

Master Service Agreement (MSA) for KS Security Solution

Effective Date: 16/02/2024

Parties:

1. **Client:** KS Security Solution
2. **Service Provider:** HackersForYou

Purpose:

The purpose of this MSA is to establish the terms and conditions governing the services provided by the **HackersForYou** to **KS Security Solution**. This agreement outlines the rights, responsibilities, and obligations of both parties.

1. Payment Terms:

- Payment terms will be specified in individual **Statements of Work (SOWs)** or as agreed upon between the parties.
- Payments are due 30 days after the delivery of the report.
- If it is required any expenses shall be preapproved by the client.
- Late fees, if applicable, shall comply with applicable statutory limits.

2. Dispute Resolution:

- Any disputes arising from this MSA shall be resolved through **mediation** or **arbitration**, as agreed upon by both parties.
- The chosen forum and governing law shall be specified in the MSA.

3. Liability:

- The Provider's liability for any breach of this MSA shall be limited to the total fees paid by the Client under the relevant SOW.
- Neither party shall be liable for indirect, consequential, or punitive damages.

4. Service Delivery Expectations:

- The Provider will deliver services in accordance with the agreed-upon SOWs.
- Response times, availability, and performance metrics will be defined in each SOW.

5. Term:

- This MSA will remain in effect until it is terminated by either party.
- Termination provisions will be outlined in the MSA.

6. Confidentiality:

- Both parties will maintain the confidentiality of all proprietary or sensitive information exchanged during the engagement.

Acknowledgment and Acceptance:

By signing this MSA, both parties acknowledge their understanding of the terms and agree to abide by them during the course of the engagement.

KS Security Solution (Client):

Signature: _____

Printed Name: _____

Date: _____

HackersForYou (Penetration Testing Provider):

Signature: _____

Printed Name: _____

Date: _____