

Michelle Holmes

UX UI Designer, Product Designer

Dedicated and innovative UX Designer with a passion for creating intuitive and engaging digital experiences. Leveraging my background in user research, interaction design, and prototyping, I aim to collaborate with cross-functional teams to deliver products that delight users and drive business objectives. Committed to staying at the forefront of industry trends and technologies, I aspire to contribute my expertise to projects that positively impact both users and organisations.

Wellington, New Zealand

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PROFESSIONAL EXPERIENCE

User Experience Designer

Valocity Global
Jan 2023 - May 2024

- Gather and evaluate user requirements in collaboration with product managers and engineers
- Illustrate design ideas using storyboards, process flows and sitemaps
- Develop UI mockups and prototypes that clearly illustrate how sites function and looks like
- Prepare and present mockups and prototypes to internal teams and key stakeholders
- Identify and troubleshoot UX problems
- Conduct layout adjustments based on user feedback
- Adhere to style standards on fonts, colours and images

Frontend Developer

Valocity Global
Nov 2021 - Jan 2023

- Determining the structure and design of web pages
- Developing features to enhance the user experience
- Striking a balance between functional and aesthetic design
- Building reusable code for future use
- Utilising a variety of markup languages to write web pages
- Maintaining brand consistency throughout the design

Website Coordinator

NZ Uniforms
Nov 2019 - Mar 2021

- Manage and published content
- Design website layouts
- Maintain continuity of themes
- Manage social media accounts
- Support customer service & marketing team

Technical Support Specialist

Concentrix
Jul 2017 - Mar 2019

- Troubleshoot, diagnose and resolve technical enquiries
- Research and present findings in documentation
- Maintain and update documentation and customer records
- Take ownership of all calls/issues
- Maintain and update product knowledge and procedures
- Customer Service
- Professional phone etiquette

EDUCATION

Fundations of User Experience
(UX) Design

Google Career Certificates
Coursera

Aug 20, 2023

Bachelor of Information
Technology (BIT)

Major in Software Development
Whitireia Community Polytechnic

Mar 2019 - Nov 2021

SKILLS & INTERESTS

- User-Centric Design
- User Experience Design
- Design Thinking
- Problem Solving
- Continuous Learning
- Wireframes
- Visual Design Principles
- Accessibility
- Material Design
- Analytics & Metrics
- HTML
- JavaScript
- Flutter
- Adobe InDesign
- User Research
- User Interface Design
- Communication & Collaboration
- Critical Thinking
- Figma
- Prototyping
- Sustainability
- W3c Web Accessibility Initiative
- Empathy
- Project Management
- CSS
- Angular
- Mailchimp