Recommender Systems class

Evaluation and testing



# Evaluation measures

#### Regression

- MSE
- RMSE
- MAE
- MAPE (MRE)
- TRE

#### Classification

- Sensitivity/Recall/True Positive Rate
- Precision
- Accuracy
- F1 score

#### Ranking

- HR@n
- NDCG@n
- MAP@n

# Regression evaluation measures

• MAE – Mean Absolute Error

$$\frac{1}{n}\sum_{i=1}^{n}|\hat{y}_i-y_i|$$

• MSE – Mean Squared Error

$$\frac{1}{n}\sum_{i=1}^n (\hat{y}_i - y_i)^2$$

RMSE – Root Mean Squared Error

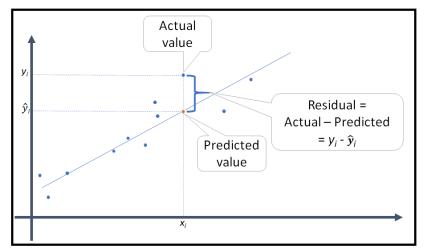
$$\sqrt{\frac{1}{n}\sum_{i=1}^{n} (\hat{y}_i - y_i)^2}$$

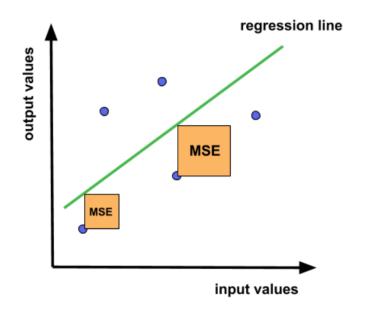
MAPE (MRE) – Mean Absolute Percentage Error (Mean Relative Error)

$$\frac{1}{n} \sum_{i=1}^{n} \frac{|\hat{y}_i - y_i|}{|y_i|}$$

• TRE – Total Relative Error

$$\frac{\sum_{i=1}^n |\hat{y}_i - y_i|}{\sum_{i=1}^n |y_i|}$$





### Classification evaluation measures

• Sensitivity/Recall/True Positive Rate

$$\frac{TP}{TP + FN}$$

Precision

$$\frac{TP}{TP + FP}$$

Accuracy

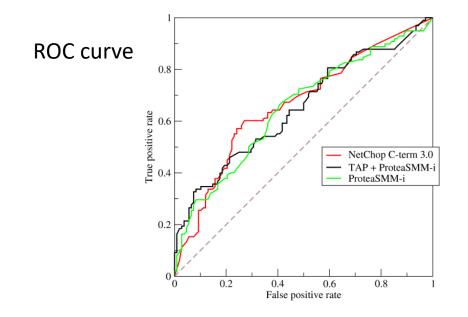
$$\frac{TP + TN}{P + N}$$

• F1 score

2			
1	1		
Sensitivity -	Precision		

Close to one – good Close to zero – bad

		True condition		
	Total population	Condition positive	Condition negative	
Predicted condition	Predicted condition positive	True positive	False positive, Type I error	
	Predicted condition negative	False negative, Type II error	True negative	



# Ranking evaluation measures

• HR@n – Hit Ratio

$$\frac{1}{|U|} \sum_{u \in U} \sum_{k=1}^{n} 1_{D_u}(r_{u,k})$$

• NDCG@n – Normalized Discounted Cumulative Gain

$$\frac{1}{|U|} \sum_{u \in U} \sum_{k=1}^{n} \frac{1_{D_u}(r_{u,k})}{\log_2(1+k)}$$

MAP@n – Mean Average Precision

$$\frac{1}{|U|} \sum_{u \in U} \frac{1}{|D_u|} \sum_{k=1}^n \frac{\text{HR@}k}{k} 1_{D_u}(r_{u,k})$$

Position	Movie	Score
1	Rocky	0.98
2	Interstellar	0.86
3	Shrek	0.83
4	Shawshank Redemption	0.75
5	Lion King	0.69
6	Star Wars	0.61
7	Apocalypto	0.55

$$HR@7 = 1 + 0 + 1 + 1 + 0 + 0 + 1 = 4$$

$$NDCG@7 = \frac{1}{\log_2 2} + \frac{0}{\log_2 3} + \frac{1}{\log_2 4} + \frac{1}{\log_2 5} + \frac{0}{\log_2 6} + \frac{0}{\log_2 7} + \frac{1}{\log_2 2} = 2.26401$$

 $D_u$ - items user u actually interacted with  $r_{u,k}$  - k-th recommendation for user u

MAP@7 = 
$$\left(\frac{1}{1} \cdot 1 + \frac{1}{2} \cdot 0 + \frac{2}{3} \cdot 1 + \frac{3}{4} \cdot 1 + \frac{3}{5} \cdot 0 + \frac{3}{6} \cdot 0 + \frac{4}{7} \cdot 1\right) / 4 = 0.7470238095$$

# Other evaluation measures

#### Coverage

 The percentage of all available items in the first n recommendations for all users

#### Novelty

 Evaluates the likelihood that the user was not aware of the recommended items

#### Serendipity

• Should measure the surprise effect in recommendations

#### Diversity

 The first n recommendations should be diverse enough so that if the user does not like the first item he/she might still like the other recommendations

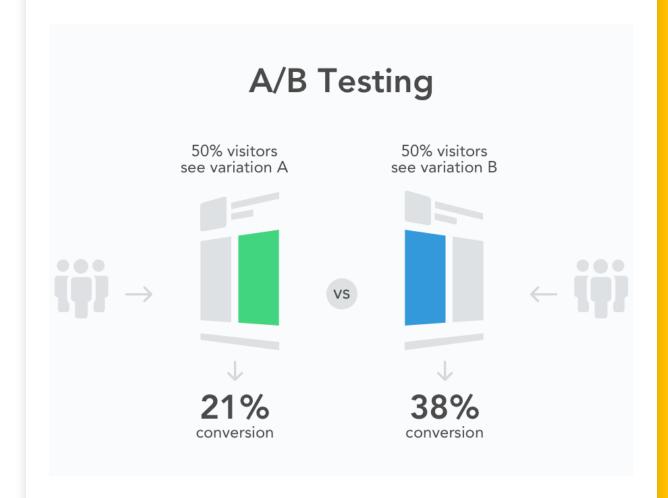
# Testing schemes

- Online
  - A/B tests
  - Counterfactuals
- Offline
  - Train-test split
  - Train-validation-test split
  - Cross-validation
  - Leave-one-out
  - Simulation

## A/B tests

- Assumes that a model/algorithm is already used in production
- Split all cases when the algorithm is used into two groups: A and B (typically 50%-50%)
- After a predefined time gather and compare results of both models/algorithms
- Examples:
  - Two recommenders on YouTube users are randomly split in half
  - Two trading algorithms budget is split in half
  - Two website versions are presented to users

     cookies are randomly assigned to both
     groups



# Train-test split

- Divide the dataset into two parts:
  - training set
  - test set
- Train the model on the training set
- Evaluate the model on the test set
- + Good when the dataset is large and training is expensive
- A single dataset split may not properly reflect model's ability to generalize



# Train-validation-test split

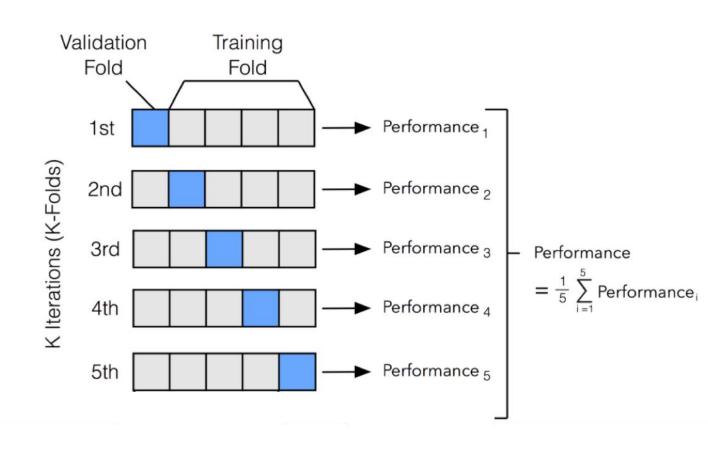
- Divide the dataset into three parts:
  - training set
  - validation set
  - test set
- Train the model on the training set with many sets of hyperparameters
- Evaluate all trained models on the validation set
- Choose hyperparameters which give the best result
- Evaluate the final model on the test set to check for overfitting

Training	Validation	Testing
	(validation holdout sample)	(testing holdout sample)

- + Good when the dataset is large and training is expensive
- + Allows for a proper hyperparameter tuning
- A single dataset split may not properly reflect model's ability to generalize

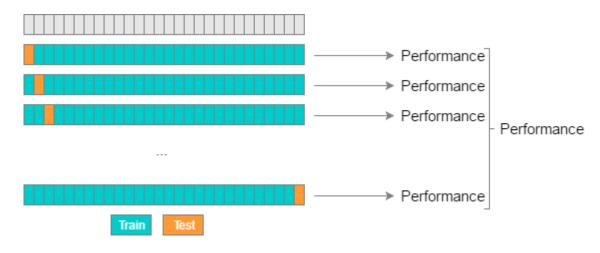
# Cross-validation

- Divide the dataset D into K equal-sized parts
- Train and evaluate the model K times in the following way:
  - Choose the i-th dataset part D<sub>i</sub>
  - Train the model on  $D \setminus D_i$
  - Evaluate the model on  $D_i$
- Gather all K results and aggregate them into a single measure (for instance by taking an average)
- + Allows to test the model on the entire dataset removing the risk of choosing an atypical split
- When K is large and model training is expensive, this method requires a long processing time



# Leave-one-out

- Leave-one-out is an extreme case of cross-validation where K is equal to the number of elements in the dataset
- Train and evaluate the model K times in the following way:
  - Choose the i-th element  $y_i \in D$
  - Train the model on  $D \setminus \{y_i\}$
  - Evaluate the model on  $y_i$
- Gather all results and aggregate them into a single measure
- Allows to test the model on the entire dataset removing the risk of choosing an atypical split
- + Good when the training set is small
- + Good when the typical proportion of the production training dataset size is large compared to the number of predictions to be made
- For even moderately complex models requires a long processing time



# Explicit feedback vs implicit feedback testing

#### Explicit feedback, e.g. ratings

- Treat the recommender as a typical regressor and use regression measures to evaluate it
- Generate prediction for every pair user-item in the test set
- You can simplify the testing scheme by generating a single prediction at a time
- When serving recommend items with the highest predictions first

#### Implicit feedback, e.g. binary indicators if there was an interaction or not

- Generate a set of recommendations for each user in the test set (typically by assigning a score to every item in the set of items the user have not interacted with)
- Use ranking evaluation measures to take positions into account