

Michael Oyebisi

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Junior Data Analyst

Meticulous and growth-focused Data Analyst with a diploma in Data Analytics and a strong foundation in Physics. Experienced in SQL, Power BI, and Excel, with firsthand exposure to data validation, reporting, and process optimization. Proven ability to troubleshoot data discrepancies, support cross-functional teams, and contribute to dashboard development. Enthusiastic about using data to streamline operations and support decision-making. Currently pursuing Microsoft Certified: Data Analyst Associate credential.

Core Competencies

- SQL Querying & Data Extraction
- Power BI Dashboard Maintenance
- Data Entry, Validation & Troubleshooting
- Business Process Documentation
- Cross-Functional Collaboration
- Report Development & Visualizations
- Workflow Optimization & KPI Monitoring

Professional Experience

Senior Agent Geek Squad

BestBuy · Edmonton, AB · Apr 2025 – Present

- Resolved escalated service issues using client history and data analysis.
- Mentored agents in troubleshooting and customer engagement, improving service quality.
- Coordinated system overrides and monitored service KPIs to align performance with corporate standards.

Team Lead, Fulfillments

BestBuy · Edmonton, AB · Oct 2023 – Apr 2025

- Analyzed inventory and pricing data to reduce discrepancies and optimize stock levels.
- Conducted audits and improved workflows for defective product tracking.

- Collaborated with purchasing and inventory teams to meet performance goals.
- Managed dispatch organization, achieving 98% on-time parcel transfers.

Database Manager Assistant

Foundation School BLW · Lagos, Nigeria · Apr 2021 – Sep 2022

- Cleaned and validated student data for academic reporting, improving reliability.
- Identified and resolved data discrepancies, enhancing reporting accuracy.
- Supported educators with data entry tools and reporting systems.

Assistant Team Lead

Lagos State Internal Revenue Service · Lagos, Nigeria · Jul 2019 – Sep 2022

- Maintained confidential taxpayer data with 99.9% accuracy.
- Collaborated with audit teams to enhance reporting systems and compliance.
- Led data-related tasks and ensured timely project completion.

Education & Certifications

Diploma in Data Analytics

Robertson College · Edmonton, AB · Graduated June 2024

- Coursework: Power BI, SQL, Business Intelligence

Bachelor of Technology in Pure & Applied Physics

Ladoke Akintola University · Nigeria · Graduated Jan 2008

Certifications

- Microsoft Certified: Data Analyst Associate – *In Progress*
- Intermediate First Aid - Level C CPR (Valid until Oct 2027)
- Class 5 Full Driver's License (Non-GDL)

Additional Details

- Eligible to work in Canada without visa sponsorship
- Available to relocate to Calgary immediately