

Outline

- Generic Process Model
- Roles
- Core Deliverables
- Summary

Processes are Important

Techniques

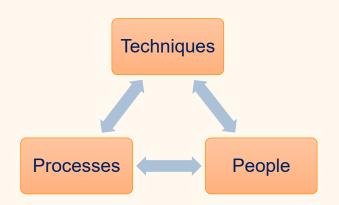
- Languages, tools, and methods
- Must be suited for the given problem

People

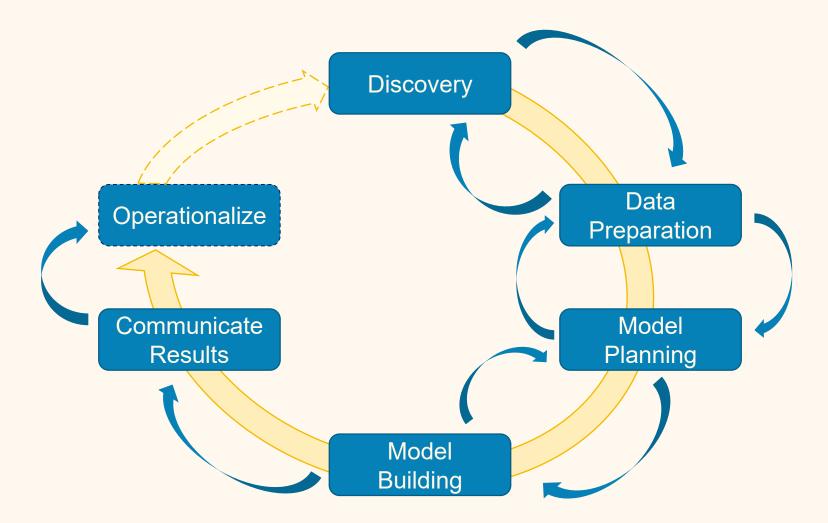
- Require training for the techniques
- Should be guided through a project by a process

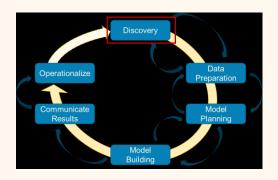
Process

- Supports the people
- Must be accepted by the people
- Should have a measurable positive effect

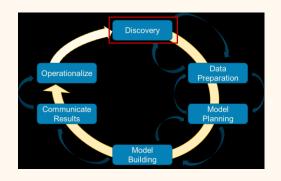


Process of Data Science Projects

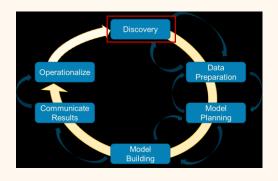




- Initial phase of the project
- Learn the domain
 - Knowledge for understanding the data and the use cases of the project
 - Knowledge for the interpretation of the results
- Learn from the past
 - Identify past projects on similar issues
 - Differences, reasons for failures, weaknesses of past projects
 - Can also be projects of competitors, if reports are available

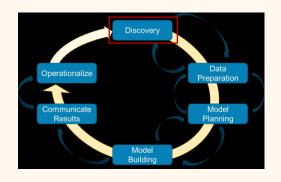


- Frame the problem
 - Framing is the process of stating the data analysis problem to be solved
 - Why is the problem important?
 - Who are the key stakeholders and what are their interests in the project?
 - What is the current situation and what are pain points that motivate the project?
 - What are the objectives of the project?
 - Business needs
 - Research goals
 - What needs to be done to achieve the objectives?
 - What are success criteria for the project?
 - What are risks for the project?



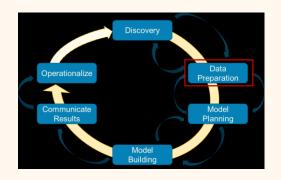
- Begin learning the data
 - Get a high-level understanding of the data
 - Maybe even some initial statistics or visualizations of the data
 - Determine requirements for data structures and tools for processing the data
- Formulate hypothesis
 - Part of the "Science" in "Data Science"
 - Should define expectations
 - "Feature X is well suited for the prediction of ..."
 - "The following patterns will be found in the data: …"
 - "Deep learning will outperform ..."
 - "Decision trees will perform well and allow insights into …"
 - Should be discussed with stakeholders



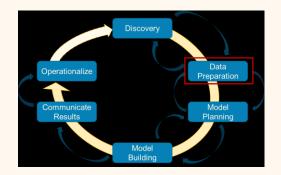


- Analyze available resources
 - Technologies
 - Resources for computation and storage
 - · Licenses for analysis frameworks
 - Data
 - Is the available data sufficient for the use case?
 - Would other data be required and could the additional data be collected within the scope of the project?
 - Timeframe
 - Scope in calendar time and person months
 - Human resources
 - Who is available for the project?
 - Is the skillset a good match for the tasks of the project?
- → Only start project if the resources are sufficient!

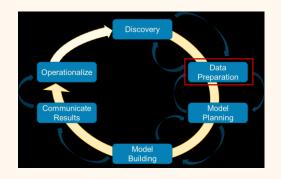




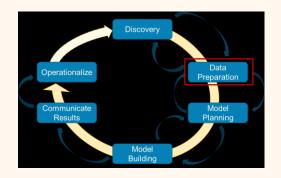
- Create the infrastructure for the project
 - Usually different from infrastructure in which data is made available to you
 - Warehouse/csv-file/... ←→ distributed storage that enables analysis
 - Could also be simpler, for small data sizes
- Extract Transform Load (ETL) the data
 - Define how to query existing database to extract required data
 - Determine required transformations of the raw data
 - Quality checking (e.g., filtering of missing data, implausible data)
 - Structuring (e.g., for unstructured data, differences in data structures)
 - Conversions (e.g., timestamps, character encodings)
 - Load the data into your analysis environment



- ELT vs. ETL
 - Transformations can be very time-consuming for big data
 - Might not be possible without using the analysis infrastructure
- → Load raw data, transform afterwards → ELT!
- Also allows more flexibility with transformations
 - E.g., testing the effect of different transformations
- Allows access to raw data

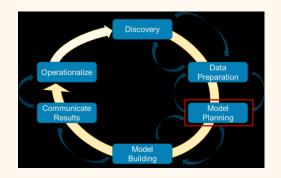


- Get a deep understanding of the data
 - Understand all data sources
 - E.g., what does each column in a relational database contain?
 - How can a structure be imposed on semi-/quasi-/unstructured data?
- Survey and visualize data
 - Descriptive statistics
 - Correlation analysis
 - Visualizations like histograms, density plots, pair-wise plots, etc.
- Clean and normalize data
 - Discard data that is not required
 - Normalize to remove scale effects

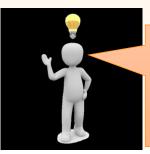


- Clean data
 - Discard data that is not required
 - Can make the difference between a complex infrastructure and a single machine for analysis
 - Example:
 - 100 million measurements
 - 10 floating point features per measurement → 80 Bytes per measurement
 - 3 useful features ≈ 24 Bytes per measurement
 - 7.45 Gigabytes with all features, 2.23 Gigabytes with only useful features
 - → Can use my laptop for cleaned data without problems

Model Planning



- Determine methods for data analysis
- Should be well-suited to meet objectives
 - Often determines the type of method
 - Classification, regression, clustering, association mining, ...
 - Other factors can also restrict the available methods
 - · For example, if insight is important, "blackbox" methods cannot be used
- Should be well-suited for the available data
 - Volume, structure, ...

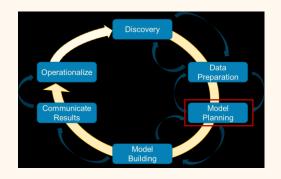


A blackbox method is a method where you only get results, but do not really understand why the output is computed that way.

A whitebox method also explains why the output is as it is.

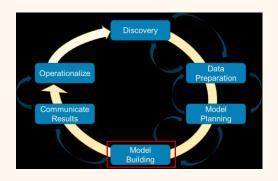


Model Planning



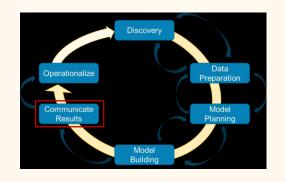
- Methods for data analysis may cover
 - Feature modeling, e.g., for text mining
 - Feature selection, e.g., based on information gain, correlations, etc.
 - Model creation, e.g., different models that may address the use case
 - Statistical methods, e.g., for the comparison of results
 - Visualizations, e.g., for the presentation of results
- Split data into different data sets
 - Training data, validation data, test data
 - "Toy" data for local use in case of big data
 - · Same structure, but very small

Model Building



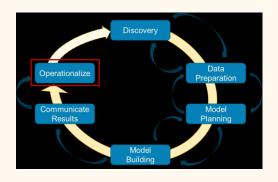
- Perform the analysis using the planned methods
 - Often iterative process!
- Seperate phase, because this can be VERY time consuming
 - Use toy examples for model planning
 - Use real big data set with potentially lots of hyper parameters for tuning during model building
- Includes the calculation of performance indicators

Communicate Results



- Main question: Was the project successful?
- Compare results to hypothesis from the discovery phase
- Identify the key findings
- Try to quantify the value of your results
 - Business value, e.g., the expected Return On Investment (ROI)
 - Advancement of the state of the art
- Summarize findings for different audiences

Operationalize



- Implement results in operation
 - Only in case of successull projects
- Should run a pilot first
 - Determine if expectations hold during the practical application
 - All kinds of reasons for failures
 - Rejection by users, shift in data reduces model performance, ...
- Define a process to update and retrain model
 - Data gets older, models get outdated
 - Data driven models should be updated regularly
 - Process is required

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Roles within Projects

- A role is "a function or part performed especially in a particular operation or process" (Meriam-Webster)
- Role ≠ Person
 - One role can be fulfilled by multiple persons
 - One person can fulfill multiple roles
- Roles assign responsibilities within processes
 - In practice, roles are often related to job titles
 - "Software Developer", "Database Administrator", "Project Manager", ...

Roles for Data Science Projects

Role	Description
Business User	 Someone who uses the end results Can consult and advise project team on value of end results and how these will be operationalized
Project Sponsor	 Responsible for the genesis of the project Generally provides the funding Gauge the value from the final outputs
Project Manager	 Ensure key milestones and objectives are met on time and at expected quality Plans and manages resources
Business Intelligence Analyst	 Business domain expertise with deep understanding of the data Understands reporting in the domain, e.g., Key Performance Indicators (KPIs)
Data Engineer	Deep technical skills to assist with data management and ETL/ELT
Database Administrator	Provisions and configures database environment to support the analytical needs of the project
Data Scientist	 Expert on analytical techniques and data modeling Applies valid analytical techniques to given business problems Ensures analytical objectives are met

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Deliverables

- A deliverable is a tangible or intangible good or service produced as a result of a project.
 - Are often parts of contracts
 - Should meet stakeholders needs and expectations
- Four core deliverables for data science projects
 - Sponsor presentation
 - Analyst presentation
 - Code
 - Technical specifications

Sponsor Presentation

- "Big Picture" of the project
- Clear takeaway messages
 - Highlight KPIs
 - Should aid decision making
- Should address a non-technical audience
- Clean and simple visualizations
 - For example, bar charts, line charts, ...

Analyst Presentation

- Describe analysis methods and data
 - General approach
 - Interesting insights, unexpected situations
- Details on how results change current status
 - Business process changes
 - Advancement of the state of the art
- May use more complex visualizations
 - For example, density plots, histograms, boxplots, ROC curves, ...
 - Should still be clean and not overloaded

Code and Technical Specification

- All available code of the project
 - Often code is prototypical ("hacky") because results are more important than clean code
- Enables operationalization
 - May re-use code as is
 - May adopt code or clean up code
 - May rewrite same functionality in a different language/for a different environment
- Technical specification should be provided as well
 - Description of the environment
 - Description of how to invoke code

Expected Deliverables by Role

Role	Deliverable
Business User	Expects a sponsor presentation: Are the results good for me? What are the benefits for me? What are the implications for me?
Project Sponsor	 Expects a sponsor presentation: What is the impact of operationalizing the results? What are the risk and what is the potential ROI? How can this be evangelized within the organization (and beyond)?
Project Manager	 Responsible for the timely availability of all deliverables Responsible for the sponsor presentations
Business Intelligence Analyst	Expects an analyst presentation: Which data was used? How will reporting change? How will KPIs change?
Data Engineer	Responsible for data engineering code and technical documentation
Database Administrator	Responsible for infrastructure code and technical documentation
Data Scientist	 May be the target audience for analyst presentations. Responsible for data analysis code and technical documentation Responsible for the analyst presentation Support of the project management with the sponsor presentation

Data as Deliverable

- Only applicable if new data was collected/generated
- Sharing the data may be very important
 - Especially in research to enable reproducible and replicable research
- Sharing may be internal (industry) or public (research)
 - Use stable links for references to prevent link rot
 - Ideally Digital Object Identifiers (DOIs)
- Should not only contain the data, but also metadata and tools for collecting the data

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Summary

- Generic process for data science projects with six phases
 - Discovery, data preparation, model planning, model building, communication of results, and operalization
- Different actors in different roles involved in project
 - Expectations depend on role
- Four core deliverables fulfill most stakeholder needs
 - Sponsor presentation, analyst presentation, code, technical specification
- Data may also be a deliverable