# **User Stories of Admin (Micro - E-comm Web**Application)

## **SUBMITTED BY**

Afreen Taj
ALAPATI THEERTHA VENU GOPAL
Amirisheţty, Satya Vardhan
Chinnadurai, Ramya
G, Swetha
Himanshu Kakkar
Nalband, Abhinay Kumar
Shashtrani Thoom
Bhavana Prabhakar
Guntamadugu Bhavya

## **SUBMITTED TO**

**ALCHEMY TEAM** 





## **User Stories of Admin (Micro - E-comm Web Application)**

#### **Epic 1: Registration**

#### **User Stories:**

#### 1. User Registration Process:

 As a potential admin, I want to register for an account on the platform to access its features and services.

#### • Acceptance Criteria:

- The registration form should include fields for essential information such as name, email address, password, and optional fields for additional details.
- The system should validate user inputs, checking for valid email formats, password strength, and uniqueness of email addresses.
- Upon successful registration, users should receive a confirmation email.
- Users should be informed of any errors in their registration inputs and provided with clear instructions to correct them.

#### 2. Password Creation during Registration:

• As a admin registering for an account, I want to create a secure password to protect my account from unauthorized access.

#### • Acceptance Criteria:

- The registration form should include a field for entering a password.
- The system should enforce password complexity requirements, such as minimum length, combination of letters, numbers, and special characters.
- Users should receive real-time feedback on the strength of their chosen password, with suggestions for improvement if necessary.
- Passwords should be securely hashed and stored in the system's database to protect user data.





### **Epic 2: Login**

#### 1. User Stories:

As a registered admin, I want to securely log in to my account so that I can access my profile and personalized features.

#### **Acceptance Criteria:**

- User should be able to access the login page from the homepage.
- User should be prompted to enter their email address and password to log in.
- The system should verify the credentials provided and grant access upon successful authentication.
- An option for password recovery should be provided in case the user forgets their password.

## 2. User Story:-

As a admin, I want an option "Forget password", so that I can create a new password, if i forget my password.

#### **Acceptance Criteria:-**

- In admin login page they will be able to click on the forgot password option.
- It will be redirected to forgot password page.
- In the forgot password page buyer need to enter already registered email id.
- Then they will be allowed to enter new password and re-type new password.

#### **Epic 3: Logout**

#### **User Stories:**

As a admin, I want the ability to log out of my account securely so that I can protect my privacy and prevent unauthorized access.

#### **Acceptance Criteria:**





- User should be able to find the logout option easily within the platform's interface.
- Upon clicking the logout button, the system should terminate the user's session immediately.
- After logging out, the user should be redirected to a confirmation page or the homepage.

#### **Epic 4: Profile**

#### 1. User Stories:

As a admin, I want to be able to add personal details to my profile so that I can enhance my shopping experience.

#### **Acceptance Criteria:**

- User should be able to access the profile section from the homepage or user dashboard.
- The profile page should include fields for essential personal details such as name, address, contact number, and preferred communication method.
- The system should validate user input to ensure the correctness and completeness of the provided information.
- Upon successful addition of profile details, the changes should be reflected in the user's account immediately.
- User should receive confirmation that their profile details have been success

#### 2. User Stories:-

As a admin, I want to edit or update my profile details easily whenever there are changes or corrections so that I can ensure my information remains accurate and up-to-date.

#### **Acceptance Criteria:**

- User should be able to access the profile editing functionality from the profile page or user dashboard.
- The editing interface should display the current profile details, allowing the user to make changes as needed.





- The system should validate any changes made by the user to ensure they meet required criteria (e.g., valid email format, correct address format).
- Upon saving the edited profile details, the changes should be reflected in the user's account immediately.
- User should receive confirmation that their profile details have been successfully updated.

#### **Epic 5: Seller Dashboard**

#### 1. View Seller Information with ID and Zip Code:

 As an admin, I want to access detailed information about each seller, including their unique ID and zip code, to facilitate communication and geographic analysis.

#### • Acceptance Criteria:

- The admin dashboard should provide a dedicated section for viewing seller information.
- Seller information should include unique identifiers such as seller ID and zip code.
- The system should allow admins to search for sellers based on their ID or zip code.
- The displayed information should be up-to-date and synchronized with the seller's profile.

#### 2.Track List of Products:

 As an admin, I want to track the list of trending/most sold products by each seller to evaluate performance and provide insights for business decisions

#### • Acceptance Criteria:

- The admin dashboard should display a comprehensive list of products sold by each seller, including product names, quantities, and sales data.
- Revenue generated by each seller should be calculated and displayed based on the sales of their products.
- Admins should be able to filter and sort seller information based on revenue, product categories, or time periods.





 The system should generate reports and analytics on seller performance, including total revenue generated, average order value, and top-selling products.

#### 3. Track Revenue of Seller:

• As an admin, I want the list of revenue details generated by the sellers.

#### Acceptance Criteria:

- The admin dashboard should include a section or report dedicated to tracking seller revenue.
- Revenue should be calculated based on the total sales generated by each seller, excluding any fees or commissions.
- The system should provide options to filter revenue data by seller, time period, or product category.
- Admins should be able to view revenue trends over time, comparing performance between different sellers.
- The revenue tracking feature should be regularly updated and synchronized with the latest sales data to ensure accuracy.
- Admins should have the ability to export revenue reports for further analysis or sharing with stakeholders.

## **Epic 6: Contact information**

#### 1. Update User Contact Information:

 As an admin, I want to provide users with the ability to update their contact information easily to ensure accurate communication and account management.

#### Acceptance Criteria:

• Users should be able to access their profile settings where they can view and edit their contact information.





- Contact information fields should include options for updating email addresses, phone numbers, and mailing addresses.
- The system should validate user input to ensure data accuracy and integrity.
- Users should receive confirmation messages upon successfully updating their contact information.

## 2. Access User Contact Information for Support:

 As a customer support representative, I want to have access to user contact information so that I can assist them effectively with their inquiries or issues.

## • Acceptance Criteria:

- The admin dashboard or support interface should provide a searchable database of user accounts.
- Customer support representatives should be able to retrieve user contact information, including email addresses and phone numbers, when handling support requests.
- Access to user contact information should be restricted to authorized personnel only and comply with data privacy regulations.
- Users should be informed about the purpose of collecting their contact information and given options to manage their privacy settings.

## **Epics7: Trending Products**

1. View List of Top 50 Trending Products Sold:





 As a user, I want to see a dynamically updated list of the top 50 trending products sold on the platform to discover popular items and make informed purchasing decisions.

#### • Acceptance Criteria:

- The platform's homepage or dedicated section should prominently display the top 50 trending products.
- Trending products should be based on recent sales data, user engagement, and other relevant metrics.
- The list should update dynamically to reflect changes in product trends over time.
- Each product in the list should include a brief description, image, price, and option to view more details.

#### 2. Access Detailed Information about a Specific Product:

 As a user, I want to be able to click on a product from the list of trending items to access detailed information such as description, specifications, customer reviews, and related products.

#### • Acceptance Criteria:

- Each product displayed in the list of trending items should be clickable, leading to a product details page.
- The product details page should provide comprehensive information about the selected product, including its features, specifications, and benefits.
- Users should be able to view customer reviews and ratings for the product to gauge its quality and suitability.
- The page should include options for adding the product to the shopping cart or wish list, as well as sharing it on social media platforms.



