

# Circuit Reliability Review Loma Linda

January 2017

# Providing Safe, Reliable, and Affordable Power

Southern California Edison is modernizing the power grid to meet the changing needs and expectations of our customers and to help California achieve its clean energy goals.

We are investing more than \$12 billion into our power grid between 2015 – 2017 with the goal of increasing power reliability through significant upgrades. These investments include:

- Updating thousands of transmission and distribution poles
- Replacing hundreds of miles of underground cables
- Replacing hundreds of underground structures such as vaults and manholes
- Upgrading critical distribution equipment; capacitor banks, switches, and circuit breakers
- Building new distribution circuits to serve electrical demands in our communities
- Inspecting and replacing overhead conductor and equipment to improve public safety

Our investments in local communities will help ensure that customers receive safe, reliable, and affordable electricity now and in the future.

# **Understanding Your Reliability Report**

As your electric utility, we want you to always have power when you need it. To get there, we constantly track and monitor electric outages across our service territory, and we measure our "system reliability" from this data.

The two metrics we rely on are common in the electric utility industry: the System Average Interruption Duration Index (SAIDI) and the System Average Interruption Frequency Index (SAIFI). Both are described in more detail on the next page.

Replacing and upgrading our infrastructure will help SCE maintain or improve SAIDI and SAIFI measurements.

This report provides historical reliability data for the circuits that serve your jurisdiction and our proposed infrastructure upgrades for the current year.

To view other reliability reports, visit <a href="sce.com">sce.com</a>>Outage Center>Maintaining Reliable Service

# Reliability Metrics

**MOMENTARY OUTAGES:** 

**OUTAGES LASTING 5 MINUTES OR LESS** 

#### MAIFI:

 The number of times the average customer is interrupted by Momentary outages each year.

#### **SUSTAINED OUTAGES:**

**OUTAGES LASTING LONGER THAN 5 MINUTES** 

#### SAIFI:

 The number of times the average customer is interrupted by Sustained outages each year.

#### SAIDI:

 The cumulative amount of time the average customer is interrupted by Sustained outages each year.

### **Cities in the Redlands District**

Banning

Beaumont

**Box Springs Mountain** 

Calimesa

Cherry Valley

Colton

**Grand Terrace** 

Highgrove

Highland

**Loma Linda** 

Mentone

Muscoy

Redlands

Rialto

Riverside

San Bernardino

Yucaipa

# Reliability by SCE District (No Exclusions)

		20	12			20:	13			20	14			20	15			20	16	
	District	SAIDI	District	SAIFI																
District Name	SAIDI	RANKING	SAIFI	Ranking																
ANTELOPE VALLEY	78.60	28	0.56	31	94.42	22	0.62	31	51.05	35	0.59	34	104.34	22	0.68	30	107.67	24	0.87	29
ARROWHEAD	129.58	13	1.31	7	180.59	7	1.39	8	193.25	5	1.59	5	362.61	4	3.97	1	659.46	3	2.85	5
BARSTOW	184.80	7	1.15	12	204.33	6	1.40	7	201.53	4	1.34	10	187.11	8	1.17	12	134.83	18	1.35	9
BIG CREEK	1184.25	1	4.52	1	176.51	8	3.08	1	920.25	1	1.34	11	422.77	2	3.42	2	1062.01	2	4.99	1
BISHOP	463.09	2	1.25	9	104.44	17	0.51	35	118.79	17	0.59	35	298.11	6	2.22	4	168.59	8	1.22	14
BLYTHE	225.88	6	1.53	3	483.13	1	1.38	9	707.54	2	2.42	2	427.00	1	1.52	7	396.38	5	2.71	6
CATALINA	78.46	30	0.72	29	105.94	16	2.97	2	97.02	24	4.17	1	42.56	35	2.25	3	65.01	35	3.66	3
COVINA	108.73	19	0.92	19	100.51	19	0.86	20	91.60	27	0.87	22	100.08	23	0.81	25	112.13	22	0.97	24
DOMINGUEZ HILLS	117.22	18	0.82	24	89.17	26	0.80	21	82.30	29	0.71	28	130.63	15	0.97	17	146.38	12	1.11	17
FOOTHILL	91.69	25	0.90	20	85.80	27	0.79	24	93.35	25	0.93	21	109.64	20	0.95	20	142.81	14	1.03	21
FULLERTON	68.99	33	0.42	35	90.57	25	0.79	22	82.23	30	0.72	27	76.59	29	0.67	31	92.72	30	0.76	34
HUNTINGTON BEACH	95.78	23	0.89	21	66.51	32	0.68	29	79.61	31	0.78	25	98.32	25	0.95	19	128.02	20	1.26	12
KERNVILLE	226.76	5	1.31	6	232.18	4	1.96	3	178.69	8	1.99	3	286.38	7	0.96	18	2421.32	1	3.67	2
LONG BEACH	75.83	31	0.55	33	75.11	30	0.70	28	66.33	34	0.61	32	164.46	9	0.89	23	135.16	17	0.86	31
MENIFEE	99.32	22	0.84	23	107.39	15	1.26	10	156.68	11	1.32	12	111.46	19	0.98	16	156.75	9	1.31	10
MONROVIA	108.11	20	1.13	15	99.12	20	1.02	16	133.32	14	1.16	16	96.68	26	0.88	24	116.57	21	0.84	32
MONTEBELLO	131.06	12	1.13	14	118.08	13	1.17	12	158.34	10	1.16	15	150.28	12	1.18	11	133.52	19	1.17	15
ONTARIO	93.09	24	0.87	22	77.39	29	0.79	23	97.91	23	1.00	19	94.04	27	0.74	27	105.07	27	0.93	27
PALM SPRINGS	175.92	8	1.27	8	112.80	14	0.77	25	107.04	20	0.71	29	99.54	24	0.80	26	107.58	25	1.07	19
REDLANDS	120.13	16	1.11	16	96.48	21	1.04	15	154.25	12	1.04	18	124.52	17	1.01	14	137.11	16	0.98	23
RIDGECREST	229.65	4	1.44	4	161.95	9	1.12	13	176.84	9	1.57	6	148.90	13	1.01	15	254.31	6	1.05	20
SADDLEBACK	83.01	27	0.73	27	70.69	31	0.53	34	99.07	22	0.74	26	46.03	34	0.39	35	65.99	34	0.65	35
SAN JOAQUIN	135.90	10	1.04	18	244.44	2	1.45	6	138.25	13	1.17	14	127.50	16	1.05	13	108.44	23	1.09	18
SANTA ANA	78.60	29	0.55	32	93.35	24	0.74	26	91.68	26	0.84	23	67.46	32	0.71	29	97.27	29	1.00	22
SANTA BARBARA	153.81	9	1.15	13	82.00	28	0.70	27	183.78	7	1.38	9	152.37	11	1.52	6	156.66	10	1.41	8
SANTA MONICA	101.69	21	0.79	25	122.78	12	1.00	17	110.76	19	0.99	20	75.41	30	0.62	32	91.08	31	0.95	26
SOUTH BAY	122.68	15	1.17	10	142.15	10	1.49	5	125.28	16	1.39	8	164.07	10	1.31	8	183.90	7	1.88	7
TEHACHAPI	117.96	17	1.43	5	232.67	3	1.12	14	130.70	15	1.29	13	298.96	5	1.21	9	97.29	28	1.13	16
THOUSAND OAKS	127.73	14	1.05	17	93.86	23	0.91	18	104.37	21	1.10	17	106.59	21	0.92	21	143.78	13	1.31	11
VALENCIA	62.01	35	0.46	34	51.04	34	0.53	33	79.23	32	0.61	33	72.27	31	0.61	33	105.09	26	0.97	25
VENTURA	134.81	11	1.15	11	100.52	18	1.21	11	183.79	6	1.65	4	148.85	14	1.19	10	150.41	11	1.24	13
VICTORVILLE	67.70	34	0.66	30	61.33	33	0.63	30	68.85	33	0.63	31	87.03	28	0.91	22	79.35	33	0.92	28
WHITTIER	72.60	32	0.74	26	135.04	11	0.86	19	87.60	28	0.70	30	114.52	18	0.73	28	137.34	15	0.81	33
WILDOMAR	88.54	26	0.72	28	40.51	35	0.56	32	118.49	18	0.81	24	52.70	33	0.60	34	84.01	32	0.87	30
YUCCA VALLEY	319.82	3	3.41	2	216.97	5	1.50	4	304.25	3	1.49	7	389.08	3	1.80	5	463.68	4	3.39	4
SCE SystemWide	108.13		0.89		102.61		0.91		112.00		0.96	_	114.83		0.92		134.48		1.10	

<sup>\*&</sup>quot;Exclusions" are days which utilities are allowed to remove from their metrics because the outages on those days were caused by a severe acts of nature.

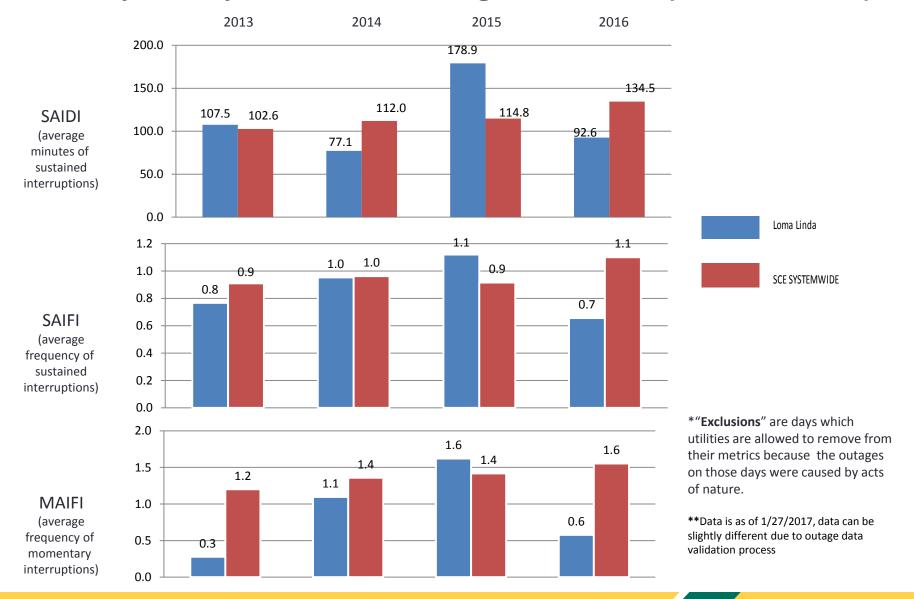
<sup>\*\*</sup>In the columns showing "Rank," lower numbers indicate poorer performance.

# Overview of Loma Linda There are 14 circuits that serve Loma Linda

Circuit Type	Sum of Customers	Circuit Type	Sum of Customers	Circuit Type	Sum of Customers	Circuit Type	Sum of Customers
ANTIQUE(12KV)	347						
ARLISS(12KV)	1,426						
CLINIC(12KV)	756						
DENTAL(12KV)	1,121						
DOCTORS(12KV)	1,024						
DUROX(12KV)	692						
INTERN(12KV)	1,935						
MUSE(12KV)	1,550						
NURSES(12KV)	158						
PETTIS(12KV)	1,887						
PLACID(12KV)	3,202						
SILVERTONE(12KV)	453						
SURGEON(12KV)	2,453						
VITAMIN(12KV)	800						

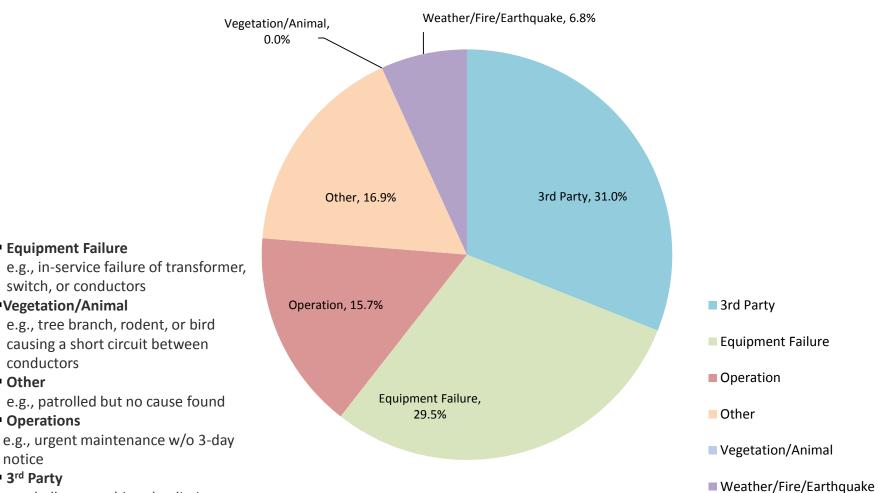
**Grand Total** 17,804

# Reliability History of Circuits Serving Loma Linda (No Exclusions)



### Causes of Repair Outages in Loma Linda Circuits 2016 YTD

#### **Contributions to SAIDI by Outage Cause**



e.g., balloon, car hit pole, dig-in

Equipment Failure

conductors

Operations

Other

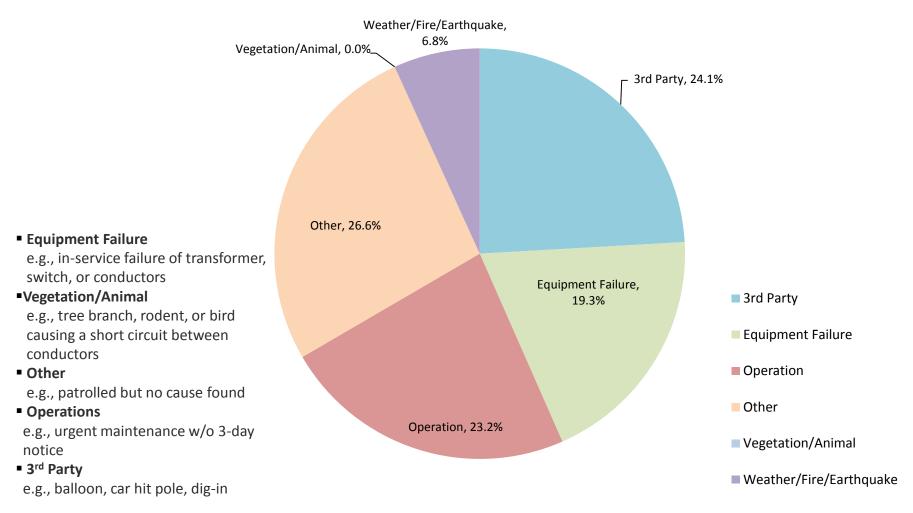
notice ■ 3<sup>rd</sup> Party

switch, or conductors ■Vegetation/Animal

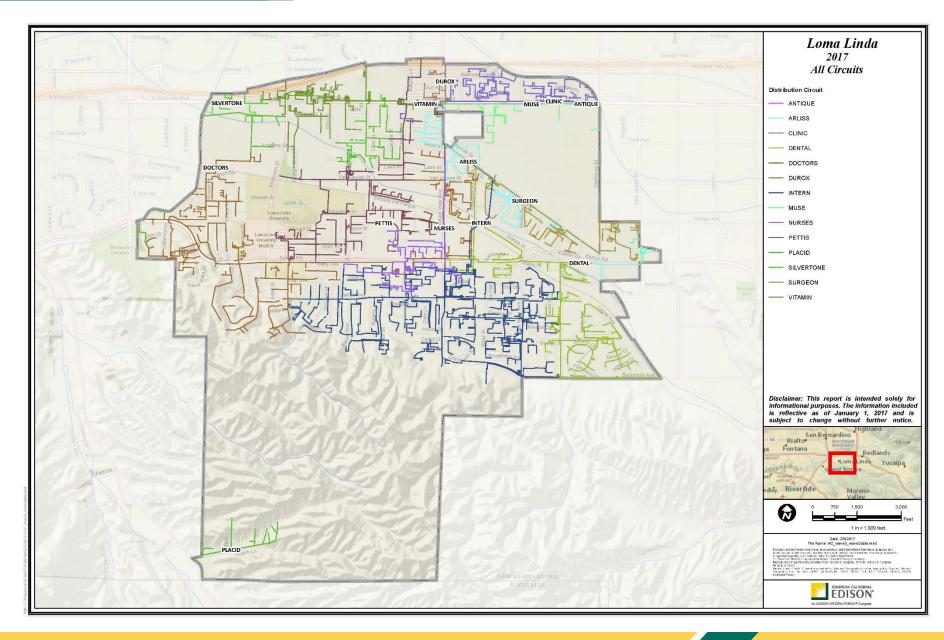
**SAIDI** = the cumulative amount of time the average customer is interrupted by "sustained" outages each year.

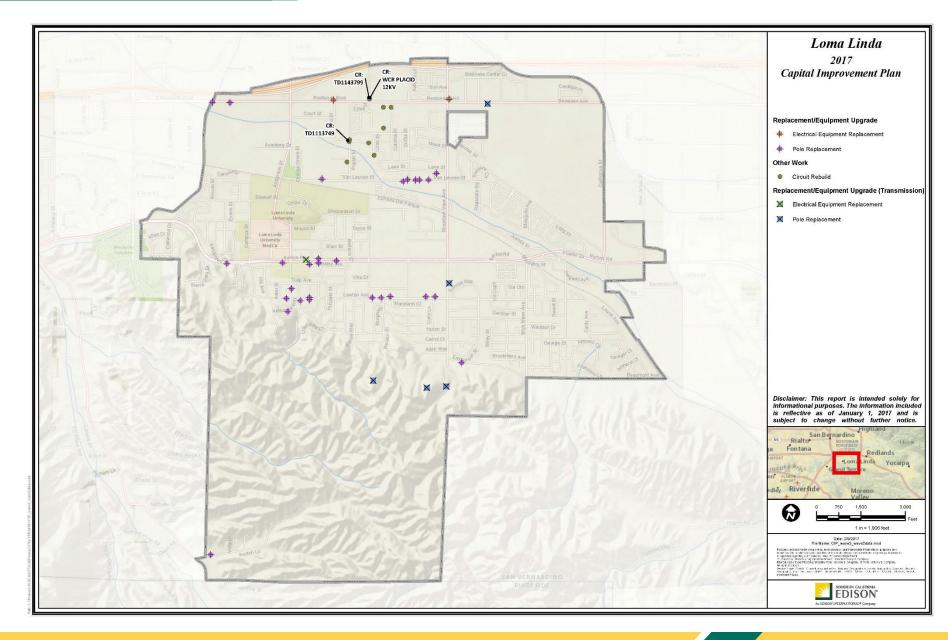
# Causes of Repair Outages in Loma Linda Circuits 2016 YTD

#### **Contributions to SAIFI by Outage Cause**



**SAIFI** = the number of times the average customer is interrupted by "sustained" outages each year.





# **Back-up Slides**

**Reliability Histories of Circuits Serving Loma Linda** 

**Updated through Year-End 2016** 

# Average Reliability of 14 Circuits Serving Loma Linda

		2013			2014			2015		1st	<b>Qtr 20</b>	16	2nd	Qtr 2	016	3rd	Qtr 2	016	4th	Qtr 20	016		2016	
	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI
Loma Linda	107.5	0.8	0.3	77.1	1.0	1.1	178.9	1.1	1.6	12.3	0.1	0.1	44.3	0.3	0.2	6.0	0.1	0.1	29.9	0.2	0.2	92.6	0.7	0.6
3rd Party	20%	21%	39%	32%	30%	1%	7%	15%	12%	0%	0%	68%	65%	52%	50%	0%	0%	0%	0%	0%	13%	31%	24%	34%
Equipment Failure	54%	43%	22%	53%	46%	9%	46%	63%	36%	48%	28%	0%	11%	5%	24%	73%	11%	0%	40%	40%	45%	30%	19%	25%
Operation	3%	9%	0%	12%	20%	4%	1%	1%	13%	2%	7%	0%	2%	6%	0%	23%	88%	0%	41%	30%	0%	16%	23%	0%
Other	0%	0%	7%	0%	0%	28%	0%	0%	19%	0%	0%	32%	23%	37%	26%	4%	1%	100%	18%	30%	43%	17%	27%	41%
Vegetation/Animal	0%	0%	0%	0%	0%	39%	0%	0%	7%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	23%	27%	31%	3%	4%	19%	46%	21%	14%	50%	65%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	7%	7%	0%
SCE Systemwide	102.6	0.9	1.2	112.0	1.0	1.4	114.8	0.9	1.4	40.5	0.3	0.4	34.8	0.3	0.4	29.4	0.2	0.3	29.8	0.3	0.4	134.5	1.1	1.6

#### Notes:

No outages are excluded from the metrics.

#### Outage Causes:

Other: e.g., patrolled but no cause could be found

Operations: e.g., urgent maintenance w/o 3-day notice to customers

3<sup>rd</sup> Party: e.g., balloons, car hit pole, dig-in

Vegetation/Animal: e.g., tree branch, rodent, or bird causing short circuit across conductors

SAIDI (minutes) = the cumulative amount of time the average customer is interrupted by "sustained" (longer than 5 minutes) outages.

SAIFI (interruptions) = the number of times the average customer is interrupted by "sustained" outages.

MAIFI (interruptions) = the number of times the average customer is interrupted by "momentary" (lasting 5 minutes or less) outages.

		2013			2014			2015		1st	Qtr 20	16	2nc	l Qtr 20	16	3rd	Qtr 20	016	4th	<b>Qtr 20</b> :	16		2016	
	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI I	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI I	MAIFI	SAIDI	SAIFI	MAIFI
ANTIQUE(12KV) - Customers: 347	158.1	1.0	0.0	59.3	0.1	0.8	0.0	0.0	1.6	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	69.2	0.5	0.0	69.2	0.5	0.0
3rd Party	0%	0%	0%	100%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Equipment Failure	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Operation	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	100%	0%	100%	100%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Vegetation/Animal	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
ARLISS(12KV) - Customers: 1,426	203.8	1.1	0.0	6.6	0.2	0.0	135.5	2.0	0.0	30.0	0.2	0.0	1.0	0.0	0.0	0.0	0.0	0.0	10.7	0.1	0.0	41.7	0.2	0.0
3rd Party	92%	96%	0%	0%	0%	0%	42%	49%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Equipment Failure	0%	0%	0%	0%	0%	0%	55%	49%	0%	94%	62%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	68%	39%	0%
Operation	0%	0%	0%	100%	100%	0%	3%	2%	0%	6%	38%	0%	100%	100%	0%	0%	0%	0%	100%	100%	0%	32%	61%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Vegetation/Animal	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	8%	4%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
CLINIC(12KV) - Customers: 756	284.8	0.9	0.0	179.0	2.8	0.0	13.4	0.1	1.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
3rd Party	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Equipment Failure	100%	100%	0%	39%	36%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Operation	0%	0%	0%	61%	64%	0%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Vegetation/Animal	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
DENTAL(12KV) - Customers: 1,121	125.9	2.0	1.0	147.7	2.0	0.0	11.2	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	33.6	0.1	1.0	92.7	1.0	0.0	126.3	1.1	2.0
3rd Party	0%	0%	0%	48%	50%	0%	44%	19%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	50%
Equipment Failure	72%	50%	100%	51%	49%	0%	6%	2%	0%	0%	0%	0%	0%	0%	0%	86%	61%	0%	0%	0%	0%	23%	4%	0%
Operation	26%	50%	0%	1%	1%	0%	38%	73%	0%	0%	0%	0%	0%	0%	0%	14%	39%	0%	5%	3%	0%	8%	6%	0%
Other	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	94%	96%	0%	69%	89%	50%
Vegetation/Animal	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	0%	0%	0%	0%	0%	0%	13%	6%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	1%	0%	0%

		2013			2014			2015		<b>1</b> st	t Qtr 201	16	2nd	d Qtr 20	016	3rd	Qtr 20	16	4th	Qtr 20	16		2016	
	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI I	VIAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI
DOCTORS(12KV) - Customers: 1,024	7.2	0.1	0.0	14.9	0.1	3.0	660.2	3.1	5.4	0.0	0.0	0.0	31.6	0.1	0.7	0.0	0.0	0.0	0.0	0.0	0.0	31.6	0.1	0.7
3rd Party	0%	0%	0%	0%	0%	0%	0%	0%	19%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Equipment Failure	96%	99%	0%	86%	81%	0%	22%	75%	40%	0%	0%	0%	100%	100%	0%	0%	0%	0%	0%	0%	0%	100%	100%	0%
Operation	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other	0%	0%	0%	0%	0%	66%	0%	0%	19%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	100%
Vegetation/Animal	4%	1%	0%	0%	0%	34%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	0%	0%	0%	14%	19%	0%	77%	25%	23%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
DUROX(12KV) - Customers: 692	0.0	0.0	0.0	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	101.7	1.4	0.6	0.0	0.0	0.0	0.0	0.0	0.0	101.7	1.4	0.6
3rd Party	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	100%	100%	0%	0%	0%	0%	0%	0%	100%	100%	100%
Equipment Failure	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Operation	0%	0%	0%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Vegetation/Animal	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
INTERN(12KV) - Customers: 1,935	96.2	1.0	0.0	160.5	1.6	0.4	52.7	0.1	1.0	1.2	0.0	0.0	82.7	1.1	0.0	5.3	0.0	0.0	114.4	0.8	0.8	203.6	1.9	0.8
3rd Party	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Equipment Failure	100%	100%	0%	89%	71%	0%	98%	96%	0%	100%	100%	0%	0%	0%	0%	54%	39%	0%	97%	97%	100%	57%	41%	100%
Operation	0%	0%	0%	11%	29%	100%	0%	0%	100%	0%	0%	0%	4%	6%	0%	4%	31%	0%	3%	3%	0%	3%	5%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	96%	94%	0%	42%	29%	0%	0%	0%	0%	40%	54%	0%
Vegetation/Animal	0%	0%	0%	0%	0%	0%	2%	4%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
MUSE(12KV) - Customers: 1,550	10.0	0.1	0.0	26.5	0.6	1.0	134.2	0.7	1.0	6.9	0.1	0.0	0.0	0.0	1.0	34.1	0.8	0.0	0.0	0.0	1.0	41.0	0.8	2.0
3rd Party	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	50%
Equipment Failure	63%	76%	0%	88%	92%	100%	100%	100%	100%	100%	100%	0%	0%	0%	0%	65%	3%	0%	0%	0%	0%	71%	11%	0%
Operation	37%	24%	0%	12%	8%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	35%	97%	0%	0%	0%	0%	29%	89%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	50%
Vegetation/Animal	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

		2013			2014			2015		1st	Qtr 20	16	2na	Qtr 20	016	3rd	Qtr 20	16	4th	Qtr 20	16		2016	
	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI
NURSES(12KV) - Customers: 158	0.0	0.0	0.0	0.0	0.0	4.0	0.0	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.0
3rd Party	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Equipment Failure	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Operation	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other	0%	0%	0%	0%	0%	75%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%
Vegetation/Animal	0%	0%	0%	0%	0%	25%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
PETTIS(12KV) - Customers: 1,887	417.5	2.0	0.5	0.3	0.0	1.0	310.7	1.2	0.0	0.0	0.0	0.0	250.1	1.1	0.0	0.0	0.0	0.0	8.9	0.1	0.0	258.9	1.2	0.0
3rd Party	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	94%	90%	0%	0%	0%	0%	0%	0%	0%	91%	85%	0%
Equipment Failure	64%	50%	0%	0%	0%	0%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Operation	0%	0%	0%	100%	100%	0%	0%	0%	0%	0%	0%	0%	1%	8%	0%	0%	0%	0%	100%	100%	0%	4%	13%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	5%	2%	0%	0%	0%	0%	0%	0%	0%	5%	2%	0%
Vegetation/Animal	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	36%	50%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
PLACID(12KV) - Customers: 3,202	93.8	1.2	1.5	254.0	2.9	2.1	225.9	2.3	5.8	0.9	0.0	0.1	14.7	0.1	0.0	2.4	0.0	0.0	54.7	0.2	0.0	72.7	0.3	0.1
3rd Party	20%	24%	68%	40%	26%	0%	20%	14%	5%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Equipment Failure	1%	0%	0%	45%	46%	0%	21%	32%	32%	100%	100%	0%	100%	100%	0%	91%	95%	0%	0%	0%	0%	25%	23%	0%
Operation	2%	0%	0%	10%	18%	0%	0%	0%	17%	0%	0%	0%	0%	0%	0%	9%	5%	0%	100%	100%	0%	75%	77%	0%
Other	0%	0%	13%	0%	0%	9%	0%	0%	21%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%
Vegetation/Animal	0%	0%	0%	0%	0%	0%	0%	0%	17%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	77%	76%	19%	6%	11%	91%	59%	54%	8%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
SILVERTONE(12KV) - Customers: 453	0.2	0.0	0.0	0.0	0.0	0.0	138.4	3.4	0.9	0.0	0.0	0.0	0.0	0.0	2.0	0.0	0.0	0.0	0.0	0.0	1.0	0.0	0.0	3.0
3rd Party	0%	0%	0%	0%	0%	0%	74%	59%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	0%	0%	33%
Equipment Failure	0%	0%	0%	0%	0%	0%	26%	41%	0%	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	67%
Operation	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Vegetation/Animal	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

		2013			2014			2015		<b>1</b> 51	t Qtr 20	16	2nd	Qtr 20	16	3rd	l Qtr 2016		4th	Qtr 20	16		2016	
	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI MA	AIFI S	SAIDI	SAIFI	MAIFI	SAIDI	SAIFI	MAIFI
SURGEON(12KV) - Customers: 2,453	1.2	0.0	0.0	68.1	1.0	1.0	0.0	0.0	0.0	20.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.2	0.0	0.0
3rd Party	0%	0%	0%	92%	96%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Equipment Failure	3%	33%	0%	6%	2%	1%	0%	0%	0%	100%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	100%	100%	0%
Operation	97%	67%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Vegetation/Animal	0%	0%	0%	0%	0%	99%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
VITAMIN(12KV) - Customers: 800	89.8	1.1	0.0	29.4	0.3	1.0	0.0	0.0	0.0	141.1	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	141.1	1.0	0.0
3rd Party	97%	97%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Equipment Failure	0%	0%	0%	77%	56%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Operation	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%
Other	3%	3%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Vegetation/Animal	0%	0%	0%	0%	0%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Weather/Fire/Earthquake	0%	0%	0%	23%	44%	0%	0%	0%	0%	99%	100%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	99%	100%	0%