



Ewa Ignut

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Experienced bartender and hospitality professional with proven ability to deliver excellent customer service in fast-paced environments. Reliable, adaptable, and committed to creating positive guest experiences. Recently moved to Australia and seeking casual or flexible bar and cafe positions.

EDUCATION

MA Psychology

SWPS University of Social Sciences and Humanities
2021-2025

MA Psychology (ERASMUS)

Universidad Autónoma de Madrid
2022-2023

BA Psychology

SWPS University of Social Sciences and Humanities
2018-2021

SKILLS

- Bartending and drink preparation
- Strong communication and interpersonal skills
- Multitasking, time management, and organisation in fast-paced environments
- Cash handling and POS systems
- Customer service excellence
- Teamwork, reliability, and hands-on approach

LANGUAGES

English - Advanced (C1)

Polish - Native

CERTIFICATES

- ✓ RSA Certificate
- ✓ First Aid Certificate
- ✓ IELTS Academic Certificate

WORK EXPERIENCE

Bartender

JUN 2024 - SEP 2024

MONTA BEACH VOLLEY CLUB

- Prepared and served alcoholic and non-alcoholic drinks whilst ensuring excellent customer service
- Managed opening and closing duties, including organising the bar and preparing supplies
- Maintained bar cleanliness, inventory, and restocked as needed
- Worked in a fast-paced, team-oriented environment to create a positive guest experience

Waitress & Barista & Bar Staff

JUN 2019 - OCT 2019

PROSTA HISTORIA RESTAURANT

- Provided table service and prepared drinks at a busy restaurant, ensuring fast and friendly customer experience
- Assisted with setup and service at one-off events and private functions
- Developed strong organisational, multitasking, and communication skills in a fast-paced environment
- Learned to stay calm, efficient, and attentive during high-demand periods

Scout Leader / Youth Program Coordinator

JUL 2014 - AUG 2017

LOCAL SCOUTING ORGANISATION

- Led year-round educational and outdoor activities for school-aged children
- Planned and organised camps, trips, and local events
- Designed creative programmes fostering teamwork, leadership, and problem-solving
- Ensured a safe, inclusive, and engaging environment for all participants
- Developed strong organisational, communication, and leadership skills

HR Specialist (Learning & Development / Employer Branding / CSR)

FEB 2022 - OCT 2025

VOLKSWAGEN FINANCIAL SERVICES POLAND SP. Z O.O.

- Organised individual and group training sessions for employees across departments
- Supported onboarding processes and new hire integration
- Created internal communications and contributed to employer branding initiatives
- Coordinated CSR projects and business events, including off-site meetings and team trips
- Managed recruitment and selection processes for various roles
- Assisted in performance management and MBO (Management by Objectives) activities

Office Assistant / Legal Secretary

NOV 2019 - OCT 2021

BWH LAW FIRM SP. K.

- Provided administrative support to lawyers and managed daily office operations
- Organised meetings, business trips, and client appointments
- Maintained records, case files, and various internal registers
- Handled correspondence, document preparation, and filing
- Ensured smooth workflow and effective communication within the team