# **Digital Transformation of Healthcare**

Assessing Data Quality

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**Data Quality** 

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# Digital Transformation of Healthcare Data Quality

—Overview

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   Where along the process can you affect data quality?
- How can you design a study to collect high quality data (Quality
- How can you identify and correct errors during and after data collection (Quality control)?

Overview

 Data quality consists of the objective [accuracy, validity (not outside range of possibilities, all data is for the same pt, formatting requirements, DICOM dates), reliability (dx matches problem list matches coding), legibility (units, shorthand)] and subjective [completeness]

#### Steps

- Definition/Design lack of clear definitions for data items/collection, incompatible units, precision, scope, depth
- Collection not enough documentation (drug given/dosage altered but no start and end date), non-adherence to data definitions (collecting data outside of protocol time), human variance/error (bp cuff, RR, incorrect units), Orders are placed (procedures, medications) which are not connected to a rationale or sufficient reason
- Processing interpretation ('initial' lab, diagnosis date), coding error (mis-entering information such as order of birthdate, or height as 9 cm instead of 90 cm), random (mistyping, illegible handwriting), software errors, Assigning codes to problems treated vs problems tested and ruled out, which complaints do you code/document (doctors as coders)

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- quality assurance training of personnel (mock exams and reporting), site visits, reduce open-ended questions
- quality control data monitoring (compared to independent source), hand verification, entering data in twice (by different sources), consistency checks

### Extract, Transform and Load (ETL)

- Extract
  - Extract data from source(s)
- Transform
  - Modify the data for the purposes of analysis or further querying
- Load
  - Load the data into the target database

## **EDW** and Clarity

Walkthrough EDW

### Sources

- WHO data quality
- Healthcare Data Warehousing and Quality Assurance
- (2002). Defining and improving data quality in medical registries JAMIA, 9(6), 600-611.