

# MICHAELA RAUSCHER

## PERSONAL INFORMATION

---

**Email:** michaela.rauscher@gmail.com  
**Phone:** +32 486 91 58 23  
**Location:** Antwerpen/Belgium, globally mobile, German/Australian dual citizen

## PROFILE

---

Experienced Digital Solutions Manager and IT & Business Consultant who connects the dots others haven't spotted. Business-savvy expert with a background in IT, Accounting and Information Systems, Communication and Change Management, who has consulted across industries from Education to Energy.

Critical and lateral thinking, business analysis and problem solving are my core strengths, and technology my passion. The breadth in my experience allows me to approach and define business challenges & projects from different angles, to research and analyse a variety of data and to implement innovative and smart solutions across businesses and functions successfully with full stakeholder support across levels.

Looking for a senior challenge in which I can leverage my experience and commitment to bring about genuine business transformation; ideally balancing Digital, Business, IT and business results.

## EDUCATION

---

**Master of Business Administration, University of Western Australia, 2017**  
**Graduate Certificate in Information Systems, Curtin University, 2016**  
**Bachelor and Master of Social and Commercial Communication, University of the Arts Berlin, 2006.**  
Majors Strategic Planning and Audio-Visual Communication  
Exchange scholarships: Uni Cardenal Herrera, Valencia, Spain 2007; Edith Cowan Uni, Perth, Australia 2008  
**Apprenticeship Industrial Business Management, DaimlerChrysler, Stuttgart, 2001**

## PROFESSIONAL DEVELOPMENT

---

**Diploma of Software Development, Napier University of Edinburgh, 2019**  
**Robotic Process Automation – UiPath – Developer Foundations, 2018**  
**CS50, Harvard University, Computer Science, 2017**  
**AWS Architecture, Bespoke Training Services, 2017**  
**Information Technology Infrastructure Library (ITIL), DDLS, 2016**  
**Diploma of Project Management, 2017; AGILE Project Management and Business Analysis, 2016**  
**Prince2 Foundation and Certified Practitioner, HiLogic, 2013**  
**Certificate IV in Training and Assessment, Scopevision, 2011**

## CAREER OVERVIEW

---

11/2014 – 11/2018	<b>Sr Programme Manager Solutions Delivery</b> , Woodside Energy
05/2014 – 10/2014	<b>Business Process Consultant</b> , Western Power
07/2013 – 04/2014	<b>International Admissions Business Consultant</b> , Murdoch Institute of Technology
04/2012 – 06/2013	<b>Head of Business Administration and Marketing</b> , AGITO Group
10/2011 – 03/2012	<b>Business Systems Analyst</b> , University of Western Australia
08/2010 – 12/2011	<b>Training Registrar / Course Coordinator / Consultant</b> , Film & Television Institute WA

## IT SKILLS & EXPERIENCE

---

Project Framing, Scoping, Assess& Select, and Implementation across portfolios, platforms and systems using DevOps and Agile methodologies. Databases, Systems Analysis, Cloud Architecture (AWS), Infrastructure, BABOK - Business Analysis & Requirements Management, Project & Portfolio Management, Application Portfolio Management, Offshore Vendor Onboarding & Management, Information & Data Management, Basic Programming Skills (C#, SQL, HTML/CSS, Javascript), Business Intelligence: Business Objects/Tableau

## LANGUAGES

---

<b>German:</b> native language	<b>French:</b> superior	<b>Dutch:</b> beginner
<b>English:</b> native language	<b>Spanish:</b> advanced	

## HOBBIES

---

Yoga, Photography, Hiking, Travel, Podcasts.

## **Sr Programme Manager / Digital Consultant Woodside Energy (2014 - 2018)**

### **Sr Programme Manager – New Ventures, Exploration and Developments (2016-2018)**

- Solution delivery and internal consulting for applications aligned with the Developments and Operations value stream in Oil & Gas, >600 applications, ~6000 staff and contractors, global operations.
- Application Portfolio Management & Project Portfolio Management, Budget Management, Roadmaps, Reporting, Resourcing
- Consulting for and delivery of small to large projects from framing, scoping, requirements management, contracting through to implementation, using agile or waterfall methodology as required, DevOps, SCRUM, QA for roles of Project Manager, Scrum Master, Business Analyst, UX Consultant, Technical Writer, Developer, Tester.
- Onshore/Offshore vendor onboarding, support and quality management, input into SLAs and delivery of continuous improvement activities, Cloud focal point for Digital Transformation project

### **Technology & Innovation Consultant (2016)**

- Investigation of new technologies and use cases across the business
- Virtual Desktop Infrastructure/Remote Graphics, Windows 10, o365 Video experiments
- Virtual Reality and 360 Degree Video Product Owner/Management, service line design & implementation
- Digital Asset Management for Woodside - investigation and documentation of use cases

### **Business Systems Consultant / IM Consultant in Perth & Karratha (2015-16)**

- Business Analysis and solution implementation for Access Application Form for all assets on the Burrup Peninsula and Intrinsically Safe Mobile phone procedure for use on site
- Information Management Analyst supporting the rollout of the new Document Management System on site, requirements gathering, analysis and management, system analysis, change management.
- Information Management Analyst on various projects and continuous improvement initiatives
- Document Control Reporting setup for all business areas and eventually for outsourcing of the function, using Business Objects reporting functions and dashboards.
- Business Analyst for AUPEC Benchmarking, IT spend analysis in oil & gas industry

### **IT Solution Specialist (2014-15)**

- Application Management: Business Impact Assessments, Project Management for audit project

### **Business Consultant/Process Consultant, Western Power (2014)**

- Business Process Implementation after major restructure across all business areas
- Analysis of current and future business processes, process modelling using BPMN in Holocentric, workshop facilitation with stakeholders on all levels, SIPOC modelling

### **Head of Business Administration & Marketing, AGITO Group (2012-13)**

Business Administration / Marketing / HR Management, 5 direct reports Admin/Accounts

Project Management, Business Analysis, Change Management for:

Project: Rebranding and Website development

- Concept and Business Case development, Requirements elicitation, documentation and management, Vendor management, website UX/UI, content architecture and application management

Project: Business Management System

- Documentation of Policies, Procedures and Processes for all departments, work instructions, infrastructure documentation, software user instructions, forms for all areas of the business

Project: Project Costing Software Implementation

- Implementation of new integrated ERP, new processes and accounts structure, system administration

### **Business Systems Analyst, University of Western Australia (2011-12)**

- Project Office setup in all aspects: processes, systems, roles
- LMS implementation and ELearning system administration with Moodle, systems analysis, review and implementation, documentation and instruction writing for various stakeholders

### **Training Registrar / Course Facilitator, Film & Television Institute WA (2010-11)**

- Student administration software implementation and system administration
- Business analysis for business operations (processes, procedures, documentation); development of business cases, gap analysis and solution proposals, e.g. department restructure, roles and responsibilities, budgets,
- Full responsibility for end-to-end planning, delivery and management of training and assessment

### **Office Manager, Filmmaker & TV Production, Communication & Change Management DaimlerChrysler AG et al (1999-2009)**