

Michael Tong

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Education

Colorado Technical University , Colorado Springs, CO	Expected Dec 2021
Master of Science in Computer Science	GPA: 4.0/4.0
The University of Texas at Dallas , Richardson, TX	May 2019
Bachelor of Science in Computer Science	GPA: 3.2/4.0

Work Experience

TechX (Technology Experience) Associate, T-Mobile , Bellevue, WA	Jul 2019 - Present
An 18-month rotational program that allows newcomers experience 3 different teams: BES, RAPID, and Apps & Automation.	
<ul style="list-style-type: none">Team 1 Business Enablement & Support: resolved over 50% ServiceNOW tickets within BES, created new ServiceNOW solutions, and supported in the K2 migration by building multiple OutSystems applications for Metro.Team 2 RAPID: shadowed a Product Manager in restricted projects and created several PowerBI reports in regard to resource management.Team 3 Apps & Automation: developing in OutSystems, receiving ownership in SharePoint sites, and contributing to the SharePoint 2010 Workflow migration efforts.	
System Analyst, The University of Texas at Dallas , Richardson, TX	Aug 2018 - May 2019
Collaborated with The Office of Information Technology team with projects related with Control-M automation, job scheduling, file transfers, and PowerShell script development through the UTD system.	
Academic Coach, Learn & Grow - Your Personal Tutoring Service , Dallas, TX	Dec 2017 - Aug 2018
Guided students and built confidence by teaching them how to learn to remember from elementary through high school in subjects related to math and physics.	

Computer Skills

Frameworks	: Express.js with Node.js, React Native with Expo
Languages	: PowerShell, Python, HTML/CSS, Java, JavaScript, C++, Bash, Swift
Applications	: OutSystems, Control-M Workload Automation, Zabbix Monitoring Software
Databases	: MySQL, SQLite, Oracle
Communications	: Slack, GitHub, Pivotal Tracker, JIRA
Other	: Git, AWS, TeamViewer, VPN, SSH, Adobe Photoshop

Achievements and Awards

Student Worker of the Year 2018-2019, The University of Texas at Dallas , Richardson, TX	April 2019
Coordinated by the UTD Career Center, the purpose of this award is to recognize the outstanding contributions and achievements of students who work while attending college.	

Personal Projects

Personal Website	Dec 2018 - Present
A simple website started off with Node.js and Express.js, to showcase a biography and web API implementation. Utilized Amazon Web Services and Namecheap in order to host the personal website on MichaelTong.Me.	

Academic Projects

Computer Science Capstone Project	Kids-U Clock It	Spring 2019
Collaborated with UTD design in making a full-stack web and mobile app mainly using React Native to improve a timesheet process for Kids-U. This project was completed in May 2019.		