Michal Ferber

love Jesus, love each other, work hard, play hard

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EXPERIENCE

Ari Integration LLC, Huntersville, NC —Founder & CEO

October 2020 - PRESENT

Managed Service Provider and systems integrator. Primary focus is on Virtual CIO, Endpoint Security & Management, Manage both Windows and Apple macOS desktops. Microsoft Silver Partner & Google Workspace Partner.

McLeod Health Inc, Florence, SC — *Director of Telecommunications*

October 2012 - October 2020

As the Director of Telecommunications, I:

• Ensure that daily operations line up with the mission, vision, values and strategic goals of McLeod Health.

• IT liaison with county and state agencies including SCDOT, SCDHEC and SCEMD.

• Oversee USAC grant funding for the Rural Healthcare Program.

• Oversee all IT and Telecom for every new construction and renovation projects.

• Maintain a $2.1 million budget and all Telecom capital purchases.

• Created a C# video camera application for windows based on the need for remote monitoring of COVID patient rooms.

• Created and managed the telecommunications work order system, both C# windows and web based, this managed all projects, tasks, work order and equipment/supply orders as well as measured daily productivity by day, analyst or project.

• Support and maintain the following with a staff of five analysts, three technicians and one assistant:

o Telecom infrastructure for seven hospitals and 100+ physician practices consisting of an Avaya Aura Communication Manager PBX with 9500+ stations

o Genesys Pure Connect PBX with 400+ stations

o Milestone CCTV system with 750+ cameras

o C-CURE 9000 physical access control system with 500+ badge readers

SKILLS

Servant Leader

Strategic Planning

Contract Negotiation

Resource Optimization

Project Management

CERTIFICATIONS

MICROSOFT CERTIFIED: AZURE FUNDAMENTALS Certification Number: H846-0165

MICROSOFT 365 CERTIFIED: TEAMS ADMINISTRATOR ASSOCIATE Certification Number: H727-6759

SIP SSCA CERTIFICATION The SIP School (A Vocale LTD Company), License 1577994324986-24109

MILESTONE CERTIFIED INTEGRATION TECHNICIAN (MCIT) Milestone Systems

PROGRAMMING LANGUAGES

ASP, HTML/CSS, JavaScript, jQuery, XML, SQL, C#, .Net, Visual Basic, WordPress, PHP, Python, Perl

o Motorola MOTOTRBO digital mobile radio systems with 900+ radios and 14 repeaters

o Verizon enterprise account with 900+ cell phones

o Valcom and Bogen overhead paging systems

o Cable TV distribution systems

o Digital Signage solutions

o Nurse Call systems

o cellular distributed antenna systems

o alarm and alert systems.

• Maintain responsibility for the daily operations of the switchboard at the Florence, Dillon, Loris and Seacoast campuses consisting of one supervisor and 25 operators.

• Maintain responsibility for WAN with 45+ remote sites.

McLeod Regional Medical Center, Florence, SC — *Telecommunications Manager*

February 2007 - October 2012

As the Telecommunications Manager, I:

• Oversaw daily operations for the department, managed the budget and maintained infrastructure for three hospitals and 60+ physician practices.

• Managed the 24/7 switchboard for the Florence campus which employs 12 operators.

• Implemented a VOIP phone system and successfully deployed 300 wireless phones, today the system has 1200+ phones.

EDUCATION

Victory Industries, Inc, Lamar, SC — *Intern*

April 1995 - December 1996

I assisted in the daily administrative functions of the office including accounting, logistics and planning. During this time, I also learned more about troubleshooting and repair of PCs and business equipment, as well as basic networking and configuration.

Morningstar Christian Academy, Marion, SC — *High-School Diploma*

August 1992 - April 1995

Home schooled from 5th grade through high-school. I earned Who's Who Among America's High School Students during my junior and senior year as well as maintaining honor rolls throughout and completing high-school in three years.