

# **CAINTA CATHOLIC COLLEGE**

A. Bonifacio Ave., Brgy. Sto. Niño, Cainta, Rizal, Philippines

## **IMPLEMENTATION OF TOTAL QUALITY MANAGEMENT (TQM) IN THE SERVICE SECTOR: A CASE STUDY**

A Thesis

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Cainta, Rizal

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*Bachelor of Science in Business Administration (BSBA)*

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