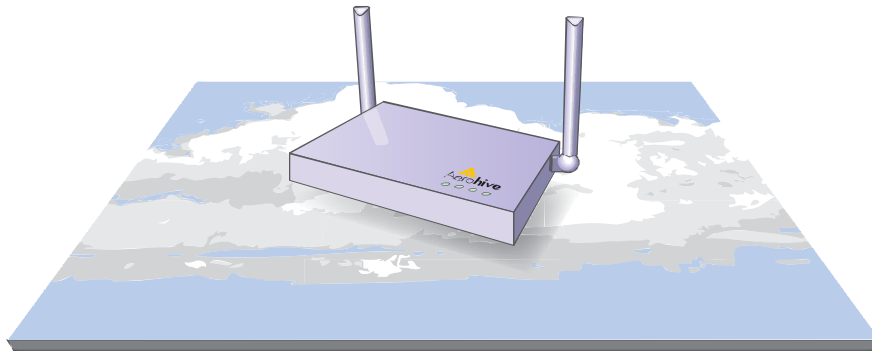


Aerohive Deployment Guide



Copyright Notice

Copyright © 2007 Aerohive Networks, Inc. All rights reserved.

Aerohive Networks, the Aerohive Networks logo, HiveOS, HiveAP, and HiveManager are trademarks of Aerohive Networks, Inc. All other trademarks and registered trademarks are the property of their respective companies.

Information in this document is subject to change without notice. No part of this document may be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without receiving written permission from:

Aerohive Networks, Inc.

2045 Martin Avenue, Suite 206

Santa Clara, CA 95050

P/N 330002-01, Rev. A

HiveAP Compliance Information

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and receiver
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected
- Consult the dealer or an experienced radio/TV technician for help

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Important: FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters (8 inches) between the radiator and your body. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Wireless 5 GHz Band Statements

High power radars are allocated as primary users (meaning they have priority) of the 5250-5350 MHz and 5650-5850 MHz bands. These radars could cause interference and/or damage to the HiveAP when used in Canada.

The term "IC" before the radio certification number only signifies that Industry Canada technical specifications were met.

Industry Canada - Class B

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the interference-causing equipment standard entitled "Digital Apparatus," ICES-003 of Industry Canada.

Cet appareil numérique respecte les limites de bruits radioélectriques applicables aux appareils numériques de Classe B prescrites dans la norme sur le matériel brouilleur: "Appareils Numériques," NMB-003 édictée par l'Industrie.

EC Conformance Declaration

Marking by the above symbol indicates compliance with the Essential Requirements of the R&TTE Directive of the European Union (1999/5/EC). This equipment meets the following conformance standards:

- EN 60950-1 (IEC 60950-1) - Product Safety
- EN 301 893 - Technical requirements for 5 GHz radio equipment
- EN 300 328 - Technical requirements for 2.4 GHz radio equipment
- EN 301 489-1 / EN 301 489-17 - EMC requirements for radio equipment

Countries of Operation and Conditions of Use in the European Community

This device is intended to be operated in all countries of the European Community. Requirements for indoor vs. outdoor operation, license requirements and allowed channels of operation apply in some countries as described below.

Note: The user must use the configuration utility provided with this product to ensure the channels of operation are in conformance with the spectrum usage rules for European Community countries as described below.

- This device requires that the user or installer properly enter the current country of operation in the command line interface as described in the user guide, before operating this device.
- This device will automatically limit the allowable channels determined by the current country of operation. Incorrectly entering the country of operation may result in illegal operation and may cause harmful interference to other systems. The user is obligated to ensure the device is operating according to the channel limitations, indoor/outdoor restrictions and license requirements for each European Community country as described in this document.
- This device employs a radar detection feature required for European Community operation in the 5 GHz band. This feature is automatically enabled when the country of operation is correctly configured for any European Community country. The presence of nearby radar operation may result in temporary interruption of operation of this device. The radar detection feature will automatically restart operation on a channel free of radar.
- The 5 GHz Turbo Mode feature is not allowed for operation in any European Community country. The current setting for this feature is found in the 5 GHz 802.11a Radio Settings Window as described in the user guide.
- The 5 GHz radio's Auto Channel Select setting described in the user guide must always remain enabled to ensure that automatic 5 GHz channel selection complies with European requirements. The current setting for this feature is found in the 5 GHz 802.11a Radio Settings Window as described in the user guide.
- This device is restricted to indoor use when operated in the European Community using the 5.15 - 5.35 GHz band: Channels 36, 40, 44, 48, 52, 56, 60, 64. See table below for allowed 5 GHz channels by country.
- This device may be operated indoors or outdoors in all countries of the European Community using the 2.4 GHz band: Channels 1 - 13, except where noted below.

HiveAP Compliance Information

- In Italy the end-user must apply for a license from the national spectrum authority to operate this device outdoors.
- In Belgium outdoor operation is only permitted using the 2.46 - 2.4835 GHz band: Channel 13.
- In France outdoor operation is only permitted using the 2.4 - 2.454 GHz band: Channels 1 - 7.

Operation Using 5 GHz Channels in the European Community

The user/installer must use the provided configuration utility to check the current channel of operation and make necessary configuration changes to ensure operation occurs in conformance with European National spectrum usage laws as described below and elsewhere in this document.

Allowed 5 GHz Channels in Each European Community Country		
Allowed Frequency Bands	Allowed Channel Numbers	Countries
5.15 - 5.25 GHz*	36, 40, 44, 48	Austria, Belgium
5.15 - 5.35 GHz*	36, 40, 44, 48, 52, 56, 60, 64	France, Switzerland, Liechtenstein
5.15 - 5.35 GHz* and 5.470 - 5.725 GHz	36, 40, 44, 48, 52, 56, 60, 64, 100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140	Denmark, Finland, Germany, Iceland, Ireland, Italy, Luxembourg, Netherlands, Norway, Portugal, Spain, Sweden, U.K.
5 GHz Operation Not Allowed	None	Greece

* Outdoor operation is not allowed using 5.15 - 5.35 GHz bands (Channels 36 - 64).

Declaration of Conformity in Languages of the European Community

English	Hereby, Edgecore, declares that this Radio LAN device is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.
Finnish	Valmistaja Edgecore vakuuttaa täten että Radio LAN device tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.
Dutch	Hierbij verklaart Edgecore dat het toestel Radio LAN device in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 1999/5/EG. Bij deze Edgecore dat deze Radio LAN device voldoet aan de essentiële eisen en aan de overige relevante bepalingen van Richtlijn 1999/5/EC.
French	Par la présente Edgecore déclare que l'appareil Radio LAN device est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.
Swedish	Härmed intygar Edgecore att denna Radio LAN device står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.
Danish	Undertegnede Edgecore erklærer herved, at følgende udstyr Radio LAN device overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.

German	Hiermit erklärt Edgecore, dass sich dieser/diese/ dieses Radio LAN device in Übereinstimmung mit den grundlegenden Anforderungen und den anderen relevanten Vorschriften der Richtlinie 1999/5/EG befindet". (BMWl) Hiermit erklärt Edgecore die Übereinstimmung des Gerätes Radio LAN device mit den grundlegenden Anforderungen und den anderen relevanten Festlegungen der Richtlinie 1999/5/EG. (Wien)
Greek	με την παρούσα Edgecore δηλώνει ότι radio LAN device συμμορφώνεται προς τις ουσιαστικές απαιτήσεις και τις λοιπές σχετικές διατάξεις της οδηγίας 1999/5/εκ
Italian	Con la presente Edgecore dichiara che questo Radio LAN device è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.
Spanish	Por medio de la presente Manufacturer declara que el Radio LAN device cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.
Portuguese	Manufacturer declara que este Radio LAN device está conforme com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

Safety Compliance

Power Cord Safety

Please read the following safety information carefully before installing the HiveAP.

Warning: Installation and removal of the unit must be carried out by qualified personnel only.

- The unit must be connected to an earthed (grounded) outlet to comply with international safety standards.
- Do not connect the unit to an A.C. outlet (power supply) without an earth (ground) connection.
- The appliance coupler (the connector to the unit and not the wall plug) must have a configuration for mating with an EN 60320/IEC 320 appliance inlet.
- The socket outlet must be near to the unit and easily accessible. You can only remove power from the unit by disconnecting the power cord from the outlet.
- This unit operates under SELV (Safety Extra Low Voltage) conditions according to IEC 60950. The conditions are only maintained if the equipment to which it is connected also operates under SELV conditions.
- The PoE (Power over Ethernet), which is to be interconnected with other equipment that must be contained within the same building including the interconnected equipment's associated LAN connections.

France and Peru only:

This unit cannot be powered from IT* supplies. If your supplies are of IT type, this unit must be powered by 230 V (2P+T) via an isolation transformer ratio 1:1, with the secondary connection point labelled Neutral, connected directly to earth (ground).

* Impédance à la terre

Important! Before making connections, make sure you have the correct cord set. Check it (read the label on the cable) against the following:

Power Cord Set	
U.S.A. and Canada	<p>The cord set must be UL-approved and CSA certified.</p> <p>Minimum specifications for the flexible cord:</p> <ul style="list-style-type: none"> - No. 18 AWG not longer than 2 meters, or 16 AWG - Type SV or SJ - 3-conductor <p>The cord set must have a rated current capacity of at least 10 A.</p> <p>The attachment plug must be an earth-grounding type with NEMA 5-15P (15 A, 125 V) or NEMA 6-15 (15 A, 250 V) configuration.</p>
Denmark	The supply plug must comply with Section 107-2-D1, Standard DK2-1a or DK2-5a.
Switzerland	The supply plug must comply with SEV/ASE 1011.
U.K.	<p>The supply plug must comply with BS1363 (3-pin 13 A) and be fitted with a 5 A fuse that complies with BS1362.</p> <p>The mains cord must be <HAR> or <BASEC> marked and be of type H03VVF3GO.75 (minimum).</p>
Europe	<p>The supply plug must comply with CEE7/7 ("SCHUKO").</p> <p>The mains cord must be <HAR> or <BASEC> marked and be of type H03VVF3GO.75 (minimum).</p> <p>IEC-320 receptacle.</p>

Veuillez lire à fond l'information de la sécurité suivante avant d'installer le HiveAP.

Avertissement: L'installation et la dépose de ce groupe doivent être confiés à un personnel qualifié.

- Ne branchez pas votre appareil sur une prise secteur (alimentation électrique) lorsqu'il n'y a pas de connexion de mise à la terre (mise à la masse).
- Vous devez raccorder ce groupe à une sortie mise à la terre (mise à la masse) afin de respecter les normes internationales de sécurité.
- Le coupleur d'appareil (le connecteur du groupe et non pas la prise murale) doit respecter une configuration qui permet un branchement sur une entrée d'appareil EN 60320/IEC 320.
- La prise secteur doit se trouver à proximité de l'appareil et son accès doit être facile. Vous ne pouvez mettre l'appareil hors circuit qu'en débranchant son cordon électrique au niveau de cette prise.
- L'appareil fonctionne à une tension extrêmement basse de sécurité qui est conforme à la norme IEC 60950. Ces conditions ne sont maintenues que si l'équipement auquel il est raccordé fonctionne dans les mêmes conditions.

France et Pérou uniquement:

Ce groupe ne peut pas être alimenté par un dispositif à impédance à la terre. Si vos alimentations sont du type impédance à la terre, ce groupe doit être alimenté par une tension de 230 V (2 P+T) par le biais d'un transformateur d'isolement à rapport 1:1, avec un point secondaire de connexion portant l'appellation Neutre et avec raccordement direct à la terre (masse).

Cordon électrique - Il doit être agréé dans le pays d'utilisation	
Etats-Unis et Canada	Le cordon doit avoir reçu l'homologation des UL et un certificat de la CSA.
	<p>Les spécifications minimales pour un câble flexible</p> <ul style="list-style-type: none"> - AWG No. 18, ou AWG No. 16 pour un câble de longueur inférieure à 2 mètres. - Type SV ou SJ - 3 conducteurs

	Le cordon doit être en mesure d'acheminer un courant nominal d'au moins 10 A.
	La prise femelle de branchement doit être du type à mise à la terre (mise à la masse) et respecter la configuration NEMA 5-15P (15 A, 125 V) ou NEMA 6-15P (15 A, 250 V).
Danemark	La prise mâle d'alimentation doit respecter la section 107-2 D1 de la norme DK2 1a ou DK2 5a.
Suisse	La prise mâle d'alimentation doit respecter la norme SEV/ASE 1011.
Europe	La prise secteur doit être conforme aux normes CEE 7/7 ("SCHUKO").
	LE cordon secteur doit porter la mention <HAR> ou <BASEC> et doit être de type H03VVF3GO.75 (minimum).

Bitte unbedingt vor dem Einbauen des HiveAP die folgenden Sicherheitsanweisungen durchlesen.

Warnung: Die Installation und der Ausbau des Geräts darf nur durch Fachpersonal erfolgen.

- Das Gerät sollte nicht an eine ungeerdete Wechselstromsteckdose angeschlossen werden.
- Das Gerät muß an eine geerdete Steckdose angeschlossen werden, welche die internationalen Sicherheitsnormen erfüllt.
- Der Gerätestecker (der Anschluß an das Gerät, nicht der Wandsteckdosenstecker) muß einen gemäß EN 60320/IEC 320 konfigurierten Geräteeingang haben.
- Die Netzsteckdose muß in der Nähe des Geräts und leicht zugänglich sein. Die Stromversorgung des Geräts kann nur durch Herausziehen des Gerätenetzkabels aus der Netzsteckdose unterbrochen werden.
- Der Betrieb dieses Geräts erfolgt unter den SELV-Bedingungen (Sicherheitskleinstspannung) gemäß IEC 60950. Diese Bedingungen sind nur gegeben, wenn auch die an das Gerät angeschlossenen Geräte unter SELV-Bedingungen betrieben werden.

Stromkabel. Dies muss von dem Land, in dem es benutzt wird geprüft werden:	
U.S.A. und Kanada	Der Cord muß das UL geprüft und war das CSA beglaubigt.
Kanada	<p>Das Minimum spezifikation für der Cord sind:</p> <ul style="list-style-type: none"> - Nu. 18 AWG - nicht mehr als 2 meter, oder 16 AWG. - Der typ SV oder SJ - 3-Leiter <p>Der Cord muß haben eine strombelastbarkeit aus wenigstens 10 A.</p> <p>Dieser Stromstecker muß hat einer erdschluss mit der typ NEMA 5-15P (15A, 125V) oder NEMA 6-15P (15A, 250V) konfiguration.</p>
Danemark	Dieser Stromstecker muß die ebene 107-2-D1, der standard DK2-1a oder DK2-5a Bestimmungen einhalten.
Schweiz	Dieser Stromstecker muß die SEV/ASE 1011 Bestimmungen einhalten.
Europe	<p>Europe Das Netzkabel muß vom Typ H03VVF3GO.75 (Mindestanforderung) sein und die Aufschrift <HAR> oder <BASEC> tragen.</p> <p>Der Netzstecker muß die Norm CEE 7/7 erfüllen ("SCHUKO").</p>

HiveAP Compliance Information

Contents

Chapter 1 The HiveAP Platform	9
Product overview	10
Ethernet and Console Ports	12
Status LEDs	13
Antennas	14
Mounting the HiveAP	15
Device, Power, and Environmental Specifications	16
 Chapter 2 The HiveManager Platform	17
Product overview	18
Ethernet and Console Ports	19
Status LEDs	20
Rack Mounting the HiveManager	21
Device, Power, and Environmental Specifications	22
 Chapter 3 Using HiveManager	23
Installing and Connecting to the HiveManager GUI	25
Introduction the the HiveManager GUI	28
Detaching Windows	29
Cloning Configurations	29
Sorting Displayed Data	30
Multiselecting	30
HiveManager Configuration Workflow	31
Updating HiveAP Firmware	32
Updating Software on the HiveManager	33
 Chapter 4 HiveManager Examples	35
Example 1: Mapping Locations and Installing HiveAPs	37
Setting Up Topology Maps	37
Preparing the HiveAPs	40
Example 2: Defining Network Objects	42
Example 3: Defining User Profiles and QoS Settings	45
Example 4: Setting SSID Profiles	49
Example 5: Setting Management Service Parameters	52

Contents

Example 6: Setting AAA RADIUS Settings	55
Example 7: Creating Two Device Groups	57
Example 8: Creating Three Hive Profiles	60
Example 9: Assigning HiveAPs to a Device Group, Radio Profile, Hive Profile, and Topology Map	61
 Chapter 5 HiveOS	 65
Common Default Settings and Commands	66
Configuration Overview	67
Device-Level Configurations	67
Policy-Level Configurations	68
 Chapter 6 Deployment Examples (CLI)	 69
Example 1: Deploying a Single HiveAP	70
Example 2: Deploying a Hive	73
Example 3: Using IEEE 802.1X Authentication	78
Example 4: Applying QoS	81
CLI Commands for Examples	87
Commands for Example 1	87
Commands for Example 2	87
Commands for Example 3	88
Commands for Example 4	89

Chapter 1 The HiveAP Platform

The Aerohive HiveAP 20 ag is a new generation wireless access point. HiveAPs offer unique abilities to self-organize and coordinate with each other, creating a distributed-control WLAN solution that offers greater mobility, security, quality of service, and radio control.

This guide combines product information with installation instructions. This chapter covers the following topics:

- ["Product overview" on page 10](#)
 - ["Ethernet and Console Ports" on page 12](#)
 - ["Status LEDs" on page 13](#)
 - ["Antennas" on page 14](#)
- ["Mounting the HiveAP" on page 15](#)
- ["Device, Power, and Environmental Specifications" on page 16](#)

PRODUCT OVERVIEW

The HiveAP is a multi-channel wireless AP (access point). It is compatible with IEEE 802.11b/g (2.4 GHz) and IEEE 802.11a (5 GHz) standards and supports a variety of Wi-Fi (wireless fidelity) security protocols, including WPA (Wi-Fi Protected Access) and WPA2.

You can see the hardware components on the HiveAP in [Figure 1](#). Each component is described in [Table 1](#).

Figure 1 HiveAP Hardware Components

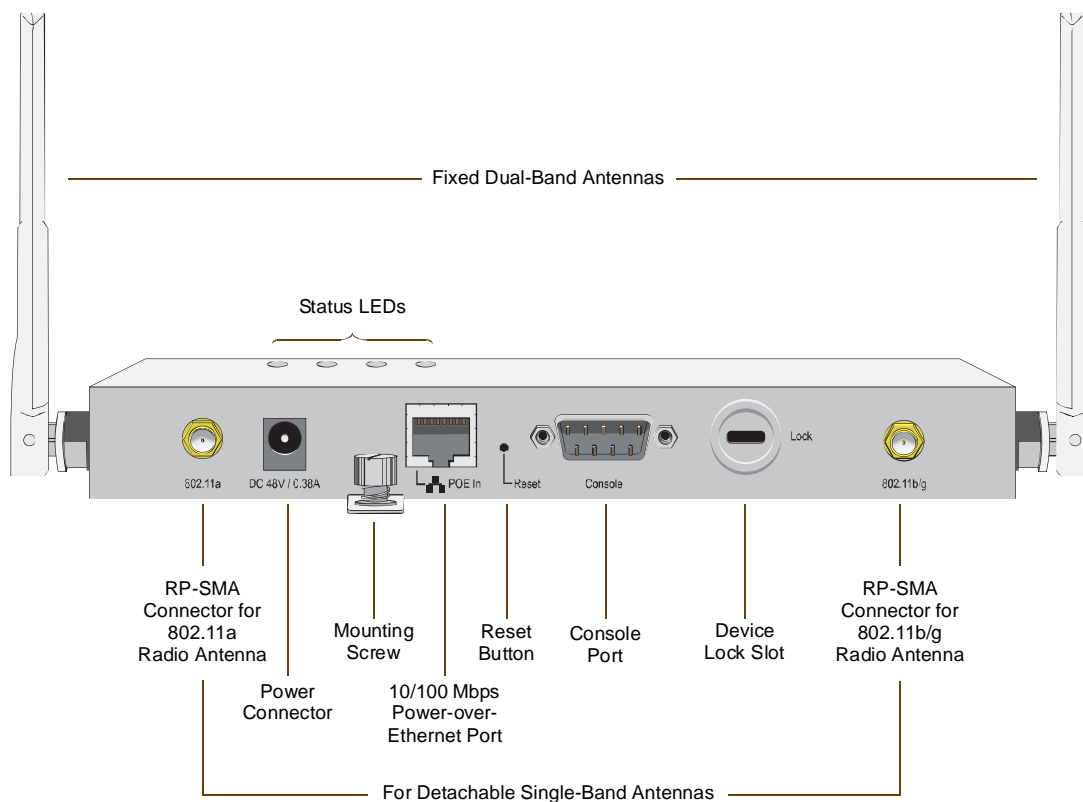


Table 1 HiveAP Component Descriptions

Component	Description
Fixed Dual-Band Antennas	The two fixed omnidirectional dipole antennas can operate at either of the two radio frequencies: 2.4 GHz (for IEEE 802.11b/g) and 5 GHz (for IEEE 802.11a). For details, see "Antennas" on page 14 .
Status LEDs	The status LEDs convey operational states for system power, and the LAN, Access, and Mesh interfaces. For details, see "Status LEDs" on page 13 .
802.11a RP-SMA Connector	(For future use) You can connect a detachable single-band antenna to the male 802.11a RP-SMA (reverse polarity-subminiature version A) connector. Note that doing so disables the adjacent fixed antenna.

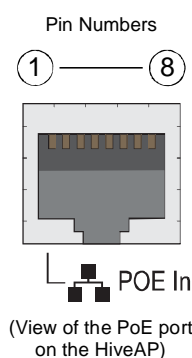
Component	Description
Power Connector	The 48-volt DC power connector (0.38 amps) is one of two methods through which you can power a HiveAP. To connect it to a 100 - 240-volt AC power source, use the AC/DC power adaptor that ships with the product as an option. Because that the HiveAP does not have an on/off switch, connecting it to a power source automatically powers on the device.
Mounting Screw	To mount the HiveAP on a surface, attach the mounting plate that ships with the product, and then attach the device to the plate by tightening the mounting screw. For details, see "Mounting the HiveAP" on page 15 .
10/100 Mbps PoE Port	<p>The 10/100-Mbps Ethernet port supports IEEE 802.3af PoE (Power over Ethernet) and receives RJ-45 connectors. The HiveAP can receive its power through an Ethernet connection to power sourcing equipment (PSE) that is 802.3af-compatible. (If you connect the HiveAP to a power source through the power connector and PoE port simultaneously, the device draws power through the power connector and automatically disables PoE.)</p> <p>The HiveAP can also connect to the wired network or to a wired device (such as a security camera) through this port. It is compatible with 10/100Base-T/TX and automatically negotiates half- and full-duplex connections with the connecting device. It is autosensing and adjusts to straight-through and cross-over Ethernet cables automatically. It also automatically adjusts for 802.3af Alternative A and B methods of PoE.</p>
Reset Button	The reset button allows you to reboot the device or reset the HiveAP to its factory default settings. Insert a paper clip, or something similar, into the Reset pinhole and press the reset button. To reboot the device, hold the button down between 1 and 5 seconds. To return the configuration to the factory default settings, hold it down for at least 5 seconds. After releasing the button, the Power LED goes dark, and then glows steady amber while the software loads and the system performs a self-test. After the software finishes loading, the Power LED glows steady green.
Console Port	A male DB-9 serial port to which you can make a console connection using an RS-232 (or "null modem") cable. The management station from which you make a serial connection to the HiveAP must have a VT100 emulation program, such as Tera Term Pro [®] (a free terminal emulator) or Hilgraeve Hyperterminal [®] (provided with Windows [®] operating systems). The following are the serial connection settings: bits per second: 9600, data bits: 8, parity: none, stop bits: 1, flow control: none.
Device Lock Slot	You can physically secure the HiveAP by attaching a lock and cable (such as a Kensington [®] notebook lock) to the device lock slot. After looping the cable around a secure object, insert the T-bar component of the lock into the slot on the HiveAP and turn the key to engage the lock mechanism.
802.11b/g RP-SMA Connector	(For future use) You can connect a detachable single-band antenna to the male 802.11b/g RP-SMA connector. Note that doing so disables the adjacent fixed antenna.

Ethernet and Console Ports

There are two ports on the HiveAP: a 10/100Base-T/TX Ethernet port and a male DB-9 console port. Both ports use standard pin assignments.

The pin assignments in the PoE (Power over Ethernet) Ethernet port follow the TIA/EIA-568-B standard (see [Figure 2](#)). The PoE port accepts standard types of Ethernet cable—cat3, cat5, cat5e, or cat6—and receives power over this cable from power sourcing equipment (PSE) that is 802.3af-compatible. Such equipment can be embedded in a switch or router, or it can come from purpose-built devices that inject power into the Ethernet line en route to the HiveAP. Because the PoE port has autosensing capabilities, the wiring termination in the Ethernet cable can be either straight-through or cross-over.

Figure 2 PoE Wire Usage and Pin Assignments

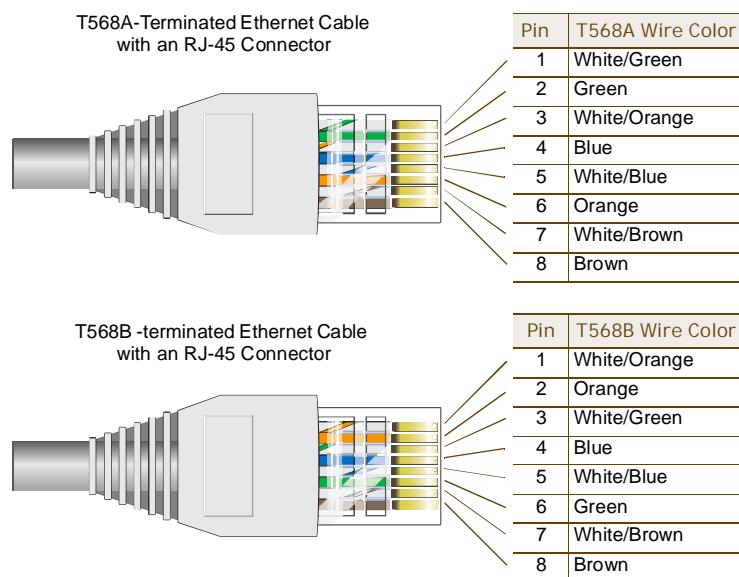


Pin	Data Signal	802.3af Alternative A (Data and Power on the Same Wires)		802.3af Alternative B (Data and Power on Separate Wires)
		MDI	MDI-X	MDI or MDI-X
1	Transmit +	DC+	DC-	---
2	Transmit -	DC+	DC-	---
3	Receive +	DC-	DC+	---
4	(unused)	---	---	DC+
5	(unused)	---	---	DC+
6	Receive -	DC-	DC+	---
7	(unused)	---	---	DC-
8	(unused)	---	---	DC-

MDI = Medium dependent interface for straight-through connections

MDI-X = Medium dependent interface for cross-over (X) connections

The PoE port is auto-sensing and can automatically adjust to transmit and receive data over straight-through or cross-over Ethernet connections. Likewise, it can automatically adjust to 802.3af Alternative A and B power delivery methods. Furthermore, when the Alternative A method is used, the PoE port automatically allows for polarity reversals depending on its role as either MDI or MDI-X.



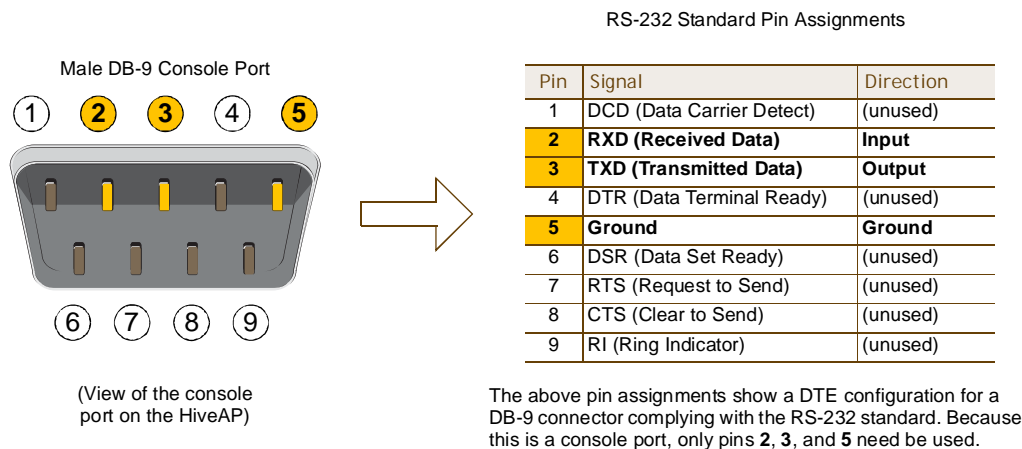
T568A and T568B are two standard wiring termination schemes. Note that the only difference between them is that the white/green + solid green pair of wires and the white/orange + solid orange pair are reversed.

For straight-through Ethernet cables—using either the T568A or T568B standard—the eight wires terminate at the same pins on each end.

For cross-over Ethernet cables, the wires terminate at one end according to the T568A standard and at the other according to T568B.

The pin assignments in the male DB-9 console port follow the EIA (Electronic Industries Alliance) RS-232 standard. To make a serial connection between your management system and the console port on the HiveAP, you can use a null modem serial cable, use another serial cable that complies with the RS-232 standard, or refer to the pin-to-signal mapping shown in [Figure 3](#) to make your own serial cable. Connect one end of the cable to the console port on the HiveAP and the other end to the serial (or COM) port on your management system. The management system must have a VT100 terminal emulation program, such as Tera Term Pro[®] (a free terminal emulator) or Hilgraeve Hyperterminal[®] (provided with Windows[®] operating systems).

Figure 3 Console Port Pin Assignments



Status LEDs

The four status LEDs on the top of the HiveAP indicate various states of activity through their color (dark, green, amber) and illumination patterns (steady glow or blinking). The meanings of the various color + illumination patterns for each LED is explained below.

Power

- Dark: No power
- Steady green: Powered on and the firmware is running normally
- Steady amber: Firmware is booting up or is being updated
- Blinking amber: Alarm indicating firmware failure

LAN

- Dark: Ethernet link is down or disabled
- Steady green: Ethernet link is up but inactive
- Blinking green: Ethernet link is up and active

Access

- Dark: Wireless link is disabled
- Steady green: Wireless link is up but inactive
- Blinking green: Wireless link is up and active

Mesh

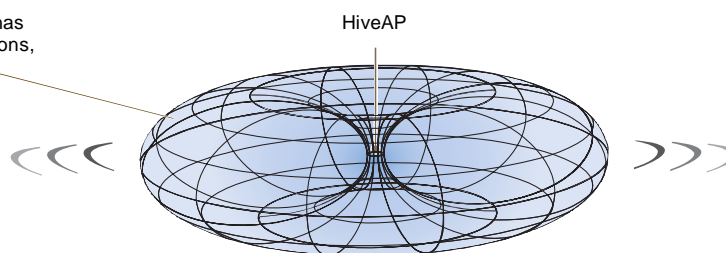
- Dark: Wireless link is disabled
- Steady green: Wireless link is up but inactive
- Blinking green (fast): Wireless link is up and the HiveAP is searching for other hive members
- Blinking green (slowly): Wireless link is up and active

Antennas

The HiveAP includes two fixed dual-band antennas. These antennas are omnidirectional, providing fairly equal coverage in all directions in a toroidal (donut-shaped) pattern around each antenna. When the antennas are positioned vertically, coverage expands primarily on the horizontal plane, extending horizontally much more than vertically. See [Figure 4](#), which shows the toroidal pattern emanating from a single vertically positioned antenna. To change coverage to be more vertical than horizontal, position the antennas horizontally. You can also resize the area of coverage by increasing or decreasing the signal strength.

Figure 4 Omnidirectional Radiation Pattern

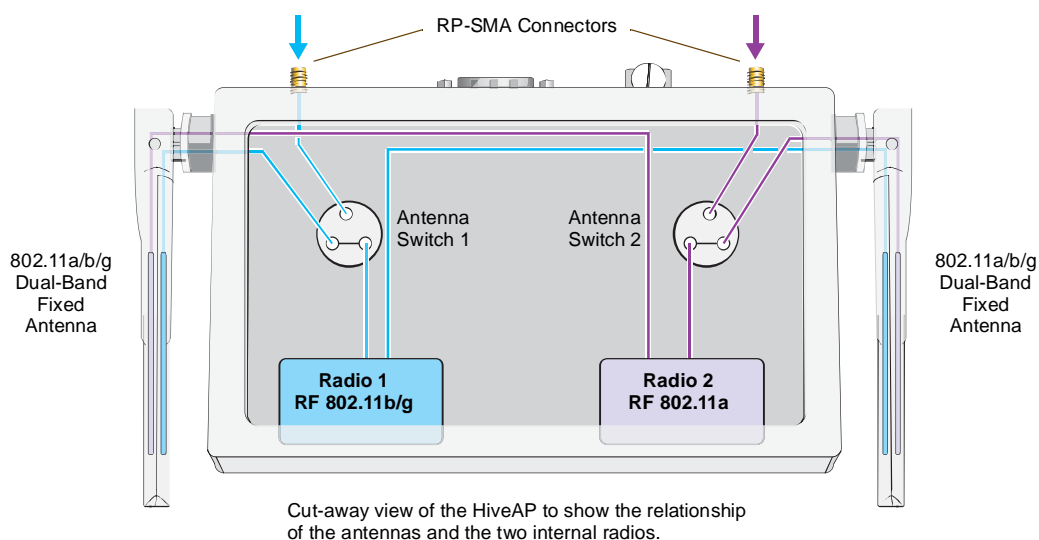
The omnidirectional antennas radiate equally in all directions, forming a toroidal pattern.



Note: To show the shape of radiation more clearly, this illustration depicts the coverage provided by only one active antenna and is not drawn to scale.

The pair of fixed dual-band antennas can operate at different frequencies concurrently—one antenna at 2.4 GHz (IEEE 802.11b/g) and the other at 5 GHz (IEEE 802.11a)—and they can also both operate currently at the same frequency—for example, at 2.4 GHz. Conceptually, the relationship of antennas and radios is shown in [Figure 5](#).

Figure 5 Antennas and Radios



After connecting an external antenna, you must enter the following command to move subinterfaces from the fixed antennas to the external antenna:

```
interface subinterface radio antenna external
```

where *subinterface* stems from an interface (wifi0 or wifi1) linked to the radio to which the external antenna connects: radio 1 (frequency = 2.4 GHz for IEEE 802.11b/g) or radio 2 (frequency = 5 GHz for IEEE 802.11a).

Note that you link interfaces to radios, and subinterfaces to antennas. For example, to link the wifi0 interface to radio 2, enter this command:

```
interface wifi0 radio profile name phymode 11a
```

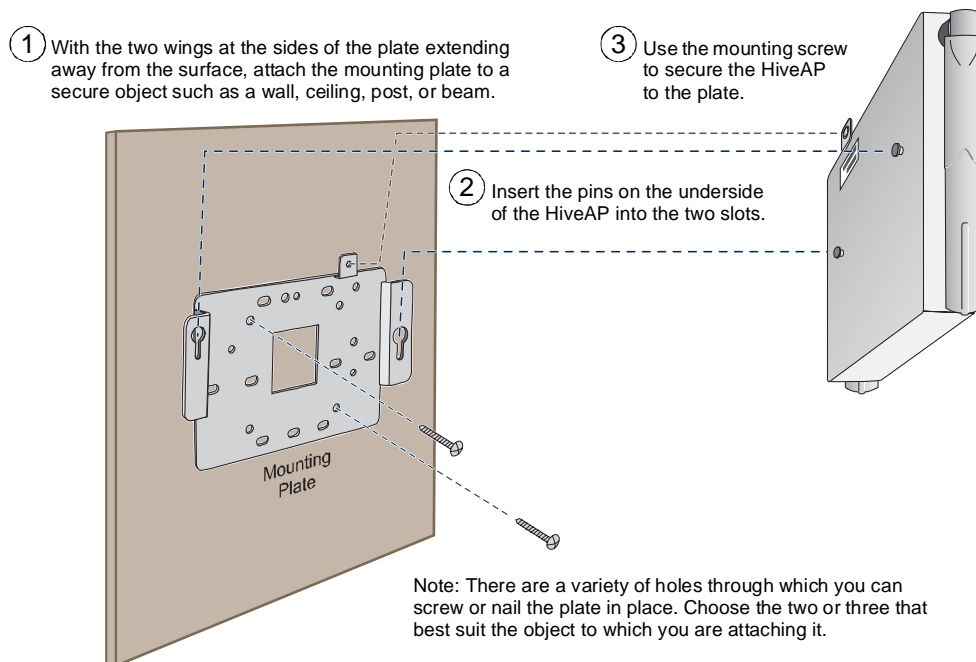
where **radio profile name** is a set of previously defined radio parameters. Then, link one of the wifi0.x subinterfaces to the external antenna connected to radio 2 by using the **interface subinterface radio antenna external** command. If you do not enter this command, the subinterface uses the remaining fixed antenna that remains connected to radio 2 (the external antenna only disables the adjacent fixed antenna).

Note: For information about these and other commands, see the Aerohive CLI Reference Guide.

MOUNTING THE HIVEAP

You can use the mounting plate to attach the HiveAP to any surface that supports its weight (1.5 lb., 0.68 kg) and to which you can screw or nail the plate. First, mount the plate to the surface, and then attach the device to the plate, as shown in [Figure 6](#).

Figure 6 Mounting the HiveAP on a Wall



DEVICE, POWER, AND ENVIRONMENTAL SPECIFICATIONS

Understanding the range of specifications for the HiveAP is necessary for optimal deployment and operation of the device. The following specifications describe the physical features and hardware components, the power adapter and PoE (Power over Ethernet) electrical requirements, and the temperature and humidity range in which the device can operate.

Device Specifications

- Chassis dimensions: 8 1/4" W x 1" H x 4 15/16" D (21 cm W x 2.5 cm H x 12.5 cm D)
- Weight: 1.5 lb. (0.68 kg)
- Antennas: Two fixed dual-band 802.11a/b/g antennas, and two RP-SMA connectors for detachable single-band 802.11a or 802.11b/g antennas
- Serial port: DB-9 (bits per second: 9600, data bits: 8, parity: none, stop bits: 1, flow control: none)
- Ethernet port: autosensing 10/100Base-T/TX Mbps, with IEEE 802.3af-compliant PoE (Power over Ethernet)

Power Specifications

- AC/DC power adapter:
 - Input: 100 - 240 VAC
 - Output: 48V/0.38A
- PoE nominal input voltages: 48 V, 0.35A
- RJ-45 power input pins: Wires 4, 5, 7, 8 or 1, 2, 3, 6

Environmental Specifications

- Operating temperature: 32 to 122 degrees F (0 to 50 degrees C)
- Storage temperature: -4 to 158 degrees F (-20 to 70 degrees C)
- Relative Humidity: Maximum 95%

Chapter 2 The HiveManager Platform

The HiveManager is a management appliance that provides centralized configuration, monitoring, and reporting for multiple HiveAPs. The following are a few of the many benefits that a HiveManager offers:

- True "zero configuration" installations of HiveAPs
- Template-based configurations that simplify the deployment of large numbers of HiveAPs
- Scheduled firmware upgrades on HiveAPs by location
- Exportation of detailed information on HiveAPs for reporting

This chapter covers the following topics related to the HiveManager platform:

- ["Product overview" on page 18](#)
 - ["Ethernet and Console Ports" on page 19](#)
 - ["Status LEDs" on page 20](#)
- ["Rack Mounting the HiveManager" on page 21](#)
- ["Device, Power, and Environmental Specifications" on page 22](#)

PRODUCT OVERVIEW

The Aerohive HiveManager is a central management system for configuring and monitoring HiveAPs. You can see its hardware components in [Figure 1](#) and read a description of each component in [Table 1](#).

Figure 1 HiveManager Hardware Components

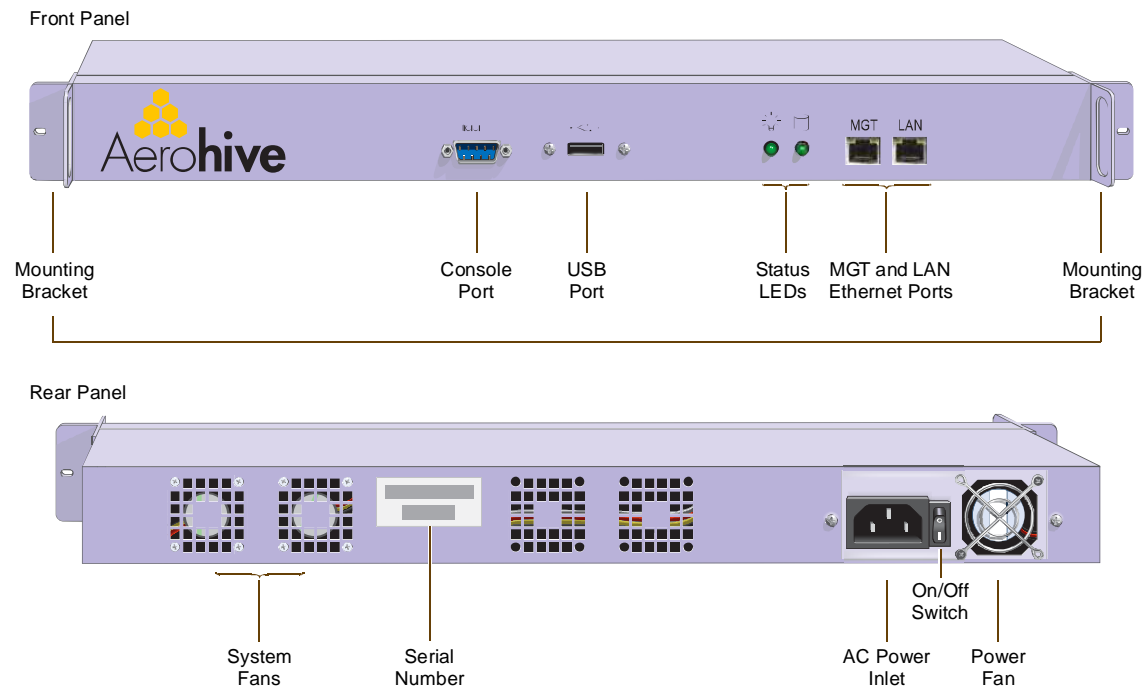


Table 1 HiveManager Component Descriptions

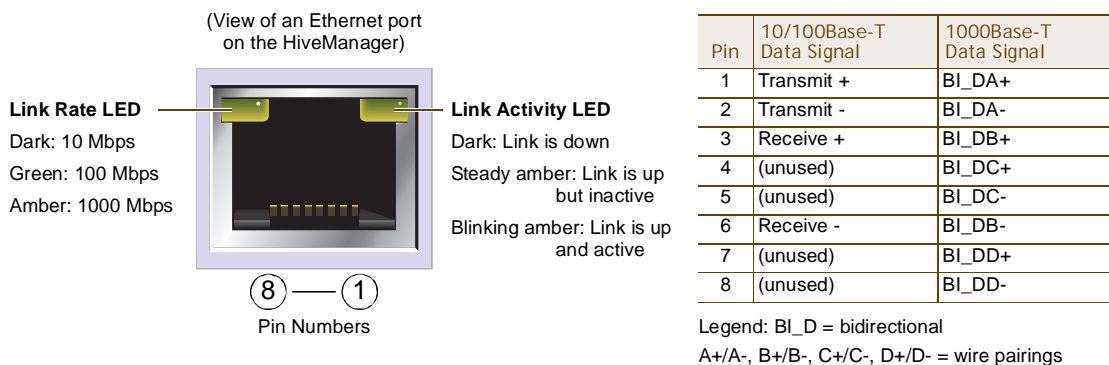
Component	Description
Mounting Brackets	The two mounting brackets allow you to mount the HiveManager in a standard 19" (48.26 cm) equipment rack. You can also move the brackets to the rear of the chassis if you need to reverse mount it.
Console Port	<p>A male DB-9 serial port to which you can make a console connection using an RS-232 (or "null modem") cable. The pin assignments are the same as those on the HiveAP (see "Ethernet and Console Ports" on page 12).</p> <p>The management station from which you make a serial connection to the HiveManager must have a VT100 emulation program, such as Tera Term Pro[®] (a free terminal emulator) or Hilgraeve Hyperterminal[®] (provided with Windows[®] operating systems). The following are the serial connection settings: bits per second: 9600, data bits: 8, parity: none, stop bits: 1, flow control: none. The default login name is root and the password is arohive. After making a connection, you can access the Linux operating system.</p>

Component	Description
USB Port	The USB port is reserved for internal use.
Status LEDs	The status LEDs convey operational states for the system power and hard disk drive. For details, see "Status LEDs" on page 20 .
MGT and LAN Ethernet Ports	The MGT and LAN Ethernet ports are compatible with 10/100/1000-Mbps connections, automatically negotiate half- and full-duplex mode with the connecting devices, and support RJ-45 connectors. They are autosensing and automatically adjust to straight-through and cross-over Ethernet cables. The two ports allow you to separate traffic between the HiveManager and its administrators from traffic between the HiveManager and the HiveAPs it manages.
System Fans	The two system fans maintain an optimum operating temperature. Be sure that air flow through the system fan vents is not obstructed.
Serial Number	The serial number
AC Power Inlet	The three-prong AC power inlet is a C14 chassis plug through which you can connect a HiveManager to a 100 - 240-volt AC power source using the 10-amp/125-volt IEC power cord that ships with the product.
On/Off Switch	The on () and off (O) switch controls the power to the HiveManager.
Power Fan	The fan that maintains the temperature of the power supply.

Ethernet and Console Ports

The two 10/100/1000-Mbps Ethernet ports on the HiveManager labeled MGT and LAN use standard RJ-45 connector pin assignments that follow the TIA/EIA-568-B standard (see [Figure 2](#)). They accept standard types of Ethernet cable—cat3, cat5, cat5e, or cat6. Because the ports have autosensing capabilities, the wiring termination in the Ethernet cables can be either straight-through or cross-over.

Figure 2 Ethernet Port LEDs and Pin Assignments

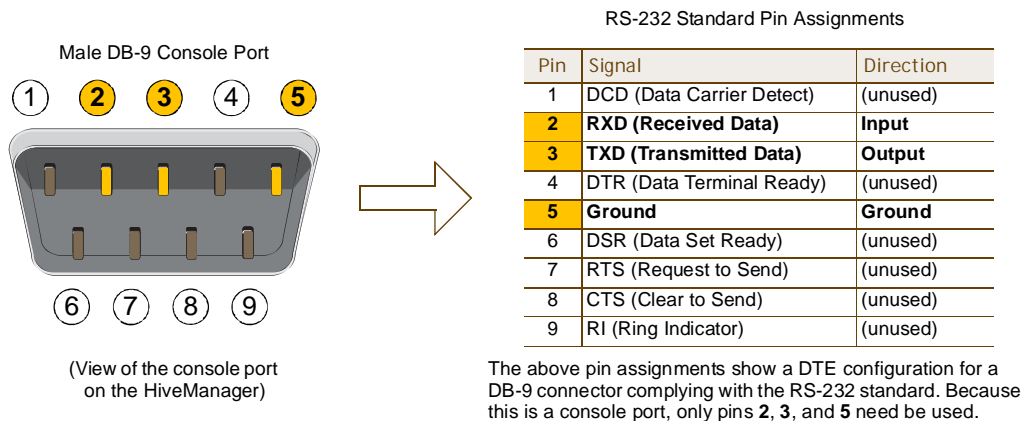


The Ethernet ports are auto-sensing and can automatically adjust to transmit and receive data over straight-through or cross-over Ethernet connections. For a diagram showing T568A and T568B wiring, see ["Ethernet and Console Ports" on page 12](#).

Note: The default IP address/netmask for the MGT interface is 192.168.2.10/24, and the IP address of the default gateway is 192.168.2.254. By default, the LAN interface is not configured.

The pin assignments in the male DB-9 console port follow the EIA (Electronic Industries Alliance) RS-232 standard. To make a serial connection between your management system and the console port on the HiveManager, you can use a null modem serial cable, use another serial cable that complies with the RS-232 standard, or refer to the pin-to-signal mapping shown in [Figure 3](#) to make your own serial cable. Connect one end of the cable to the console port on the HiveManager and the other end to the serial (or COM) port on your management system. The management system must have a VT100 terminal emulation program, such as Tera Term Pro[®] (a free terminal emulator) or Hilgraeve Hyperterminal[®] (provided with Windows[®] operating systems).

Figure 3 Console Port Pin Assignments



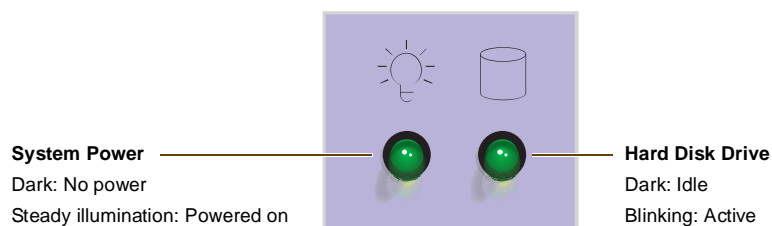
The serial connection settings are as follows:

- Bits per second: 9600
- Data bits: 8
- Parity: none
- Stop bits: 1
- Flow control: none

Status LEDs

The two status LEDs on the front of the HiveManager indicate various states of activity through their color (dark, green, amber) and illumination patterns (steady glow or blinking). The meanings of the various color + illumination patterns for each LED are shown in [Figure 4](#).

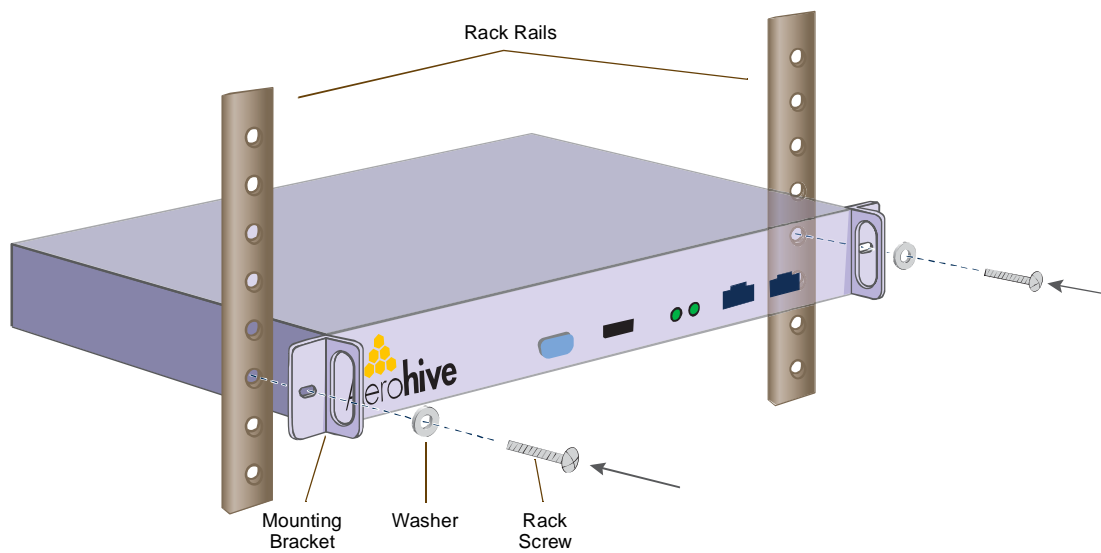
Figure 4 Status LEDs



RACK MOUNTING THE HIVEMANAGER

You can mount the HiveManager in a standard 19" (48 cm) equipment rack with two rack screws—typically 3/4", 1/2", or 3/8" long with 10-32 threads. The HiveManager ships with mounting brackets already attached to its left and right sides near the front panel (see [Figure 1 on page 18](#)). In this position, you can front mount the HiveManager as shown in [Figure 5](#). Depending on the layout of your equipment rack, you might need to mount the HiveManager in reverse. To do that, move the brackets to the left and right sides near the rear before mounting it.

Figure 5 Mounting the HiveManager in an Equipment Rack



1. Position the HiveManager so that the holes in the mounting brackets align with two mounting holes in the equipment rack rails.
2. Insert a screw through a washer, the hole in one of the mounting brackets, and a hole in the rail.
3. Tighten the screw until it is secure.
4. Repeat steps 2 and 3 to secure the other side of the HiveManager to the rack.

DEVICE, POWER, AND ENVIRONMENTAL SPECIFICATIONS

Understanding the range of specifications for the HiveAP is necessary for optimal deployment and operation of the device. The following specifications describe the physical features and hardware components, the power adapter and PoE (Power over Ethernet) electrical requirements, and the temperature and humidity range in which the device can operate.

Device Specifications

- Form factor: 1U rack-mountable device
- Chassis dimensions: 16 13/16" W x 1 3/4" H x 15 13/16" D (42.7 cm W x 4.4 cm H x 40.2 cm D)
- Weight: 13.75 lb. (6.24 kg)
- Serial port: male DB-9 RS-232 port (bits per second: 9600, data bits: 8, parity: none, stop bits: 1, flow control: none)
- USB port: standard Type A USB 2.0 port
- Ethernet ports: MGT and LAN — autosensing 10/100/1000Base-T/TX Mbps

Power Specifications

- ATX (Advanced Technology Extended) autoswitching power supply with PFC (power factor corrector):
 - Input: 100 - 240 VAC
 - Output: 250 watts
- Power supply cord: Standard three conductor SVT 18AWG cord with an NEMA5-15P three-prong male plug and three-pin socket

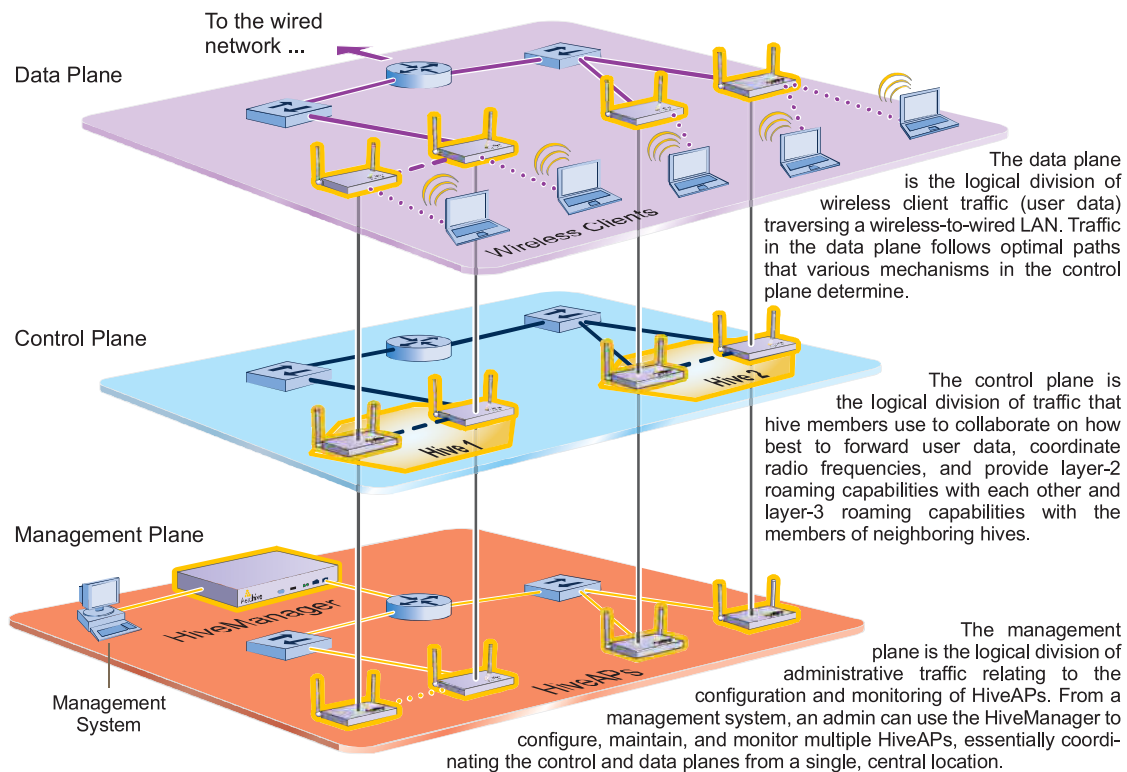
Environmental Specifications

- Operating temperature: 32 to 140 degrees F (0 to 60 degrees C)
- Storage temperature: -4 to 176 degrees F (-20 to 80 degrees C)
- Relative Humidity: 10% - 90% (noncondensing)

Chapter 3 Using HiveManager

You can conceptualize the Aerohive cooperative control architecture as consisting of three broad planes of communication. On the data plane, wireless clients gain network access by forming associations with HiveAPs. On the control plane, HiveAPs communicate with each other to coordinate functions such as best-path forwarding, fast roaming, and automatic RF (radio frequency) management. On the management plane, the HiveManager provides centralized configuration, monitoring, and reporting of multiple HiveAPs. These three planes are shown in [Figure 1](#).

Figure 1 Three Communication Planes in the Aerohive Cooperative Control Architecture



As you can see in [Figure 1](#), the HiveManager operates solely on the management plane. Any loss of connectivity between the HiveManager and the HiveAPs it manages only affects HiveAP manageability; such a loss has no impact on communications occurring on the control and data planes.

Chapter 3 Using HiveManager

This chapter introduces the HiveManager GUI and explains how to do the following basic tasks:

- Using the console port to change the network settings for the MGT and LAN interfaces
- Powering on the HiveManager and connecting it to a network
- Installing the GUI client on your management system and logging in

It then introduces the HiveManager GUI, including a summary of the configuration workflow. Finally, the chapter concludes with the procedures for updating HiveAP firmware and HiveManager software. The sections are as follows:

- ["Installing and Connecting to the HiveManager GUI" on page 25](#)
- ["Introduction the the HiveManager GUI" on page 28](#)
 - ["Detaching Windows" on page 29](#)
 - ["Cloning Configurations" on page 29](#)
 - ["Sorting Displayed Data" on page 30](#)
 - ["Multiselecting" on page 30](#)
- ["HiveManager Configuration Workflow" on page 31](#)
- ["Updating HiveAP Firmware" on page 32](#)
- ["Updating Software on the HiveManager" on page 33](#)

INSTALLING AND CONNECTING TO THE HIVEMANAGER GUI

To begin using the HiveManager GUI, you must first configure one or both of its interfaces to be accessible on the network, put the HiveManager and your management system (that is, your computer) on the network, and then make an HTTP connection from your system to the MGT port of the HiveManager and download the GUI application for use with JWS (Java Web Start).

Note: The MGT and LAN interfaces must be in different subnets. The MGT interface is for managing the HiveManager and the LAN interface is for managing HiveAPs. If you use only one interface for both types of management traffic, you must use the MGT interface.

Besides the HiveManager and your management system, you need two Ethernet cables and a serial cable (or "null modem"). The Ethernet cables can be standard cat3, cat5, cat5e, or cat6 cables with T568A or T568B terminations and RJ-45 connectors. The serial cable must comply with the RS-232 standard and terminate on the HiveManager end with a female DB-9 connector. (For more details, see ["Ethernet and Console Ports" on page 19.](#))

The GUI requirements for the management system are as follows:

- Standard browser that associates JNLP (Java Network Launching Protocol) file types with the Java application (The Java installation typically makes this association automatically, although not in all UNIX environments.)
- JRE (Java Runtime Environment) version 1.5 or later¹
- JWS application, which is automatically installed with JRE 1.4.2 or later
- VT100 terminal emulation program, such as Tera Term Pro[®] (a free terminal emulator) or Hilgraeve Hyperterminal[®] (provided with Windows[®] operating systems)

Changing Network Settings for the HiveManager

To be able to connect the HiveManager to the network, you must first set the IP address/netmask of its MGT interface so that it is in the subnet to which you plan to cable it. To do this, you can use the startup wizard that is available through the console port.

1. Connect the power cable to a 100 - 240-volt power source, and use the switch on the back panel to turn on the HiveManager.
2. Connect one end of an RS-232 serial cable to the serial port (or Com port) on your management system.
3. Connect the other end of the cable to the male DB-9 console port on the HiveManager.
4. On your management system, run a VT100 emulation program using the following settings:
 - Bits per second (baud rate): 9600
 - Data bits: 8
 - Parity: none
 - Stop bits: 1
 - Flow control: none
5. Log in by entering the default user name (root) and password (aerohive).
6. The network startup wizard automatically starts. If not, enter the following command: **startupWizard.sh**
7. Follow the instructions in the wizard to configure the IP address and netmask for the MGT and LAN interfaces, as well as the default gateway and host name of the HiveManager and its primary DNS server.

Note: The default IP address/netmask for the MGT interface is 192.168.2.10/24, and the IP address of the default gateway is 192.168.2.254.

1. JRE 1.5 is basically the same as JRE 5.0. However, JRE 1.5 version names are more granular (1.5.0_01, 1.5.0_02, 1.5.0_03, and so on). Use JRE 1.5.0_06 or later or the latest version of JRE 5.0.

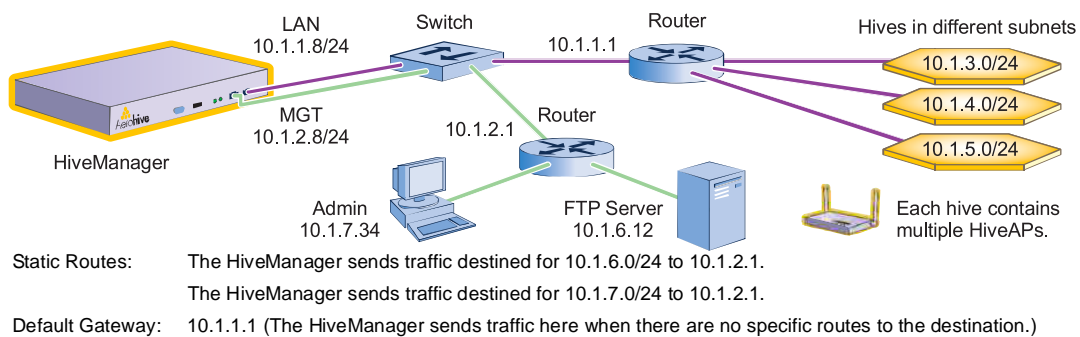
Chapter 3 Using HiveManager

When deciding to use one interface (MGT) or both (MGT and LAN), keep in mind that there are two main types of traffic to and from the HiveManager:

- HiveManager management traffic for admin access and FTP uploads
- HiveAP management traffic for CAPWAP, SNMP monitoring and notifications, and TFTP configuration and software downloads

When you enable both interfaces, HiveManager management traffic uses the MGT interface while HiveAP management traffic uses the LAN interface, as shown in [Figure 2](#).

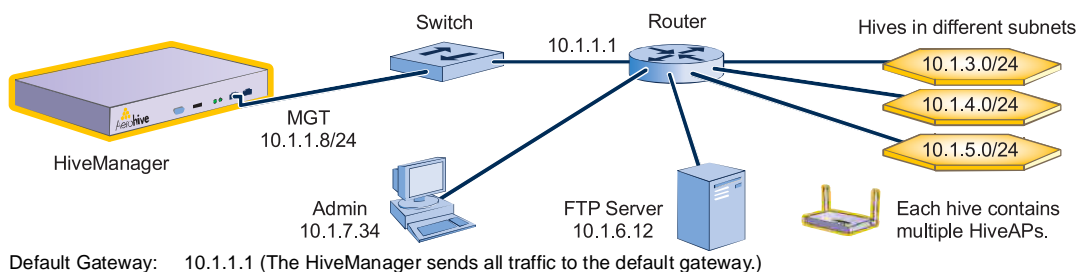
Figure 2 Using Both MGT and LAN Interfaces



Note: To set static routes after you log in to the GUI, click **HiveManager Administration > Network Configuration**, complete the fields in the **Route Configuration** section, and then click **Add**.

When only the MGT interface is enabled, both types of management traffic use the same interface. A possible drawback to this approach is that the two types of management traffic cannot be separated into two different networks. For example, if you have an existing management network, you cannot use it for the HiveManager management traffic. Both the HiveManager and HiveAP management traffic would need to flow on the operational network because the MGT interface would need to be on that network so that the HiveManager could communicate with the HiveAPs (see [Figure 3](#)). However, if the separation of both types of traffic is not an issue, then using just the MGT interface is a simple approach to consider.

Figure 3 Using Just the MGT Interface



8. After you complete the startup wizard, enter these commands to reboot the software:

```
stopHiveManager.sh root public
reboot
```

You can now disconnect the serial cable.

Installing the GUI Client and Connecting to the MGT Interface

1. Connect Ethernet cables from the MGT interface and LAN interface—if you are using it—to the network.
2. Connect an Ethernet cable from your management system to the network so that you can make an Ethernet connection to the IP address you set for the MGT interface.
3. Open a web browser and enter the IP address of the MGT interface in the address field followed by the destination port number 9090. For example, if you changed the IP address to 10.1.1.20, enter this in the address field: <http://10.1.1.20:9090>

Note: If you ever forget the IP address of the MGT interface and cannot make an HTTP connection to the HiveManager, make a serial connection to its console port and enter this command: **ifconfig**. The output displays data about the MGT interface (internally called "eth0"), including its IP address. For serial connection settings, see ["Changing Network Settings for the HiveManager" on page 25](#).

The management system downloads the GUI client software from the HiveManager and installs it in a Java sandbox. The initial download and installation might take a minute or so to complete, and the web browser window might appear blank for several seconds at the start. This is normal. After a few seconds, a download status bar appears onscreen that allows you to monitor the progress of the download and installation.



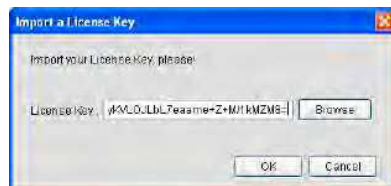
When the download and installation completes, a login prompt appears.

4. Type the default user name and password (root and aerohive) in the login fields and then click Connect.



The HiveManager GUI application automatically opens and prompts you to enter a license key.

5. Copy the license key string provided by Aerohive when the HiveManager was purchased, paste it in the License Key field, and then click OK.

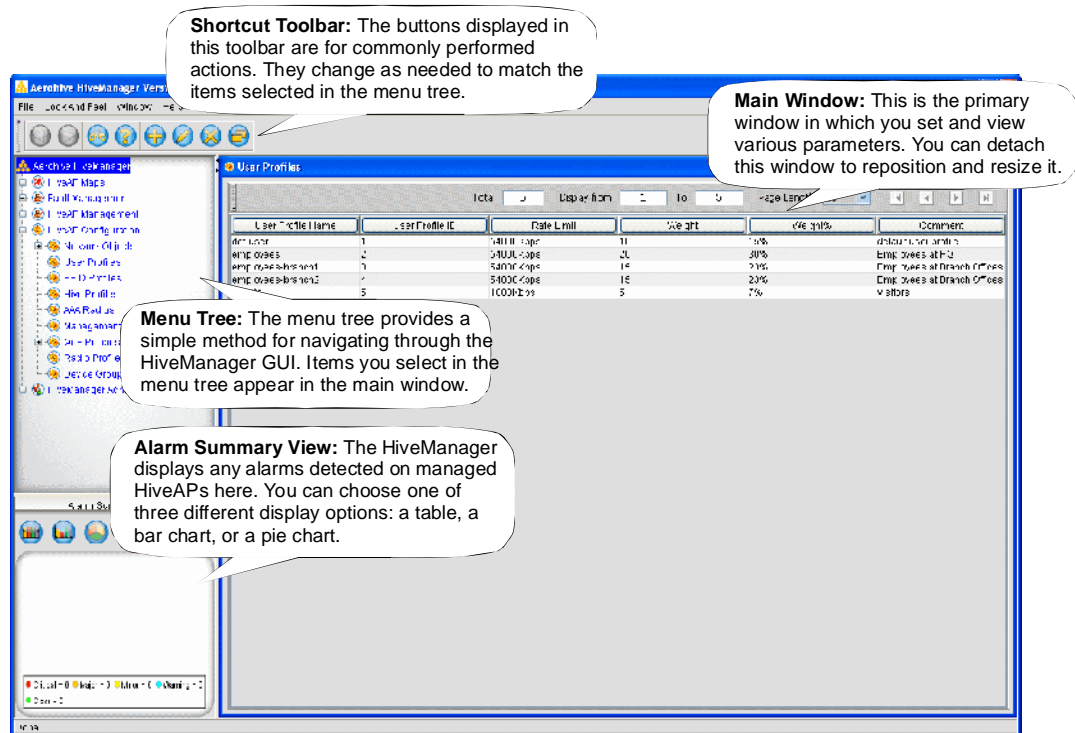


You are now logged in to the HiveManager GUI.

INTRODUCTION THE THE HIVEMANAGER GUI

Using the HiveManager GUI, you can set up the configurations needed to deploy large numbers of HiveAPs. The configuration workflow is described in ["HiveManager Configuration Workflow" on page 31](#). The GUI consists of several important sections, which are shown in [Figure 4](#).

Figure 4 Important Sections of the HiveManager GUI

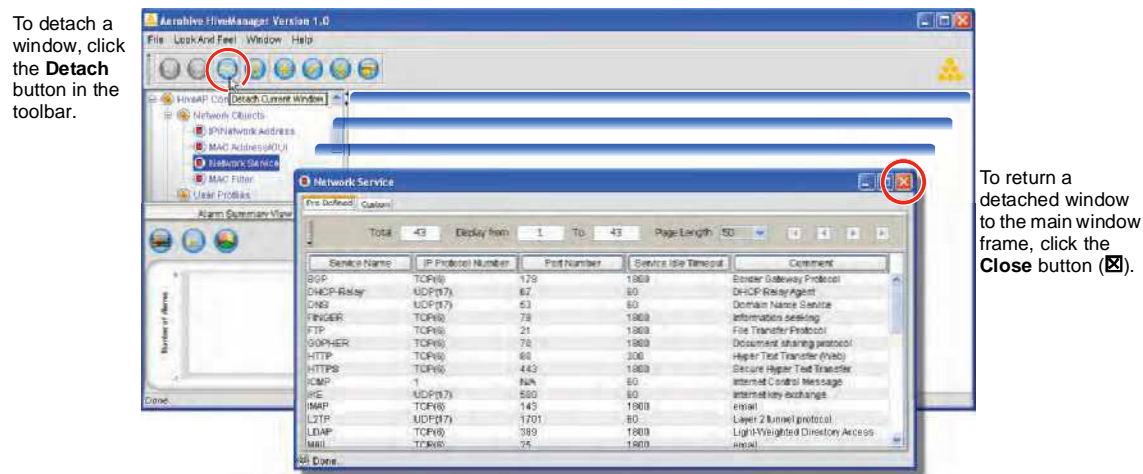


Some convenient aspects that the HiveManager GUI offers are the ability to detach windows, clone configurations, sort displayed information, and apply configurations to multiple HiveAPs at once. A brief overview of this functionality is presented in the following sections.

Detaching Windows

When a HiveManager window contains so much information that you cannot display everything you want to see, you can detach it from the confines of its framed area. Click the Detach Current Window button in the toolbar. Then you can resize and reshape it to the dimensions you want, essentially customizing your work space.

Figure 5 Detaching the Predefined Services Window



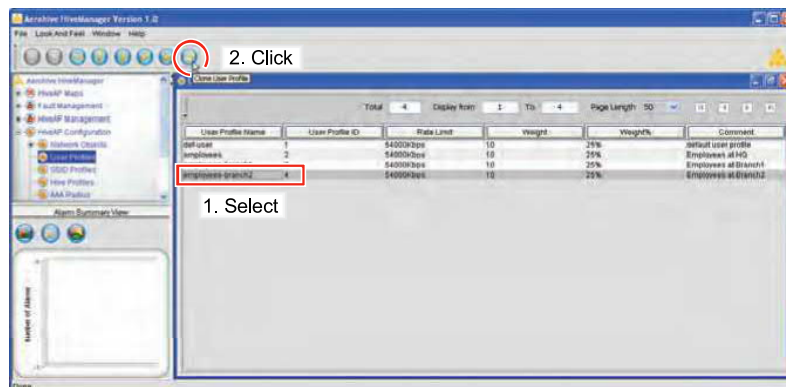
Detach a window and then make it taller or shorter, wider or narrower, full screen or completely minimized.

Cloning Configurations

When you need to configure multiple similar objects, you can save time by configuring just the first object, cloning it, and then making slight modifications to the subsequent objects. With this approach, you can avoid re-entering repeated data.

Figure 6 Cloning a User Profile

To clone an object, select it in the main window, and then click the **Clone** button (C) in the toolbar.



Sorting Displayed Data

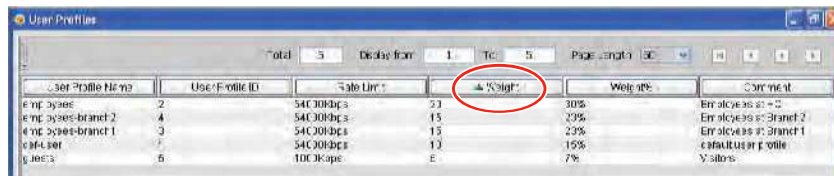
You can control how the GUI displays data in the main window by clicking a column header. This causes the displayed content to reorder itself alphabetically or numerically in either ascending or descending order. Clicking the header a second time reverses the order in which the data is displayed.

Figure 7 Sorting User Profiles by Name and then by Weight



User Profile Name	User Profile ID	Rate Limit	Weight	Weight%	Comment
def-user	1	54000bps	10	16%	default user profile
employees-branch2	2	54000bps	20	32%	Employees at Branch 2
employees-branch1	3	54000bps	15	23%	Employees at Branch 1
employees-branch2	4	54000bps	15	23%	Employees at Branch 2
guests	5	1000bps	5	7%	Visitors

By default, displayed objects are sorted alphabetically by name.



User Profile Name	User Profile ID	Rate Limit	Weight	Weight%	Comment
employees-branch2	2	54000bps	20	32%	Employees at Branch 2
employees-branch1	3	54000bps	15	23%	Employees at Branch 1
employees-branch2	4	54000bps	15	23%	Employees at Branch 2
def-user	1	54000bps	10	16%	default user profile
guests	5	1000bps	5	7%	Visitors

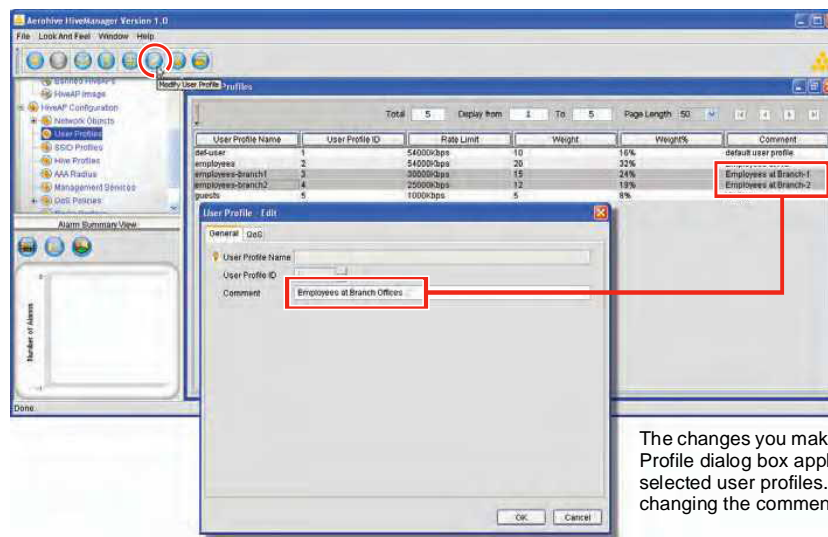
By clicking the heading of a column, you can reorder the display of objects either alphabetically or numerically, depending on the content of the selected column. Here you reorder the data by weight.

Multiselecting

You can select multiple objects to make the same modifications to all of them at one time.

Figure 8 Selecting Two User Profiles to Change the Comment

Shift-click to select multiple contiguous objects or control-click to select multiple noncontiguous objects. Then click the **Modify** button (✎) in the toolbar.



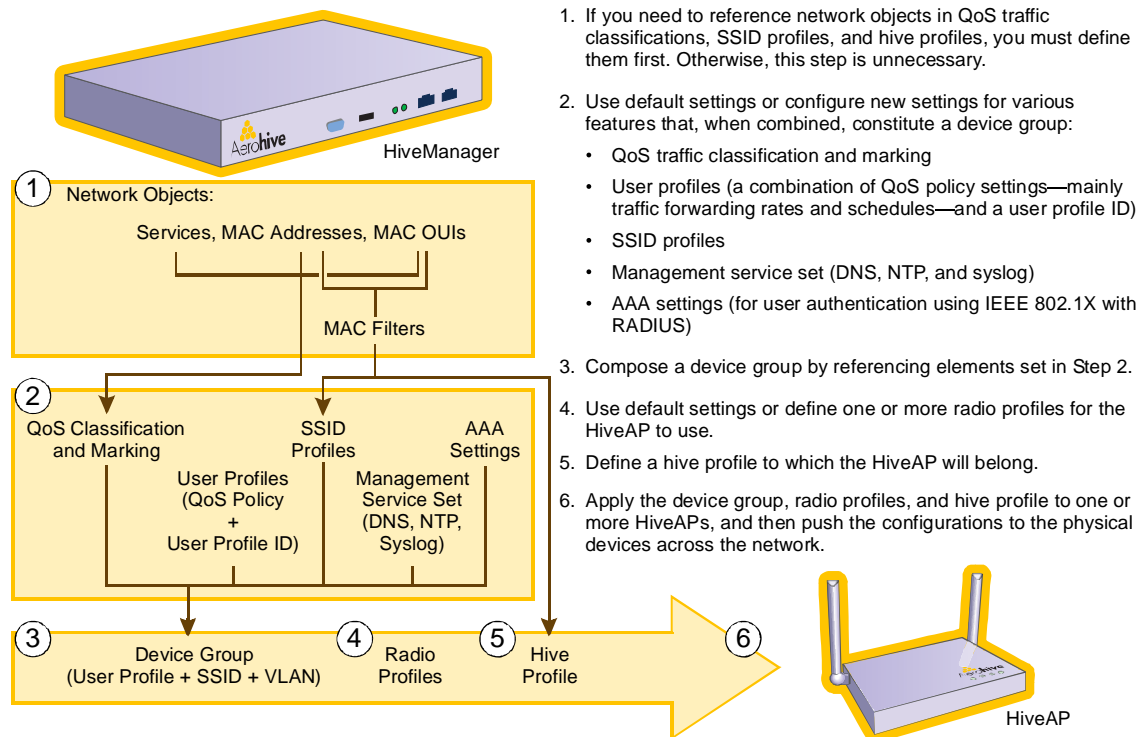
The changes you make in the Edit User Profile dialog box apply to both of the selected user profiles. Here, you are changing the comment.

HIVEMANAGER CONFIGURATION WORKFLOW

Assuming that you have already installed your HiveAPs, uploaded maps (see ["Setting Up Topology Maps" on page 37](#)), and decided on the features and settings you want them to use, you are now ready to start configuring the HiveAPs through the HiveManager². When using the HiveManager to configure HiveAPs, you first define objects that you later reference when configuring other objects. The typical workflow, shown in [Figure 9](#), proceeds like this:

1. Define network objects. You can then reference them when defining QoS traffic classification and marking settings, SSID profiles, and hive profiles. If you do not plan to use network objects, you can skip this step.
- 2 and 3. Configure various features and compile them into a device group.
- 4 and 5. Define radio profiles (or use default settings) and hive profiles. You can define radio profiles at any point in the configuration process because they do not reference any other previously defined object. Similarly, if you do not make use of MAC filters in the hive profile configuration, you can define those at any point in the process.
6. Assign the device group, radio profile, and hive profile to one or more HiveAPs and then push the configurations to the physical devices on the network.

Figure 9 Configuration Workflow



2. When HiveAPs are in the same subnet as the HiveManager, they can use CAPWAP (Control and Provisioning of Wireless Access Points) to discover the HiveManager on the network. CAPWAP works within a layer-2 broadcast domain and is enabled by default on all HiveAPs. If the HiveAPs and HiveManager are in different subnets, then you must configure the DHCP server to include option 225 in its responses to DHCPDISCOVER and DHCPREQUEST messages from the HiveAPs. This option provides either the IP address or domain name of the HiveManager. If it provides the domain name, then you must also configure resource records for the HiveManager on the DNS server that is authoritative for that domain. With this information, the HiveAPs can contact the HiveManager.

UPDATING HIVEAP FIRMWARE

The HiveManager makes it easy to update firmware running on managed HiveAPs. First, you obtain new HiveAP firmware from Aerohive support and upload it to the HiveManager. Then you push the firmware to the HiveAPs and activate it by rebooting the HiveAPs.

1. Contact Aerohive support to obtain a new HiveOS image.
2. Save the HiveOS image file to a directory on your local management system or network.
3. Log in to the HiveManager and navigate to HiveAP Management > HiveAP Image.
4. On the HiveAP Image page, enter either of the following—depending on how you intend to upload the HiveOS image file to the HiveManager—and then click OK:

To load a HiveOS image file from a directory on your local management system:

- Local: (select); type the directory path and image file name, or click Browse, navigate to the image file, and select it.

To load a HiveOS image file from a TFTP server:

- TFTP IP Address: (select); enter the IP address and port number of the TFTP server (the default port number for TFTP is 69).
- Image Path: Enter the path to the HiveOS image file. If the file is in the root directory of the TFTP server, you can leave this field empty.
- Image Name: Type the name of the HiveOS image file.

Note: To delete an old image file, select the file in the Images in existence window, right-click it, and select Remove from the short-cut menu.

5. Click HiveAP Management > Managed HiveAPs.
6. In the Managed HiveAPs window, select the HiveAP (or SHIFT-select multiple HiveAPs), right-click, and select Update > Upload and Activate SW Image.
The Upload Image dialog box appears.
7. Enter the following, and then click OK:
 - In the Update column, select the check box for each HiveAP whose software you want to update.
 - In the Image List, select the HiveOS image that you want to load on the selected HiveAPs.
 - In the Activation Time section, select one of the following options depending on when you want to activate the software—by rebooting the HiveAPs—after the HiveManager finishes loading it:
 - Activate at: Select and set the time at which you want the HiveManager to activate the software.
 - Activate now: Select to load the software on the selected HiveAPs and activate it immediately.
 - Until next reboot: Select to load the software and not activate it. The loaded software gets activated the next time the HiveAP reboots.
8. When prompted to confirm the upload operation, click OK.

UPDATING SOFTWARE ON THE HIVEMANAGER

You can update the software running on the HiveManager from one of three sources: a local directory on your management system, an FTP server (File Transfer Protocol), or a TFTP (Trivial File Transfer Protocol) server. If you download an image and save it to a local directory, you can load it from there. If you save the image to an FTP server, you can direct the HiveManager to connect to the server and upload the file from a subdirectory named "hm_upgrade" located under the root directory of the FTP user whose name and password you enter in the HiveManager GUI. If you save the image to a TFTP server, you can direct the HiveManager to log in and load it from a directory there.

1. Contact Aerohive support to obtain a new HiveManager image.
2. Save the HiveOS image file to a local directory, an FTP server, or a TFTP server.

Note: When using an FTP server, you must save the HiveManager image file in a subdirectory named "hm_upgrade" directly under the root directory for the FTP user whose user name and password you enter in the HiveManager. This is unnecessary for TFTP because you can define the directory path and file name in the HiveManager GUI.

3. Log in to the HiveManager and navigate to HiveManager Administration > Software Upgrade.

Local Directory

To load a HiveOS image file from a directory on your local management system:

1. On the Software Upgrade page, select Local, and type the directory path and software file name; or click Browse, navigate to the software file, and select it.
2. Click OK (to save the new software and reboot the HiveManager later) or Reset (to reboot the HiveManager with the new software now).

FTP Server

To load a HiveOS image file from an FTP server:

1. On the Software Upgrade page, select FTP and then enter the following:
 - FTP: (select)
 - Upgrade Server: Enter the IP address of the FTP server.
 - FTP Port: Enter the port number of the FTP server (the default port number for FTP is 21).
 - User Name: Enter the user name that the HiveManager must use to log in to the FTP server.
 - Password: Enter the password that the HiveManager must use to log in to the FTP server.

After the HiveManager contacts the FTP server, it displays a list of the available image files and prompts you to choose one.

2. Choose the image file that you want to upload, and then click Finish (to save the new software and reboot the HiveManager later) or click Reboot (to reboot the HiveManager with the new software now).

TFTP Server

To load a HiveOS image file from a TFTP server:

1. On the Software Upgrade page, select TFTP, enter the following, and then click OK:
 - TFTP IP Address: (select); enter the IP address and port number of the TFTP server (the default port number for TFTP is 69)
 - Image Path: Enter the path to the HiveOS image file. If the file is in the root directory of the TFTP server, you can leave this field empty.
 - Image Name: Type the name of the HiveOS image file.
2. Click Finish to save the new software (without rebooting the HiveManager) or click Reboot to reboot the HiveManager with the new software now.

Note: For the HiveManager to use the newly loaded image, you must reboot it.

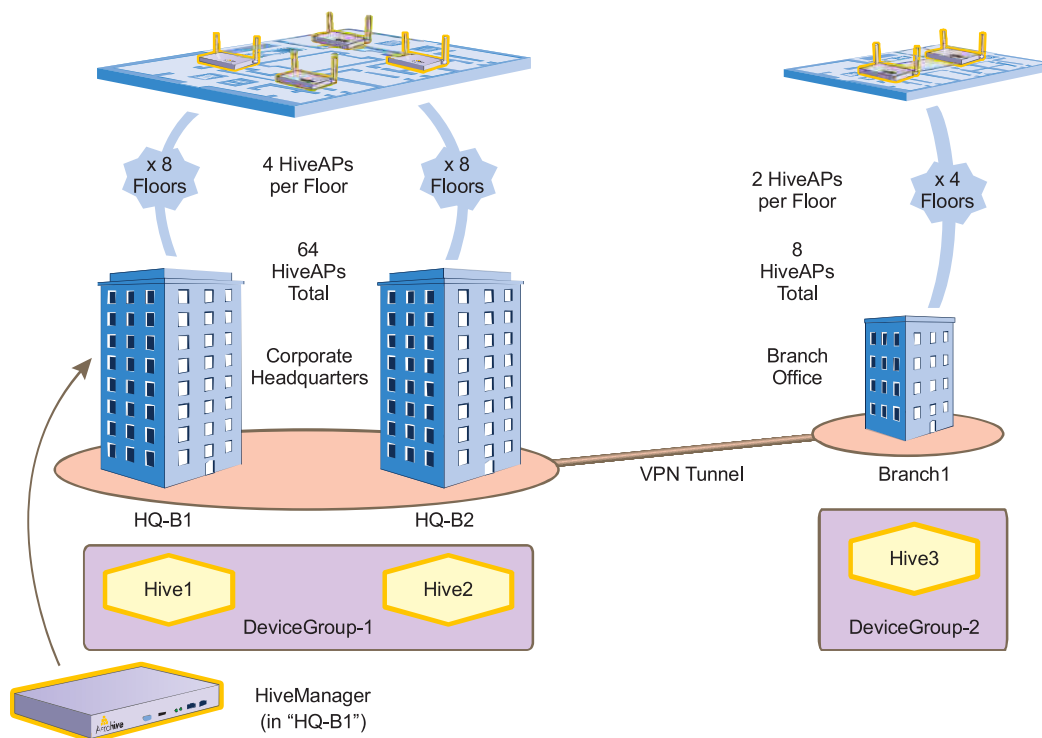
Chapter 4 HiveManager Examples

The following examples in this chapter show how to install over 70 HiveAPs at three locations in a corporate network, use the HiveManager to create configurations for them, and then push the configurations to them over the corporate network. The high-level deployment scheme is as follows:

Headquarters - Building 1 (HQ-B1)	Headquarters - Building 2 (HQ-B2)	Branch Office (Branch1)
32 HiveAPs	32 HiveAPs	8 HiveAPs
1 Hive (hive1)	1 Hive (hive2)	1 Hive (hive3)
1 device group (hq1)		1 device group (branch1)

The general design of the deployment is shown in [Figure 1](#).

Figure 1 Deployment Overview



You can look at any of the following examples individually to study how to configure a specific feature or view all of them sequentially as a set to study the workflow for deploying large numbers of HiveAPs and configuring them through the HiveManager.

Chapter 4 HiveManager Examples

This chapter contains a sequential flow of examples that show how to import and organize maps, configure typically needed features, assign these features to HiveAPs, and associate HiveAPs with maps. The examples are as follows:

- ["Example 1: Mapping Locations and Installing HiveAPs" on page 37](#)
Use one of two ways to associate physical HiveAPs with their corresponding icons on topology maps.
- ["Example 2: Defining Network Objects" on page 42](#)
Define a MAC OUI (organizationally unique identifier) and MAC filter so that QoS classifiers, SSID profiles, and device groups can reference them. You also map the MAC OUI and several services to Aerohive classes.
- ["Example 3: Defining User Profiles and QoS Settings" on page 45](#)
Define several user profiles and their companion QoS forwarding rates and priorities.
- ["Example 4: Setting SSID Profiles" on page 49](#)
Define sets of authentication and encryption services that wireless clients and HiveAPs use when communicating with each other.
- ["Example 5: Setting Management Service Parameters" on page 52](#)
Configure DNS, syslog, SNMP, and NTP settings for HiveAPs.
- ["Example 6: Setting AAA RADIUS Settings" on page 55](#)
Define the AAA RADIUS server connection settings to which HiveAPs send authentication requests.
- ["Example 7: Creating Two Device Groups" on page 57](#)
Define device groups, which are collections of features defined in previous examples through which HiveAPs control how wireless clients access the network.
- ["Example 8: Creating Three Hive Profiles" on page 60](#)
Create hive profiles so that sets of HiveAPs can exchange information with each other over a layer-2 switched network to coordinate client access, provide best-path forwarding, and enforce QoS policies.
- ["Example 9: Assigning HiveAPs to a Device Group, Radio Profile, Hive Profile, and Topology Map" on page 61](#)
Assign previously defined configurations to detected HiveAPs so that you can begin managing them through the HiveManager.

EXAMPLE 1: MAPPING LOCATIONS AND INSTALLING HIVEAPS

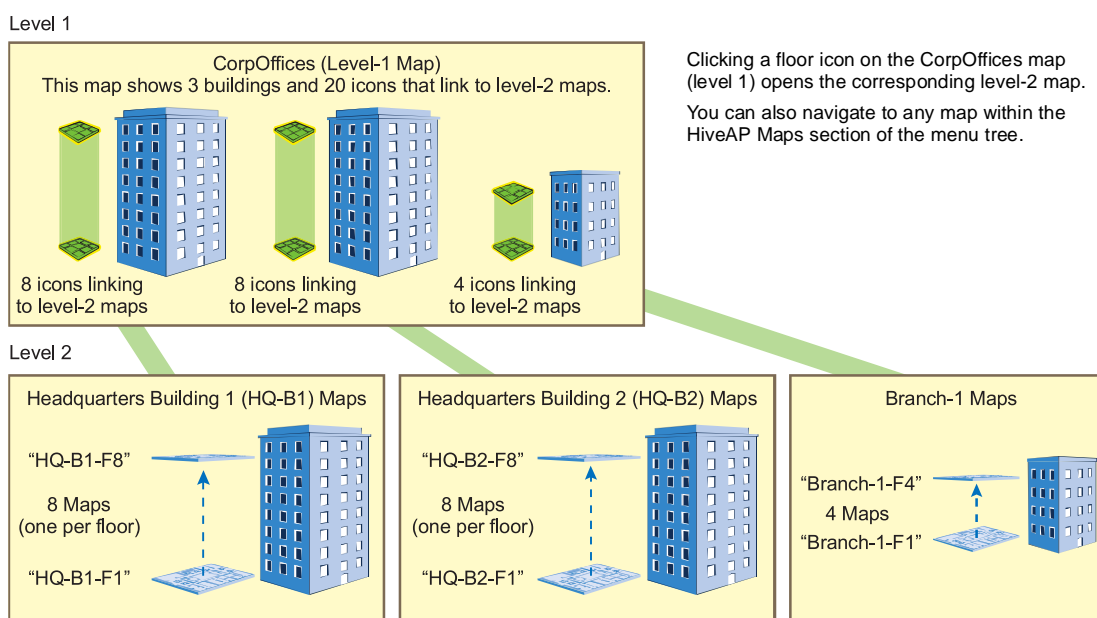
The HiveManager allows you to mark the location of HiveAPs on maps that you can then use to track devices and monitor their status. First, you must upload the maps to the HiveManager, and then name and arrange them in a structured hierarchy (see ["Setting Up Topology Maps"](#)). After that, you can follow one of two ways to install HiveAPs so that you can later put their corresponding icons on the right maps (see ["Preparing the HiveAPs" on page 40](#)).

Note: All image files that you upload to the HiveManager must be in PNG (Portable Network Graphics) format.

Setting Up Topology Maps

In this example, you use maps showing the floor plan for each floor in the three office buildings. You need to make .png files of drawings or blueprints showing the layout of each floor. Also, as an easy means of organizing the maps in the HiveManager GUI, you create a .png file showing the three buildings HQ-B1, HQ-B2, and Branch-1. By using this drawing at the top level, you can display icons for each floor of each building. You can then click an icon to link to its corresponding map. This is shown in [Figure 2](#).

Figure 2 Organizational Structure of Level-1 and -2 Maps



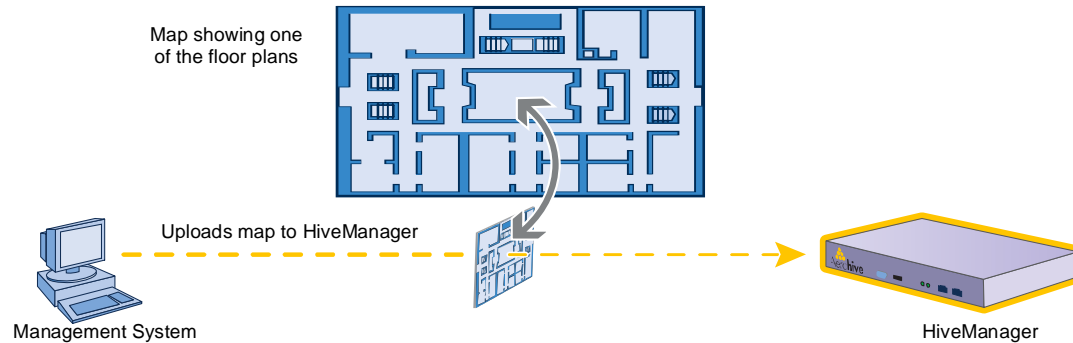
Uploading Maps



1. Log in to the HiveManager GUI as explained in ["Installing and Connecting to the HiveManager GUI" on page 25](#).
2. Click HiveManager Administration > HiveAP Map Setting.
3. In the Upload image to server section of the HiveAP Map Setting window, click Browse, navigate to the directory containing the .png files that you want to upload, and select one of them.
4. Click Upload to Server.

Chapter 4 HiveManager Examples

The selected .png file is transferred from your management system to the HiveManager as shown in [Figure 3](#).

Figure 3 Uploading a Map of a Building Floor Plan





5. Repeat this for all the .png files that you need to load. In this example, you load 21 files:
 - 8 maps for the eight floors in HQ-B1 (Headquarters Building 1)
 - 8 maps for the eight floors in HQ-B2 (Headquarters Building 2)
 - 4 maps for the four floors in Branch-1
 - 1 file (named "corp_offices.png" in this example) that shows a picture of the three buildings
6. In the Map level setting section of the HiveAP Map Setting window, enter the following, and then click OK:
 - Total Level: 2
 - Level 1:
 - Level Name: CorpOffices (Note that spaces are not allowed in map level names.)
 - Default Icon:  floor
 - Default Map: Click Browse, select corp_offices.png, and then click Select.
 - Level 2:
 - Level Name: HQ-B1-F1 (Note that spaces are not allowed in map level names.)
 - Default Icon:  floor
 - Default Map: Click Browse, select HQ-B1-F1.png, and then click Select.


After you click OK, a message appears explaining that you must restart the GUI client for the new settings take effect.

7. Click File > Exit.

Naming and Arranging Maps within a Structure

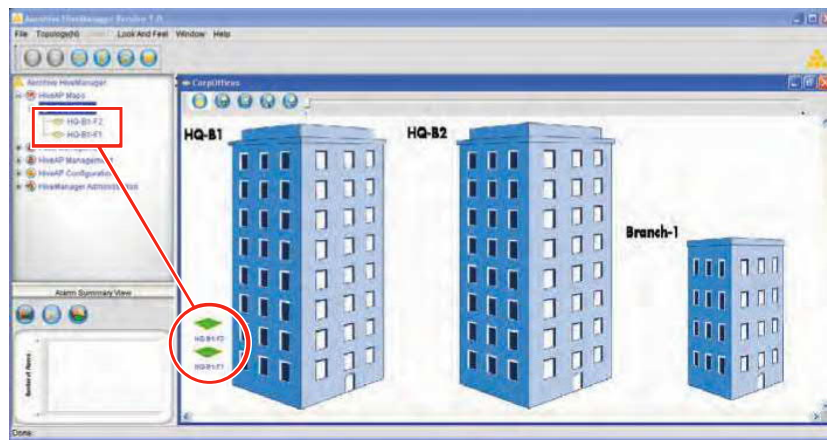
1. Launch the GUI client again and log back in
2. Click HiveAP Maps > CorpOffices > Topology > Add Submap.
3. In the Add HQ-B1-F1 dialog box, enter the following, and then click OK:
 - Name: HQ-B1-F1
 - Icon:  floor
 - Background Map: HQ-B1-F1.png
 - Location: HQ-B1-F1

A green floor icon () labeled "HQ-B1-F1" appears on the CorpOffices image, and a new entry named "HQ-B1-F1" appears nested under "CorpOffices" in the menu tree.

- A green floor icon () labeled "HQ-B1-F2" appears on the CorpOffices image, and a new entry named "HQ-B1-F2" appears nested under "CorpOffices" in the menu tree.

- Figure 4 CorpOffice Map (Level 1) with Links to Level-2 Maps HQ-B1-F1 and HQ-B1-F2

The icons on this map link to other maps. Click an icon to open the map to which it links.



- Figure 5 CorpOffice Map with Links to All Level-2 Maps



Preparing the HiveAPs

There are several approaches that you can take when mapping the location of installed HiveAP devices. Two possible approaches are presented below. With the first approach (["Using SNMP"](#)), the HiveManager automatically assigns HiveAPs to maps. This approach does require a small amount of configuration of each HiveAP up front, but then the automatic assignment of detected HiveAPs to their appropriate maps on the HiveManager occurs without any further effort. The second approach (["Using MAC Addresses" on page 41](#)) allows you to install HiveAPs without needing to do any extra configurations, but you later have to match each HiveAP with the right map in the HiveManager manually.

Using SNMP

This approach makes use of the SNMP (Simple Network Management Protocol) sysLocation MIB (Management Information Base) object, which you define on a HiveAP. The HiveManager can use this information to associate a HiveAP with a map and provide a description of where on the map each HiveAP belongs.

1. Make copies of the maps you uploaded to the HiveManager, label them, and take them with you for reference when installing the HiveAPs.
2. For each HiveAP that you install, do the following:
 1. Make a serial connection to the console port, and log in (see ["Log in through the console port" on page 70](#)).
 2. Enter the following command, in which *string1* describes the location of the HiveAP on the map (in open format) and *string2* is the name of the map:

```
snmp location string1@string2
```

For example, if you install a HiveAP in the northwest corner on the first floor of building 1, enter **snmp location northwest_corner@HQ-B1-F1**. If you want to use spaces in the description, surround the entire string with quotation marks: **snmp location "northwest corner@HQ-B1-F1"**.

If the name of a map is not unique, then include the map hierarchy in the string until the path to the map is unique. For example, if you have two maps named "floor-1", and the one you want to use is nested under a higher level map named "building-1" while the other is nested under "building-2", then enter the command as follows: **snmp location northwest_corner@floor-1@building-1**. Similarly, if there are two maps named "building-1" nested under higher level maps for two different sites ("campus-1" and "campus-2", for example), then include that next higher level in the string to make it unique:

```
snmp location northwest_corner@floor-1@building-1@campus-1
```

3. Mount and cable the HiveAP to complete its installation. (For details, see ["The HiveAP Platform" on page 9](#).)

When the HiveManager detects a HiveAP, it checks its SNMP location. When you accept the HiveAP for management, then the HiveManager automatically associates it with the map specified in its SNMP location description. You can then click the icon to see its location and then drag it to the specified location on the map. Also, on the HiveAP Management > New HiveAPs > Automatically discovered page in the HiveManager GUI, you can sort detected HiveAPs by map name so that you can more easily assign them to device groups, radio profiles, and hive profiles.

Using MAC Addresses

With this approach, you write down the MAC address labelled on the underside of each HiveAP and its location while installing the HiveAPs throughout the buildings. The MAC address on the label is for the mgt0 interface. Because the MAC addresses of all HiveAPs begin with the Aerohive MAC OUI 00:19:77, you only need to record the last six numbers in the address. For example, if the MAC OUI is 0019:7700:0120, you only need to write "000120" to be able to distinguish it from other HiveAPs later.

1. Make copies of the maps you uploaded to the HiveManager, label them, and take them with you when installing the HiveAPs.
2. When you install a HiveAP, write the last six digits of its MAC address at its location on the map.

When the HiveManager automatically detects HiveAPs, it displays them in the Manage HiveAPs > New HiveAPs > Automatically Discovered window. You can differentiate them in the displayed list by MAC address, which allows you to match the HiveAPs in the GUI with those you noted during installation so that you can properly assign each one to a map, device group, radio profile, and hive profile.

EXAMPLE 2: DEFINING NETWORK OBJECTS

Network objects are the most basic elements that you can configure through the HiveManager and only function when other configured items such as QoS classifiers, SSID profiles, and hive profiles make reference to them. IP addresses, MAC addresses, MAC OUIs (organizationally unique identifiers), and network services (HTTP, SMTP, FTP, ...) are network objects that make no reference to any other previously defined object. The HiveManager also classifies MAC filters as a type of network object; however, you must first create a MAC address or MAC OUI that you then use when defining the MAC filter, so it is not quite as basic as the others.

In this example, you define a MAC OUI object for the type of VoIP (Voice over IP) phones in use in the network and assign it to Aerohive class 6. After you configure QoS (Quality of Service) settings for voice traffic, HiveAPs can then use the OUI to distinguish voice traffic so that they can prioritize it (see ["Example 3: Defining User Profiles and QoS Settings" on page 45](#)).

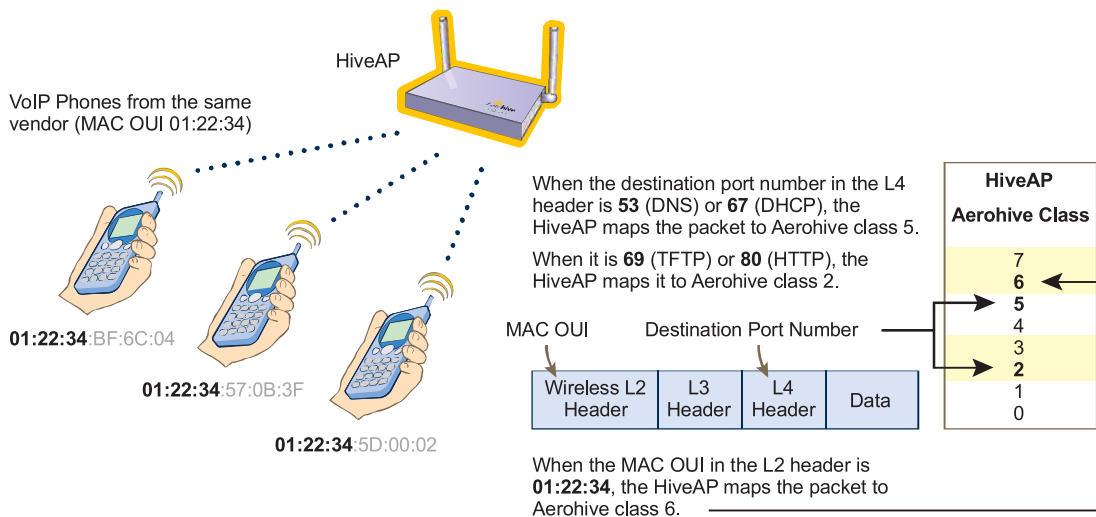
You also define a MAC filter using the same OUI for use when configuring an SSID to which you only want VoIP clients with that OUI to associate (see ["Example 4: Setting SSID Profiles" on page 49](#)).

Other critical IP telephony services are DHCP and DNS for address and domain name assignments, and TFTP and HTTP for configuration downloads and software updates. You map traffic using destination port numbers 53 (DNS) and 67 (DHCP) to Aerohive class 5. You map traffic using destination port numbers 69 (TFTP) and 80 (HTTP) to Aerohive class 2. HiveAPs check if an incoming packet matches a classifier map by checking for matches in the following order. They then use the first match found:

1. Service
2. MAC OUI
3. Ingress interface
4. Existing priorities used by various standard QoS classification systems (802.11e, 802.1p, and DSCP)

After VoIP clients associate with the SSID, the HiveAP maps all DNS and DHCP traffic to class 5, all TFTP and HTTP traffic to class 2, and all remaining traffic—VoIP traffic in this case—to class 6 (see [Figure 6](#)).

Figure 6 MAC OUI and Service Classifier Maps for VoIP Phones



Defining a MAC OUI

1. Log in to the HiveManager GUI.
2. Click HiveAP Configuration > Network Objects > MAC Address/OUI > + (Add button).
3. Enter the following, and then click OK:
 - MAC OUI: (select)
 - MAC Entry Name: Type a name such as "VoIP_Phones". You cannot include any spaces when defining a MAC entry name.
 - MAC OUI: Type the OUI for the VoIP phones used in the network; that is, type the first six numbers constituting the vendor prefix of the MAC address. For example, if a MAC address is 01:22:34:AB:6C:04, the OUI is 01:22:34.
 - Comment: Type a meaningful comment for the MAC OUI, such as the vendor that the OUI identifies.

Note: If there are phones from more than one vendor, make a MAC OUI entry for each one.

Mapping the MAC OUI and Services to Aerohive Classes

Map VoIP phone MAC OUIs to Aerohive class 6 so that you can give voice traffic higher priority than other types of traffic. Because voice traffic is delay-sensitive, you need to make sure that the HiveAPs forward voice traffic immediately. Other types of traffic, such as data traffic—and, to a lesser degree, streaming media—can better tolerate delayed delivery without performance degradation.

Then you map DNS and DHCP services to Aerohive class 5 and TFTP and HTTP services to class 2. You have already mapped voice traffic—the only remaining type of traffic from a VoIP phone—to class 6. Although all these services are critical for IP telephony to function properly, voice traffic is the least resistant to delay, and TFTP and HTTP file downloads are the most resistant. Therefore, you prioritize the different traffic types accordingly.

1. Click HiveAP Configuration > QoS Classification and Marking > + (Add button).
The New QoS Classification and Marking Policy dialog box appears.
2. Click the Admin tab, enter the following, and clear all other options—except #4 "Incoming Marked Packets" and "802.11e Layer-2 (Wireless)/802.1p Layer-2 (Ethernet)" for the Access Interface, which cannot be cleared:
 - QoS Policy Name: VoIP-QoS (You cannot include any spaces when defining a QoS policy name.)
 - Comment: Add a descriptive comment, such as "Mapping for VoIP phone traffic "
 - Network Service: (select)
 - Access Interface: (select)
 - Backhaul Interface: (select)
 - MAC OUI: (select)
 - Access Interface: (select)
 - Backhaul Interface: (select)
3. Click the MAC OUI tab, right-click in the MAC OUI window, and choose New from the shortcut list that appears.
4. Enter the following, and then click OK:
 - MAC Vendor ID Name: Select the name of the MAC OUI that you defined in ["Defining a MAC OUI"](#).
 - Action: Permit
 - Map to Class: 6 - Voice
 - Comment: Enter a meaningful comment about the MAC OUI for future reference.
 - Logging: Select the check box to enable the logging of traffic classified to this class. Clear the check box to disable logging.

Chapter 4 HiveManager Examples

5. Click the Service tab, right-click in the Network Service to QoS Class Mapping field, and choose New from the shortcut list that appears.
6. Enter the following in the New Network Service to QoS Class Mapping dialog box, and then click OK:
 - Service: DNS
 - Action: Permit
 - Map to Class: 5 - Video
 - Comment: Enter a meaningful comment for future reference, such as "DNS for VoIP phones".
 - Logging: Select the check box to enable the logging of traffic classified to this class. Clear the check box to disable logging.
7. Repeat step 5, enter the following, and then click OK:
 - Service: DHCP-Relay
 - Action: Permit
 - Map to Class: 5 - Video
 - Comment: DHCP for VoIP phones
 - Logging: Select the check box to enable the logging of traffic classified to this class. Clear the check box to disable logging.
8. Repeat step 5, enter the following, and then click OK:
 - Service: TFTP
 - Action: Permit
 - Map to Class: 2 - Best Effort 1
 - Comment: For phone file downloads
 - Logging: Select the check box to enable the logging of traffic classified to this class. Clear the check box to disable logging.

Note: You do not need to configure HTTP, because that service is predefined and is already mapped to Aerohive class 2.

9. To close the New QoS Classification and Marking Policy dialog box, click OK.

Creating a MAC Filter

The MAC filter that you define here becomes useful when you define the SSID for voice traffic (see ["voip SSID" on page 50](#)). You apply this filter to the SSID so that only VoIP phones with the MAC OUI 01:22:34 can form an association with the HiveAPs.

1. Click HiveAP Configuration > Network Objects > MAC Filter > **+** (Add button).
The New MAC Filter dialog box appears.
2. Enter the following, and then click OK:
 - Filter Name: corpVoIPphones (You cannot include any spaces when defining a MAC filter name.)
 - Comment: Use this filter for "voip" SSID
 - Permit: (select)
 - MAC Address/OUI: Select the name you gave the OUI defined in ["Defining a MAC OUI" on page 43](#), such as "VoIP_Phones", and then click Add.

EXAMPLE 3: DEFINING USER PROFILES AND QoS SETTINGS

User profiles contain a grouping of settings that determine the QoS (Quality of Service) for users. In this example, you define four user profiles and their companion QoS forwarding rates and priorities. The four groups of users are VoIP phone users, IT staff, corporate employees, and visiting guests. The user profile settings, maximum traffic forwarding rates, and the WRR (weighted round robin) weights for each user profile is shown in Figure 7.

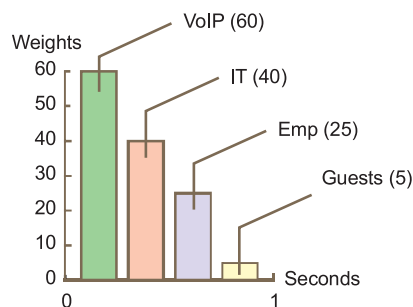
Figure 7 User Profiles and their Forwarding Rates and Weights

User Profiles	Maximum Traffic Forwarding Rates	
	Per Profile	Per User
Name: VoIP ID: 2	1600 Kbps	64 Kbps
Name: IT ID: 3	54000 Kbps	54000 Kbps
Name: Emp ID: 4	54000 Kbps	54000 Kbps
Name: Guests ID: 5	1000 Kbps	1000 Kbps

For most of the profiles, the maximum traffic forwarding rates for a profile are the same as those for a user. By keeping them the same, a single online user is not restricted to a smaller rate than that of the profile to which he or she belongs. (The individual user rate can be the same as or smaller than the profile rate to which the user belongs.) For VoIP users, because individual calls use little bandwidth (8 - 64 Kbps), a 1600 Kbps/profile maximum allows up to 25 concurrent voice sessions per HiveAP ($25 \times 64 = 1600$).

User Profile Weights (for traffic forwarding using WRR)

(Note: Weights do not apply to strict traffic forwarding.)

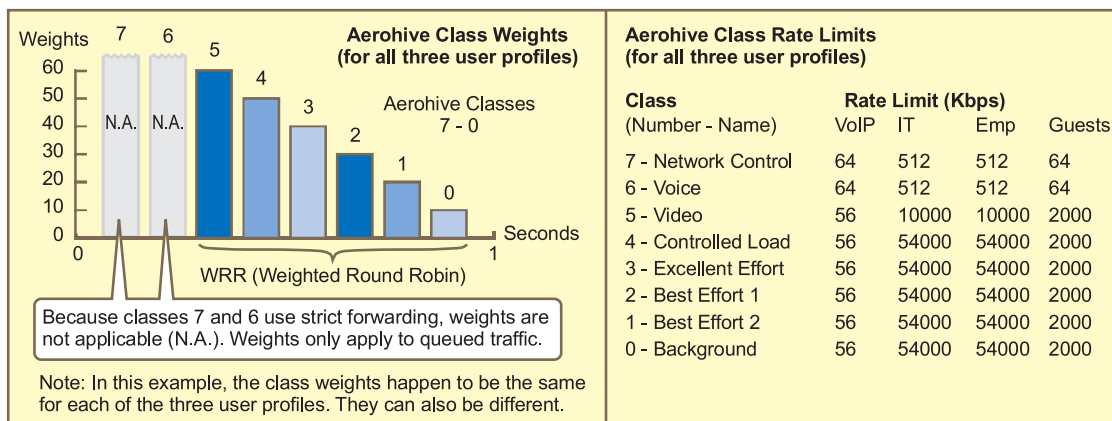


The bar chart indicates a ratio of allotted bandwidth among the three user profiles based on their respective weights. During the course of one second, a HiveAP allots 12 times more bandwidth for VoIP users, 8 times more for IT users, and 5 times more for Emp users than it allots for Guests.

Remember that bandwidth rationing only occurs when usage is at maximum capacity.

In addition, there are Aerohive class weights, scheduling types, and rate limits applied to each class of traffic within a user profile. Through these factors, a HiveAP can further prioritize different types of traffic. The settings used in this example are shown in Figure 8.

Figure 8 Aerohive Class Weights and Rate Limits



VoIP User Profile

1. Click HiveAP Configuration > User Profiles > **+** (Add button).

The New User Profile dialog box appears.

2. On the General page, enter the following:

- User Profile Name: VoIP (You cannot include any spaces when defining a user profile name.)
- User Profile ID: 2

Each user profile must have a unique ID number. When using a local authentication mechanism, this ID links the user profile to a subinterface (or to the SSID that gets assigned to that subinterface) so that the HiveAP applies the QoS settings for the user profile to all traffic using that SSID/subinterface. When using a remote RADIUS authentication scheme for IEEE 802.1X authentication, you must configure the user profile ID as an attribute on the RADIUS server, as explained in ["Configure RADIUS server attributes" on page 86](#).

- Comment: QoS for the VoIP traffic

3. Click the QoS tab, enter the following, and then click OK:

- Entire User Profile Rate Limit: 1600 Kbps

This is the maximum amount of bandwidth that all users belonging to this profile can use. The typical bandwidth consumption for VoIP is between 8 and 64 Kbps depending on the speech codec used. This setting supports up to 25 concurrent VoIP sessions using 64-Kbps compression (1600 Kbps / 64 Kbps = 25 sessions).

- Entire User Profile Weight: 60

The weight defines a preference for forwarding traffic. It does not specify a percentage or an amount. Its value is relative to other weights. However, you can see an automatically calculated percentage of this weight versus those of other user profiles by clicking View next to Existing User Profile Weight Percentages. Because you want HiveAPs to favor VoIP traffic over all other types, you give this profile a higher weight.

- Per User Rate Limit: 64 Kbps

This is the maximum amount of bandwidth that a single user belonging to this profile can use. It supports from 1 to 8 concurrent VoIP sessions, depending on the voice codec used.

- Per User Queue Management: Enter the following items in bold.

Class Number - Name	Scheduling Type	Weight	Weight % (Read Only)	Rate Limit (Kbps)
7 - Network Control	Strict	0	0%	64
6 - Voice	Strict	0	0%	64
5 - Video	Weighted Round Robin	60	28%	56
4 - Controlled Load	Weighted Round Robin	50	23%	56
3 - Excellent Effort	Weighted Round Robin	40	19%	56
2 - Best Effort 1	Weighted Round Robin	30	14%	56
1 - Best Effort 2	Weighted Round Robin	20	9%	56
0 - Background	Weighted Round Robin	10	4%	56


You set the rate limits for Aerohive classes 0 - 5 at 56 Kbps to ensure that—even if the VoIP phone is updating its software or is otherwise engaged in activity other than voice traffic—some bandwidth remains reserved for voice.

Note: The default rate limit for Aerohive class 5 (voice) is 512 Kbps, which is large enough to support conference calls, but for typical one-to-one communications, 64 Kbps is sufficient.


IT Staff User Profile

1. Click HiveAP Configuration > QoS Policies > User Profiles > **+** (Add button).
The New User Profile dialog box appears.
2. On the General page, enter the following:
 - User Profile Name: IT (You cannot include any spaces when defining a user profile name.)
 - User Profile ID: 3
 - Comment: QoS for the IT staff
3. Click the QoS tab, enter the following, and then click OK:
 - Entire User Profile Rate Limit: 54000 Kbps (default)
This is the maximum amount of bandwidth that all users belonging to this profile can use. This setting provides IT staff members with the maximum amount of available traffic.
 - Entire User Profile Weight: 40
Because you want the HiveAPs to favor IT staff traffic over employee and guest traffic, you give this profile a higher weight than those, but a lower one than that for voice traffic (see ["VoIP User Profile" on page 46](#)).
 - Per User Rate Limit: 54000 Kbps (default)
This is the maximum amount of bandwidth that a single user belonging to this profile can use. It is the maximum so that even if only one IT staff member is on the network, he or she can use all the available bandwidth if needed.
 - Per User Queue Management: Keep all the settings at their default values.

Emp (Employees) User Profile

1. Click HiveAP Configuration > QoS Policies > User Profiles > IT >  (Clone button).
The Clone User Profile dialog box appears.
2. In the Profile Name field, type Emp, and then click OK.
The Emp User Profile dialog box appears with the same values you entered for the IT profile, except that the user profile ID has already been changed to 4.
3. In the General tab, enter the following:
 - User Profile Name: Emp (read only)
 - User Profile ID: 4
Because the ID number for the def-user, VoIP, and IT user profiles are 1, 2, and 3 respectively, enter "4" here. This number can be any unique number from 4 to 15.
 - Comment: QoS for employees
4. Click the QoS tab, make the following change while keeping all the other cloned settings, and then click OK:
 - Entire User Profile Weight: 25
Because you want the HiveAPs to prioritize IT staff traffic first, employee traffic second, and guest traffic last, you give this profile a weight of 25. This weight is less than that for IT staff traffic (40) and more than what you are going to assign to guest traffic (5) next. These weights skew the rate at which the HiveAPs forward queued traffic using the WRR (weighted round robin) scheduling discipline. Roughly, for every 5 bytes of guest traffic per second, a HiveAP forwards 25 bytes of employee traffic, and 40 bytes of IT traffic. These numbers are not exact because HiveAPs also have internal weights per class that also affect the amount of traffic that a HiveAP forwards.

Guests User Profile

1. Click HiveAP Configuration > QoS Policies > User Profiles > Emp >  (Clone button).

The Clone User Profile dialog box appears.

2. In the Profile Name field, type Guests, and then click OK.

The Guests User Profile dialog box appears with the same values you entered for the IT profile, except that the user profile ID has already been changed to 5.

3. In the General tab, enter the following:

- User Profile Name: Guests (read only)
- User Profile ID: 5

Each user profile must have a unique ID number. Because the ID number for the def-user, VoIP, IT, and Emp user profiles are 1, 2, 3, and 4 respectively, enter "5" here. This number can be any unique number from 5 to 15.

- Comment: QoS for guests

4. Click the QoS tab, make the following change while keeping all the other cloned settings, and then click OK:

- Entire User Profile Rate Limit: 2000 Kbps

This is a limited amount of bandwidth that all users belonging to this profile can use. This setting provides guests with a basic amount of available traffic.

- Entire User Profile Weight: 5

Because wireless access for guests is mainly a convenience and not a necessity, you assign it the lowest weight to give it the lowest priority.

- Per User Rate Limit: 2000 Kbps

This is the maximum amount of bandwidth that a single user belonging to this profile can use. It is the same as the user profile rate limit so that even if only one guest connects to the network, he or she can use all the available guest bandwidth if needed.

- Per User Queue Management: Enter the following items in bold. Leave all other cloned settings unchanged.

Class Number - Name	Scheduling Type	Weight	Weight % (Read Only)	Rate Limit (Kbps)
7 - Network Control	Strict	0	0%	64
6 - Voice	Strict	0	0%	64
5 - Video	Weighted Round Robin	60	28%	2000
4 - Controlled Load	Weighted Round Robin	50	23%	2000
3 - Excellent Effort	Weighted Round Robin	40	19%	2000
2 - Best Effort 1	Weighted Round Robin	30	14%	2000
1 - Best Effort 2	Weighted Round Robin	20	9%	2000
0 - Background	Weighted Round Robin	10	4%	2000

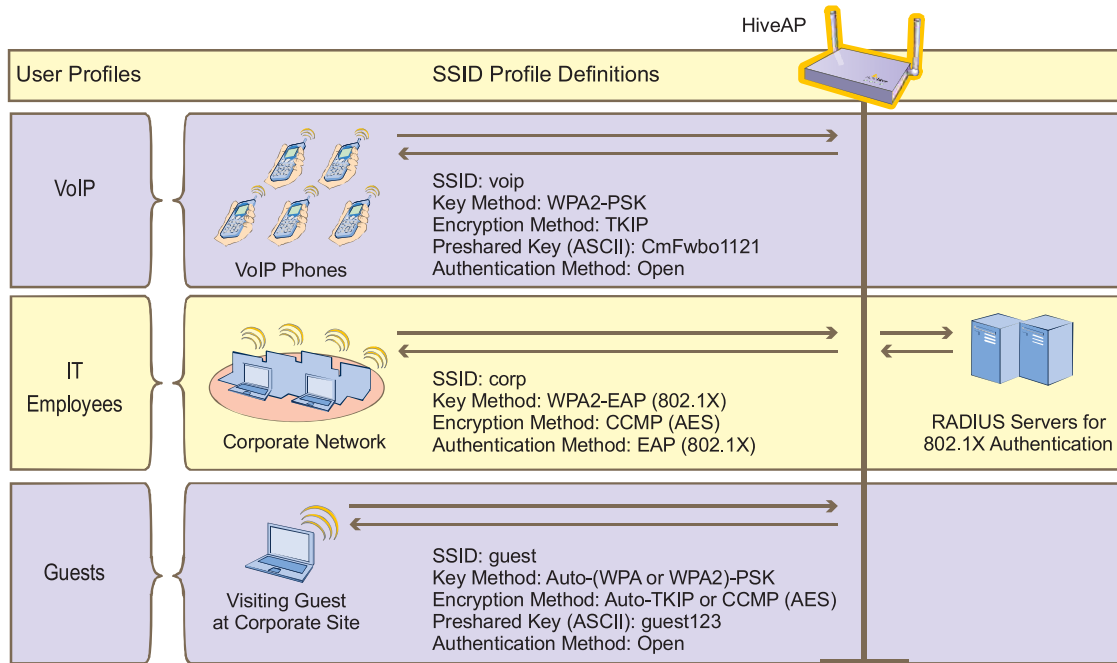
EXAMPLE 4: SETTING SSID PROFILES

An SSID (service set identifier) is an alphanumeric string that identifies a set of authentication and encryption services that wireless clients and access points use when communicating with each other. In this example, you define the following three SSID profiles, which are also shown in [Figure 9](#):

SSID Name	Security Protocol	Other
voip	Key method: WPA2-PSK Encryption method: TKIP Preshared key (ASCII): CmFwbo1121 Authentication method: Open	A MAC filter restricting access only to VoIP phones specified in the filter.
corp	Key method: WPA2-EAP (802.1X) Encryption method: CCMP (AES) Authentication method: EAP (802.1X)	Employees use the RADIUS server specified in "Setting AAA RADIUS Settings" on page 55 to authenticate themselves using IEEE 802.1X.
guest	Key method: Auto-(WPA or WPA2)-PSK Encryption method: Auto-TKIP or CCMP (AES) Preshared key (ASCII): guest123 Authentication method: Open	The receptionist supplies guests with the SSID name and configuration details when they arrive.

Note: You can define up to four SSIDs for a single radio in access mode. If hive members use one radio for wireless backhaul communications, then they must use the other radio in access mode. In this case, a HiveAP can have a maximum of four SSIDs. If hive members send backhaul traffic completely over wired links, then both radios can be in access mode and a HiveAP can have a maximum of eight SSIDs.

Figure 9 SSID Profiles Providing Network Access to Different Users



Members of the user profiles "IT" and "Employees" can use SSIDs "voip" and "corp". The SSID with which they associate is based on how they are attempting to access the network. If they use a VoIP phone, then they associate with the voip SSID because that is the SSID configured on their phones. If they use a wireless client on a computer, then they associate with the corp SSID because that is the SSID configured on the wireless client on their computers.

In contrast, members of the user profile "Guests" can only associate with the guest SSID because that is the only one the receptionist tells them about when they arrive.

voip SSID

- Click HiveAP Configuration > SSID Profiles > **+** (Add button).
The New SSID Profile dialog box appears.
- On the General page, enter the following, and leave all other settings with their default values:
 - Name: voip (You cannot include any spaces when defining the name of an SSID.)
 - Comment: SSID exclusively for VoIP phones
 - Key Management: WPA2-PSK
 - Encryption Method: TKIP
 - Key Type: ASCII Key
 - Key Value 1: CmFwbo1121 (The key length can be from 8 to 63 characters.)
- Click the MAC Filter tab.
- From the MAC Filter Name drop-down list, choose corpVoIPphones, click Add, and then click OK.
By applying a MAC filter to the voip SSID, you restrict access to VoIP phones matching the specified OUI.

corp SSID

1. Click HiveAP Configuration > SSID Profiles > **+** (Add button).

The New SSID Profile dialog box appears.

2. On the General page, enter the following, and then click OK:
 - Name: corp
 - Comment: SSID for corporate employees
 - Key Management: WPA2-EAP (802.1X)
 - Encryption Method: CCMP (AES)
 - Authentication Method: EAP (802.1X) (This is read-only because the key management choice requires this authentication method.)

guest SSID

1. Click HiveAP Configuration > SSID Profiles > **+** (Add button).

The New SSID Profile dialog box appears.

2. On the General page, enter the following, and then click OK:
 - Name: guest
 - Comment: SSID for company guests
 - Key Management: Auto-(WPA or WPA2)-PSK
 - Encryption Method: Auto-TKIP or CCMP (AES)
 - Authentication Method: Open (This is read-only because the key management choice requires this authentication method.)
 - Key Type: ASCII Key
 - Key Value 1: guest123

EXAMPLE 5: SETTING MANAGEMENT SERVICE PARAMETERS

A management service set consists of DNS, syslog, SNMP, and NTP services. HiveAPs use these services for network communications and logging activities.

In this example, you configure two management service sets, one for each of the device groups that are explained in ["Example 7: Creating Two Device Groups" on page 57](#). Because one device group will be at the corporate HQ site and the other at the remote branch office, the management services need to be slightly different. Using the clone capabilities in the HiveManager GUI, you configure the management service set for HQ ("MGT Services - HQ"), clone it, and modify just the DNS server settings.

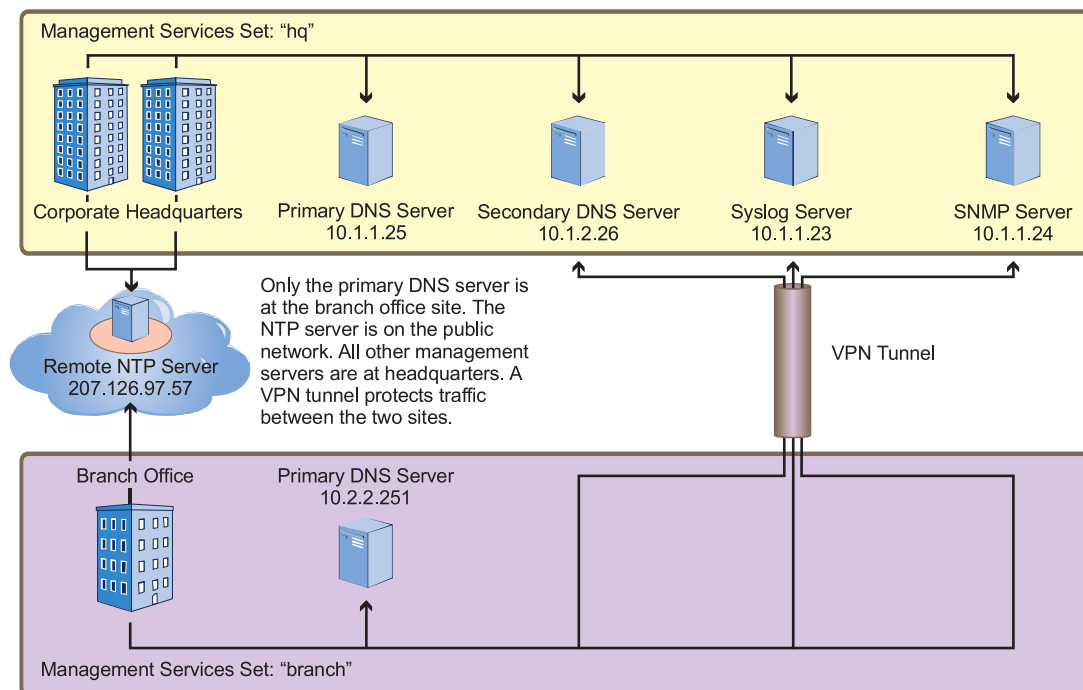
For the management services set "hq", you define parameters for the following services:

- Two DNS (Domain Name Service) servers—one primary and one secondary DNS server—both at headquarters.
- One syslog server and one SNMP (Simple Network Management Protocol) server—both at headquarters. The HiveAPs at the branch office connect to these through a VPN tunnel.
- One NTP (Network Time Protocol) server—located on the public network. HiveAPs synchronize the time on their system clocks with this server.

For the management services set "branch", you clone "hq" and just change the parameters for the two DNS servers:

- Two DNS servers—The primary DNS server is at the branch site, and the secondary server is at headquarters. The HiveAPs query the secondary server through a VPN tunnel if queries to the local primary server elicit no replies.
- Syslog and SNMP servers (Same as "hq")
- NTP server (Same as "hq")

Figure 10 Location of Servers in Relation to Each Management Service Set



Management Services Set: hq

1. Click HiveAP Configuration > Management Services > **+** (Add button).

The New Management Services dialog box appears.

2. On the General page, enter the following:
 - Profile Name: hq (You cannot include spaces in the name of a management services profile.)
 - Comment: Mgt settings for hq HiveAPs

DNS Server Configuration:

- Domain Name: apis.com (This is the domain name of the corporation in this example.)
- Click Add, enter the following, and then click OK:
 - IP Address: 10.1.1.25
 - Comment: HQ Primary DNS Server
- Click Add, enter the following, and then click OK:
 - IP Address: 10.1.2.26
 - Comment: HQ Secondary DNS Server

Syslog Server Configuration:

- Facility: From the drop-down list, choose a syslog facility with which to tag event log messages from the HiveAPs. By specifying a particular facility, the syslog server can differentiate all messages from the same source from messages from other sources.
 - Click Add, enter the following, and then click OK:
 - Syslog IP Address: (select), 10.1.1.23
 - Severity: Choose the minimum severity level for messages that you want to send to the syslog server. HiveAPs send messages of the level you choose plus messages of all severity levels above it. For example, if you choose critical, the HiveAP sends the syslog server all messages whose severity level is critical, alert, or emergency. If you choose emergency, the HiveAPs send only emergency-level messages.
 - Comment: Type a useful text string, such as "Log critical - emergency events".
3. Click the SNMP tab, and then enter the following:
 - SNMP Service Enable: (select)

Note: Spaces are not allowed in text strings you enter in the SNMP Contact and SNMP Location fields.

- SNMP Contact: Type contact information for the person to contact if you need to reach a HiveAP admin. (You cannot include any spaces in the SNMP contact definition.)

SNMP Server Configuration:

- Click Add, enter the following, and then click OK:
 - SNMP IP Address: (select), 10.1.1.24 (This is the IP address of the SNMP management system to which the SNMP agent running on the HiveAPs sends SNMP traps.)
 - Community String: Enter a text string that must accompany queries from the management system. The community string acts similarly to a password. (HiveAPs only accept queries from management systems that send the correct community string.)
 - Version: From the drop-down list, select the version of SNMP that is running on the management system you intend to use: v1 or v2c.
 - Operation: From the drop-down list, choose the type of activity that you want to permit between the specified SNMP management system and the HiveAPs in the device group to which you (later) assign this management services profile:

Chapter 4 HiveManager Examples

get - get commands sent from the management system to a HiveAP to retrieve MIBs (Management Information Bases), which are data objects indicating the settings or operational status of various HiveOS components

trap - messages sent from HiveAPs to notify the management system of events of interest

get and trap - permit both get commands and traps

none - cancel all activity, disabling SNMP activity for the specified management system

- Privilege: At the time of this release, "read-only" is the only option available. SNMP admins can read data that a HiveAP sends them, but they cannot write any data to a HiveAP.

4. Click the Time/Date tab, and then enter the following:

- Time Zone: From the drop-down list, choose the time zone for the HiveAPs to which you intend to apply this management services profile.
- Enable NTP Client Service: (select)
- Synchronization Interval: Set an interval for polling the NTP (Network Time Protocol) server so that HiveAPs can synchronize their internal system clock with the server. The default interval is 1440 minutes (once a day). The possible range is from 60 minutes (once an hour) to 10,080 minutes (once a week).

NTP Server Configuration

- Click Add, enter the following, and then click OK:
 - NTP IP Address: (select); 207.126.97.57
 - Comment: Enter useful information, such as contact details for the NTP server admin.

Note: You can define only one NTP server per management service set.

- Sync Clock with HiveManager: (clear)

Because you want the HiveAPs to use an NTP server, this option must be cleared. Select this only if you want the HiveAPs to synchronize their times with that set on the HiveManager.

Management Services Set: branch

1. Click HiveAP Configuration > Management Services > hq > (Clone button).

The Clone Management Services dialog box appears.

2. In the Profile Name field, type branch, and then click OK.

The Management Service - branch dialog box appears with all the settings cloned from "hq".

3. On the General page, modify only the following settings, and then click OK:

- Comment: Mgt settings for branch HiveAPs

DNS Server Configuration:

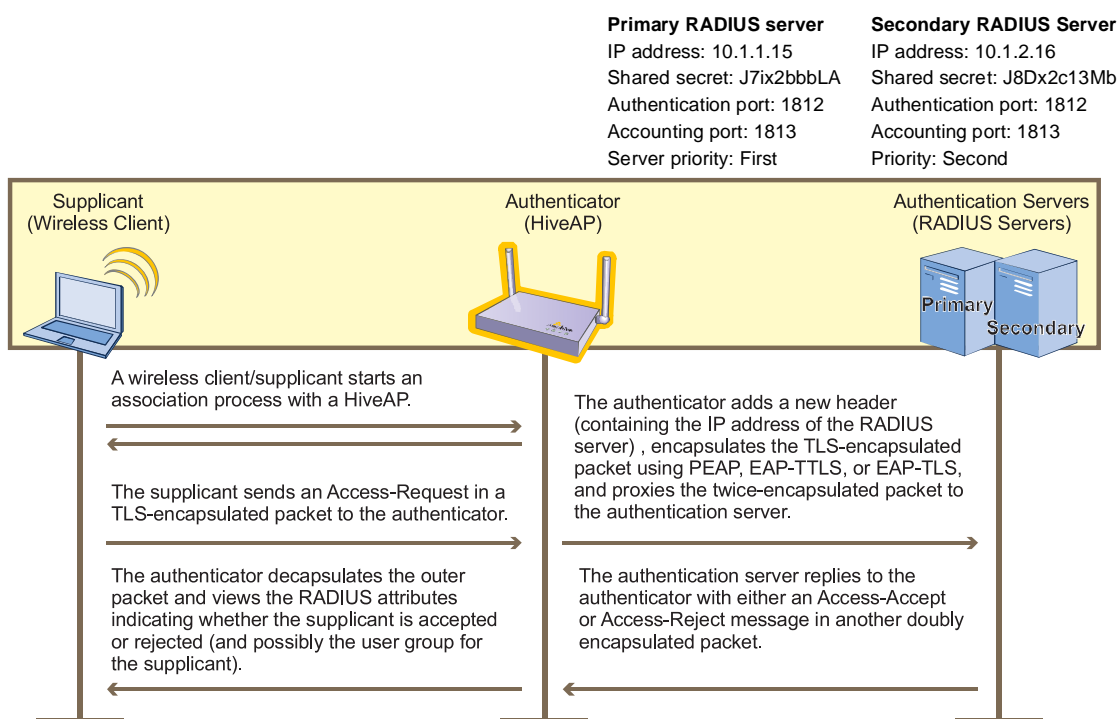
- Select 10.1.1.25 HQ Primary DNS Server, click Edit, enter the following, and then click OK:
 - IP Address: 10.2.2.251
 - Comment: Branch Primary DNS Server

EXAMPLE 6: SETTING AAA RADIUS SETTINGS

In this example, you define the connection settings for a RADIUS server so that HiveAPs can send RADIUS authentication requests—encapsulated in EAP (Extensible Authentication Protocol) packets—to the proper destination.

After corporate employees associate with HiveAPs, they gain network access by authenticating themselves to a RADIUS server. The authentication process makes use of the IEEE 802.1X standard. Within this context, wireless clients act as supplicants, HiveAPs as authenticators, and the RADIUS server as the authentication server. The roles of each participant, packet exchanges, and connection details for the RADIUS server are shown in [Figure 11](#).

Figure 11 IEEE 802.1X Authentication Process



1. Click HiveAP Configuration > AAA RADIUS > + (Add button).

The New RADIUS Profile dialog box appears.

2. Enter the following:

- RADIUS Configuration Name: auth-1 (You cannot use spaces in the RADIUS profile name.)
- Comment: 802.1X for corp employees
- Retry Interval: 6000 (Seconds)

Enter the period of time that a HiveAP waits before retrying a previously unresponsive primary RADIUS server. If a primary RADIUS server does not respond to three consecutive attempts—where each attempt consists of ten authentication requests sent every three seconds (30 seconds for a complete request)—and a backup RADIUS server has been configured, the HiveAP sends further authentication requests to the backup

server. The default is 600 seconds (or 10 minutes). The minimum is 60 seconds and there is no maximum. Generally, you want to make the retry interval fairly large so that supplicants (that is, wireless clients requesting 802.1X authentication) do not have to wait unnecessarily as a HiveAP repeatedly tries to connect to a primary server that is down for an extended length of time.

- Accounting Interim Update Interval: 3600 (default)

This is the interval in seconds for updating the RADIUS accounting server with the cumulative length of a client's session.

- RADIUS Server:

- Click Add, enter the following, and then click OK:
 - IP Address: 10.1.1.15
 - Comment: Primary RADIUS Server
 - Shared Secret: J7ix2bbbLA
 - Repeat Secret: J7ix2bbbLA
 - Auth Port: 1812 (default RADIUS authentication port number)
 - Acct Port: 1813 (default RADIUS accounting port number)
 - Server Priority: First
- Click Add, enter the following, and then click OK:
 - IP Address: 10.1.2.16
 - Comment: Backup RADIUS Server
 - Shared Secret: J8Dx2c13Mb
 - Repeat Secret: J8Dx2c13Mb
 - Auth Port: 1812
 - Acct Port: 1813
 - Server Priority: Second

Note: The shared secret is a case-sensitive alphanumeric string that must be entered on each RADIUS server exactly as shown above.

- To close the New RADIUS Profile dialog box, click OK.

RADIUS Server Attributes

On the two RADIUS servers (also referred to as "RADIUS home servers"), define the HiveAPs as RADIUS clients.¹ Also, configure the following attributes for the realms to which user accounts matching the two user profiles belong:

Realm for IT (User Profile ID = 2)	Realm for Employees (User Profile ID = 3)
Tunnel Type = GRE (value = 10)	Tunnel Type = GRE (value = 10)
Tunnel Medium Type = IP (value = 1)	Tunnel Medium Type = IP (value = 1)
Tunnel Private Group ID = 2	Tunnel Private Group ID = 3

The RADIUS server returns one of the above sets of attributes based on the realm to which an authenticating user belongs. HiveAPs then use the combination of returned RADIUS attributes to assign users to user profile 2 ("IT") or 3 ("Employees"). Note that these attributes do not create a GRE tunnel, which the tunnel type might seem to indicate.

1. If you use RADIUS proxy servers, then direct RADIUS traffic from the HiveAPs to them instead of the RADIUS home servers. This approach offers the advantage that you only need to define the proxy servers as clients on the RADIUS home servers. You can then add and remove multiple HiveAPs without having to reconfigure the RADIUS home servers after each change.

EXAMPLE 7: CREATING TWO DEVICE GROUPS

Through the HiveManager, you can configure two broad types of features:

- Policy-based features - In combination, these features form policies that control how users access the network: QoS (Quality of Service) forwarding mechanisms and rates, user profiles, SSID profiles, management services (DNS, NTP, syslog), AAA (authentication, authorization, accounting) RADIUS settings, and VLAN assignments.
- Connectivity-based features - These features control how hive members communicate with the network and how radios operate at different modes, frequencies, and signal strengths.

A device group is an assembly of policy-based configurations that the HiveManager pushes to all HiveAPs that you assign to the group. Because these configurations are policy-based, they can apply across multiple physical devices. In contrast, connectivity-based configurations are more appropriately applied to smaller sets of devices or at the individual device level itself.

In this example, you create device group "hq1" for the corporate headquarters and add user group-SSID profile-VLAN ID mappings, plus the management services set and AAA settings. You then create another device group for the branch office and name it "branch1". This group will have different management settings.

Figure 12 Components Constituting DeviceGroup-1

HiveAP Configuration > Device Groups > +

SSID	Bind Radio Mode	User Profile	Default VLAN
voip	11b/g	VoIP	2
corp	11b/g	Employees	1
guest	11b/g	IT	3

Buttons: Add, Edit, Delete, OK, Cancel

Annotations:

- Defined in "Example 5: Setting Management Service Parameters" on page 52
- Defined in "Example 6: Setting AAA RADIUS Settings" on page 55
- Defined in "Mapping the MAC OUI and Services to Aerohive"
- Defined in "Example 3: Defining User Profiles and QoS Settings" on page 45
- Defined in "Example 4: Setting SSID Profiles" on page 49

DeviceGroup-1

1. Click HiveAP Configuration > Device Groups > + (Add button).
The New Device Group dialog box appears.
2. Enter the following:
 - Group Name: DeviceGroup-1 (You cannot use spaces in the device group name.)
 - Description: Enter a useful description, such as "All HiveAPs at HQ".

Chapter 4 HiveManager Examples

- Configuration Settings:
 - Network Management Settings: hq
The management services set was previously created. For details, see ["Example 5: Setting Management Service Parameters" on page 52](#).
 - AAA RADIUS Settings: auth-1
The AAA RADIUS settings were previously defined in ["Setting AAA RADIUS Settings" on page 55](#).
 - QoS Enabled: (select)
QoS Classification and Marking Policy: VoIP-QoS
The QoS classification policy was previously defined. See ["Mapping the MAC OUI and Services to Aerohive Classes" on page 43](#).
- 3. In the Profile Mappings section, click Add.
The New SSID-User Profile-VLAN Mapping dialog box appears.
- 4. Enter the following:
 - SSID: voip
This SSID was previously defined in ["voip SSID" on page 50](#).
 - Bind Radio Mode: 11b/g
In this example, you want to use IEEE 802.11b/g for network access traffic because a broader range of wireless clients support IEEE 802.11b than IEEE 802.11a, which came out two years later (despite its alphabetical precedence), and it provides slightly greater coverage.
The three choices in the Bind Radio Mode drop-down list are as follows:
 - 11a+11b/g: This binds the SSID to two subinterfaces, each linked to a different radio operating in separate frequency bands. Radio 1 supports IEEE 802.11b/g and operates in the 2.4 GHz band, and radio 2 supports IEEE 802.11a and operates in the 5 GHz band.
This is a good approach if the HiveAPs need to interoperate with some wireless clients that only support 802.11b/g and others that only support 802.11a. In this case, both of the wifi interfaces—wifi0 and wifi1—are in access mode. On the other hand, if hive members need to support wireless backhaul communications, then you cannot take this approach because one interface (wifi1 by default) will need to be in backhaul mode and, therefore, cannot support an SSID.
 - 11b/g: This binds the SSID to a subinterface linked to a radio operating at 2.4 GHz for the IEEE 802.11b or IEEE 802.11g standards.
 - 11a: This binds the SSID to a subinterface using an antenna operating at 5 GHz for the IEEE 802.11a standard.
- 5. Click in the empty User Profile cell to activate the drop-down list, and then choose VoIP.
- 6. Select Default, set the VLAN ID as 2, and then click OK.
The New SSID-User Profile-VLAN Mapping dialog box closes.
- 7. In the Profile Mappings section in the New Device Group dialog box, click Add.
The New SSID-User Profile-VLAN Mapping dialog box appears.
- 8. Enter the following:
 - SSID: corp
This SSID was previously defined in ["corp SSID" on page 51](#).
 - Bind Radio Mode: 11b/g

9. Click in the empty User Profile cell to activate the drop-down list, choose Emp, select Default for Employees user profile, set the VLAN ID as 1, and then click Add.
10. Click in the new empty User Profile cell to activate the drop-down list, choose IT, set the VLAN ID as 1, and then click OK.

The New SSID-User Profile-VLAN Mapping dialog box closes.

11. In the Profile Mappings section in the New Device Group dialog box, click Add.

The New SSID-User Profile-VLAN Mapping dialog box appears again.

12. Enter the following:

- SSID: guest

This SSID was previously defined in ["guest SSID" on page 51](#).

- Bind Radio Mode: 11b/g

13. Click in the empty User Profile cell to activate the drop-down list, choose Guests, select Default, set the VLAN ID as 3, and then click OK.

The New SSID-User Profile-VLAN Mapping dialog box closes.

14. To close the New Device Group dialog box, click OK.

DeviceGroup-2

1. Click HiveAP Configuration > Device Groups > DeviceGroup-1 >  (Clone button).

The Clone Device Group dialog box appears.

2. In the Group Name field, enter DeviceGroup-2, and then click OK.

The DeviceGroup-2 dialog box appears populated with the settings cloned from DeviceGroup-1.

3. Edit the description and network management settings, leave the others as they are, and then click OK:

- Description: Modify the description to something such as "All HiveAPs at the branch site".
- Configuration Settings: Network Management Settings: branch

EXAMPLE 8: CREATING THREE HIVE PROFILES

A hive is a set of HiveAPs that exchange information with each other over a layer-2 switched network to form a collaborative whole. In this example, you define three hive profiles: one for each building. Later, in ["Example 9: Assigning HiveAPs to a Device Group, Radio Profile, Hive Profile, and Topology Map" on page 61](#), you assign HiveAP devices to these profiles.

Note: A device group is different from a hive. Whereas the members of a device group share a set of policy-based configurations, the members of a hive communicate with each other and coordinate their activities as access points. Device group members share configurations. Hive members work collaboratively.

Hive1

1. Click HiveAP Configuration > Hive Profiles > **+** (Add button).
The New Hive Profile dialog box appears.
2. Enter the following, leave the other options at their default settings, and then click OK:
 - Name: Hive1 (You cannot use spaces in the name of a hive.)
 - Comment: Enter a meaningful comment, such as "Hive for HQ, Bldg 1"
 - Native VLAN: 1

Note: Hive communications must use the native VLAN in the switch infrastructure. This is the untagged VLAN and typically uses ID 1.

- Password: (clear)

The password string is what hive members use when authenticating themselves to each other over the wireless backhaul link using WPA-PSK CCMP (AES). If you do not enter a password string, the HiveManager derives a default password from the hive name. The password can be from 8 to 63 characters long and contain special characters. If the string has any blank spaces, enclose the entire string within double quotation marks (for example, "password string").

Hive2

1. Click HiveAP Configuration > Hive Profiles > Hive1 > **⌵** (Clone button).
The Clone Hive Profile dialog box appears.
2. In the Profile Name field, type Hive2, and then click OK.
The Hive2 Hive Profile dialog box appears.
3. Modify the comment to an appropriate description for Hive2, such as "Hive for HQ, Bldg 2", leave the other options at their default settings, and then click OK.

Hive3

1. Click HiveAP Configuration > Hive Profiles > Hive2 > **⌵** (Clone button).
The Clone Hive Profile dialog box appears.
2. In the Profile Name field, type Hive3, and then click OK.
The Hive3 Hive Profile dialog box appears.
3. Modify the comment to an appropriate description for Hive3, such as "Hive for Branch Site", leave the other options at their default settings, and then click OK.

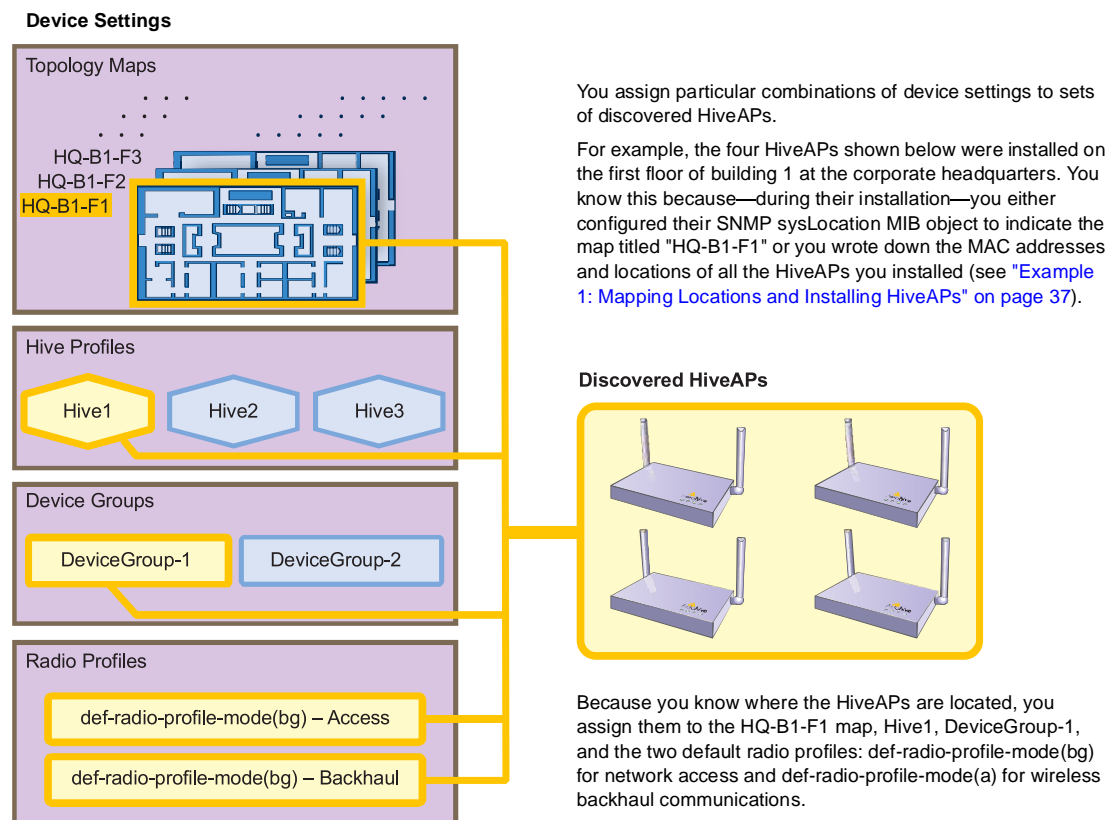
EXAMPLE 9: ASSIGNING HIVEAPS TO A DEVICE GROUP, RADIO PROFILE, HIVE PROFILE, AND TOPOLOGY MAP

After completing the steps in the previous examples, you can now assign the following device settings as appropriate to each detected HiveAP:

- Device group (created in ["Example 7: Creating Two Device Groups" on page 57](#))
- Radio profile (default radio profiles)
- Hive profile (created in ["Example 8: Creating Three Hive Profiles" on page 60](#))
- Map (uploaded in ["Example 1: Mapping Locations and Installing HiveAPs" on page 37](#))

As the above list indicates, this example makes use of the two default radio profiles: `def-radio-profile-mode(bg)` for its interfaces in access mode, and `def-radio-profile-mode(a)` for its interfaces in backhaul mode. The assignment of device settings to HiveAPs is presented conceptually in [Figure 13](#).

Figure 13 Assigning Device Settings to HiveAPs




In addition to assigning device settings to the HiveAPs, you also change their login settings. Finally, you update the HiveAPs with the new configuration settings to complete their deployment.

Assigning Device Settings

1. Click HiveAP Management > New HiveAPs > Automatically Discovered.
2. Select a group of HiveAPs associated with the same map to assign their device settings.

If you defined SNMP sysLocation MIB objects as you installed the HiveAPs as explained in ["Using SNMP" on page 40](#), each HiveAP listed in the HiveAP Management > New HiveAPs > Automatically Discovered window will now include a map title in the Topology Map column. By clicking the Topology Map column header, you can sort HiveAPs by topology map. You can then select all the HiveAPs belonging to the same map (use shift-click to select multiple contiguous HiveAPs) and assign them to the same device group, hive profile, and radio profile.

If you tracked HiveAPs by writing their MAC addresses on the maps as explained in ["Using MAC Addresses" on page 41](#), you can sort the HiveAPs in the HiveAP Management > New HiveAPs > Automatically Discovered window by MAC address. Click the Node ID column header to display the HiveAPs numerically by MAC address. By referring to the MAC addresses and the title of the map on which you wrote them during the installation, you can then select all the HiveAPs belonging to the same map (use control-click to select multiple noncontiguous HiveAPs) and assign them to the same map, device group, hive profile, and radio profile.

3. Click  (Modify button).
4. In the HiveAP dialog box, click the General tab, and then enter the following:
 - Device Group: Choose the device group that you want to assign to the selected HiveAPs. In this example, there are two device groups. Assign DeviceGroup-1 to all the HiveAPs at corporate headquarters, and DeviceGroup-2 to all HiveAPs at the branch office.
 - Hive ID-Name: Choose the hive profile that you want to assign to the selected HiveAPs. Assign Hive1 to all HiveAPs in HQ-B1, Hive2 to all HiveAPs in HQ-B2, and Hive3 to all HiveAPs at Branch1.
 - Topology Map: Choose the map that you want to assign to the selected HiveAPs. (If you used the SNMP sysLocation MIB definition to associate HiveAPs with maps, the HiveManager has already automatically chosen the correct map.) The maps allow you to organize the HiveAPs by site (HQ or Branch1), then at HQ by building (HQ-B1 or HQ-B2), and then by floor (HQ-B1-F1, HQ-B1-F2, HQ-B1-F3, and so on).
 - Comment: Enter a useful comment for the HiveAPs for future reference such as contact information of the IT staff member responsible for their maintenance.
5. Click the Advanced tab, enter the following, and then click OK:
 - IP Configuration Mode: DHCP (default)
 - VLAN for Management Traffic: 1 (default)
 - eth0:
 - Admin State: Up (default)
 - Operation Mode: Backhaul (default)
 - Speed: Auto (default)
 - Duplex: Auto (Default)
 - wifi0:
 - Admin State: Down (default)
 - Operation Mode: Access (default)
 - Radio Profile: def-radio-profile-mode(bg)
 - Radio Channel: Auto (Default)
 - Radio Power: Auto (Default)
 - wifi1
 - Admin State: Up (default)
 - Operation Mode: Backhaul
 - Radio Profile: def-radio-profile-mode(a)
 - Radio Channel: Auto (Default)
 - Radio Power: Auto (Default)

The HiveManager automatically assigns SSIDs voip, corp, and guest to the wifi0.1, wifi0.2, and wifi0.3 subinterfaces respectively.

6. Repeat this procedure with the HiveAPs associated with all the other maps until they are all configured.
7. To accept all the HiveAPs for management through the HiveManager, select all the HiveAPs in the HiveAP Management > New HiveAPs > Automatically Discovered window, and then click ✓ (Accept button).

Changing HiveAP Login Settings

Changing the login settings for the managed HiveAPs is an important security precaution. The default user name and password are admin and aerohive.

The HiveManager offers great flexibility and convenience in how you assign new login settings. You can assign a new user name and password to all managed HiveAPs at the same time, or you can assign different user names and passwords to different subsets of HiveAPs, or you can assign different user names and passwords to individual HiveAPs one by one.

Note: Admin user names and passwords are case sensitive.

1. Click HiveAP Management > HiveAP Properties.
2. In the HiveAP Properties window, enter the following, and then click OK:
 - Total HiveAPs: Select the check boxes of the HiveAP or HiveAPs whose login settings you want to change.
 - Change User Name and Password
 - User Name: Enter a new admin user name for logging in to the selected HiveAPs. The user name can be any alphanumeric string from 3 to 20 characters long.
 - Password: Enter a new password for the admin to use when logging in to the selected HiveAPs. The password can be any alphanumeric string from 5 to 8 characters.
 - Confirm Password: To confirm the accuracy of the password, enter it again.

The HiveManager sends the new login settings to all the selected HiveAPs. From now on, use the new admin user name and password when logging in to these HiveAPs.

Note: To preserve its secrecy, the password appears as an encrypted string in the HiveAP CLI.

Updating HiveAP Configurations

At this point, you have assigned device settings to the HiveAPs, accepted them for management, and changed their login settings. Now, you can push the configurations from the HiveManager to the HiveAPs.

1. Click HiveAP Management > Managed HiveAPs.
2. Select all the HiveAPs in the Managed HiveAPs window, and then click the Upload Configuration button in the shortcut toolbar.

The Upload Configuration dialog box appears.

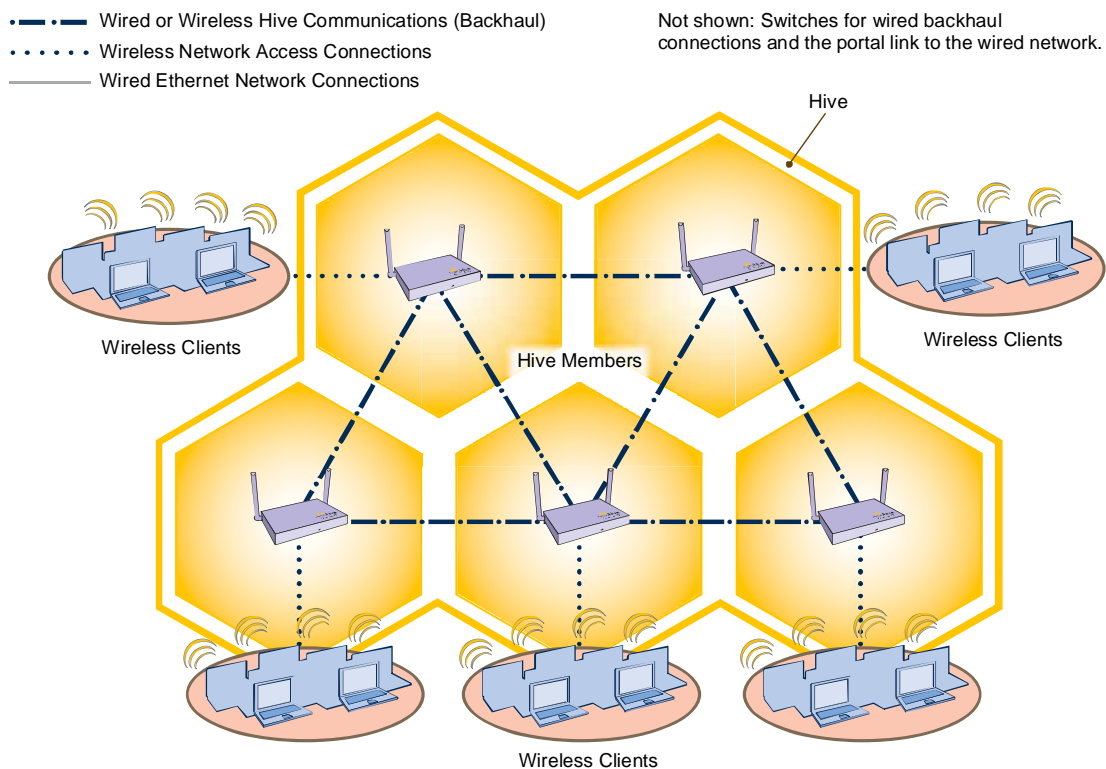
3. Select the HiveAPs whose configurations you want to update, select one of the following options for controlling when the uploaded configurations are activated (by rebooting the HiveAPs), and then click OK:
 - Activate at: Select this option and set the time when you want the updated HiveAPs to activate their new configuration. This is a good choice if you want to stagger the activation, or if you want to load the configuration now but activate it at a quieter time.
 - Activate now: Select this option to load the configuration on the HiveAPs and immediately activate it.
 - Until next reboot: Select this option to load the configuration on the HiveAPs but not activate it through the HiveManager. (It will be activated the next time the HiveAPs reboot.)

Chapter 5 HiveOS

You can deploy a single HiveAP and it will provide wireless access as an autonomous AP (access point). However, if you deploy two or more HiveAPs in a hive, you can provide superior wireless access with many benefits. A hive is a set of HiveAPs that exchange information with each other over a layer-2 switched network to form a collaborative whole (see [Figure 1](#)). Through coordinated actions based on shared information, hive members can provide the following services that autonomous APs cannot:

- Consistent QoS (quality of service) policy enforcement across all hive members
- Coordinated and predictive wireless access control that provides fast roaming to clients moving from one hive member to another
- Best-path routing for optimized data forwarding
- Automatic radio frequency and power selection

Figure 1 HiveAPs in a Hive



COMMON DEFAULT SETTINGS AND COMMANDS

Many major components of HiveOS are automated and typically require no further configuration. For example, radio power and frequency selection occurs automatically, as does route learning. Also, after defining a hive and its security protocol suite, all HiveAPs belonging to that hive automatically initiate and maintain communications with each other.

Additionally, there are many default settings that simplify the setup of a HiveAP because these are the typical settings for many of the most common deployments. The following are some important default settings and the commands necessary to change them if you need to do so:

	Default Settings	Commands
mgt0 interface	DHCP client = enabled	To disable the DHCP client: no interface mgt0 dhcp client To set an IP address: interface mgt0 ip ip_addr netmask
	VLAN ID = 1	To set a different VLAN ID: interface mgt0 vlan number
wifi0 and wifi1 interfaces	wifi0 mode = access wifi1 mode = backhaul	To change the mode of the wifi0 or wifi1 interface: interface { wifi0 wifi1 } mode { access backhaul }
	wifi0 radio profile = radio_g0 wifi1 radio profile = radio_a0	To change the radio profile of the wifi0 or wifi1 interface to a different, previously defined profile: interface { wifi0 wifi1 } radio profile string
	antenna = internal	To have the wifi0 interface use an external antenna: interface { wifi0 wifi1 } radio antenna external
	channel = automatic selection	To set a specific radio channel: interface { wifi0 wifi1 } radio channel number
	power = automatic selection	To set a specific transmission power level (in dBms): interface { wifi0 wifi1 } radio power number
Default QoS policy	def-user-qos policy: user profile rate = 54,000 Kbps user profile weight = 10 user rate limit = 54,000 Kbps mode = strict forwarding for all Aerohive classes classes 0 - 4 rate limit = 54,000 Kbps class 5 rate limit = 10,000 Kbps classes 6 - 7 rate limit = 512 Kbps	To change the default QoS policy: qos policy def-user-qos qos ah_class { strict rate_limit 0 wrr rate_limit weight } qos policy def-user-policy user-profile rate_limit weight qos policy def-user-policy user rate_limit
User profile	default-profile: group ID = 0 policy name = def-user-qos VLAN ID = 1	You cannot change the group ID or QoS policy name for the default user profile. To change its VLAN ID: user-profile default-profile vlan-id number

CONFIGURATION OVERVIEW

The amount of configuration depends on the complexity of your deployment. As you can see in ["Deployment Examples \(CLI\)" on page 69](#), you can enter a minimum of three commands to deploy a single HiveAP, and just a few more to deploy a hive.

However, for cases when you need to fine tune access control for more complex environments, HiveOS offers a rich set of CLI commands. The configuration of HiveAPs falls into two main areas: ["Device-Level Configurations"](#) and ["Policy-Level Configurations" on page 68](#). Consider your deployment plans and then refer to the following sections for guidance on the commands you need to configure them.

Note: To find all commands using a particular character or string of characters, you can do a search using the following command: `show cmds containing string`

Device-Level Configurations

Device-level configurations refer to the management of a HiveAP and its connectivity to wireless clients, the wired network, and other hive members. The following list contains some key areas of device-level configurations and relevant commands.

- Management
 - Administrators, admin privileges, and login parameters


```
admin { min-password-length | superuser | user } ...
```
 - Logging settings


```
log { buffered | console | debug | facility | flash | host } ...
```
- Connectivity settings
 - Interfaces


```
interface { wifi0 | wifi1 } ...
```
 - Subinterfaces


```
interface { wifi0.number | wifi1.number } ...
```
 - Layer 2 and layer 3 forwarding routes


```
route mac_addr ...
```

```
ip route { host | net } ip_addr ...
```
- VLAN assignments

For users:

```
user-profile string group-id number qos-policy string vlan-id number
```

For hive communications:

```
hive string native-vlan number
```

For the mgt0 interface:

```
interface mgt0 vlan number
```
- Radio settings


```
radio profile string ...
```

Policy-Level Configurations

Policies control how wireless clients access the network. The following list contains some key areas of policy-level configurations and relevant commands.

- QoS settings

```
qos { classifier-map | classifier-profile | marker-map | marker-profile |
      policy } ...
```

- User profiles

```
user-profile string ...
```

- SSIDs

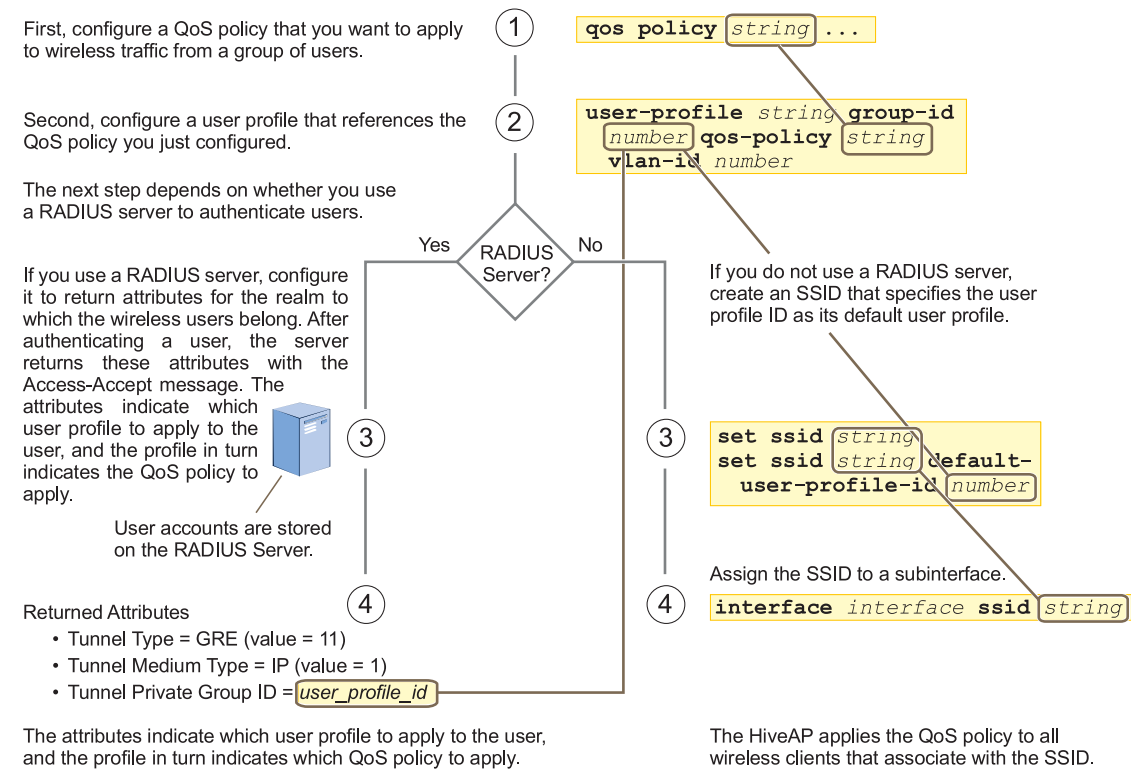
```
ssid string ...
```

- AAA (authentication, authorization, and accounting) settings for IEEE 802.1X authentication

```
aaa radius-server ...
```

While the configuration of most HiveOS features involves one or more related commands, to define and apply a QoS policy to a group of users, you must configure several different but related features: a QoS policy, a user profile, and—if you do not authenticate users with a RADIUS server—an SSID that references the user profile, and a subinterface to which you assign the SSID. The configuration steps are shown in [Figure 2](#).

Figure 2 Steps for Configuring and Applying QoS



Chapter 6 Deployment Examples (CLI)

This chapter presents several deployment examples to introduce the primary tasks involved in configuring HiveAPs through the HiveOS CLI.

In ["Deploying a Single HiveAP" on page 70](#), you deploy one HiveAP as an autonomous access point. This is the simplest configuration: you only need to enter and save three commands.

In ["Deploying a Hive" on page 73](#), you add two more HiveAPs to the one deployed in the first example to form a hive with three members. The user authentication method in this and the previous example is very simple: a preshared key is defined and stored locally on each HiveAP and on each wireless client.

In ["Using IEEE 802.1X Authentication" on page 78](#), you change the user authentication method. Taking advantage of existing Microsoft AD (Active Directory) user accounts, the HiveAPs use IEEE 802.1X EAP (Extensible Authentication Protocol) to forward authentication requests to a RADIUS server whose database is linked to that of the AD server.

In ["Applying QoS" on page 81](#), you apply QoS (Quality of Service) filters to user traffic so that delay-sensitive voice traffic receives higher priority than other more delay-resistant traffic.

Note: To focus attention on the key concepts of an SSID (first example), hive (second example), and IEEE 802.1X authentication (third example), QoS was intentionally omitted from these examples. However, the QoS settings you define in the last example can apply equally well to the configurations in the others.

Because each example builds on the previous one, it is recommended to read them sequentially. Doing so will help build an understanding of the fundamentals involved in configuring HiveAPs.

If you want to view just the CLI commands used in the examples, see ["CLI Commands for Examples" on page 87](#). Having the commands in blocks by themselves makes it easy to copy-and-paste them at the command prompt.

The following are the equipment and network requirements for these examples:

- Equipment
 - Management system (computer) capable of creating a serial connection to the HiveAP
 - VT100 emulator on the management system
 - Serial cable (also called a "null modem cable") that ships as an option with the HiveAP product. You use this to connect your management system to the HiveAP.

Note: You can also access the CLI by using Telnet or SSH (Secure Shell). After connecting a HiveAP to the network, make either a Telnet or SSH connection to the IP address that the DHCP server assigns the mgt0 interface.

- Network
 - Layer 2 switch through which you connect the HiveAP to the wired network
 - Ethernet cable—either straight-through or cross-over
 - Network access to a DHCP server
 - For the third and fourth examples, network access to an AD (Active Directory) server and RADIUS server

EXAMPLE 1: DEPLOYING A SINGLE HIVEAP

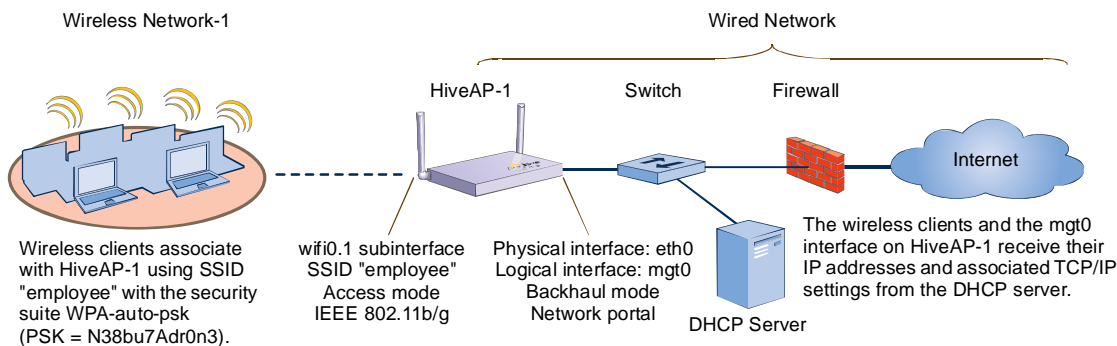
In this example, you deploy one HiveAP (HiveAP-1) to provide network access to a small office with 15 - 20 wireless clients. You only need to define the following SSID (service set identifier) parameters on the HiveAP and clients:

- SSID name: employee
- Security protocol suite: WPA-auto-psk
 - WPA - Uses Wi-Fi Protected Access, which provides dynamic key encryption and mutual authentication of the client and HiveAP
 - Auto - Automatically negotiates WPA or WPA2 and the encryption protocol: AES (Advanced Encryption Standard) or TKIP (Temporal Key Integrity Protocol)
 - PSK - Derives encryption keys from a preshared key that the client and HiveAP both already have
- Preshared key: N38bu7Adr0n3

After defining SSID "employee" on HiveAP-1, you then bind it to the wifi0.1 subinterface, which is in access mode by default. The wifi0.1 subinterface operates at the same frequency as the wifi0 interface, which by default is 2.4 GHz (in accordance with the IEEE 802.11b and 802.11g standards). This example assumes that the clients also support either 802.11b or IEEE 802.11g.

Note: By default, the wifi1 interface is in backhaul mode and operates at 5 GHz to support IEEE 802.11a. To put wifi1 in access mode so that both interfaces provide access—the wifi0.1 subinterface at 2.4 GHz and the wifi1.1 subinterface at 5 GHz—enter this command: **interface wifi1 mode access**. Then, in addition to binding SSID "employee" to wifi0.1 (as explained in step 2), also bind it to wifi1.1.

Figure 1 Single HiveAP for a Small Wireless Network



Step 1 Log in through the console port

1. Connect the power cable from the DC power connector on the HiveAP to the AC/DC power adaptor that ships with the device as an option, and connect that to a 100 - 240-volt power source.

Note: If the switch supports PoE (Power over Ethernet), the HiveAP can receive its power that way instead.

The Power LED glows steady amber during the bootup process. After the bootup process completes, it then glows steady green to indicate that the firmware is loaded and running.

2. Connect one end of an RS-232 serial (or "null modem") cable to the serial port (or Com port) on your management system.
3. Connect the other end of the cable to the male DB-9 console port on the HiveAP.
4. On your management system, run a VT100 terminal emulation program, such as Tera Term Pro® (a free terminal emulator) or Hilgraeve Hyperterminal® (provided with Windows® operating systems). Use the following settings:
 - Bits per second (baud rate): 9600
 - Data bits: 8
 - Parity: none
 - Stop bits: 1
 - Flow control: none

The Initial CLI Configuration Wizard appears.

5. Because you do not need to configure all the settings presented in the wizard, press CTRL+c to exit it.
The login prompt appears.
6. Log in using the default user name admin and password aerohive.

Step 2 Configure the HiveAP

1. Create an SSID and assign it to a subinterface.

```
ssid employee
```

```
ssid employee security protocol-suite wpa-auto-psk ascii-key N38bu7Adr0n3
```

You first create an SSID named "employee" and then define its protocol suite and preshared key (N38bu7Adr0n3) in standard ASCII (American Standard Code for Information Interchange) text.

```
interface wifi0.1 ssid employee
```

You assign the SSID to the subinterface wifi0.1, which is in access mode by default. A subinterface can either be in access or backhaul mode. A HiveAP uses subinterfaces in access mode to communicate with wireless clients accessing the network. A HiveAP uses subinterfaces in backhaul mode to communicate wirelessly with other HiveAPs when in a hive (see subsequent examples).

2. (Optional) Change the name and password of the superuser.

```
admin superuser mwebster password 3fF8ha
```

As a safety precaution, you change the default superuser name and password to mwebster and 3fF8ha. The next time you log in, use these instead of the default definitions.

Note: By default, the minimum password length is 5 characters. You can change the minimum length by entering the following command: **admin min-password-length <number>** (The minimum password length can be between 5 and 8 characters.)

```
save config
```

You save your changes to the currently running configuration. The HiveAP configuration is complete.

```
exit
```

You log out of the serial session.

Step 3 Configure the wireless clients

Define the "employee" SSID on all the wireless clients. Specify WPA-PSK for network authentication, AES or TKIP for data encryption, and the preshared key N38bu7Adr0n3.

Step 4 Position and power on the HiveAP

1. Place the HiveAP within range of the wireless clients and, optionally, mount it as explained in ["Mounting the HiveAP" on page 15](#).
2. Connect an Ethernet cable from the PoE port to the network switch.
3. If you have powered off the HiveAP, power it back on by reconnecting it to a power source.

When you power on the HiveAP, the mgt0 interface, which connects to the wired network through the eth0 port (labeled "POE" for "Power over Ethernet" on the chassis), automatically receives its IP address through DHCP (Dynamic Host Configuration Protocol).

Step 5 Check that clients can form associations and access the network

1. To check that a client can associate with the HiveAP and access the network, open a wireless client application and connect to the "employee" SSID. Then contact a network resource, such as a web server.
2. Log in to the HiveAP CLI, and check that you can see the MAC address of the associated client and an indication that the correct SSID is in use by entering the following command:

show ssid employee stations

Chan - channel number, RSSI - Receive Signal Strength Identifier

A-Mode - Authentication mode, Cipher - Encryption mode

A-Time - Associated time, Auth - Authenticated

Mac Addr	Chan	Rate	RSSI	A-Mode	Cipher	A-Time	VLAN	Auth
-----	----	----	----	-----	-----	-----	----	----
0016:cf8c:57bc	1	1M	68	psk	aesccm	00:12:44	1	Yes

Check that the MAC address in the table matches that of the wireless client .

Check that the authentication and encryption modes match those in the SSID security protocol suite.

Note: You can also enter the following commands to check the association status of a wireless client:
show auth, **show roaming cache**, and **show roaming cache mac <mac_addr>**.

The setup of a single HiveAP is complete. Wireless clients can now associate with the HiveAP using SSID "employee" and access the network.

EXAMPLE 2: DEPLOYING A HIVE

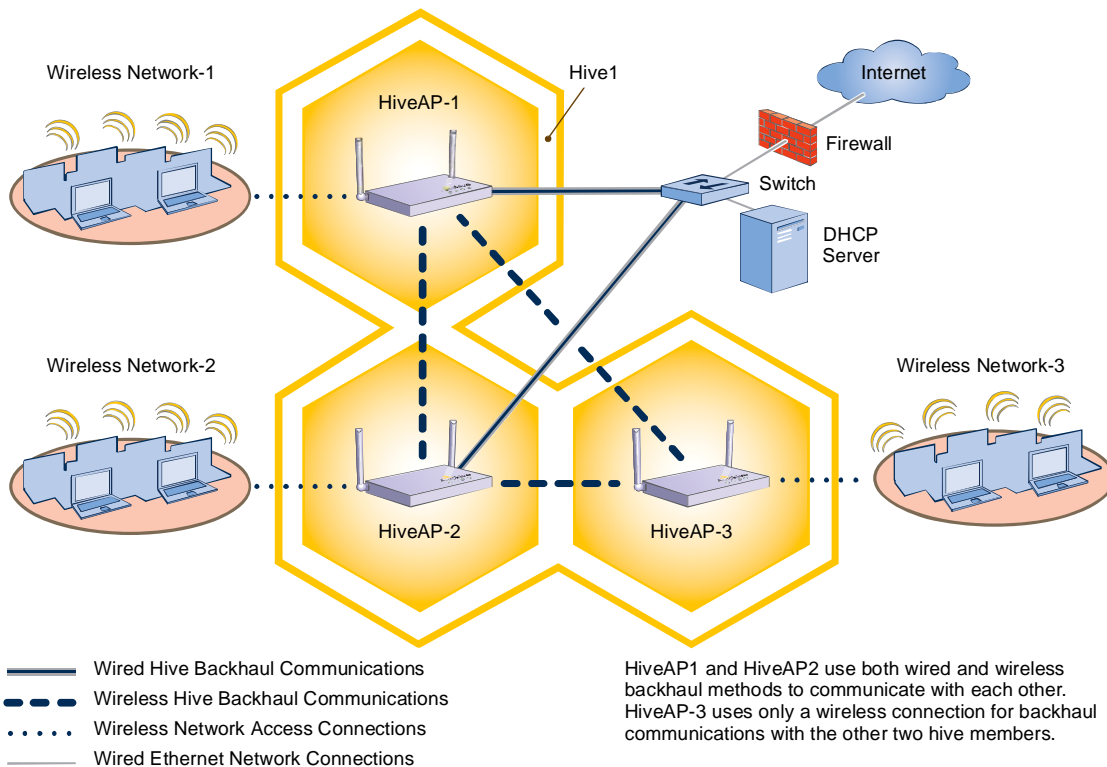
Building on "Deploying a Single HiveAP" on page 70, the office network has expanded and requires more HiveAPs to provide greater coverage. In addition to the basic configuration covered in the previous example, you configure all three HiveAPs to form a hive within the same layer 2 switched network. The following are the configuration details for the hive:

- Hive name: hive1
- Preshared key for hive1 communications: s1r70ckH07m3s

Note: The security protocol suite for hive communications is WPA-AES-psk.

HiveAP-1 and -2 are cabled to a switch and use the native ("untagged") VLAN for wired backhaul communications. They communicate with each other over both wired and wireless backhaul links, the wired link taking precedence. However, HiveAP-3 only communicates with HiveAP-1 and -2 over a wireless link (see Figure 2).

Figure 2 Three HiveAPs in a Hive



Note: If all hive members can communicate over wired backhaul links, you can then use both radios for access. The wifi0 interface is already in access mode by default. To put wifi1 in access mode, enter this command: **interface wifi1 mode access**. In this example, however, a wireless backhaul link is required.

Step 1 Configure HiveAP-1

1. Using the connection settings described in the first example, log in to HiveAP-1.
2. Configure HiveAP-1 as a member of "hive1" and set the security protocol suite.

hive hive1

You create a hive, which is a set of HiveAPs that collectively distribute data and coordinate activities among themselves, such as client association data for fast roaming, route data for making optimal data-path forwarding decisions, and policy enforcement for QoS (Quality of Service) and security.

hive hive1 password slr70ckH07m3s

You define the password that hive members use to derive the preshared key for securing backhaul communications with each other. The password must be the same on all hive members.

interface mgt0 hive hive1

By setting "hive1" on the mgt0 interface, you join HiveAP-1 to the hive.

save config

3. Before closing the console session, check the radio channel that HiveAP-1 uses on its backhaul subinterface, which by default is wifi1.1:

show interface

State - Operational state, Chan - Channel

Radio - Radio profile, U - up, D - down

Name	Mode	State	Chan	VLAN	Radio	Hive	SSID
Mgt0	-	U	-	1	-	hive1	-
Eth0	backhaul	U	-	1	-	hive1	-
Wifi0	access	U	1	-	radio_g0	-	-
Wifi0.1	access	U	1	-	radio_g0	hive1	employee
Wifi1	backhaul	U	149	-	radio_a0	-	-
Wifi1.1	backhaul	U	149	1	radio_a0	hive1	-

The wifi1.1 subinterface is in backhaul mode and is using channel 149.

Write down the channel number for future reference (in this example, it is 149). When configuring HiveAP-2 and -3, set their wifi1.1 subinterfaces for backhaul communications to this channel.

exit

Step 2 Configure HiveAP-2 and HiveAP-3

1. Power on HiveAP-2 and log in through its console port.
2. Configure HiveAP-2 with the same commands that you used for HiveAP-1:

```
ssid employee
ssid employee security protocol-suite wpa-auto-psk ascii-key N38bu7Adr0n3
interface wifi0.1 ssid employee
hive hive1
hive hive1 password slr70ckH07m3s
interface mgt0 hive hive1
```

3. (Optional) Change the name and password of the superuser.

```
admin superuser mwebster password 3fF8ha
```

4. Check that the channel ID for wifi1 and wifi1.1 is now 149.

```
show interface
```

If the channel ID for wifi1 and wifi1.1 is not 149, set it to 149 so that HiveAP-2 uses the same channel as HiveAP-1 for backhaul communications.

```
interface wifi1 radio channel 149
```

Setting the channel for the parent interface (wifi1) sets it for all its subinterfaces. By default, there is one subinterface for wifi1: wifi1.1. You can configure up to eight subinterfaces for each interface.

```
save config
```

```
exit
```

5. Repeat the above steps for HiveAP-3.

Step 3 Connect HiveAP-2 and HiveAP-3 to the network

1. Place HiveAP-2 within range of its clients and within range of HiveAP-1. This allows HiveAP-1 and -2 to send backhaul communications to each other wirelessly as a backup path in case either member loses its wired connection to the network.
2. Connect an Ethernet cable from the PoE port on HiveAP-2 to the network switch.
3. Power on HiveAP-2 by connecting it to a power source.

After HiveAP-2 finishes booting up (indicated when the Power LED changes from steady amber to steady green), it discovers another member of hive1 (HiveAP-1). The two members use the security protocol suite to authenticate each other and establish a security association for encrypting backhaul communications between themselves.

4. Place HiveAP-3 within range of its wireless clients and one or both of the other hive members.
5. Power on HiveAP-3 by connecting it to a power source.

After HiveAP-3 boots up, it discovers the two other members of hive1 over a wireless backhaul link. The members use the security protocol suite to authenticate themselves and establish a security association for encrypting backhaul communications among themselves. HiveAP-3 then learns its default route to the wired network from the other hive members. If the other members send routes with equal costs—which is what happens in this example—HiveAP-3 uses the first route it receives. When it learns this route, it can communicate with the DHCP server to get an IP address for its mgt0 interface.

6. Check that HiveAP-3 has associated with the other members at the wireless level.

Log in to HiveAP-3 and enter this command to see its neighbors in hive1:

HiveAP-3

```
show hive hive1 neighbors
```

```
neighbor stations of interface wifi1.1:
```

```
Chan - channel number, RSSI - Receive Signal Strength Identifier
```

```
A-Mode - Authentication mode, Cipher - Encryption mode
```

```
Conn-Time - Connected time, Hstate - Hive State
```

Mac Addr	Chan	Rate	RSSI	A-Mode	Cipher	Conn-Time	Hstate	Hive
-----	----	----	----	-----	-----	-----	-----	-----
0019:7700:0028	149	54M	60	psk	aesccm	00:14:15	Auth	hive1
0019:7700:0078	149	54M	53	psk	aesccm	00:14:16	Auth	hive1

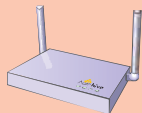
Neighbors

HiveAP-1



wifi1.1 MAC Address
0019:7700:0028

HiveAP-2



wifi1.1 MAC Address
0019:7700:0078

In the output of the `show hive hive1 neighbors` command, you can see hive-level and member-level information.

When you see the MAC address of the other hive members, you know that HiveAP-3 learned them over a wireless backhaul link.

The following are the various hive states that can appear:

Disv (Discover) - Another HiveAP has been discovered, but there is a mismatch with its hive ID.

Neibor (Neighbor) - Another HiveAP has been discovered whose hive ID matches, but it has not yet been authenticated.

CandPr (Candidate Peer) - The hive ID on a discovered HiveAP matches, and it can accept more neighbors.

AssocPd (Association Pending) - A HiveAP is on the same backhaul channel, and an association process in progress.

Assocd (Associated) - A HiveAP has associated with the local HiveAP and can now start the authentication process.

Auth (Authenticated) - The HiveAP has been authenticated and can now exchange data traffic.

- To check that the hive members have full data connectivity with each other, associate a client in wireless network-1 with HiveAP-1 (the SSID "employee" is already defined on clients in wireless network-1; see ["Deploying a Single HiveAP"](#)). Then check if HiveAP-1 forwards the client's MAC address to the others to store in their roaming caches.

After associating a wireless client with HiveAP-1, log in to HiveAP-1 and enter this command:

```
show ssid employee stations
```

Chan - channel number, RSSI - Receive Signal Strength Identifier

A-Mode - Authentication mode, Cipher - Encryption mode

A-Time - Associated time, Auth - Authenticated

Mac Addr	Chan	Rate	RSSI	A-Mode	Cipher	A-Time	VLAN	Auth
0016:cf8c:57bc	1	1M	70	wpa	aes	ccm00:13:26	1	Yes

This MAC address is for the wireless adapter of the client (or "station" or "STA") associated with the SSID "employee".

Then log in to HiveAP-2 and enter this command:

```
show roaming cache
```

Roaming Caching Table:

maximum ageout: 500

flag: (L)ocal (R)emote

No.	AP	STA	age	PMK	flag
0	0019:7700:0070	0016:cf8c:57bc	88	1349...	R

This MAC address is for the mgt0 interface of HiveAP-1, the AP with which the wireless client associated.

This is the same MAC address for the client (station) that you saw listed on HiveAP-1.

MATCH!

When you see the MAC address of the wireless client that is associated with HiveAP-1 in the roaming cache of HiveAP-2, you know that HiveAP-1 and -2 are successfully sending data over the backhaul link.

Repeat this to confirm that HiveAP-3 also has a backhaul connection with the other members.

Step 4 Configure wireless clients

Define the "employee" SSID on all the wireless clients in wireless network-2 and -3. Specify WPA-PSK for network authentication, AES or TKIP for data encryption, and the preshared key N38bu7Adr0n3.

The setup of hive1 is complete. Wireless clients can now associate with the HiveAPs using SSID "employee" and access the network. The HiveAPs communicate with each other to share client associations (to support fast roaming) and routing data (to select optimal data paths).

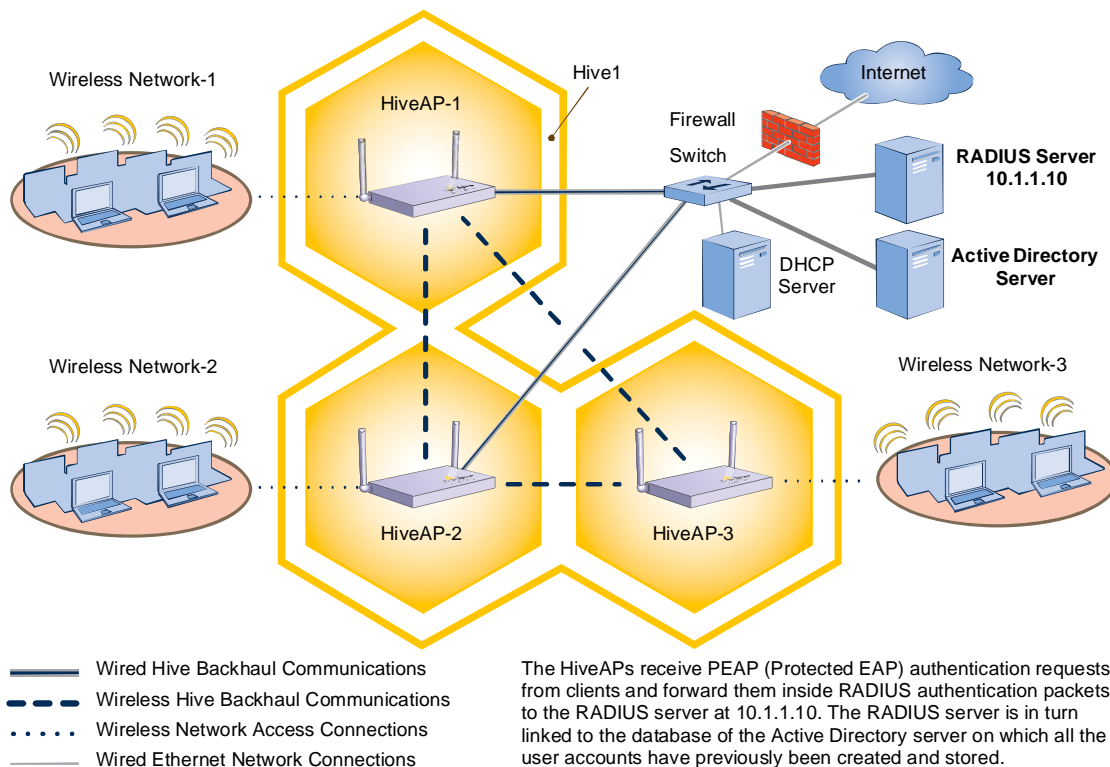
EXAMPLE 3: USING IEEE 802.1X AUTHENTICATION

In this example, you use a Microsoft AD (Active Directory) server and a RADIUS server to authenticate wireless network users. To accomplish this, you make the following modifications to the hive set up in ["Deploying a Hive"](#):

- Configure settings for the RADIUS server on the HiveAPs
- Change the SSID parameters on the HiveAPs and wireless clients to use IEEE 802.1X

The basic network design is shown in [Figure 3](#).

Figure 3 Hive and 802.1X Authentication



Note: This example assumes that the RADIUS and AD servers were previously configured and populated with user accounts that have been in use on a wired network (not shown). The only additional configuration on these servers is to enable the RADIUS server to accept authentication requests from the HiveAPs.

Step 1 Define the RADIUS server on the HiveAP-1

Configure the settings for the RADIUS server (IP address and shared secret) on HiveAP-1.

```
aaa radius-server first 10.1.1.10 shared-secret s3cr3741n4b10X
```

The IP address of the RADIUS server is 10.1.1.10, and the shared secret that HiveAP-1 and the RADIUS server use to authenticate each other is "s3cr3741n4b10X". You must also enter the same shared secret on the RADIUS server when you define the HiveAPs as access devices (see step 5).

Step 2 Change the SSID on HiveAP-1

1. Change the authentication method in the SSID.

```
ssid employee security protocol-suite wpa-auto-8021x
```

```
save config
```

The protocol suite requires WPA (Wi-Fi Protected Access) or WPA2 security protocol for authentication and key management, AES or TKIP encryption, and user authentication through IEEE 802.1X.

2. Enter the **show interface mgt0** command and note the dynamically assigned IP address of the mgt0 interface. You need to know this address to define HiveAP-1 as an access device on the RADIUS server in step 5.

```
exit
```

Step 3 Configure HiveAP-2 and HiveAP-3

1. Log in to HiveAP-2 through its console port.
2. Configure HiveAP-2 with the same commands that you used for HiveAP-1:

```
aaa radius-server first 10.1.1.10 shared-secret s3cr3741n4b10X
```

```
ssid employee security protocol-suite wpa-auto-8021x
```

```
save config
```

Note: Although all HiveAPs in this example use the same shared secret, they can also use different secrets.

3. Enter the **show interface mgt0** command to learn its IP address. You need this address for step 5.

```
exit
```

4. Log in to HiveAP-3 and enter the same commands.

Step 4 Modify the SSID on the wireless clients

Modify the "employee" SSID on all the wireless clients in wireless network-2 and -3. Specify WPA or WPA2 for network authentication, AES or TKIP for data encryption, and PEAP (Protected EAP) for user authentication.

Step 5 Configure the RADIUS Server to accept authentication requests from the HiveAPs

Log in to the RADIUS server and define the three HiveAPs as access devices. Enter their mgt0 IP addresses and shared secret.

Step 6 Check that clients can form associations and access the network

1. To check that a client can associate with a HiveAP and access the network, open a wireless client application and connect to the "employee" SSID. Then contact a network resource, such as a web server.
2. Log in to the HiveAP CLI, and check that you can see the MAC address or the associated client and an indication that the correct SSID is in use by entering the following command:

show ssid employee stations

Chan - channel number, RSSI - Receive Signal Strength Identifier

A-Mode - Authentication mode, Cipher - Encryption mode

A-Time - Associated time, Auth - Authenticated

Mac Addr	Chan	Rate	RSSI	A-Mode	Cipher	A-Time	VLAN	Auth
-----	----	-----	-----	-----	-----	-----	----	----
0016:cf8c:57bc	1	1M	68	8021x	aes ccm	00:02:34	1	Yes

Check that the MAC address in the table matches that of the wireless client .

Check that the authentication and encryption modes match those in the SSID security protocol suite.

Note: You can also enter the following commands to check the association status of a wireless client:
show auth, **show roaming cache**, and **show roaming cache mac <mac_addr>**.

The setup for using IEEE 802.1X is complete. Wireless clients can now associate with the HiveAP using SSID "employee", authenticate themselves through IEEE 802.1X to a RADIUS server, and access the network.

EXAMPLE 4: APPLYING QoS

In this example, you want the hive members to prioritize voice, streaming media, and e-mail traffic. First, you map distinguishing elements of these traffic types to three Aerohive QoS (Quality of Service) classes:

Class 6: voice traffic from VoIP phones with MAC OUI 00:12:3b (the OUI for all phones in the network)

Voice traffic is very sensitive to delay and cannot tolerate packet loss without loss of voice quality. When other traffic is competing with voice traffic for bandwidth, it becomes essential to prevent that traffic from interfering with voice traffic. Because voice traffic for a single call requires very little bandwidth—typically from 8 to 64 Kbps depending on the voice codec used—a good approach for setting its rate is to calculate the bandwidth necessary for a limited number of voice calls from a single user's computer, softphone, or handset and then multiply that by the potential number of concurrent VoIP users.

Class 5: streaming media using the MMS (Microsoft Media Server) protocol on TCP port 1755

Although streaming media is also time sensitive, streaming media software for both clients and servers offers limited buffering to prevent choppy sounds and pixelated video when network congestion occurs. Because congestion for more than a few seconds can adversely effect streaming media, it is important to assign this type of traffic a higher priority than other types, but its priority should be lower than that for voice, which is even more sensitive to delay.

Class 3: data traffic for e-mail using the following protocols:

SMTP (Simple Mail Transfer Protocol) on TCP port 25

POP3 (Post Office Protocol version 3) on TCP port 110

Then you create classifier profiles that reference these traffic-to-class mappings. You bind the profiles to the wifi0.1 and eth0 interfaces so that hive members map the traffic matching these profiles that arrives at these interfaces to the proper Aerohive classes.

You next define a QoS policy that defines how the hive members prioritize and process the traffic mapped to Aerohive classes 6, 5, and 3. The QoS policy (named "voice") is shown in [Figure 4 on page 82](#) and has these settings:

Class 6 (voice)

Forwarding: strict (Hive members forward traffic mapped to this class immediately without queuing it.)

Maximum rate for all class 6 traffic: 512 Kbps, which supports eight concurrent 64-Kbps VoIP calls:

512 Kbps maximum rate ÷ 64 Kbps/call = 8 calls maximum (more if the codec provides greater compression)

Class 5 (streaming media)

Forwarding: WRR (weighted round robin) with a weight of 90

By assigning class 5 a higher weight (90) than class 3 and 2 weights (class 3 = 60, class 2 = 30), you give streaming media roughly a 3:2 priority over class 3 traffic and a 3:1 priority over class 2 traffic.

Maximum traffic rate for all class 5 traffic: 20,000 Kbps

You increase the bandwidth available for streaming media when there is no competition for it (the default rate for class 5 is 10,000 Kbps). However, you do not set the maximum rate (54,000 Kbps) to ensure that streaming media does not consume all available bandwidth even if it is available.

Class 3 (e-mail)

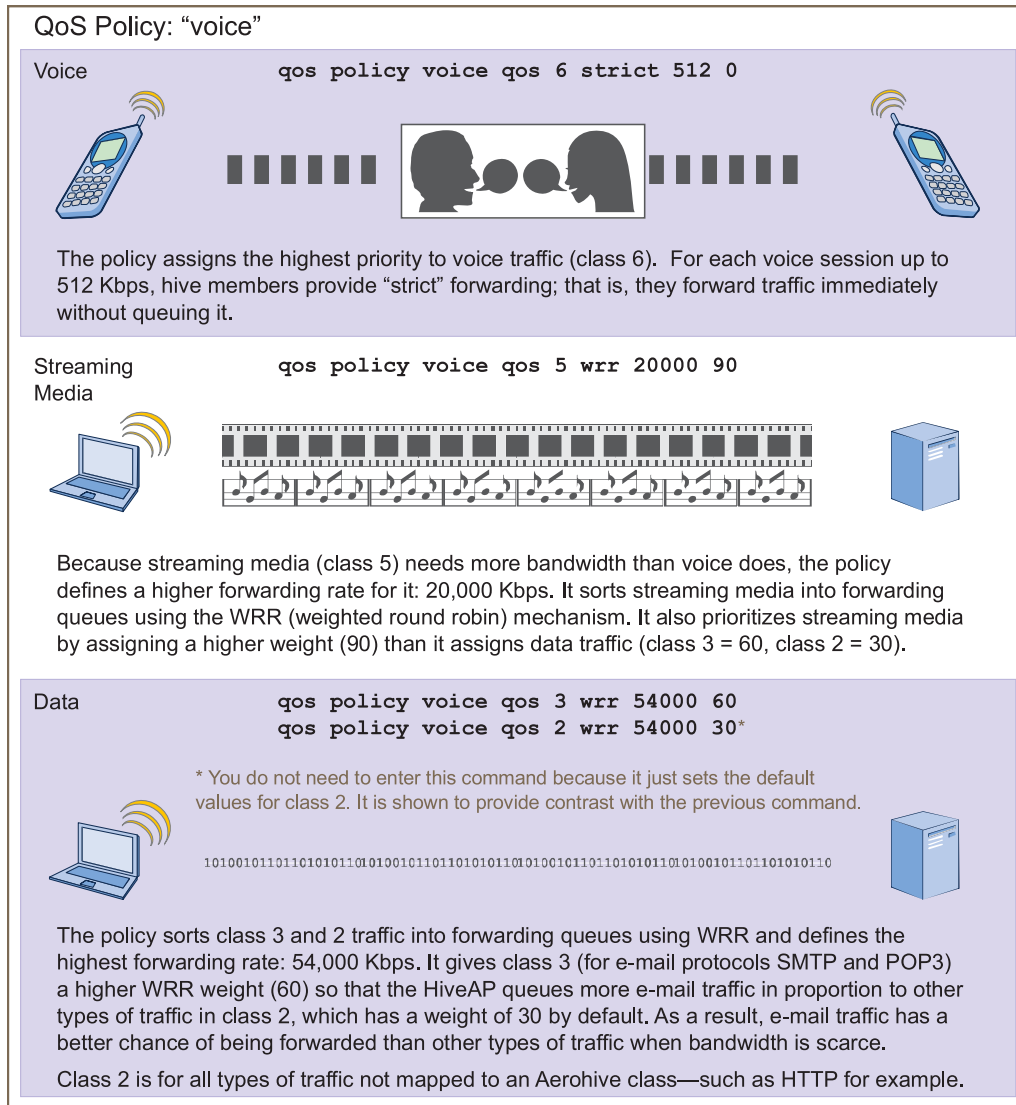
Forwarding: WRR with a weight of 60

To help ensure that e-mail traffic remains flowing even when other types of data traffic compete with it for available bandwidth, you elevate its priority by mapping SMTP and POP3 traffic to class 3 and giving that class a higher weight (60) than the weight for class 2 traffic (30).

Maximum traffic rate for all class 3 traffic: 54,000 Kbps (the default)

Note: The HiveAP assigns all traffic that you do not specifically map to an Aerohive class to class 2, which by default uses WRR with a weight of 30 and a rate of 54,000 Kbps.

Figure 4 QoS Policy "voice" for Voice, Streaming Media, and Data



Note: This example assumes that the RADIUS and AD servers were previously configured and populated with user accounts and have been serving a wired network (not shown). The only additional configuration is to enable the RADIUS server to accept authentication requests from the HiveAPs.

Finally, you create a user profile "employee-net" and apply the QoS policy "voice" to the user profile on each hive member. You also configure the RADIUS server to return attributes in its authentication responses to indicate the user group to which the hive members then assign users.

Step 1 Map traffic types to Aerohive QoS classes on HiveAP-1

1. Map the MAC OUI (organizational unit identifier) of network users' VoIP phones to Aerohive class 6.

```
qos classifier-map oui 00:12:3b qos 6
```

In this example, all network users use VoIP phones from the same vendor whose OUI (that is, the MAC address prefix) is 00:12:3b. When HiveAP-1 receives traffic from a client whose source MAC address contains this OUI, it assigns it to Aerohive class 6.

2. Define the custom services that you need.

```
service mms tcp 1755
```

```
service smtp tcp 25
```

```
service pop3 tcp 110
```

The MMS (Microsoft Media Server) protocol can use several transports (UDP, TCP, and HTTP). However, for a HiveAP to be able to map a service to an Aerohive QoS class, it must be able to identify that service by a unique characteristic such as a static destination port number or a nonstandard protocol number. Unlike MMS/UDP and MMS/HTTP, both of which use a range of destination ports, MMS/TCP uses the static destination port 1755, which a HiveAP can use to map the service to an Aerohive class. Therefore, you define a custom service for MMS using TCP port 1755. You also define custom services for SMTP and POP3 so that you can map them to Aerohive class 3. By doing so, you can prioritize e-mail traffic above other types of traffic that the HiveAP assigns to class 2 by default.

3. Map services to Aerohive classes.

```
qos classifier-map service mms qos 5
```

```
qos classifier-map service smtp qos 3
```

```
qos classifier-map service pop3 qos 3
```

Unless you map a specific service to an Aerohive QoS class, a HiveAP maps all traffic to class 2. In this example, you prioritize voice, media, and e-mail traffic by assigning them to higher QoS classes than class 2, and then by defining the forwarding and weighting mechanisms for each class (see step 3).

Step 2 Create profiles to check traffic arriving at interfaces on HiveAP-1

1. Define two classifier profiles for the traffic types "mac" and "service".

```
qos classifier-profile wifi0.1-voice mac
```

```
qos classifier-profile wifi0.1-voice service
```

```
qos classifier-profile eth0-voice mac
```

```
qos classifier-profile eth0-voice service
```

Classifier profiles define which components of incoming traffic HiveAP-1 checks. Because you specify "mac" and "service", it checks the MAC address in the Ethernet frame header and the service type (by protocol number in the IP packet header and port number in the transport packet header). If it detects traffic matching a classifier-map, it maps it to the appropriate Aerohive class. However, before this can happen, you must first associate the profiles with the interfaces that will be receiving the traffic that you want checked. This you do with the next two commands.

- Associate the classifier profiles with the wifi0.1 subinterface and the eth0 interface so that HiveAP-1 can classify incoming traffic arriving at these two interfaces.

```
interface wifi0.1 qos-classifier wifi0.1-voice
interface eth0 qos-classifier eth0-voice
```

By creating two QoS classifiers and associating them with the wifi0.1 and eth0 interfaces, HiveAP-1 can classify traffic flowing in both directions for subsequent QoS processing; that is, it can classify traffic flowing from the wireless LAN to the wired LAN, and from the wired LAN to the wireless LAN.

Note: If the surrounding network employs the IEEE 802.11p QoS classification system (for wired network traffic) or 802.11e (for wireless network traffic), you can ensure that HiveAP-1 checks for them by entering these commands:

```
qos classifier-profile eth0-voice 8021p
qos classifier-profile wifi0.1-voice 80211e
```

Step 3 Apply QoS on HiveAP-1

- Create a QoS policy.

```
qos policy voice qos 5 wrr 20000 90
qos policy voice qos 3 wrr 54000 60
```

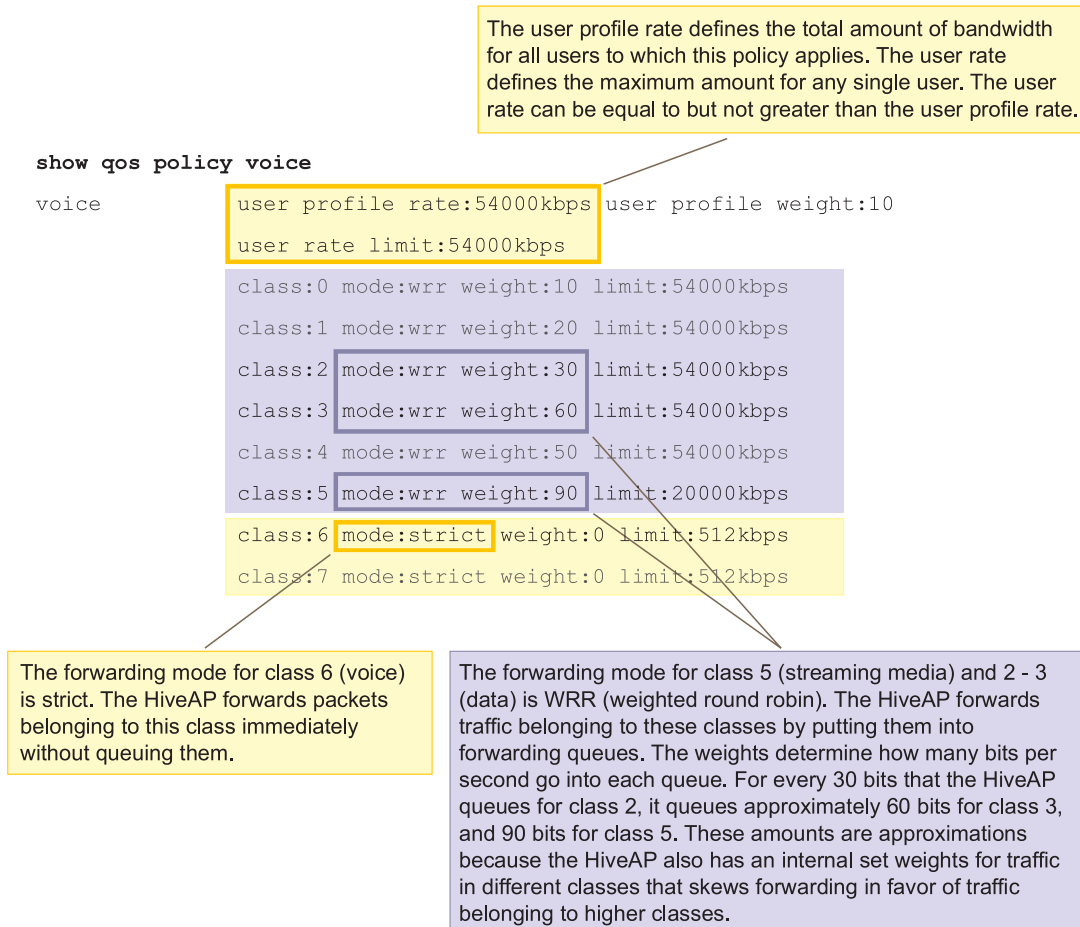
By default, a newly created QoS policy attempts to forward traffic mapped to classes 6 and 7 immediately upon receipt. This immediate forwarding of received traffic is called "strict" forwarding. To assign strict forwarding to VoIP traffic from phones whose MAC OUI is mapped to class 6, you simply retain the default (top priority) settings for class 6 traffic. For classes 5 and 3, you limit the rate of traffic and set WRR (weighted round robin) weights so that the HiveAP can control how to put the rate-limited traffic into forwarding queues. You use the default settings for class 2 traffic.

When you enter any one of the above commands, the HiveAP automatically sets the maximum bandwidth for all members of the user group to which you later apply this policy and the bandwidth for any individual group member. You leave the maximum traffic rate at the default 54,000 Kbps for the user group. You also leave the maximum bandwidth for a single user at 54,000 Kbps, so that if a single user needs all the bandwidth and there is no competition for it, that user can use it all.

Also by default, the traffic rate for this policy has a weight of 10. At this point, because this is the only QoS policy, the weight is inconsequential. If there were other QoS policies, then their weights would help determine how the HiveAP would allocate the available bandwidth.

The QoS policy that you define is shown in [Figure 5 on page 85](#). Note that although you did not configure settings for Aerohive QoS classes 0, 1, 2, 4, and 7, the policy applies default settings to them. The HiveAP assigns all traffic that you do not specifically map to an Aerohive class to class 2, which uses WRR with a weight of 30 and a rate of 54,000 Kbps by default. Because nothing is mapped to classes 0, 1, 4, and 7, their settings are irrelevant.

Figure 5 QoS Policy "voice"



2. Create a user profile and apply the QoS policy to it.

```
user-profile employee-net group-id 2 qos-policy voice
```

You apply the QoS policy "voice" to all users belonging to the user-profile "employee-net" with group ID 2. On the RADIUS server, you must configure group ID 2 as one of the RADIUS attributes that the RADIUS server returns when authenticating users (see step 5).

Note: When HiveAP-1 does not use RADIUS for user authentication, you must assign the user profile to an SSID. To do that, use the following command: **ssid employee default-user-profile-id 2**

```
save config
```

```
exit
```

Step 4 Configure HiveAP-2 and HiveAP-3

1. Log in to HiveAP-2 through its console port.
2. Configure HiveAP-2 with the same commands that you used for HiveAP-1:

```
qos classifier-map oui 00:12:3b qos 6

service mms tcp 1755

service smtp tcp 25

service pop3 tcp 110

qos classifier-map service mms qos 5
qos classifier-map service smtp qos 3
qos classifier-map service pop3 qos 3
qos classifier-profile wifi0.1-voice mac
qos classifier-profile wifi0.1-voice service
qos classifier-profile eth0-voice mac
qos classifier-profile eth0-voice service
interface wifi0.1 qos-classifier wifi0.1-voice
interface eth0 qos-classifier eth0-voice
qos policy voice qos 5 wrr 20000 90
qos policy voice qos 3 wrr 54000 60
user-profile employee-net group-id 2 qos-policy voice
save config
exit
```

3. Log in to HiveAP-3 and enter the same commands.

Step 5 Configure RADIUS server attributes

1. Log in to the RADIUS server and define the three HiveAPs as RADIUS clients.
2. Configure the following attributes for the realm to which the wireless user accounts in network-1, -2, and -3 belong:
 - Tunnel Type = GRE (value = 10)
 - Tunnel Medium Type = IP (value = 1)
 - Tunnel Private Group ID = 2

The RADIUS server returns the above attributes for all wireless users it authenticates from network-1, -2, and -3. The HiveAP uses the combination of returned RADIUS attributes to assign users to the user group 2 ("employee-net"). It does not use them to create a GRE tunnel, which the tunnel type attribute might lead you to think.

When there is more traffic than available bandwidth, the HiveAP applies the "voice" policy. It performs strict forwarding for voice and uses a WRR (weighted round robin) scheduling discipline for directing streaming media and data traffic to queues to await forwarding. The QoS configuration is complete.

CLI COMMANDS FOR EXAMPLES

This section includes all the CLI commands for configuring the HiveAPs in the previous examples. The CLI configurations are presented in their entirety (without explanations) for easy copying and pasting. Simply copy the blocks of text for configuring the HiveAPs in each example and paste them at the command prompt.

Note: The following sections omit optional commands, such as changing the login name and password, and commands used to check a configuration.

Commands for Example 1

Enter the following commands to configure the SSID "employee" on the single HiveAP in ["Deploying a Single HiveAP" on page 70](#):

```
ssid employee
ssid employee security protocol-suite wpa-auto-psk ascii-key N38bu7Adr0n3
interface wifi0.1 ssid employee
save config
```

Commands for Example 2

Enter the following commands to configure three HiveAPs as members of "hive1" in ["Deploying a Hive" on page 73](#):

HiveAP-1

```
hive hive1
hive hive1 password slr70ckH07m3s
interface mgt0 hive hive1
save config
```

HiveAP-2

```
ssid employee
ssid employee security protocol-suite wpa-auto-psk ascii-key N38bu7Adr0n3
interface wifi0.1 ssid employee
hive hive1
hive hive1 password slr70ckH07m3s
interface mgt0 hive hive1
save config
```

HiveAP-3

```
ssid employee
ssid employee security protocol-suite wpa-auto-psk ascii-key N38bu7Adr0n3
interface wifi0.1 ssid employee
hive hive1
hive hive1 password slr70ckH07m3s
interface mgt0 hive hive1
save config
```

Commands for Example 3

Enter the following commands to configure the hive members to support IEEE 802.1X authentication in ["Using IEEE 802.1X Authentication" on page 78](#):

HiveAP-1

```
aaa radius-server first 10.1.1.10 shared-secret s3cr3741n4b10X
ssid employee security protocol-suite wpa-auto-8021x
save config
```

HiveAP-2

```
aaa radius-server first 10.1.1.10 shared-secret s3cr3741n4b10X
ssid employee security protocol-suite wpa-auto-8021x
save config
```

HiveAP-3

```
aaa radius-server 10.1.1.10 shared-secret s3cr3741n4b10X
ssid employee security protocol-suite wpa-auto-8021x
save config
```


Commands for Example 4

Enter the following commands to configure the hive members to apply QoS (Quality of Service) to voice, streaming media, and data traffic in ["Applying QoS" on page 81](#):

HiveAP-1

```
qos classifier-map oui 00:12:3b qos 6
service mms tcp 1755
service smtp tcp 25
service pop3 tcp 110
qos classifier-map service mms qos 5
qos classifier-map service smtp qos 3
qos classifier-map service pop3 qos 3
qos classifier-profile wifi0.1-voice mac
qos classifier-profile wifi0.1-voice service
qos classifier-profile eth0-voice mac
qos classifier-profile eth0-voice service
interface wifi0.1 qos-classifier wifi0.1-voice
interface eth0 qos-classifier eth0-voice
qos policy voice qos 5 wrr 20000 90
qos policy voice qos 3 wrr 54000 60
user-profile employee-net group-id 2 qos-policy voice
save config
```

HiveAP-2

```
qos classifier-map oui 00:12:3b qos 6
service mms tcp 1755
service smtp tcp 25
service pop3 tcp 110
qos classifier-map service mms qos 5
qos classifier-map service smtp qos 3
qos classifier-map service pop3 qos 3
qos classifier-profile wifi0.1-voice mac
qos classifier-profile wifi0.1-voice service
qos classifier-profile eth0-voice mac
```

Chapter 6 Deployment Examples (CLI)

```
qos classifier-profile eth0-voice service
interface wifi0.1 qos-classifier wifi0.1-voice
interface eth0 qos-classifier eth0-voice
qos policy voice qos 5 wrr 20000 90
qos policy voice qos 3 wrr 54000 60
user-profile employee-net group-id 2 qos-policy voice
save config
```

HiveAP-3

```
qos classifier-map oui 00:12:3b qos 6
service mms tcp 1755
service smtp tcp 25
service pop3 tcp 110
qos classifier-map service mms qos 5
qos classifier-map service smtp qos 3
qos classifier-map service pop3 qos 3
qos classifier-profile wifi0.1-voice mac
qos classifier-profile wifi0.1-voice service
qos classifier-profile eth0-voice mac
qos classifier-profile eth0-voice service
interface wifi0.1 qos-classifier wifi0.1-voice
interface eth0 qos-classifier eth0-voice
qos policy voice qos 5 wrr 20000 90
qos policy voice qos 3 wrr 54000 60
user-profile employee-net group-id 2 qos-policy voice
save config
```