

IOTA Wallet App - Privacy Policy

General Information

This privacy policy ("**App Privacy Policy**") describes how IOTA Foundation ("**IOTA**", "**we**", "**us**", "**our**") collects, and process your Personal Data in connection with the usage of the "**IOTA Wallet App**".

This App Privacy Policy is dedicated to users of the IOTA Wallet App. If you would like to know more about how IOTA processes Personal Data (as defined below) collected and processed in connection with other services and activities of IOTA, please see IOTA's general [Privacy Policy](#).

Please read our App Privacy Policy carefully to get a clear understanding of how we handle your Personal Data when collected through the IOTA Wallet App.

What is Personal Data

"**Personal Data**" means any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

How we collect Personal Data

If you install and use the IOTA Wallet App on your phone, IOTA will collect and process Personal Data required for the operation of the App and management and fulfilment of the App services.

Further, IOTA will collect and process Personal Data like your email address or phone number when:

- you provide such Personal Data to IOTA to enable email notifications or
- you contact IOTA, or request that IOTA contacts you, for any reason, or
- you submit your Personal Data to IOTA for any reason.

If you enable email notifications, IOTA could store your email address on its servers.

Which Personal Data do we collect

It is crucial to note that private keys of the users are never transmitted to IOTA, so it is not possible for IOTA to access a user's crypto assets in any case.

Further, IOTA keeps access logs to our servers, which contain IP address, time and access details.

We may collect information relating to the general use of the IOTA Wallet App such as errors, log information concerning any errors encountered in the IOTA Wallet App and other related information relevant to IOTA's provision of the services, for the purpose of administration and error analysis to help IOTA improve its services.

Purpose of processing of Personal Data

We process the Personal Data in order to enable the operation and use of the IOTA Wallet App as well as for the administration and management of the IOTA Wallet App and the services offered via it.

Lawful basis for processing of Personal Data

In processing your Personal Data in connection with the purposes set out in this App Privacy Policy, we may rely on one or more of the following legal bases, depending on the circumstances:

- we have obtained your explicit prior consent to the processing (this legal basis is only used in relation to processing that is entirely voluntary – it is not used for processing that is necessary or obligatory in any way);
- the processing is necessary in connection with any contractual relationship that you may enter into with us;
- the processing is required by applicable law;

- the processing is necessary to protect the vital interests of any individual; or
- we have a legitimate interest in carrying out the processing for the purpose of managing, operating or promoting our business, and that legitimate interest is not overridden by your interests, fundamental rights, or freedoms.

Use of cookies

We use cookies to improve your user experience when you access the IOTA Wallet App. The cookies we use do not require your consent, as they are only:

- user input cookies (session-id) such as first party cookies to keep track of the user's input when filling online forms, shopping carts, etc., for the duration of a session or persistent cookies limited to a few hours in some cases;
- authentication cookies, to identify the user once he has logged in, for the duration of a session;
- user centric security cookies, used to detect authentication abuses, for a limited persistent duration;
- multimedia content player cookies, used to store technical data to play back video or audio content, for the duration of a session;
- load balancing cookies, for the duration of a session;
- user interface customisation cookies such as language or font preferences, for the duration of a session (or slightly longer);
- third party social plug in content sharing cookies, for logged in members of a social network.

You may reject the setting of cookies by adjusting the relevant settings within your browser at any time.

How we protect and store Personal Data

We implement appropriate technical and organisational measures to ensure a level of security appropriate to the risk, including inter alia as appropriate:

- pseudonymisation and encryption of Personal Data;

- the ability to ensure the ongoing confidentiality, integrity, availability and resilience of processing systems and services;
- the ability to restore the availability and access to Personal Data in a timely manner in the event of a physical or technical incident;
- a process for regular testing, assessing and evaluating the effectiveness of technical and organisational measures for ensuring the security of the processing.

In assessing the appropriate level of security account shall be taken in particular of the risks that are presented by processing, in particular from accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to Personal Data transmitted, stored or otherwise processed.

How we share and disclose Personal Data

In order to properly operate the IOTA Wallet App and to be able to provide you the services offered via the IOTA Wallet App, we may disclose your Personal Data to third parties who are engaged to provide services to IOTA or who help IOTA in the course of its business operations. The categories of such third parties are: [Please insert the categories of the third parties

Analytics companies that measure app usage and help in bug tracking may be used, but the data is handled via the app stores who pass onto the analytics companies.].

When we are involving third party processors into the performance of our services and contractual obligations and such involvement requires the sharing of Personal Data, we have entered with our third party processors into data processing agreements according to Art. 28 of the European General Data Protection Regulation 2016/679 (“**GDPR**”) and, as far as required, further appropriate safeguards according to Art. 46-49 GDPR. The list of third party processors to which we disclose your Personal Data can be requested by e-mail to privacy@iota.org

Please note that IOTA may collect your Personal Data directly from the country where you are based and stores it on servers in Europe and the United States of America. For the USA does not exist an adequacy decision by the European Commission, guaranteeing an adequate data privacy level. Therefore IOTA has implemented appropriate safeguards to protect your

Personal Data in the USA according to Art. 46 GDPR. A copy of the safeguards may be obtained by e-mail to privacy@iota.org

Processing of your sensitive Personal Data

We do not seek to collect or otherwise process your sensitive Personal Data, except where:

- the processing is required or permitted by applicable law;
- the processing is necessary for the establishment, exercise or defence of legal rights; or
- we have, in accordance with applicable law, obtained your explicit consent prior to processing your sensitive Personal Data (as above, this legal basis is only used in relation to processing that is entirely voluntary – it is not used for processing that is necessary or obligatory in any way).

Consequences in case we may not collect your Personal Data

We need your Personal Data to enable your use of the IOTA Wallet App and to provide you with the services offered via the IOTA Wallet App in order to perform our contractual obligations towards you. Without providing such Personal Data, we may not be able to provide you the services you are intending to receive.

Consent and withdrawal

Any consent is provided freely. If you give your consent, you have the right to withdraw your consent at any time. The withdrawal of consent does not affect the lawfulness of processing based on consent before its withdrawal. After your withdrawal we will stop processing your Personal Data, including storage. This paragraph is only relevant for processing that is entirely voluntary – it does not apply for processing that is necessary or obligatory in any way, as is for example the case with regard to Personal Data required for the installation and the operation of the IOTA Wallet App.

To withdraw your consent, please send us an e-mail to privacy@iota.org or a letter to IOTA Foundation, c/o Nextland, Strassburgerstr. 55, 10405 Berlin.

When we erase your Personal Data

We erase your Personal Data automatically when they are no longer required for the purposes listed above. We also erase your Personal Data according to your request and if further storage is neither required nor permitted by applicable laws.

Your rights related to data privacy

You have the right to request access to and rectification or erasure of your Personal Data, or restriction of their processing. Furthermore, you have the right to object to processing as well as to request data portability. If you are in the EU you have the right to file a complaint to the Berlin Data Protection Authority (Berliner Beauftragte für Datenschutz und Informationsfreiheit).

You have the right to obtain from us the information as to whether Personal Data concerning you are being processed, the purpose of the processing and the categories of Personal Data concerned.

A copy of the Personal Data undergoing processing can be requested.

Our contact information, data controller

If you have a direct business relationship with us, we are a data controller according to Art. 4 para. 7 GDPR. For any requests, you can contact us as follows:

IOTA Foundation, c/o Nextland, Strassburgerstr. 55, 10405 Berlin.

privacy@iota.org

You can contact our data privacy officer as follows:

privacy@iota.org

Changes to the App Privacy Policy

This App Privacy Policy may be amended or updated from time to time to reflect changes in our practices with respect to the processing of Personal Data, or changes in applicable law. We encourage you to read this App Privacy Policy carefully, and to regularly check this page to review any changes we might make in accordance with the terms of this App Privacy Policy. Your continued use of our

services or website constitutes your agreement to be bound by this App Privacy Policy, as amended or updated from time to time.

Questions

If you have any questions regarding this App Privacy Policy, please contact us at privacy@iota.org.