Purpose

The purpose of this document is focused on Virtual Conference manager and the tasks a PL completes to get the conference shells (Primary & Dry Run) configured prior to a delivery. This document does not include detailed steps on tasks outside VCM. (Ex: Cloud Sandbox)

VCM Environment URLs

- ESI https://esi.skillmeup.com/
- TSI https://tsi.skillmeup.com/
- MCAPS https://oh.skillmeup.com/

User Roles in VCM

- Organizer This is the administrative view within VCM and provides you access to change the schedule and add attendees Project Leads are given this level of access.
- Coach This view is for our Tech Leads <u>and</u> Coaches it has slightly more functionality than the attendee view and allows coaches to join coach specific calls, monitor groups within VCM, and access coach resources in Microsoft Teams beyond what Attendees are able to access.
- Attendee This is for the learner participants and allows the user to interact with their agenda and join Microsoft Teams calls and access their specific OpenHack Team in MSFT Teams.

Additional Definitions & Context

- Conference This aligns to an instance of a "VCM Shell". Two conferences are created for a given OpenHack. The primary OpenHack VCM shell, and the Dry Run. The primary is used in the OpenHack with learners, the Dry run is used to give coaches access to the lab environment as a learner. Conferences represent a set of related agenda items and associated participants, coaches, and project leads.
- **Session/Activity** Within a conference, a session or activity represents either a meeting, series, or link to a specific resource and is visible on the VCM agenda associated with a specific date & time.
- **Group Activity** A subset of session/activities Special purpose designed to be a recurring series of team meetings focused on working through the content in a dedicated virtual classroom/lab environment. Allows the linkage of the classroom to a table with associated participants and MSFT Teams Channels. The group activity item in the agenda view also allows attendees to access the lab environment without the need for log-in credentials.
- Classroom/Lab Environment The classroom is where participants review the challenge documentation and mark progress for approval by the coach. The classroom is linked with VCM via the Group Activity.
- Cloud Sandbox Manager This is the back end administrative side of the classroom environment.
- **Primary vs. Dry Run** There are distinct instance of the classroom and VCM conferences for the primary OpenHack with learners and the Dry Run intended for Coach Preparation.
- OpenHack Hub This is where event details are added for Opsgility to create VCM Conferences, and classroom environments.
- <u>Zendesk</u> This is the Opsgility Support ticket portal where you can reach out to submit tickets to resolve issues encountered while configuring your Conference in VCM.

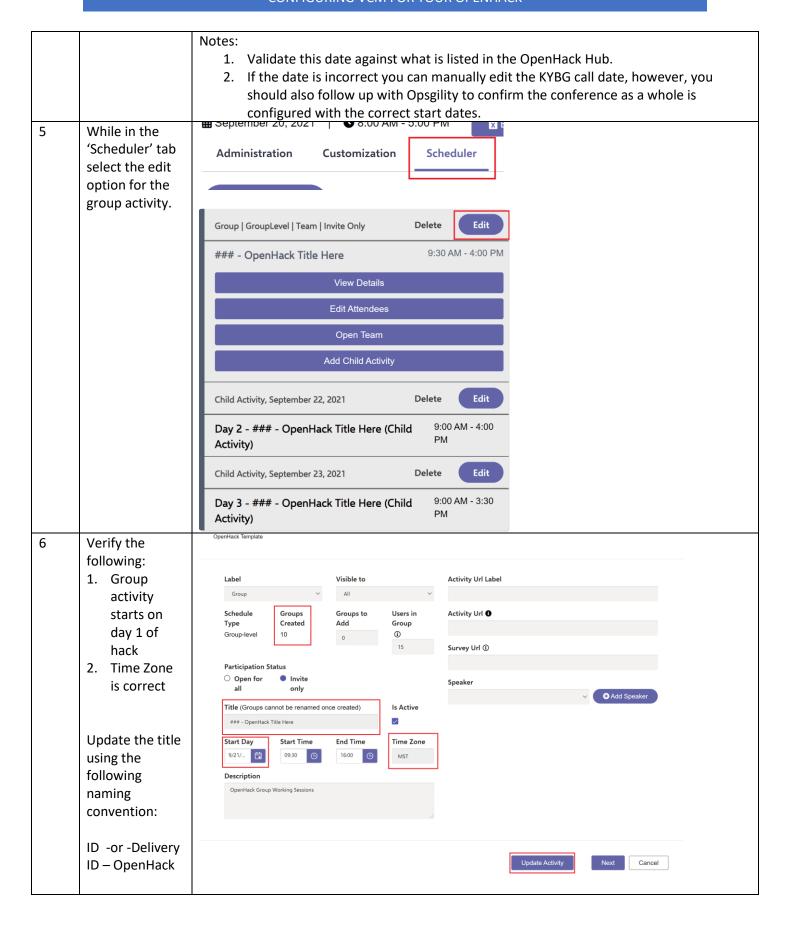
• <u>VCM Feedback</u> – If coaches, attendees, or project leads have feedback on their VCM experience, you are encouraged to submit it here.

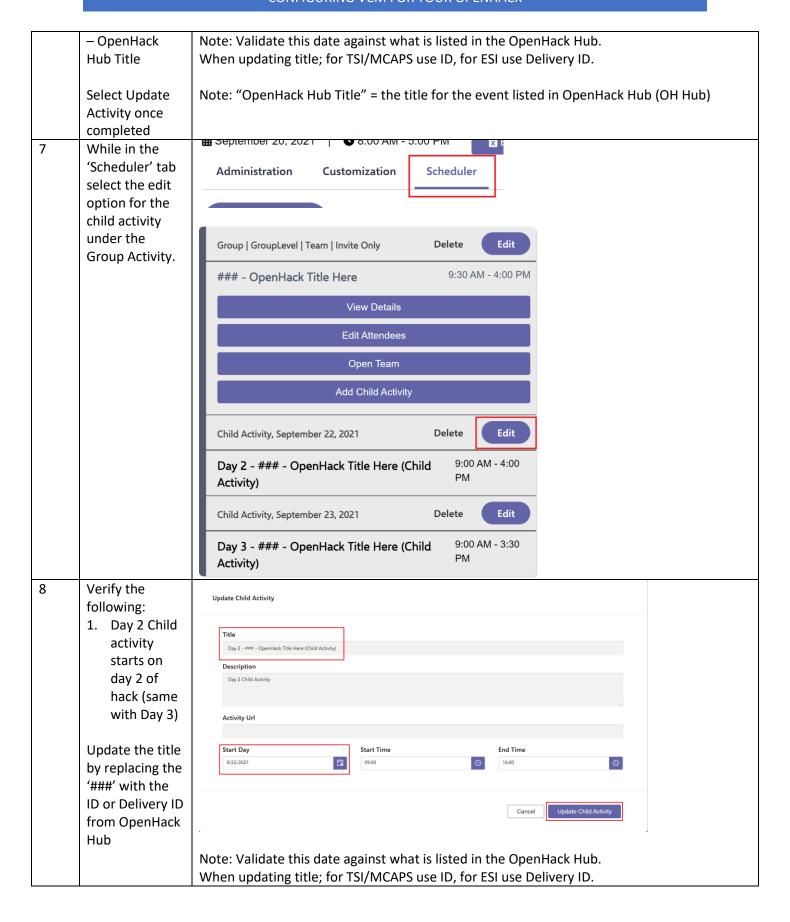
The Project/Tech lead is responsible for the following within VCM upon receipt of the Classroom Ready notification from Opsgility:

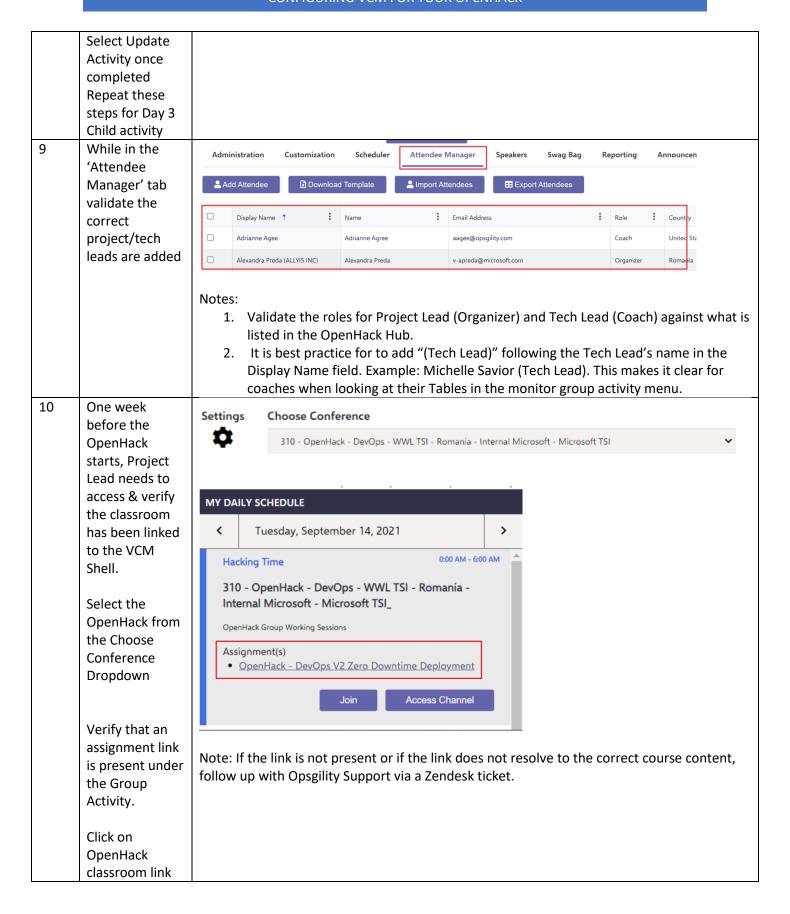
- Configuring and validating VCM schedule
- Add all OpenHack team members and participants to the conference with Attendee Manager.
- Validate Attendee details submitted either individually or in bulk
- Updating Attendee details if needed
- Add all coaches & attendees to the VCM Classroom Group Activity (Two options, bulk and individual)
- Ad-Hoc Session additions (as needed)
- Sync to save changes

Configuring and validating VCM schedule

Step	Action	Example
1	Open VCM	
2	Select the OpenHack from the Choose Conference Dropdown	Settings Choose Conference 310 - OpenHack - DevOps - WWL TSI - Romania - Internal Microsoft - Microsoft TSI
3	While in the 'Scheduler' tab select the <u>view</u> <u>details</u> option for the KBYG call.	Administration Customization Scheduler Attendee Mana Tracks OpenHack Template September 20 21 22 23 Monday Tuesday Wednesday Thursd 8:00 AM - 11:00 AM Individual TrackLevel Team Delete Edit KYBG Call 9:30 AM - 4:00 PM
4	This will bring up details view of the KBYG call. Verify the KBYG date is correct. Select close when verified.	KYBG Call September 20, 2021 9:30 AM - 4:00 PM MST Overview of OpenHack content, how to instruction on tools, & Q&A. Session Level Event Close



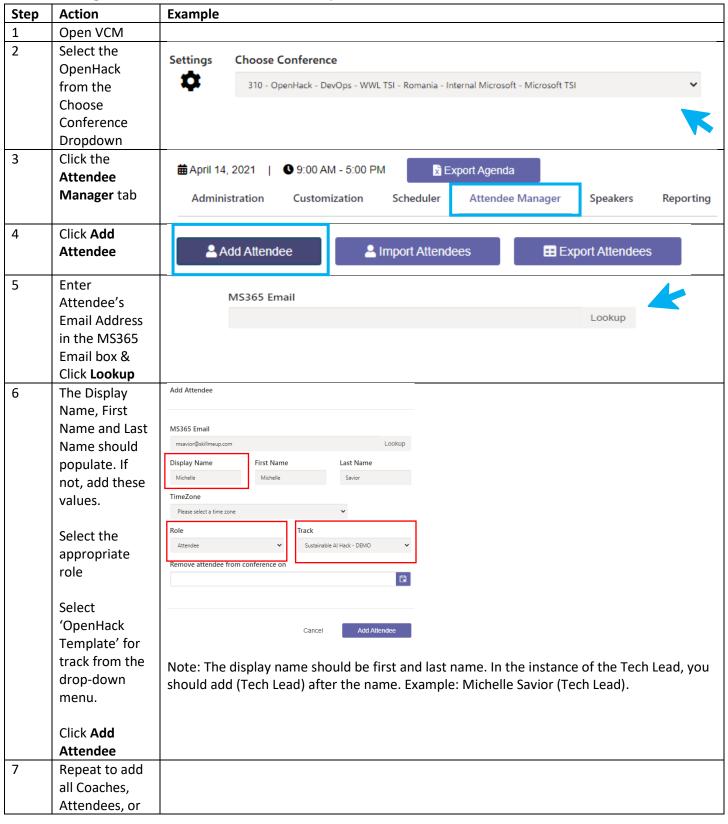




Adding coach and attendees using bulk import (max 100 attendees at per import)

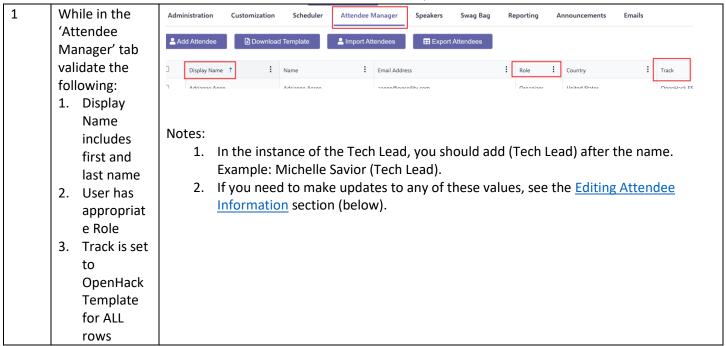
Step	Action	Example
1	Open VCM	
2	Select the	Choose Conference
	OpenHack from the Choose	Sustainable Al Hack - DEMO
	Conference Dropdown	
3	Click the	
	Attendee	
	Manager tab	Administration Customization Scheduler Attendee Manager Speakers Reporting
4	Click Download	
	Template	Add Attendee
5	Enter Email,	
	DisplayName,	
	FirstName,	Email DisplayName FirstName LastName Track Role AutoRemoveDate Country msavior@skillmeup.com Michelle S Michelle Savior Sustainable Al Hack - DEMO Attendee United State Track Role AutoRemoveDate Country Michelle Savior Sustainable Al Hack - DEMO Attendee United State Track Role AutoRemoveDate Country
	LastName, Track,	misavior@skiiimeup.com wiicheile 5 wiicheile Savior Sustainable Al Hack - Dewio Attendee Onited Stat
	Role,	
	AutoRemoveDate	Notes:
	(optional),	1. Please ensure track is set to "OpenHack Template". Be sure to trim any whitespace
	Country	before or after.
	(optional)	2. The display name should include <u>first</u> and <u>last</u> name.
		3. It is best practice for to add "(Tech Lead)" following their name in the Display Name
		field. Example: Michelle Savior (Tech Lead). This makes it clear for coaches when looking at their Tables in the monitor group activity menu.
		4. Be careful to input only the following roles: Attendee, Coach, or Organizer and not
		to add leading or following white spaces.
6	Save the file	Note: It is useful to save this for later reference and can also be useful to share with your
		tech lead for table assignments. Suggest saving this somewhere where you keep files for
		this specific OpenHack with a name that identifies it as such.
7	Click Import	And Allerday Deposits of Translate Deposits Allerday Deposits Allerday
	Attendees	♣ Add Attendee
7	Select the saved	
	Attendee Import	
	file	
8	Click Open	Note: If there are any data validation issues a log will appear. If there are no errors a
		confirmation message will be displayed.
		Anecdotal Observation: Clicking in the web browser may help speed the process.

Adding coaches or attendees individually

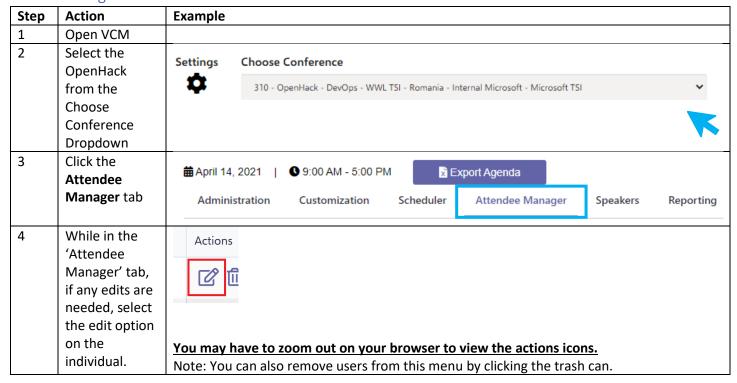


Organizers as needed

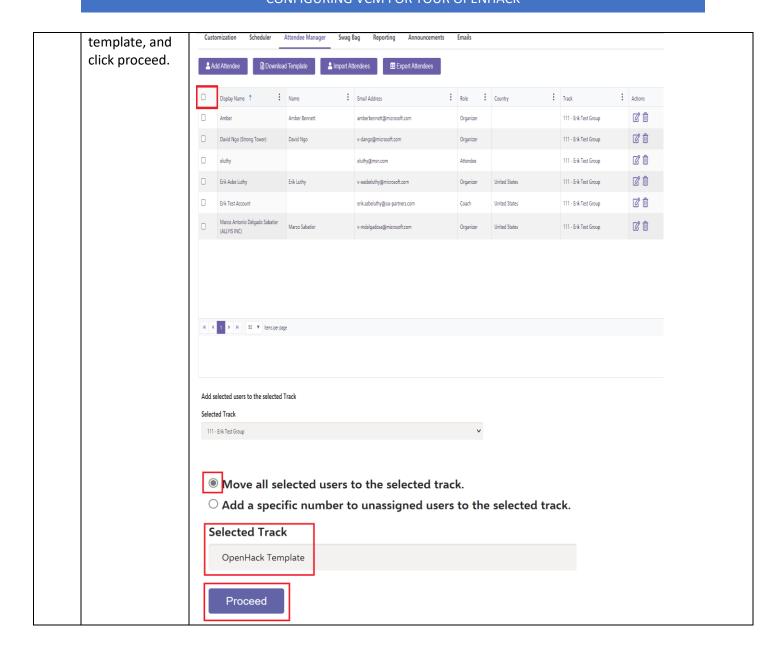
Validate Attendee details submitted either individually or in bulk



Editing Attendee Information



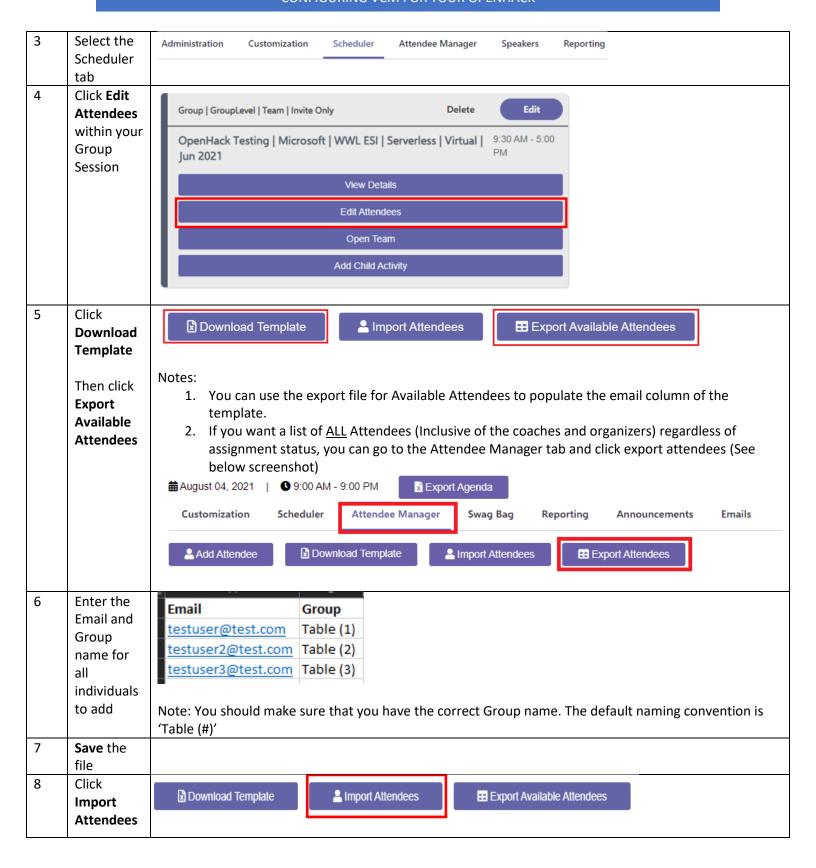
5	You can now update the	Update Attendee v-easbeluthy@microsoft.com				
	various details for the user.	*Changing the Display Name or Role fields will also update them in Azure				
		Display Name	Remove attendee from conference on			
		Erik Asbe Luthy				
	Ex: Display	First Name	Last Name			
	Name, Role etc.	Erik	Luthy			
		Email	Phone			
		Company Name	Job Title			
		Role				
		Organizer 🗸				
		Country				
		United States 🗸				
				Close	Update	
6	While in the				_	
	'Attendee					
	Manager' tab,					
	if you need to	Ds				
	update the					
	track, select	☐ A <mark>d</mark> ı				
	the box next to					
	the individual.	☐ B ia				
	Leverage the	Note: There is a "Select All" button at the top left corner of the attendee manager grid.				
	select all	Note. There is a select All button at the top left comer of the attendee manager grid.				
	button if					
	multiple users					
	are missing the					
	track.					
	track.					
	Once checked,					
	scroll all the					
	way down and					
	click the "move					
	all selected					
	users to the					
	selected track"					
	radio button,					
	make sure the					
	selected track					
	is OpenHack					



Building out the teams/tables within the VCM Conference schedule bulk assignment

Note: Team/Table assignments cannot be made until attendees have been added to the VCM Conference and the Group Session has been added to the VCM Conference Scheduler.

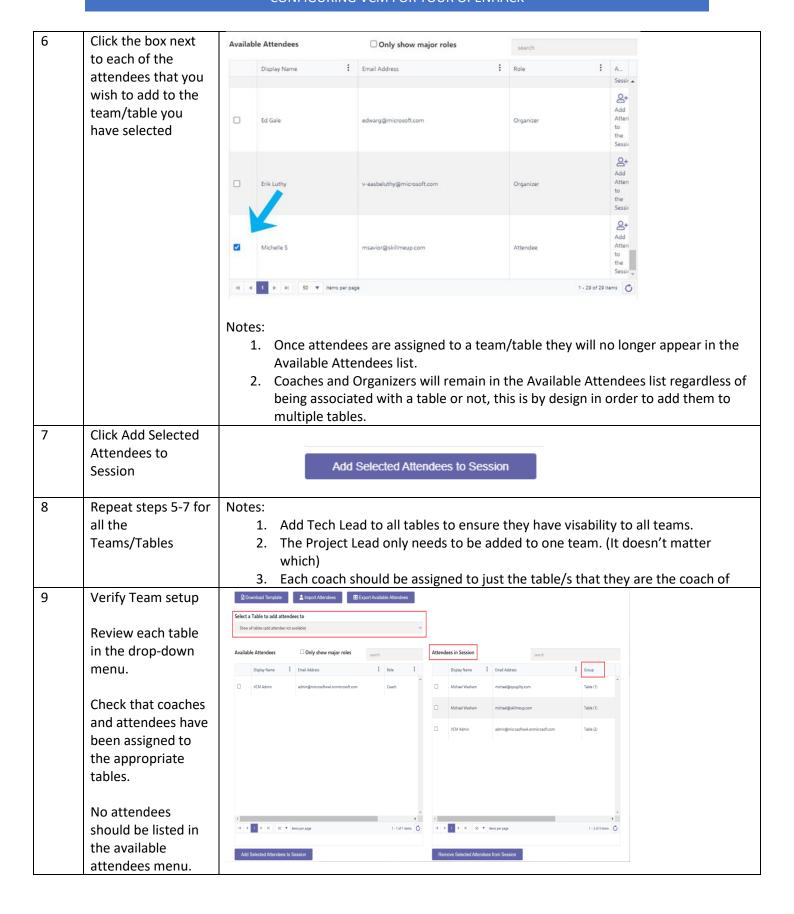
Step	Action	Example
1	Open VCM	
2	Select the	Choose Conference
	OpenHack	363 OpenHack Testing Microsoft WWL ESI Serverless Virtual Jun 2021 ✓
	from the	The state of the s
	Choose	
	Conference	
	Dropdown	



9	Select your	
	saved	
	Attendee	
	Import	
	Template	
10	Click Open	

Building out the teams/table assignments individually

Step	Action	Example
1	Open VCM	
2	Select the OpenHack from the Choose Conference Dropdown	Choose Conference 363 OpenHack Testing Microsoft WWL ESI Serverless Virtual Jun 2021
3	Select the Scheduler tab	Administration Customization Scheduler Attendee Manager Speakers Reporting
4	Click Edit Attendees within your Group Session	Group GroupLevel Team Invite Only Delete Edit OpenHack Testing Microsoft WWL ESI Serverless Virtual 9:30 AM - 5:00 Jun 2021 View Details Edit Attendees Open Team Add Child Activity
5	Choose which table/team you wish to add attendees to from the dropdown list under "Select a Table to add attendees to"	Select a Table to add attendees to Show all tables (add attendee not available)

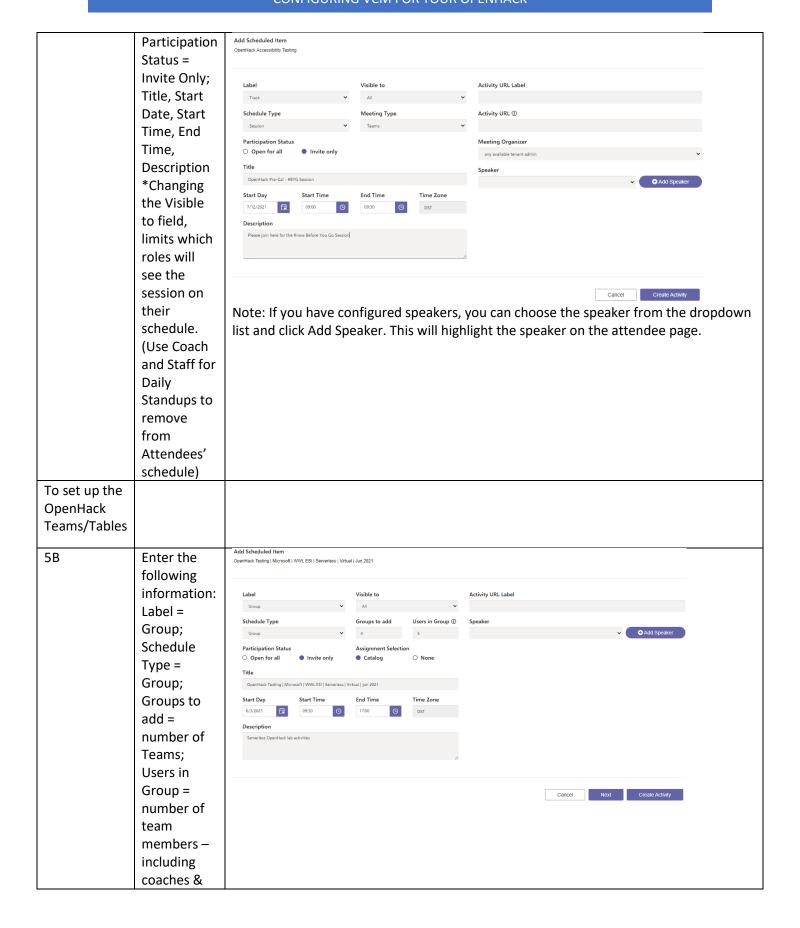


		Note: The value in 'Select a Table' defaults to all tables, but you can filter the list down to a specific table by using this dropdown.
10	Click Close once complete	

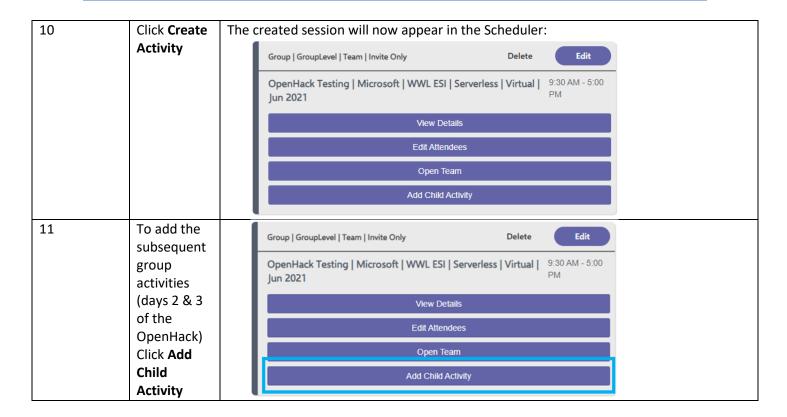
Ad-Hoc Session additions (as needed)

Note: This is for one off sessions or if you needed to re-create any of the activities for some reason but generally is not needed.

Step	Action	Example
1	Open VCM	
2	Select the OpenHack from the Choose Conference Dropdown	Choose Conference Sustainable AI Hack - DEMO
3	Select the Scheduler tab	Administration Customization Scheduler Attendee Manager Speakers Reporting
4	Click +Add Scheduled Item	◆ Add Scheduled Item
To set up the OpenHack Pre-Call, Kick- off, Coach Check-ins, and Closing Sessions		
5A	Enter the following information: Label = Track; Schedule Type = Session; Meeting Type = Teams;	



	other staff;	Group Privacy Settings
	Participation Status =	
	Invite Only;	 The Teams channels created for the groups are public
	Assignment	 The Teams channels created for the groups are private
	Selection =	
	Catalog;	
	Group	
	Privacy Settings =	
	•	
	Public; Title,	
	Start Date,	
	Start Time,	
	End Time,	
<u> </u>	Description	
6	Click Next	
7	Click the box	Add Scheduled Item Catalog
	next to the	
	OpenHack	microsoft-open-hack-serverless
	lab activity	
		Cancel Back Next Create Activity
		Note: This is only available T-1 week out from the OpenHack and should be completed
		by Opsgility. This creates this link to the classroom environment for this conference.
8	Click Next	
		Add Scheduled Item
9	To change	Group Activity Settings
	the Name	
	on each of	Team Icon Coach Staff Attendee Groups Permissions
	the Groups /	Group Names
	Tables - click	Team 01
	in the gray	Team Hacks-a-lot
	box and	Table (3)
	type over	Table (4)
	the existing	
	naming	Cancel Back Create Activity
	convention	



Finally, sync to save all the changes

Step	Action	Example
1	Click Sync Scheduler	Sync Scheduler ① Needs Synching

Additional Tool Tasks & References

Microsoft Teams Tasks:

- T-4 Weeks Once configuration of the Primary VCM Conference is complete, sync the conference and navigate to the WWL Guest Tennant Teams and upload any needed files to the corresponding channels: Coach, Team Specific, and General.
- If you as the Organizer/Project Lead don't have access to the Coach Channel files, follow up with Opsgility via Zendesk. Also, it's a best practice to open the files tab for each Teams channel. This seems to kick off the creation of the file structure. If files aren't immediately available, check back a few minutes later.
- Ignore the staff channel this is not leveraged for OpenHack
- Tagging in Teams (You can tag Coaches, Organizers, Teams, and specific team members):

- @Organizers
- @Coach
- @Team1
- @specifc person