

Michael Tong

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Experience

T-Mobile | Bellevue, WA | Software Engineer | 11/2022 - Present

- Lead front-end best practices across the OutSystems migration efforts to several Power Apps applications and Power Pages websites.
- Develop a fully functional Slack bot to enable T-Mobile employees to create, submit, and answer surveys in order to gather analytics across the enterprise.

T-Mobile | Bellevue, WA | Associate Software Engineer | 01/2021 - 11/2022

- Lead front-end development and provide UX design expertise in the low-code development platform, OutSystems.
- Maintain living style guide to provide best practices and conduct UI reviews
- Enhance the look & feel of internal applications and improve on accessibility requirements.
- Collaborate with customers to brainstorm ways to improve user experience.

T-Mobile | Bellevue, WA | Associate TechX(Technology Experience) Professional | 07/2019 - 12/2020

- An 18-month rotational program that allows recent graduates to join 3 different teams as full-time employees to acquire practical and meaningful work experience.
- Resolved over 50% ServiceNOW tickets related to frontline issues for Metro by T-Mobile.
- Supported in the K2 migration by building OutSystems applications for Metro by T-Mobile.
- Developed in OutSystems and contributed to the SharePoint 2010 Workflow migration efforts across T-Mobile.

The University of Texas at Dallas | Richardson, TX | System Analyst | 08/2018 - 05/2019

- Collaborate with The Office of Information Technology team with projects related with Control-M automation, job scheduling, file transfers, and PowerShell script development through the UTD system.

Education

Master of Science in Computer Science – Software Engineer, Graduation Year 2021

Colorado Technical University, Colorado Springs, CO | GPA: 3.93/4.0

Bachelor of Science in Computer Science, Graduation Year 2019

The University of Texas at Dallas, Richardson, TX | GPA: 3.2/4.0

Skills

Design : Figma | Adobe XD | PowerBI | UX Design | Wireframing | Prototyping | Digital Accessibility

Development : JavaScript | HTML/CSS | Python | PowerShell | Bash | Power Automate

Tools : Slack | GitHub | JIRA | Git | AWS | VPN | SSH

Frameworks : OutSystems | Express.js with Node.js | React Native with Expo

Achievements and Awards

- T-Mobile ETS High Five Team Award – Love Our Customers | T-Mobile Headquarters, Bellevue, WA | 06/2022
- OutSystems 101 Presentation | T-Mobile Headquarters, Bellevue, WA | 11/2021
- Student Worker of the Year 2018-2019 | The University of Texas at Dallas, Richardson, TX | 05/2019