

Introduction

Following an urgent call from TechSecure Inc., our rapid response team at OSPenTek Solutions was mobilized to address an ongoing cyber attack targeting their System B, a critical database with multiple storage disks. This report provides a detailed overview of the actions taken to contain and neutralize the threat, following a step-by-step approach that highlights our responsiveness and the effectiveness of the techniques used.



Mitigation Actions Timeline for Compromised System B PI

Step I: Initial Response and Isolation of System B

a) Immediate Disconnection:

Right after the attack notification, our first action was to disconnect System B from all corporate networks and the Internet, blocking the attackers' access and limiting the malware's spread.

b) Network Traffic Segregation:

We configured VLANs to isolate traffic to and from System B, allowing a detailed analysis of suspicious traffic without risking the remaining network infrastructure.

c) Suspension of Active Services:

All running services on System B were halted to prevent further manipulation and data loss, ensuring a clean and uncontaminated forensic analysis.

Mitigation Actions Timeline for Compromised System B PII

Step 2: Threat Removal and System B Restoration

a) Malware Analysis and Cleanup:

Using advanced security software, we performed deep scans to identify and remove all malicious software present in the system.

b) Restoration from Secure Backups:

After eliminating the threats, we restored System B using recent backups verified as secure, ensuring operational continuity without the risk of reinfection.

c) Integrity Testing and Final Checks:

Before reconnecting System B to the network, we conducted a series of tests to ensure system integrity and functionality, including performance tests and security verifications.

Methods for Eliminating Compromised Information

a) **Purge:** We applied advanced overwriting techniques to permanently erase sensitive data, making reconstruction impossible even with sophisticated forensic methods. This approach is typically used when storage devices need to be reused or transferred. Purge is considered a secure method that allows disk reuse without data leakage risks.

b)

Destroy: In cases where data recovery risk was unacceptable, we physically destroyed the disks using methods like shredding and degaussing to ensure compromised data became completely irrecoverable.

c)

Clear: For less sensitive data, we used standard deletion methods sufficient to remove accessible information, though traces might remain recoverable only with advanced data recovery techniques.

Conclusion

The prompt and systematic intervention by OSDenTek Solutions successfully contained and resolved the security incident affecting TechSecure Inc.'s System B. Our ongoing collaboration will ensure that similar threats are managed with maximum effectiveness while maintaining the integrity and security of critical systems. This event highlights the importance of proper preparation and rapid response—key elements in handling cybersecurity emergencies.

