

# **CAINTA CATHOLIC COLLEGE**

A. Bonifacio Ave., Brgy. Sto. Niño, Cainta, Rizal, Philippines

## **FACTORS AFFECTING EMPLOYEE RETENTION IN THE BPO INDUSTRY IN METRO MANILA**

A Thesis

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Cainta, Rizal

In Partial Fulfillment of the Requirements for the Degree  
*Bachelor of Science in Business Administration (BSBA)*

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