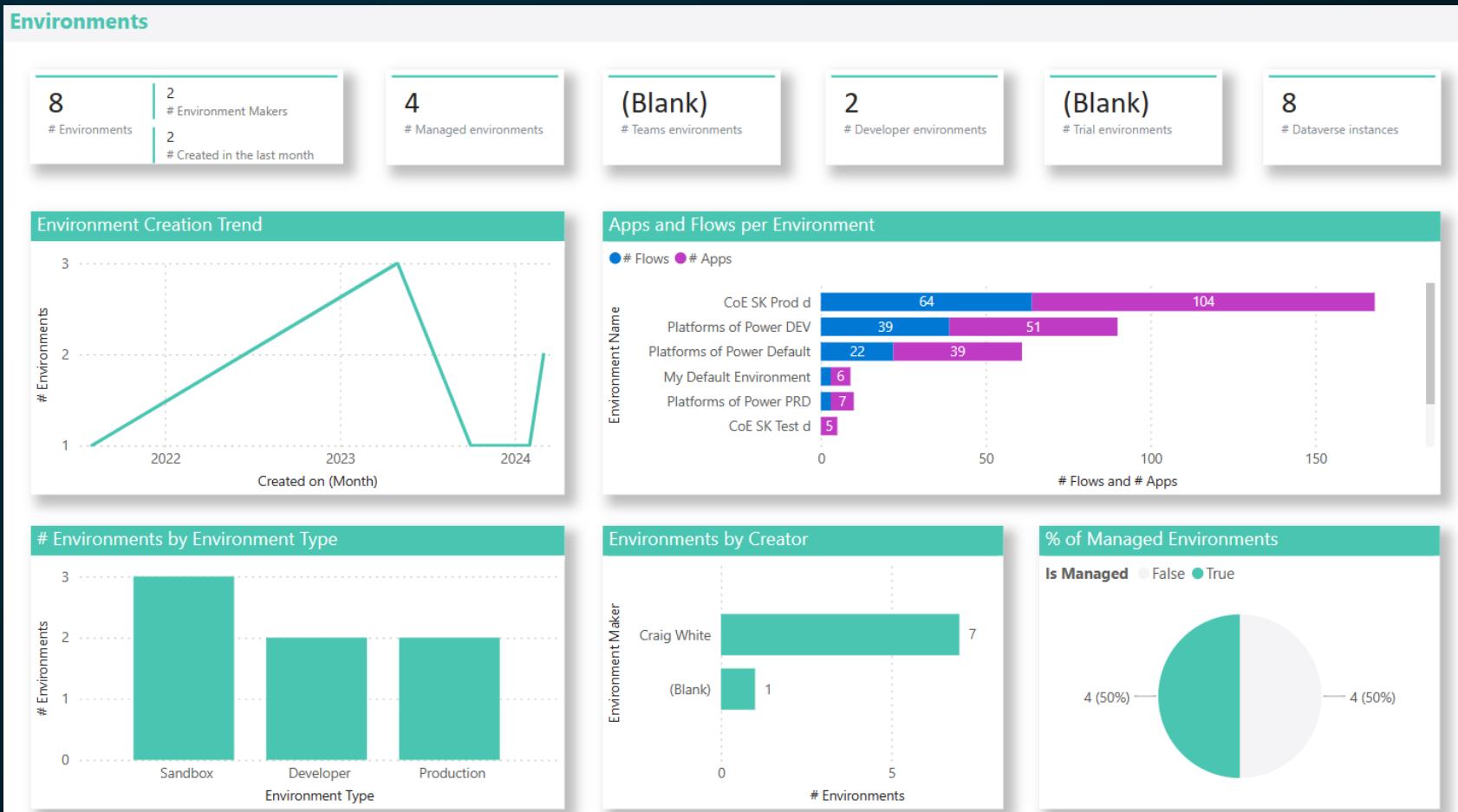
- Main Dashboard
- Governance Dashboard
- Key admin apps
- Admin tasks



# POWER PLATFORM ADMINISTRATION

CoE Starter Kit: I've installed it.... now what?

Main Dashboard > Environments



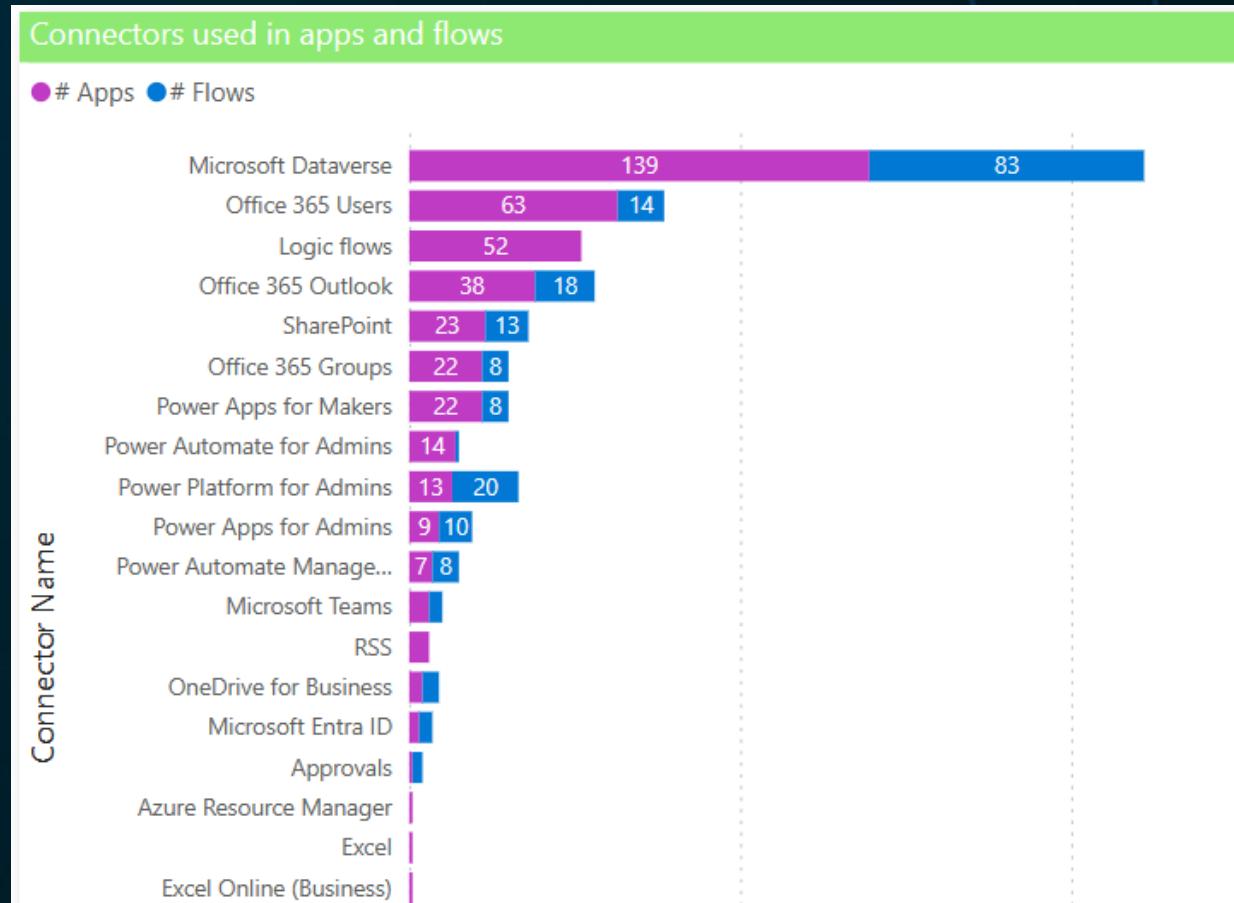
# POWER PLATFORM ADMINISTRATION

CoE Starter Kit: I've installed it.... now what?

Main Dashboard > Connectors in use

Main Dashboard has some great insights when starting out, for example:

## Connectors



# POWER PLATFORM ADMINISTRATION

CoE Starter Kit: I've installed it.... now what?

Main Dashboard > App/Flow deep dives

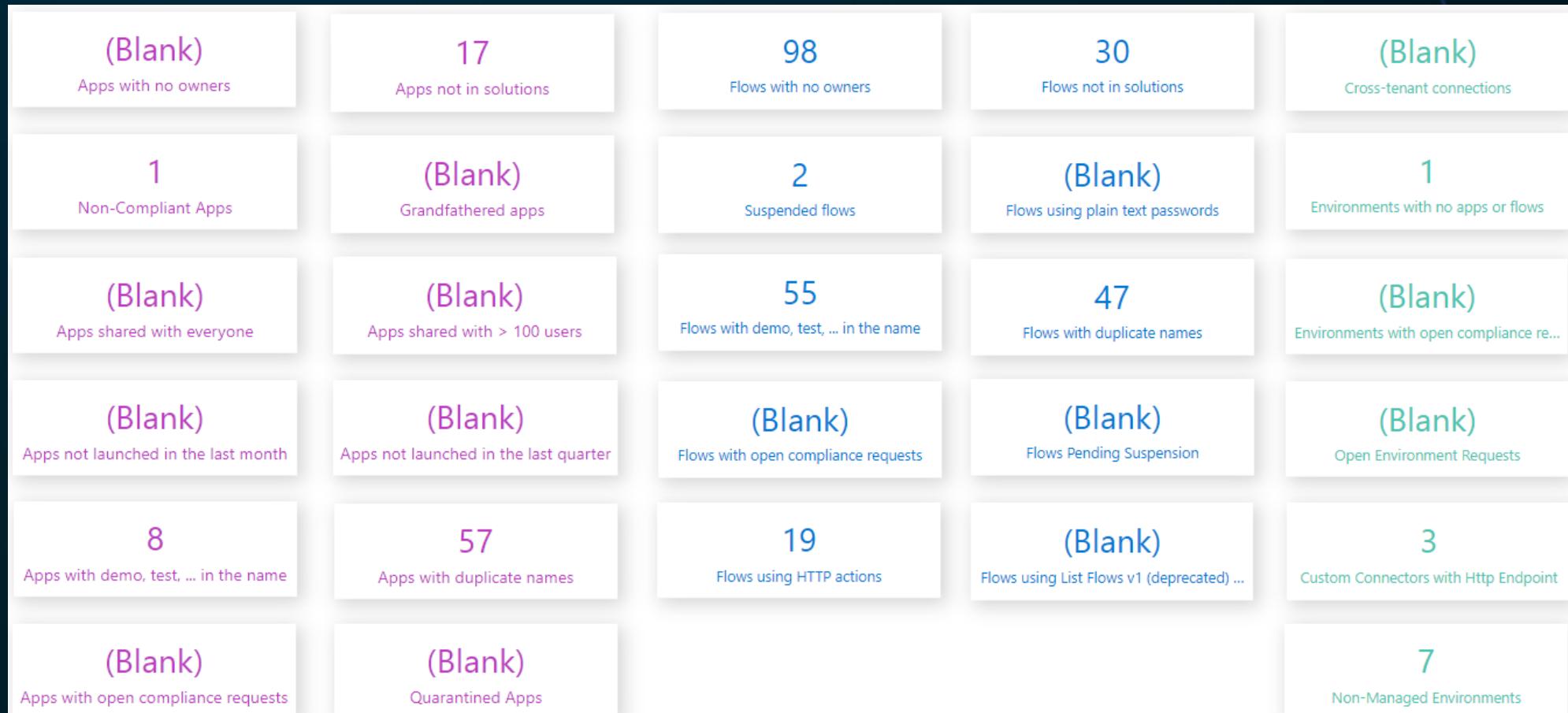
App Details				
App Name	Total Shared With	Unique Users	Latest Launched on	Archive Score
↳ Solution Health Hub	0			3
↳ Dataverse Accelerator App	0			3
↳ Power Pages Management	0			3
↳ Overview	1			3
↳ Dataverse Actions Page	1			3
↳ Dodgy app	1			1
↳ Power Pages Management	0			3
↳ Code Review Admin	0			5
↳ Solution Health Hub	0			5
↳ Custom Pages - Code Review Tool	0			4

Flow Details					
Flow Name	Flow Maker	Sum of Archive Score	Action Count	State	Environment Name
↳ Integrated Search API trigger flow		3	2	Stopped	Pipelines Host
↳ SLAInstanceMonitoringWarningAndExpiryFlow		3	8	Stopped	Pipelines Host
↳ Search Dynamics 365 knowledge article flow		2	6	Stopped	Pipelines Host
↳ Admin   Sync Template v3 Configure Emails	Craig White	0	18	Started	CoE SK Prod d
↳ Admin   Compliance detail request v3		1	22	Stopped	CoE SK Prod d
↳ Request Orphaned Objects Reassigned (Parent)		2	18	Stopped	CoE SK Prod d
↳ Admin   Gather Tenant SRs		1	24	Stopped	CoE SK Prod d
↳ DLP Request   Apply Policy to Environment (Child)		1	13	Stopped	CoE SK Prod d
↳ Admin   Compliance request complete flows v3		1	7	Stopped	CoE SK Prod d

# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: I've installed it.... now what?

### Governance Dashboard



# POWER PLATFORM ADMINISTRATION

CoE Starter Kit: I've installed it.... now what?

Core Components > Admin Command Centre

The screenshot shows the 'Bookmarks' page of the CoE Admin Command Center. The left sidebar includes links for Power Apps, Home, Recent, Pinned, Command Center, Bookmarks, Sync Flow Errors, CoE Flows, CoE configuration, Customized Emails, Environment Variables, CoE Support, Platform news, Blogs, Learning paths, Release Waves, and Message Center. The main content area has tabs for All solution areas, Environment Request, Nurture, Inventory, Compliance, and Audit Logs. It displays six cards: 'Admin - Environment Request [deprecated]', 'App Catalog', 'CoE Admin Command Center', 'CoE Maker Command Center', 'CoE Setup and Upgrade Wizard', and 'Developer Compliance Center'. Each card has a 'Learn more' link.

Use this app to check on sync flow errors, release wave notes, message centre notifications and more

# POWER PLATFORM ADMINISTRATION

CoE Starter Kit: I've installed it.... now what?

Core Components > Setup Wizard

The screenshot shows the Power Apps interface with the 'Center of Excellence Upgrade Wizard' open. The left sidebar has 'Initial Setup' selected. The main area shows a list of tasks under 'Confirm pre-requisites'. A modal window is overlaid, titled 'Upgrade history: CenterofExcellenceCoreComponents', showing a table of operations:

Operation	Version	Start Time	Status
Upgrade (Uninstall)	4.24	10/04/2024 16:42:40	Success
Import	4.29	10/04/2024 15:31:44	Success
Import	4.24	31/03/2024 19:45:06	Success

Buttons at the bottom of the modal are 'View details' and 'Acknowledge'.

Your friend every month. Always pay attention to the popups post-update

# POWER PLATFORM ADMINISTRATION

CoE Starter Kit: I've installed it.... now what?

Core Components > DLP Impact Analysis

The screenshot shows the 'DLP Impact Analysis' page within the Power Apps interface. The left sidebar has a 'Data policy impact analysis' section selected. The main area displays the title 'DLP Impact Analysis' and a brief description: 'Use the DLP Impact Analysis to view how apps and flows in your tenant are impacted by DLP Policies. Select flows before updating the policy. Review and save your changes. Select an environment from the menu to view results.' Below this, there are two tabs: 'Applied Policies' (selected) and 'Draft Policies'. A table lists the applied policies:

Name	Applied to	Created by
Break old dev	2 environments	Craig White
Google block	2 environments	Craig White

Great for testing out and scoping your Power Platform DLP policies.

 can sometimes be buggy

# POWER PLATFORM ADMINISTRATION

CoE Starter Kit: I've installed it.... now what?

Core Components > Manage Permissions

Power Apps | Manage Permissions

Manage permissions Refresh

### Admin - App Permission Center

As a global admin, environment admin or business application admin this app can be used to re-assign app owner roles or add new ones.

Environments Owner Orphaned apps

Search environments

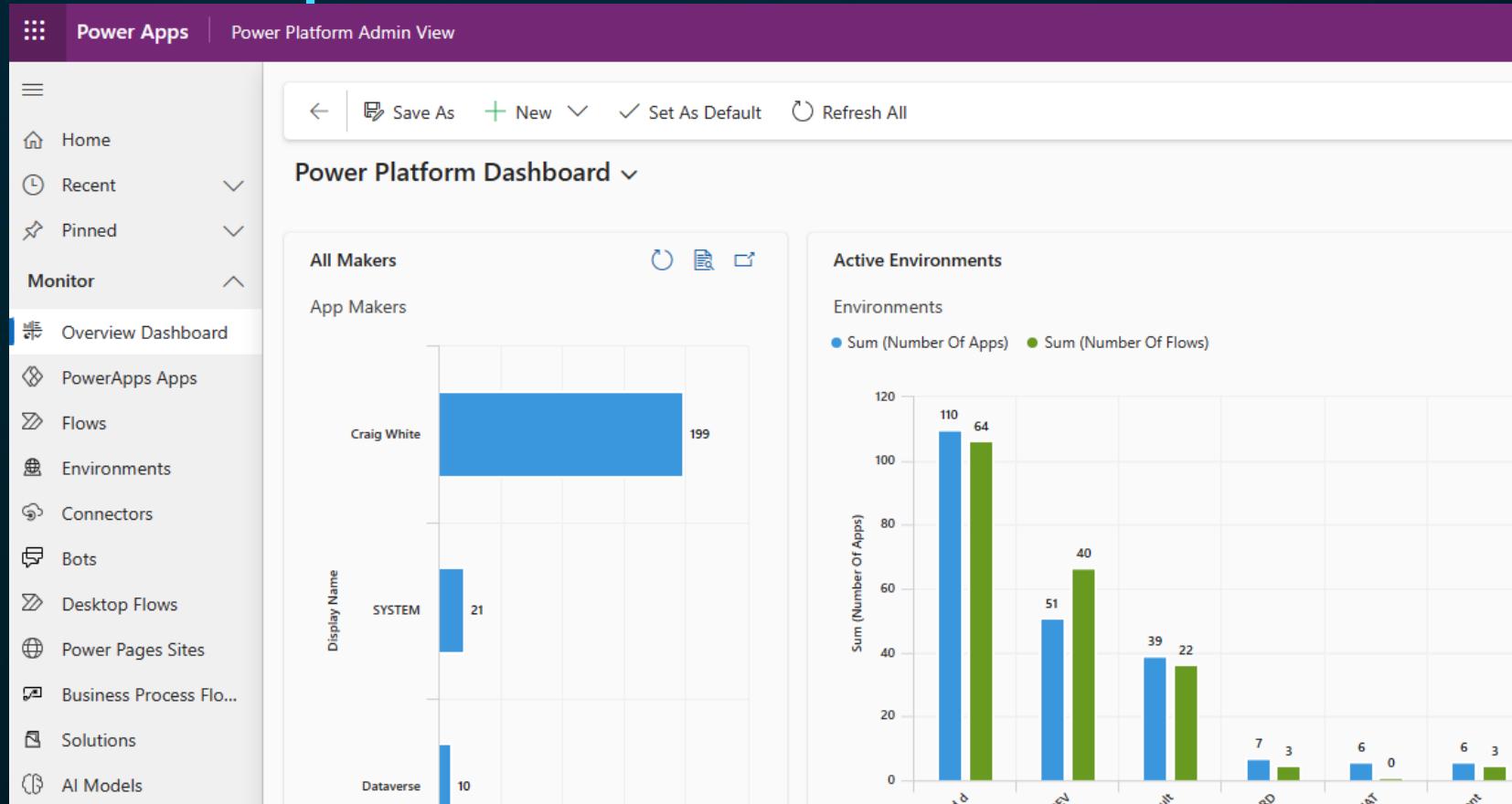
- App display name
- Admin - Access this App [works embedded in Power BI only]
- Admin - Access this Flow [works embedded in Power BI only]
- Admin - Environment Request [deprecated]
- App and Flow Inactivity Notifications Clean Up View
- Cleanup Old Objects App
- Maker - Environment Request [deprecated]
- Set App Permissions [deprecated]

Use to manage permissions/change ownership of apps & flows, manage security roles and more

# POWER PLATFORM ADMINISTRATION

CoE Starter Kit: I've installed it.... now what?

Core Components > Admin View

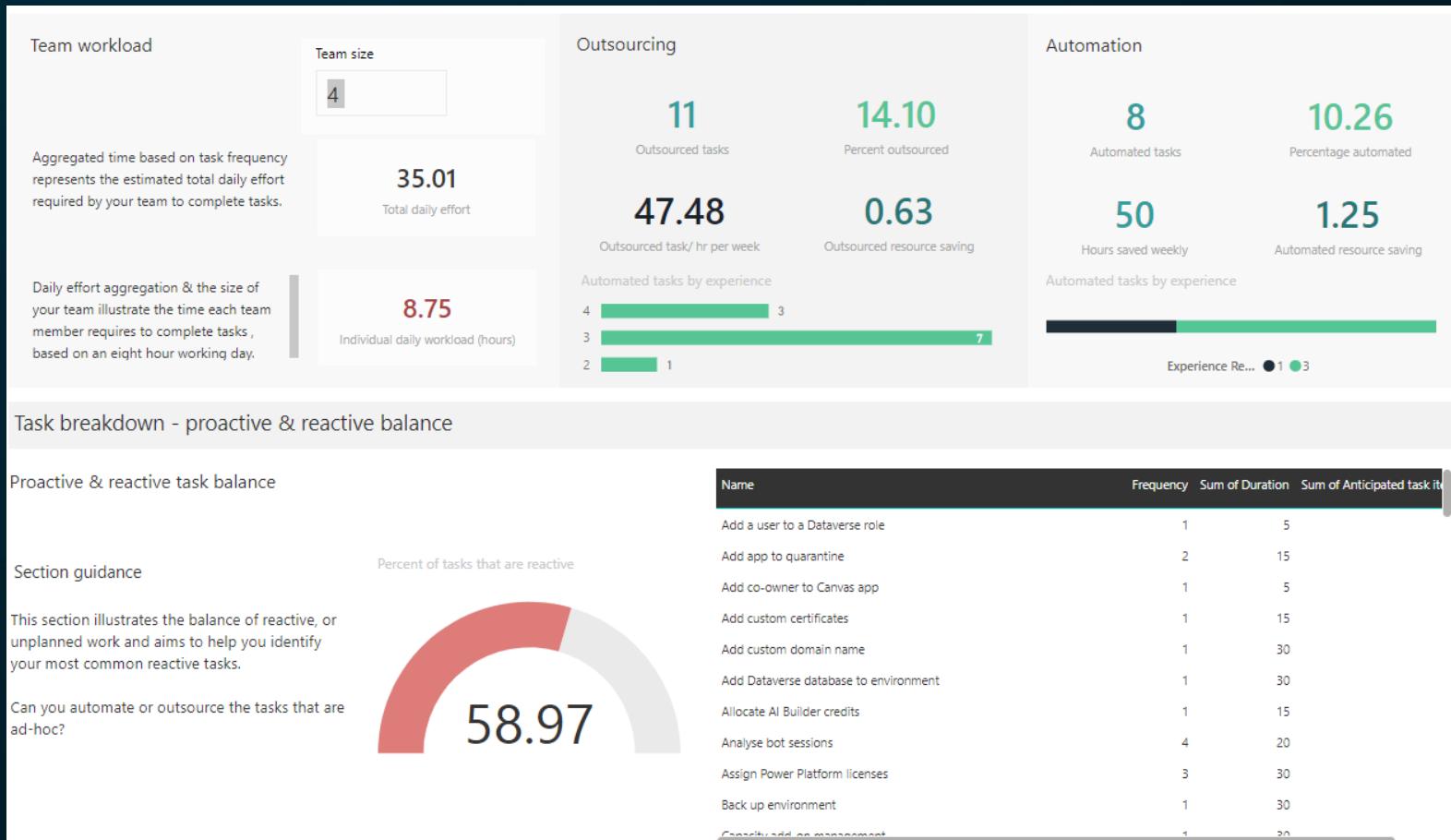


Get full visibility of your Power Platform estate, run custom reports and more

# POWER PLATFORM ADMINISTRATION

CoE Starter Kit: I've installed it.... now what?

Admin Tasks > app and report



# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: Extend & Update

**E** You may want to extend the CoE Kit to target your own metrics or KPI's

Read [this](#) article first.

**NEW** Keep on top of your updates – make sure you log the time & steps in the Admin Tasks solution.

Read [this](#) article first.

### Plan your upgrade strategy

A new version of the CoE Starter Kit is released monthly, usually in the first full week of each month. This release cadence is important to know so you can review, organize, plan, and test the latest version. We recommend upgrading the CoE Starter Kit solution at least **every three months**. With the fast pace of change for Microsoft Power Platform, leaving updates longer than three months could result in unexpected issues when you do update.

We recommend testing upgrades in a dedicated test environment, before upgrading your production environment.

Focus your test efforts on the features of the CoE Starter Kit that you use. Verify that components you use still work, any new features added to those components meet your requirements.

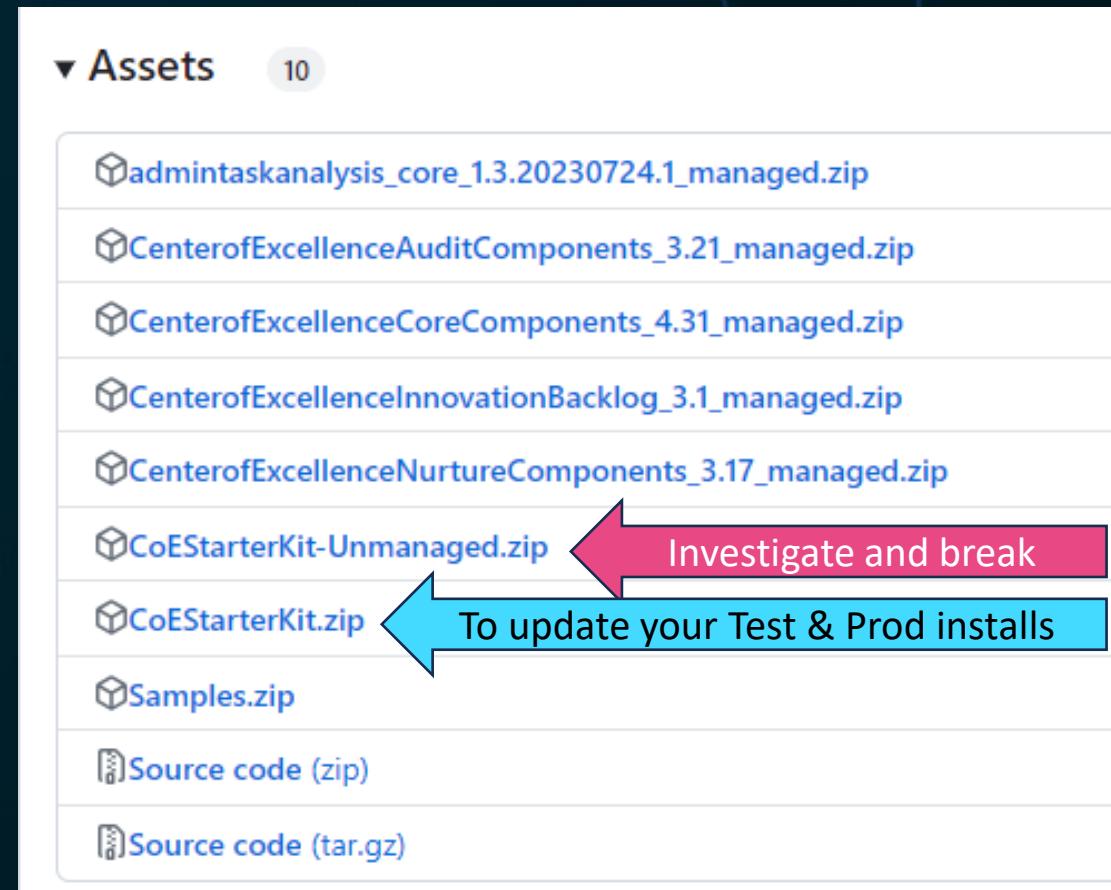
In your test environment, set the *ProductionEnvironment* variable to no - this means no emails will be sent to makers and end users as you test features.

[Planning your CoE Upgrade Strategy](#)

# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: Final tips!

- Join the CoE Monthly Office Hours call - calendar file [here](#).
- Subscribe to get latest release notifications – setup guide [here](#).
- Follow [Manuela Pichler](#) & [Grant Archibald](#)
- Use the unmanaged version in a separate environment if you want to investigate/replicate features



# POWER PLATFORM ADMINISTRATION

## CoE Starter Kit: Final tips!

For a great view on using the CoE toolkit to drive adoption, check out this session tomorrow:

[CASE STUDY] How the CoE Starter Kit can help you deliver a governance model that works

Speakers: Emma-Claire Shaw (Defra), Kieran Holmes (Capgemini)

Date/Time: Wednesday 12th June, 14:00-15:00

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

### Several ways to monitor

- **Usage analytics**

Report in the Power Platform Admin Center (when tenant analytics are enabled you get both, a per environment view and a tenant wide view).

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

The screenshot shows the Power Platform admin center interface. The left sidebar has a 'Analytics' section highlighted with a red box, containing 'Dataverse', 'Power Automate', 'Power Apps', and 'Data export'. Below this is a 'Billing (Preview)' section. The main content area is titled 'Power Automate analytics' and shows 'Runs' data for the last 28 days. It includes two charts: 'Cloud flows' and 'Desktop flows'. The 'Cloud flows' chart shows daily runs for April 24th and 25th, 2023. The 'Weekly runs' chart shows runs for the week of April 24th, 2023.

**Power Automate analytics**  
Learn more · Who can view these reports?

Runs Usage Created Errors Shared Connectors

Showing data for **avanadeasgstudio (default) (orga0eb2eb5)** for the **Last 28 Days**. [Change filters](#)

**Cloud flows** Desktop flows

Daily runs

Run Type	Count
Successful runs	2
Failure runs	2
Cancelled runs	0
Total runs	4

4/24/2023 4/25/2023

Weekly runs

Run Type	Count
Successful runs	3
Failure runs	3
Cancelled runs	0
Total runs	6

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

The screenshot shows the Power Platform admin center interface. The left sidebar has a navigation menu with items like Home, Environments, Analytics, Power Automate (which is selected), Power Apps, Data export, Billing (Preview), Settings, Resources, Help + support, Data integration, Data (preview), Policies, and Admin centers. The main content area is titled "Power Automate analytics" and shows "Runs" data for the last 28 days. It includes two charts: one for "Cloud flows" and one for "Desktop flows". The "Cloud flows" chart shows daily runs for April 24th and 25th, 2023. The "Weekly runs" chart shows runs for the week of April 24th, 2023.

Power Platform admin center

☰

Home Environments Analytics Power Automate Power Apps Data export Billing (Preview) Settings Resources Help + support Data integration Data (preview) Policies Admin centers

Power Automate analytics

Learn more · Who can view these reports?

Runs Usage Created Errors Shared Connectors

Showing data for **avanadeasgstudio (default) (orga0eb2eb5)** for the **Last 28 Days**. [Change filters](#)

**Cloud flows** Desktop flows

Daily runs

- Successful runs
- Failure runs
- Cancelled runs
- Total runs

Date	Successful runs	Failure runs	Cancelled runs	Total runs
4/24/2023	2	2	0	4
4/25/2023	1	1	0	2

Weekly runs

- Successful runs
- Failure runs
- Cancelled runs
- Total runs

Day	Successful runs	Failure runs	Cancelled runs	Total runs
4/24/2023	3	0	0	3

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

The screenshot shows the Power Platform admin center interface, specifically the Power Automate analytics section. The left sidebar includes links for Home, Environments, Analytics, Dataverse, Power Automate (selected), Power Apps, Data export, Billing (Preview), Settings, Resources, Help + support, Data integration, Data (preview), Policies, and Admin centers.

The main content area displays Power Automate analytics. It features a bar chart titled "Runs" showing successful and failed runs from April 1st to April 23rd. The chart indicates a total of 34 flows, 2,679 total runs (2,678 successful, 1 failed), and 2 environments. A legend shows purple bars for successful runs and dark purple bars for failed runs.

Below the chart is a table titled "Top flows: max runs" showing the top 10 flows based on run count. The table includes columns for flow name, runs, name, and flow id. The top flow is "Admin | Sync Template v3 (Flow ...)" with 64 runs.

On the right side, there is a grid titled "Top environments: max runs" showing the top 10 environments based on run count. The grid includes columns for environment name and run count. The top environment is "Admin | Sync Template v3 (Business ...)" with 18 runs.

At the bottom, there is a table titled "Flow name" showing the top 2 flows: "Admin | Capacity Alerts" and "Admin | Excuse Non Inventoryed Envts from Governance Flows".

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

The screenshot shows the Power Platform admin center interface. The left sidebar has a navigation menu with items like Home, Environments, Analytics, Dataverse, Power Automate (selected), Power Apps, Data export, Billing (Preview), Settings, Resources, Help + support, Data integration, Data (preview), Policies, and Admin centers. The main content area is titled "Power Automate analytics" and includes sections for "Active flows", "Top user activity", and a table of flows.

**Power Automate analytics**

Learn more · Who can view these reports?

Usage    Maker activity    Inventory

Environment filters: All    Name    Type    Region

**Active flows**

Created	Flows
71	•Created •Active flows
5	60
Makers	40
2	20
Connections	0
274	0
Environments	0
2	0

**Top user activity**

User ID	Flows
0b68945d-806b-47f5-bdc6-ffbc9d11b571	0.068K
e1a7b831-02dd-4bd4-b73...	0.003K

**Flow name**

Flow name	Created by	Last run	Created	Published	Name
Admin   Excuse Support Envts from Governance Flows	0b68945d-806b-47f5-bdc6-ffbc9d11b571	2022-10-18	2023-04-24	CoE	
Admin   Sync Template v2 (Connectors)	0b68945d-806b-47f5-bdc6-ffbc9d11b571	2022-10-18	2022-04-24	CoE	

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

The screenshot shows the Power Platform admin center interface. The left sidebar has a 'Power Automate' section selected. The main area is titled 'Power Automate analytics' with tabs for 'Usage', 'Maker activity', and 'Inventory'. The 'Inventory' tab is active, showing a table of flows. The table includes columns for Flow name, Name, Flow id, Flow state, Flow type, and Connections. The table shows 81 flows, 2 makers, 2,678 successful runs, 4 environments, and 291 connections. A filter bar at the top allows filtering by 'Last used' (Less than 30 Days), 'Environment filters' (All), and 'Region' (All).

Flow name	Name	Flow id	Flow state	Flow type	Connections
Get App Stuff	avanadeasgstudio (default)	1cc915a0-4993-42f0-a4bc-321390322d2c	Started	CloudFlow	2
DLP Request   Apply Policy to Environment (Child)	CoE	061ec41b-d23d-6274-c4b7-a53d7fd4110c	Started	CloudFlow	3
HELPER - Add User to Security Role	CoE	09e32737-8f9f-1310-b370-f6cb2fd9a8e3	Started	CloudFlow	3
Admin   Sync Template v3 Configure Emails	CoE	0c7487c9-2a8a-2a89-7617-8e7c06503593	Started	CloudFlow	3
DLP Request   Sync new Policy	CoE	1a004e52-73cb-bdd0-8125-9def5647f1e0	Started	CloudFlow	2
App Catalog > Request Access	CoE	1fa8561b-3af2-fae8-7e3c-1e13c745da60	Started	CloudFlow	4
SetupWizard>ShareApps	CoE	25f6f235-34bd-985b-719b-339e49f8732d	Started	CloudFlow	6
Admin   Sync Template v3 CoE Solution Metadata	CoE	2e782d55-7f93-9d7a-df48-e41ac8cb1745	Started	CloudFlow	5
Admin   Excuse Support Envts from Governance Flows	CoE	34535cf0-e136-8428-3169-3ce51adc6abc	Started	CloudFlow	3
CLEANUP HELPER - Check Deleted (Custom Connectors)	CoE	3982ea79-b885-e563-c7e7-cfd2ae1240a4	Started	CloudFlow	6
HELPER - Maker Check	CoE	439d5d48-fc63-141d-4389-6eba8f5832f1	Started	CloudFlow	4
CLEANUP HELPER - Power Apps User Shared With	CoE	49c2ae64-d8cd-2d19-9baf-b91503b2ca38	Started	CloudFlow	7

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

The screenshot shows the Power Platform admin center interface. The left sidebar has a 'Power Automate' section selected. The main area is titled 'Power Automate analytics' with tabs for 'Usage', 'Maker activity', and 'Inventory'. The 'Inventory' tab is active, showing a table of flows. A context menu is open over the first flow in the table, listing options: 'Export data', 'Show as a table', 'Spotlight', 'Get insights', 'Sort descending' (with 'Sort ascending' checked), 'Sort by', and 'More'. The table data includes columns for Flow name, Name, Flow id, Status, Type, and Count. Rows show various flows like 'Get App Stuff', 'DLP Request | Apply Policy to Environment (Child)', etc.

Flow name	Name	Flow id	Status	Type	Count
Get App Stuff	avanadeasgstudio (default)	1cc915a0-4993-42f0-a4bc-321390322d2c	Started	CloudFlow	2
DLP Request   Apply Policy to Environment (Child)	CoE	061ec41b-d23d-6274-c4b7-a53d7fd4110c	Started	CloudFlow	4
HELPER - Add User to Security Role	CoE	09e32737-8f9f-1310-b370-f6cb2fd9a8e3	Started	CloudFlow	6
Admin   Sync Template v3 Configure Emails	CoE	0c7487c9-2a8a-2a89-7617-8e7c06503593	Started	CloudFlow	5
DLP Request   Sync new Policy	CoE	1a004e52-73cb-bdd0-8125-9def5647f1e0	Started	CloudFlow	3
App Catalog > Request Access	CoE	1fa8561b-3af2-fae8-7e3c-1e13c745da60	Started	CloudFlow	6
SetupWizard>ShareApps	CoE	25f6f235-34bd-985b-719b-339e49f8732d	Started	CloudFlow	4
Admin   Sync Template v3 CoE Solution Metadata	CoE	2e782d55-7f93-9d7a-df48-e41ac8cb1745	Started	CloudFlow	2
Admin   Excuse Support Envts from Governance Flows	CoE	34535cf0-e136-8428-3169-3ce51adc6abc	Started	CloudFlow	7
CLEANUP HELPER - Check Deleted (Custom Connectors)	CoE	3982ea79-b885-e563-c7e7-cfd2ae1240a4	Started	CloudFlow	6
HELPER - Maker Check	CoE	439d5d48-fc63-141d-4389-6eba8f5832f1	Started	CloudFlow	4
CLEANUP HELPER - Power Apps User Shared With	CoE	49c2ae64-d8cd-2d19-9baf-b91503b2ca38	Started	CloudFlow	1

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

### Several ways to monitor

- **Usage analytics**

Report in the Power Platform Admin Center (when tenant analytics are enabled you get both, a per environment view and a tenant wide view).

- **Audit logs (Activity logging)**

detailed log reports in the Microsoft Purview compliance portal

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

The screenshot shows the Microsoft Purview Audit interface. The left sidebar includes links for Home, Compliance Manager, Data classification, Data connectors, Alerts, Policies, Roles & scopes, Trials, Catalog, Audit (which is selected), Content search, Communication compliance, eDiscovery, Data lifecycle management, and Information protection. The main area is titled "Audit" and contains sections for "New Search" and "Audit retention policies". It displays statistics: 0 Searches completed, 1 Active searches, and 0 Active unfiltered searches. Below these are fields for "Date and time range (UTC) \*", "Keyword Search", and "Admin Units". At the bottom are "Search" and "Clear all" buttons, along with links for "Copy this search", "Delete", and "Refresh". On the right, there are sections for "Activities - friendly names", "Users", "File, folder, or site", and "Workloads". A detailed list of activities is shown, with "Performed Lockbox command" being checked. The interface has a dark theme with orange highlights.

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

### Possibilities in the purview portal

#### Power Apps activities

- Created/edited/deleted/launched/published
- Permissions edited/deleted
- Restored app
- Marked as featured/hero

#### Power Automate activities

- Created/edited/deleted flow
- Created/edited/deleted flow permissions
- Started a flow paid trial
- Renewed a flow paid trial

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

### Possibilities in the purview portal

#### Power Platform connector activities

- API created/edited/deleted
- Connection created/edited/deleted
- API made solution-aware
- API permission added/edited/removed
- Gateway cluster edited
- Gateway cluster permission added,/edited/removed

#### Power Platform DLP activities

- Created DLP policy
- Updated DLP policy
- Deleted DLP policy

#### Power Platform Lockbox activities

- Updated Lockbox access request
- Performed Lockbox command



Get an idea of what and why you monitor

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things

### Several ways to monitor

- **Usage analytics**

Report in the Power Platform Admin Center (when tenant analytics are enabled you get both, a per environment view and a tenant wide view).

- **Audit logs (Activity logging)**

detailed log reports in the Microsoft Purview compliance portal

- **Center of Excellence Starter Kit (+ PowerBI report)**

3<sup>rd</sup> party tool build on Power Platform published by the Power CAT team on github

- **Managed environments**

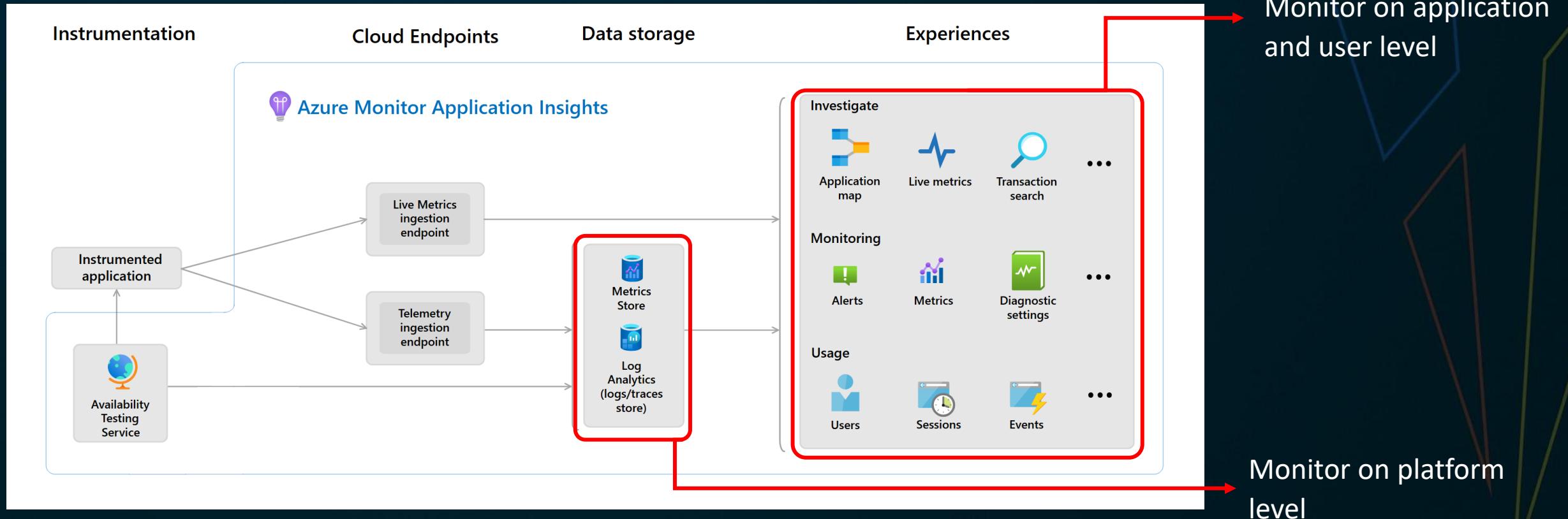
Microsoft's premium governance feature

- **Application Insights**

Feature of **Azure Monitor** to monitor everything!!!

# POWER PLATFORM ADMINISTRATION

## A word about monitoring things



# POWER PLATFORM ADMINISTRATION

## Nurturing

*[supporting and growing the community within your organization]*

„An admin’s best friend are trained users!“

Even if it’s not really your job

# POWER PLATFORM ADMINISTRATION

## Nurturing

Document/Communicate about this

1. Operation manual
2. Guideline for maker
3. Guideline for developer
4. Terms & Conditions



When your admin gets hit by a bus and someone new takes over, how does everything work?

Consider....

- Purpose of the platform
- Licensing
- Processes
- Roles and Access Management (yes, incl names)

# POWER PLATFORM ADMINISTRATION

## Nurturing

Document/Communicate about this

1. Operation manual
  2. Guideline for maker →
  3. Guideline for developer
  4. Terms & Conditions
- One (!) point of information for everyone using Power Platform.
  - Use the Power Platform Hub
  - Include hands one guidance

# POWER PLATFORM ADMINISTRATION

## Nurturing

Document/Communicate about this

1. Operation manual
  2. Guideline for maker
  3. **Guideline for developer** →
  4. Terms & Conditions
- One (!) point of information for everyone using Power Platform.
  - Use the Power Platform Hub
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# POWER PLATFORM ADMINISTRATION

## Nurturing

Document/Communicate about this

1. Operation manual
2. Guideline for maker
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4. Terms & Conditions

Clarify the responsibilities!!!

# POWER PLATFORM ADMINISTRATION

## Nurturing

The screenshot shows the Microsoft Power Platform Adoption website. At the top, there's a navigation bar with links like Microsoft Adoption, Roles, Products, Solutions, Resources, Training, Communities, and What's new. Below the navigation, the main title is "Microsoft Power Platform Adoption". A sub-section title "Work together to meet challenges effectively with Microsoft Power Platform—analyze data, build solutions, automate processes, and create virtual agents." is followed by a button labeled "Adoption workbook >".

The page is divided into three main sections:

- Adoption workbook**: This section features a dark background and a white "Download workbook >" button.
- Adoption best practices**: This section features a purple background and a white "Get the best practices >" button.
- Adoption maturity model**: This section features a light purple background and a white "Learn about the maturity model >" button.

Below these sections, there's a heading "Steps on your adoption journey" with three circular icons: "Get started" (person icon), "Engage your org" (team icon), and "Train your org" (person icon). To the right, there's a "Get started" section with a description of low-code digital transformation and a list of links: "Adoption workbook >", "Adoption best practices >", "Adoption maturity model >", and "Center of Excellence planner >".

# POWER PLATFORM ADMINISTRATION

Nurturing

Stories to share?

Questions to ask?

Now it's time to nurture you

Experiences to discuss

Weird things to mention?

# POWER PLATFORM ADMINISTRATION



Grab for free



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**Power Platform**  
Conference

cvent

PLEASE RATE THIS  
SESSION ON THE APP



#EPPC24

Document Classification: Internal

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